

Survivor
Meymen
Ecom (Person)

Taufik
Winnie chua

ASSIGNMENT (Office)

of M81G

Date/Time: 05/06/18 @ 5:07pm

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKW 87732

Insured:

at Workshop m/s:

Volkswagen

Tel:

9386 7833

of:

17 Juss Ave 9

Policy No:

A28634600Avw

Claim No:

560191

Sum Insured:

Excess:

\$ 500-00

Make of Veh:

(Client's Record)

D.O.A.

26/05/2018

07/06/18

H.O.D. Endorsement:

CA / ☒ REV /

REP. / REV 24 HRS

Date/Time:

9:46am @ 6/6/18

Person Contacted:

shu shi

Vehicle: ☒ IN / ☐ OUT

Date/Time

Action/Instruction (✓) Estimate

SKW 87732 - X

07/06/18 @ 16:54 pm. revised IA to Winnie Chua Ping Ping via merimen.

07/06/18 @ 16:54 pm. mandate requested authorization to Winnie Chua Ping Ping via merimen.

08/06/18 @ 09:29 am. mandate approved by Lui Siew Wei via merimen.

08/06/18 @ 09:38 am. revert authorized repair to shu shi (repairer) via email.

Tunja

REF:

MSIG CS/MSG18010286/T1sd3

ASSIGNMENT

From: Date: 07/06/18

Estimated Cost:

☒ DD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKW 8773Z

at Workshop no: Volkswagen

at: 17 tuas Ave 9

Insured

Policy No.

Claims No.

Sum Insured

Excess: \$500.00

(Client's Record)

Make of Veh

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

☒	☒
N/S	O/S

Bal. or Market Value:

\$77K

IDAC Accident Report

Consistent? : Yes or No

GIA / FR Seen

Consistent? : Yes or No

Est. Repairs:

days Res: Yes or No

Lump Sum:

% 3 Val. Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SKW 8773Z Yr Regn: 2015 Oct

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf CC: 1395

Colour: white A/C Insured / Std / NI / NA

Sp Reading: 30923 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVW ZZZ 142 FW357A82

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40R18
R: 225/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or:

Front: 6 Rear: 6

R/Bal: mm R/Bal: mm

L/Bal: mm L/Bal: mm

D.O.A. D.O.I. 7/6/18

Survey held at: VW Tuas.

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

:

(\$8,864.15 Red - 46%)

P/P \$10,357.22 / 8 days

RECEIVED 04 JUL 2018

Date/Time: File Pass to?

04/07/18

File

Typ 34

Date/Time: File Return to?

File

☐ : Prel. Report

☒ : Final Report

Days Of Repair: 8

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

1.3 + P/P SA

1. Photo

1. Other:

Add Fee: ☐ Site Insp. \$

☐ Interview \$

☐ Tech. Insp. \$

☐ Mechanical \$

Report Format:

Lump Sum / I.B.I. \$ 10,357.22 P/P

TOTAL:

200

10

210

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Booked	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	[Re Adj] is	
Main	04 Jun 2018		05 Jun 2018 17:07 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHUA SZE YING , ID: S7719712E, Tel: +6593693059, Email: szeying_chua@yahoo.com.sg									
Vehicle Reg. No.: SKW8773Z		Date of Loss: 26/05/2018 09:00 - :59 [40 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 560191		Policy/Cover Note No.: A28634600AVW (Comprehensive) Coverage: 29/10/2017 - 28/10/2018 Excess: S\$500.00							
Repairer: Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 06/06/2018]									
Driver/Custodian: CHUA SZE YING (40 / Female) , NRIC: S7719712E, Tel: +6593693059									
Adj Asp. Remarks: Car at Tuas w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail 									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Our Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed by	Due Date	Notes?
No results.									



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18010286/T1sd3

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 06-06-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKW 8773Z
Policy No.	A28634600AVW	Coverage (\$)	0.00
Claim No.	560191	Excess (\$)	0.00
Assign From	MERIMEN (WINNIE CHUA)	Assign Date	06/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	26/05/2018	Inspection Date	06/06/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD NO 17 TUAS AVE 9 SINGAPORE 639197		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9712E
Vehicle Details	
Vehicle No.:	SKW8773Z
Vehicle to be Exported:	No
Intended De-registration Date:	07 Jun 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF A7 1.4 TSI AT 5G13GZ SR HID
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	CX5157958
Chassis No.:	WVWZZZAUZFW357487
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$22,642.00
Original Registration Date:	29 Oct 2015
First Registration Date:	29 Oct 2015
Transfer Count:	0
Actual ARF Paid:	\$13,699.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Oct 2025
PARF Rebate Amount:	\$10,274.00
Intended COE Rebate Details	
COE Expiry Date:	28 Oct 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,301.00
COE Rebate Amount:	\$42,344.00
Total Rebate Amount:	\$52,618.00

The information contained herein is correct as at 07 Jun 2018

OK

Shirley Hiew (LKK Auto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Wednesday, 4 July 2018 11:34 AM
To: Shirley Hiew (LKK Auto); Ong, Germaine (VWG Singapore); Taufikh@lkkauto.com
Cc: 'SUR'
Subject: RE: FINALISATION SKW8773Z

Hi Shirley,

Confirmed.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 3 July, 2018 4:00 PM
To: Ong, Germaine (VWG Singapore); Taufikh@lkkauto.com
Cc: 'SUR'; Tang, Shu Shi (VWG Singapore)
Subject: RE: FINALISATION SKW8773Z

Dear Germaine,

Please confirmed finalised P/P amount \$ 10,357.22 and 8 repair days.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]

Sent: Monday, 25 June 2018 10:58 AM

To: Taufikh@lkkauto.com

Cc: SUR <sur@lkkauto.com>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Subject: RE: FINALISATION SKW8773Z

Hi

Please revert on finalisation

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Ong, Germaine (VWG Singapore)

Sent: Tuesday, 19 June, 2018 10:51 AM

To: Taufikh@lkkauto.com

Cc: 'SUR'; Tang, Shu Shi (VWG Singapore)

Subject: FINALISATION SKW8773Z

Hi Taufikh

Please see attached finalisation

COR :As per attached

8 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 8 June 2018 9:38 AM
To: shushi.tang@vw.com.sg
Cc: 'Admin A'; 'Nivitha (LKK Auto)'; sur@lkkauto.com
Subject: FW: SKW8773Z - MSIG OD CLAIM - DOA: 26/05/2018 SKW8773Z
Attachments: MyDocument_2018_06_07_12_20_40.pdf

Dear Shu Shi,

As instructed by our client, please proceed to repair the insured vehicle **SKW 8773Z (Excess S 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Friday, 8 June 2018 9:04 AM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Subject: FW: SKW8773Z - MSIG OD CLAIM - DOA: 26/05/2018 SKW8773Z

Dear Claims,

Vehicle had been survey, please let me know if claim authorised?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: Oh, Aik Seong (VWG Singapore)

Sent: Thursday, 7 June, 2018 12:24 PM

To: Tang, Shu Shi (VWG Singapore)

Cc: Ong, Germaine (VWG Singapore)

Subject: SKW8773Z

FYI

Best Regards

Oh Aik Seong
(Body & Paint Dept)
Aftersale

Volkswagen Group Singapore Pte Ltd
No: 17 Tuas Ave 9

Mobile No: +65-85187912

aikseong.oh@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: aikseong.oh@vw.com.sg [mailto:aikseong.oh@vw.com.sg]

Sent: Thursday, June 07, 2018 12:21 PM

To: Oh, Aik Seong (VWG Singapore)

Subject: Scan von MyMFP

Crystal Lee

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 5 June, 2018 2:13 PM
To: Crystal Lee; Wong, MeiY (VWG Singapore); Kong, Charmaine (VWG Singapore); Ong, Germaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Pauline Soh; Ong Zi Hui
Subject: RE: Survey for SKW8773Z (OD)

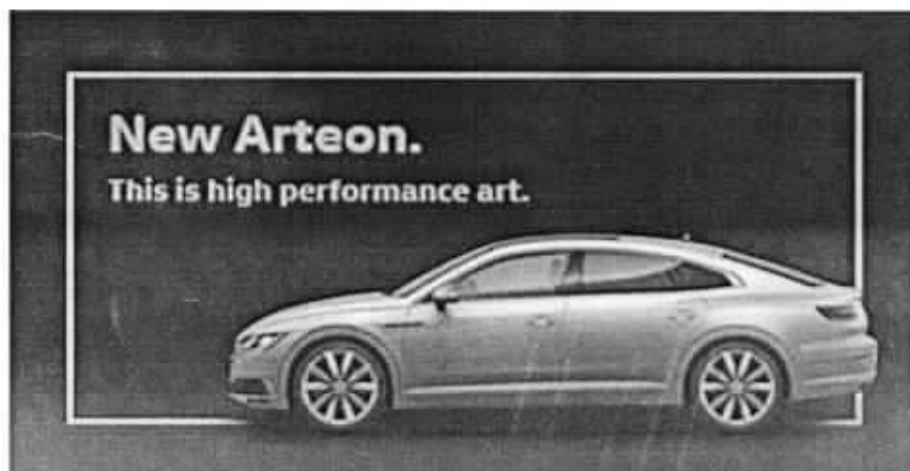
Vehicle in tuas.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Crystal Lee [mailto:crystal_lee@sg.msig-asia.com]
Sent: Tuesday, 5 June, 2018 1:40 PM
To: Wong, MeiY (VWG Singapore); Kong, Charmaine (VWG Singapore); Ong, Germaine (VWG Singapore); Tang, Shu Shi (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Pauline Soh; Ong Zi Hui
Subject: Survey for SKW8773Z (OD)

Dear All,

Please arrange and revert for survey appt, thank you.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

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View Received Message

This mail is associated with :

***SKW8773Z (560191)**

OD

May 26 2018 9:00AM

[CHUA SZE YING]

Volkswagen Centre Singapore - Tuas

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 03/07/2018 13:24 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10357.22) - SKW8773Z - Claim Handler: Winnie Chua Ping Ping

Approved:10357.22:a If c

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 28 Jun 2018

Preliminary Advice

Vehicle No	: SKW8773Z	Accident Date	: 26/05/2018
Make	: VOLKSWAGEN GOLF A7	Policy No.	: A28634600AVW
Assignment Date	: 05/06/2018	Excess	: S\$500.00
Date of Inspection	: 07/06/2018	Est. Duration of Repair	: 8 days
Inspection At	: Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9 Singapore 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,221.41
Revised Amount	:S\$	10,357.22 (inclusive supplementary)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	10,357.22

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	77,000.00
COE / PARF Rebate	:S\$	52,618.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,382.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

View Received Message

This mail is associated with :

***SKW8773Z (560191)**

OD

May 26 2018 9:00AM

[CHUA SZE YING]

Volkswagen Centre Singapore - Tuas

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 08/06/2018 09:29 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$7812.25) - SKW8773Z - Claim Handler: Winnie Chua Ping Ping

Approved:7812.25;a if c; check items to be confirmed

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 07 Jun 2018

Preliminary Advice

Vehicle No	: SKW8773Z	Accident Date	: 26/05/2018
Make	: VOLKSWAGEN GOLF A7	Policy No.	: A28634600AVW
Assignment Date	: 05/06/2018	Excess	: S\$500.00
Date of Inspection	: 07/06/2018	Est. Duration of Repair	: 8 days
Inspection At	: Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9 Singapore 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,163.82
Revised Amount	:S\$	7,812.25 ✓
Check Items (Estimated)	:S\$	7,531.56 ✓
Total	:S\$	15,343.81

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	77,000.00 ✓
COE / PARF Rebate	:S\$	52,618.00 ✓
Salvage Value	:S\$	
Margin for Repair	:S\$	24,382.00

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/06/2018 11:40
Date Of Accident	26/05/2018 09:10
Exact Location Of Accident	JUNC OF UPPER EAST COAST RD & BEDOK SOUTH AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW8773Z
Insured/Policyholder	
Name Of Registered Owner	CHUA SZE YING
NRIC No	S7719712E
Email Address	SZEYING_CHUA@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-93693059
Alternative Phone No	OFFICE-93693059

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 TSI (DSG)RECAT EQP
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28634600 AVW
Cover Note Number	

Driver

Name of Driver	CHUA SZE YING
NRIC No	S7719712E
Date Of Birth	13/07/1977
Occupation	INDOOR
Date Of Driving Pass	08/09/1997
Driving Experience	20 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93693059
Fax Number	
Contact Number	OFFICE-93693059
Email Address	SZEYING_CHUA@YAHOO.COM.SG

Address 40 LORONG G TELOK KUARU
 Postcode 426212
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? YES
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 4
 Passenger 1 NAME: : LIN XUANQING ZACHERY
 GENDER: : MALE
 Passenger 2 NAME: : LIN HOULIANG EVAN
 GENDER: : MALE
 Passenger 3 NAME: : LIN HOUCHEG ETHAN
 GENDER: : MALE

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name TRAFFIC POLICE DIVISION HQ - SINGAPORE CITY
 Police Station Address ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: 65470000 - FAX NO:
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

refer to sketch plan & police report video was provided by another vehicle (witness)

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Was there any audio recorded? NO

Details of Witness 1

Name MS SHARON
 Phone Number 96664138
 Email Address

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FW8603R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	UNKNOWN
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	FW8603R
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

4 JUNE 2018

11:50 AM

Driver's Signature

(if driver is not the policyholder)

Date & Time:



Name:

NRIC/FIN No.:

Personnel's Signature

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time:

4 June 2018

11:50 am

Driver's Signature _____

(If driver is not the policyholder)

Date & Time:



Reporting Officer's Signature

Name 81030002

NRIC/PH 40.



**SINGAPORE
POLICE FORCE**



T/20180526/2053

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 3

Report No. T/20180526/2053

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 26/05/2018 12:12		Vide Report No.: G/20180526/0070		Station Diary No.:	
Informant's Particulars					
Name of Informant: CHUA SZE YING			Address: 40 LOR G TELOK KURAU SINGAPORE 426212		
ID Type / ID No.: NRIC NO / S7719712E			Contact No.: Home/Office: Mobile: 93693059		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 40	Date of Birth: 13/07/1977	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: MARKETING EXECUTIVE			Driving Licence Information: Class: 3		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 26/05/2018 09:10	Type of Location:
Location: Junction of Road 1 and Road 2 UPPER EAST COAST ROAD BEDOK SOUTH AVENUE 1				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision:				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FW8603R	Motorcycle	HONDA	WAVE125S	Blue		0
SKW8773Z	Car	VOLKSWAGO N	GOLF A7 1.4 TSI AT 5G13GZ SR HID	White		0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20180526/2053

2 of 3

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20180526/2053

CONTINUATION OF REPORT

Driver			
Name	CHUA SZE YING	ID No.	S7719712E
Related Vehicle	NIL	Contact No.	93693059
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

ON 26/5/2018 AT ABOUT 0905HRS AT BEDOK SOUTH AVENUE 1,

I WAS WAITING TO DO A RIGHT TURN INTO UPPER EAST COAST ROAD. THERE WERE MANY VEHICLE GOING STRAIGHT SO I WAITED. THEN, THE TRAFFIC LIGHT TURNED RED AND THE GREEN TURNING ARROW LIGHTED UP. I THEN SAW A COMFORT BLUE CAB AND A MOTORBIKE (LEFT OF THE TAXI) THAT WERE STILL TRAVELLING. I ONLY STARTED TO TURN AFTER ENSURING THAT BOTH VEHICLES STOPPED AS I WAS UNSURE IF THE TAXI WAS GOING TO BEAT THE RED LIGHT. HOWEVER, SOON AFTER TURNING, I REALISED THAT THE MOTORCYCLIST DID NOT STOP AT THE TRAFFIC JUNCTION AND WAS STILL TRAVELLING STRAIGHT. HENCE, I TRIED TO BRAKE AND STOP BUT WAS UNABLE TO STOP IN TIME AND COLLIDED WITH THE MOTORBIKE. I THEN CALLED FOR AMBULANCE AND TRAFFIC POLICE. THEY ARRIVED AT SCENE SHORTLY AFTER.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20180526/2053

3 of 3

Report No. T/20180526/2053

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:
TP /
LEE KWANG HONG KENDRICK

Signature Of Interpreter:
Not applicable

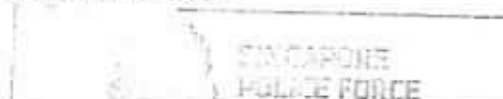
Officer In Charge Of Case:
TP / GIT /
SI THABAGESH JEYATHESH
Contact No.: 65476232

Authentication Stamp
NP168

Signature Of Informant:

Date/Time:
26/05/2018 12:12

Classification Of Case:



Signature:

SINGAPORE
POLICE FORCE



T/20180526/2055

1 of 3

Report No. T/20180526/2055

Case Summary Form (CSF For NP168)

Manual NP168 Form Serial No T/20180526/2053

Report Number T/20180526/2055

Vide Report Number G/20180526/0070

Date/Time of Report Made 26/05/2018 12:19

Place Report Lodged Traffic Police Division HQ

Type of Informant Driver

Name of Informant CHUA SZE YING

ID Type / ID No. NRIC NO / S7719712E

Home/Office

Mobile 93693059

Email

Type of Accident Injury / Conveyed By Ambulance

Drink Drive No

Anyone conveyed by ambulance Yes

Date/Time of Accident 26/05/2018 09:10

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FW8603R	Motorcycle	HONDA	WAVE125S	Blue		0
SKW8773Z	Car	VOLKSWAGO N	GOLF A7 1.4 TSI AT 5G13GZ SR HID	White		0



T/20180526/2055

2 of 3

Report No. T/20180526/2055

Continuation of CSF For NP168

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver:			
Name	CHUA SZE YING	ID No.	S7719712E
Related Vehicle	NIL	Contact No.	93693059
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Facts.

THIS CSF IS TO AMMEND THE FOLLOWING,

THE SENTENCE 'I ONLY STARTED TO TURN AFTER ENSURING BOTH VEHICLE STOPPED AS I WAS UNSURE IF THE TAXI WAS GOING TO BEAT THE RED LIGHT' SHOULD INSTEAD BE 'I ONLY STARTED TO TURN AFTER ENSURING BOTH VEHICLE STOPPED AS I WAS UNSURE IF BOTH VEHICLES WERE GOING TO BEAT THE RED LIGHT'.



T/20180526/2055

3 of 3

Report No. T/20180526/2055

Continuation of CSF For NP168

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Case Sensitivity	No
Officer-In-Charge of Case	TP / GIT / THABAGESH JEYATHESH
Classification of Case	1) INJURY / CONVEYED BY AMBULANCE





MSIG Insurance (Singapore) Pte. Ltd.
4 Shenlon Way #21-01 SGX Centre 2 Singapore 068887
Tel: (65) 6827 7888 Fax: (65) 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1958 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1.
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 38634600 AVW

Excess : SGD500
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SKW8773E

2. Name of Policyholder
Chua Sze Ying

3. Effective Date of the Commencement of Insurance for the purposes of the Act
29/10/2017

4. Date of Expiry of Insurance
28/10/2018

5. Persons or Classes of Persons entitled to drive*

Chua Sze Ying
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.


Signature / Date 20/10/2017

Counter-Signatory:
Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers


Amy Lai
Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

XWCPLANCH0017102018333905

Accident Sketch Plan Pg. 1

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7719712E



Name
CHUA SZE YING
(CAI SHIYUN)
蔡诗韵
Race
CHINESE
Date of Birth
13-07-1977
Country of Birth
SINGAPORE

17719712E



4267310



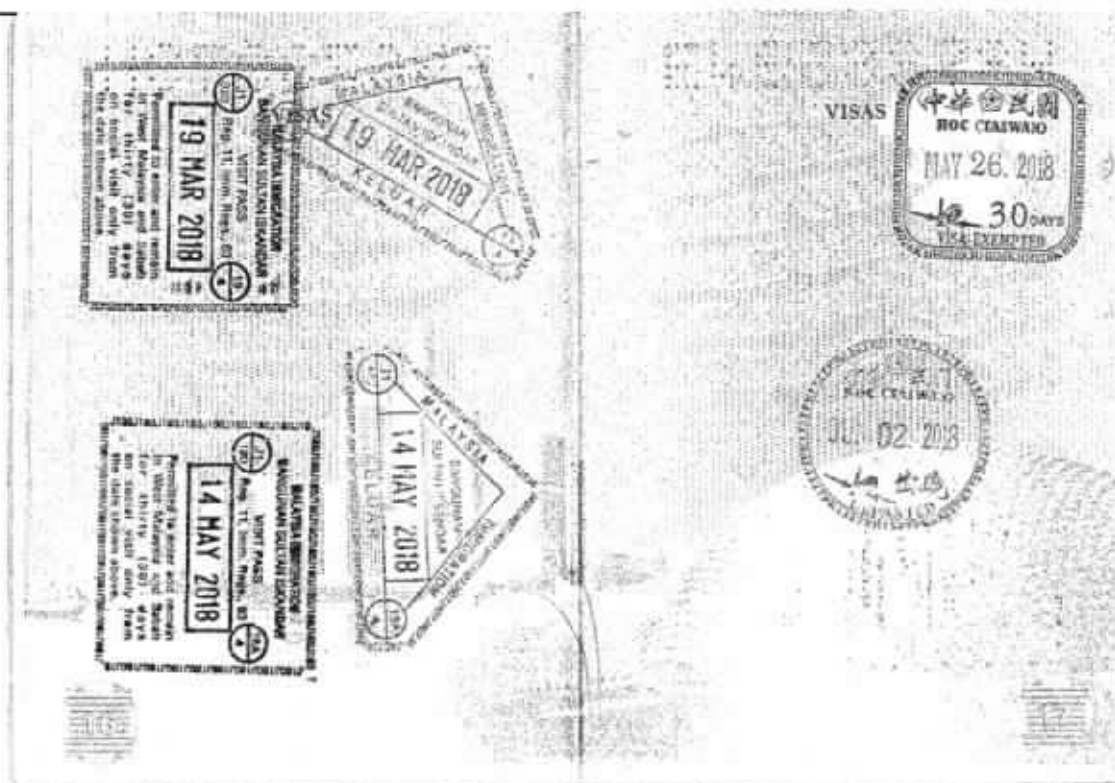
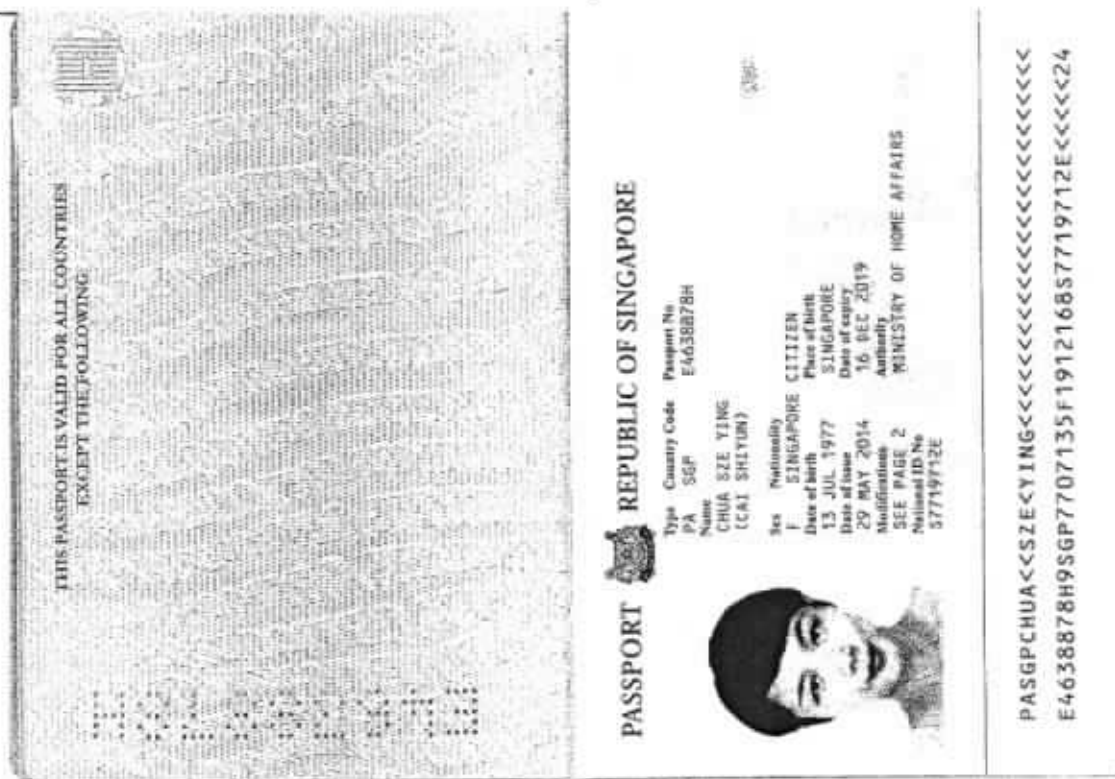
License No. S7719712E



Date of Issue
11-03-2009

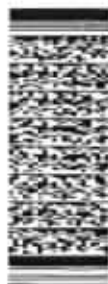
Address
40 LORONG 5, TELOK KURAU
SINGAPORE 436212







BOARDING PASS



CHUA/SZEYING MDM TPE

CI751 02JUN 14:30

FM TAIPEI/TPE
TO SINGAPORE/SIN

CHUA/SZEYING MDM

CI751 Y 02JUN 0171

FM TAIPEI/TPE
TO SINGAPORE/SIN

登機門 Gate

A3

登機時間 Boarding Time

13:50

艙等 Class

Y

9E

ETKT297517184492103

座位 Seat

10D

登機順序 Boarding Seq

ZONE2

UPDYHT

ETKT297517184492103

171/Y/10D/SIN

ISSCKSK

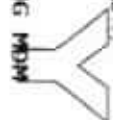
9E

PLEASE BE AT GATE 30 MINUTES BEFORE DEPARTURE TIME

座位 Seat 登機順序 Boarding Seq
15A ZONE2
UPDYHT
ETKT297517184492101

CI758 Y 26MAY 0099
FM SINGAPORE/SIN
TO KAOHSIUNG/KHH

CHUA/SZEYING MDM





Service Order Confirmation

SERVICE ORDER NO.: 18P1465
 CUSTOMER NO.: CV031546
 CUSTOMER NAME: CHUA SZE YING
 TELEPHONE NO.:
 ADDRESS: 40 LORONG G TELOK KURAU
 Singapore
VEH No.: SKW8773Z
 Order Date: 04/06/18
 Reg Date: 29/12/15 KM: 30,495
 VIN NO.: WWWZZZAUZFV057487 ENGINE NO.:
 MODEL: GOLF A7 1.4 TSI (DSG) RECAT EQMODEL NO.: 5G10GZ

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Tanpin 97495749
 Ex \$500
 Revent
 Not Authorise
 Resurvey before paint.
 sur e 1/6/18 into 8 days.
 7/6/18 @ 12:15
 SA: Tang Shu Shi
 8/6/18

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25	195
2	B&P SUNDRIES	AIR CON GAS	48	TU	1.25	28 43.2
3	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR SOCKET	1	TU	200	200
4	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	360	360
5	B&P AIRCON	VACUUM & REGAS AIRCON-NETT	1	TU	580	580
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
7	B&P MACP LABOUR	LABOUR	8	UNIT	580	2320 4,640
8	B&P MACP PAINT	SPRAY PAINT	3	UNIT	500	1000 2,500
9	B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	ST	80	67 80 85AG-20
Item						
10	5G0823031J	FRT BONNET	1	PCS	1,206.36	28 67 868.58
11	5G0807217BPGRU	FRT BUMPER	1	PCS	1,152.82	28 de 830.03
12	5G0988299 GRU	SENSOR BRACKET	1	PCS	32.19	28 ne 23.18
13	5G0919493	SENSOR BRACKET	1	PCS	14.70	28 ne 10.58
14	5G0919493A	SENSOR BRACKET	2	PCS	14.70	28 ne 21.17
15	5G0919494	SENSOR BRACKET	1	PCS	14.70	28 ne 10.58
16	D 180KU2A1	2KADHESIVE	1	PCS	103.66	28 ne 74.64
17	D 822150A1	BONDAGENT	1	PCS	74.16	28 ne 53.40
18	5Q09192758 GRU	SENSOR	1	PCS	166.62	28 ne 119.97
19	5Q0919133 989	SENSOR O-RING	1	PCS	1.98	28 ne 1.43
20	5G0805815 989	SPOILER	1	PCS	187.93	28 de 135.09
21	5G0807109AL	REINFORCEMENT	1	PCS	625.71	28 450.51
22	5G0807248F	FOAM INSER	1	PCS	40.17	28 de 28.92
23	5G0807723D	BUMPER INNER BRACKET LH	1	PCS	27.80	28 de 19.87
24	5G0807724D	BUMPER INNER BRACKET RH	1	PCS	27.80	28 de 19.87
25	5G0807048A	BUMPER SIDE BRACKET LH	1	PCS	19.54	28 de 14.07
26	5G0807050A	BUMPER SIDE BRACKET RH	1	PCS	19.54	28 de 14.07
27	5Q0825236Q	ENGINE LOWER COVER	1	PCS	172.36	28 de 124.10
28	5G0853661A ZLL	RADIATOR GRILLE	1	PCS	509.37	28 One 366.75



Service Order Confirmation

SERVICE ORDER NO: 18IP1455

CUSTOMER NO.: CV031548

CUSTOMER NAME: CHUA SZE YING

TELEPHONE NO.:

ADDRESS: 40 LORONG G TELOK KURAU

Singapore

VEH No.: SKW8773Z

Order Date: 04/05/18

Reg Date: 29/10/15

KM: 30,495

VIN NO.: WVVZZZAUZFW357487

ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 TSI (DSG) RECAT EQ MODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5G0853677 9B9	1	PCS	134.01	28	96.48
30	5G0853685 9B9	1	PCS	93.82	28	67.55
31	5G0853686 9B9	1	PCS	93.82	28	67.55
32	5G2941753	1	PCS	2,959.71	28	2,130.99
33	5G2941754	1	PCS	2,959.71	28	2,130.99
34	5G0941681	1	PCS	290.04	28	208.63
35	5G0805588AC	1	PCS	1,167.63	28	840.69
36	5G0805567	1	PCS	40.45	28	29.12
37	5G0805705G	1	PCS	40.21	28	28.95
38	5Q0816411BH	1	PCS	492.52	28	354.61
39	5M0820536A	1	PCS	0.96	28	0.69
40	8Z0820535A	1	PCS	50.97	28	36.70
41	5Q0121251EM	1	PCS	812.89	28	585.28
42	5Q0121251GB	1	PCS	396.01	28	285.13
43	5Q0121367E	2	PCS	33.63	28	48.43
44	5Q0122051BD	1	PCS	189.96	28	136.77
45	5Q0121283AD	1	PCS	20.48	28	14.73
46	5Q0121284M	1	PCS	31.45	28	22.54
47	G 0130403M2	2	PCS	27.00	28	38.88
48	5G0955453M	1	PCS	154.56	28	111.28
49	443955465	1	PCS	1.60	28	1.15
50	431955465A	1	PCS	5.40	28	3.89
51	G 052184A2	1	PCS	22.50	28	16.20
52	5Q0951223	1	PCS	141.96	28	102.21
53	5G0951182	1	PCS	26.48	28	19.05

Remarks: MSIG (IN-HOUSE) OD/RECOVERY CLAIM

DOA: 26/05/2018

SURVEY BY:

EXCESS \$

7378-8



Service Order Confirmation

SERVICE ORDER NO.: 18P1465

CUSTOMER NO.: CV031548

CUSTOMER NAME: CHUA SZE YING

TELEPHONE NO.:

ADDRESS: 40 LORONG G TELOK KURAU
Singapore

VEH No.: SKW8773Z

Order Date: 04/05/18

Reg Date: 29/10/15

KM: 30,496

VIN NO.: VVVZZZAUZFW357487

ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 TSI (DSG)RECAT EQMODEL NO.: SG13GZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	19,163.82
GST AMOUNT	1,341.47
TOTAL AMOUNT	20,505.29

19221.40

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Supplementary or Omitted List



VEHICLE NUMBER: **SKW8773Z**

MODEL **GOLF**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1				
2				
3				
4				
5				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	5Q0129254B	AIR INTAKE CENTRE HOUSING	1	\$79.99	28.00	\$57.59
TOTAL:						\$57.59

Total Labour & Parts

\$57.59

Survey By

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Service Order Confirmation

SERVICE ORDER NO.: 18IP1465
 CUSTOMER NO.: CV031546
 CUSTOMER NAME: CHUA EZE YING
 TELEPHONE NO.:
 ADDRESS: 40 LORONG G TELOK KURAU
 Singapore

VEH No.: SKW8773Z

Order Date: 04/06/18
 Reg Date: 29/10/15 KM: 30,495
 VIN NO.: WWWZZZAUZFV357487 ENGINE NO:
 MODEL: GOLF A7 1.4 TSI (DSG) RECAT EQ MODEL NO.: 5G13GZ

Tanpin 97495749
 Ex \$500
 Revert
 Not Authorise
 Resing before paint.
 sue @ 1/10 into court
 8 days.
 7/6/18 @ 1215.

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING					
	B&P TOWING CHARGES	150	TU	1.25		✓ 187.50
2	B&P SUNDRIES					
	AIR CON GAS	48	TU	1.25	28	✓ 43.2
3	B&P MECH					
	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		✓ 200
4	B&P DIAG					
	PROGRAMMING & CALIBRATION- NETT	1	TU	360		✓ 360
5	B&P AIRCON					
	VACUUM & REGAS AIRCON-NETT	1	TU	580		✓ 580
6	EXT00037					
	Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	B&P MACP LABOUR					
	LABOUR	8	UNIT	580		2320 4,640
8	B&P MACP PAINT					
	SPRAY PAINT	5	UNIT	500		1000 2,500
9	B&P NUMBER PLATE					
	B&P NUMBER PLATE -NETT	1	ST	80		671 80
Item						
10	5G0823031J					
	FRT BONNET	1	PCS	1,206.36	28	671 866.58
11	5G0807217BPGRU					
	FRT BUMPER	1	PCS	1,152.82	28	de 830.03
12	5G0998399 GRU					
	SENSOR BRACKET	1	PCS	32.19	28	de 23.18
13	5G0919493					
	SENSOR BRACKET	1	PCS	14.70	28	de 10.58
14	5G0919493A					
	SENSOR BRACKET	2	PCS	14.70	28	de 21.17
15	5G0919494					
	SENSOR BRACKET	1	PCS	14.70	28	de 10.58
16	D 180KJ2A1					
	2KADHESIVE	1	PCS	103.66	28	de 74.64
17	D 822150A1					
	BONDAGENT	1	PCS	74.10	28	de 53.40
18	5G0919275B GRU					
	SENSOR	1	PCS	166.62	28	de 119.97
19	5G0919133 9B9					
	SENSOR O-RING	1	PCS	1.98	28	de 1.43
20	5G0805815 9B9					
	SPOILER	1	PCS	187.63	28	de 135.09
21	5G0807108AL					
	REINFORCEMENT	1	PCS	625.71	28	? 450.51
22	5G0807248F					
	FOAM INSERT	1	PCS	40.17	28	? 29.32
23	5G0807723D					
	BUMPER INNER BRACKET LH	1	PCS	27.60	28	? 19.87
24	5G0807724D					
	BUMPER INNER BRACKET RH	1	PCS	27.60	28	? 19.87
25	5G0807049A					
	BUMPER SIDE BRACKET LH	1	PCS	19.54	28	? 14.07
26	5G0807050A					
	BUMPER SIDE BRACKET RH	1	PCS	19.54	28	? 14.07
27	5G0825236Q					
	ENGINE LOWER COVER	1	PCS	172.36	28	? 124.10
28	5G0853651A ZLL					
	RADIATOR GRILLE	1	PCS	509.37	28	one 366.75



Service Order Confirmation

SERVICE ORDER NO: 18IP1485
 CUSTOMER NO.: CV031548
 CUSTOMER NAME: CHUA SZE YING
 TELEPHONE NO.:
 ADDRESS: 49 LORONG G TELOK KURAU
 Singapore

VEH No.: SKW8773Z

Order Date: 04/05/18
 Reg Date: 29/10/15 KM: 30,495
 VIN NO.: WVAZZZAUZFV357487 ENGINE NO:
 MODEL: GOLF A7 1.4 TSI (DSG) RECATED MODEL NO.: 5G13GZ

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5G0853677 9B9 CENTRE LOWER GRILLE	1	PCS	134.01	28	96.49
30	5G0853665 9B9 FOG LAMP GRILLE LOWER LH	1	PCS	93.82	28	67.55
31	5G0853666 9B9 FOG LAMP GRILLE LOWER RH	1	PCS	93.82	28	67.55
32	5Q2941753 HEADLAMP LH	1	PCS	2,959.71	28	2,130.99
33	5Q2941754 HEADLAMP RH	1	PCS	2,959.71	28	2,130.99
34	5G0841861 FOG LAMP LH	1	PCS	290.04	28	208.63
35	5G0805586AC LOCK CARRIER	1	PCS	1,167.63	28	840.69
36	5G0805567 SUPPORT LOCK CARRIER	1	PCS	40.45	28	29.12
37	5G0805705G BUMPER CENTRE BRACKET	1	PCS	40.21	28	28.95
38	5G0818411BH A/C CONDENSER	1	PCS	492.52	28	354.61
39	5M0820535A SENS HOLDE	1	PCS	0.96	28	0.69
40	6Z0820535A TEMP SENS	1	PCS	50.97	28	36.70
41	5Q0121251EM RADIATOR INNER	1	PCS	812.89	28	585.28
42	5Q0121251GB RADIATOR OUTER	1	PCS	396.01	28	285.13
43	5Q0121367E RADIATOR BRACKET	2	PCS	33.63	28	48.43
44	5Q0122051BD RADIATOR LOWER HOSE RH	1	PCS	189.96	28	136.77
45	5G0121283AD AIR GUIDE LH	1	PCS	20.48	28	14.73
46	5G0121284M AIR GUIDE RH	1	PCS	31.45	28	22.64
47	G 013040M2 COOLANT ADD 1.5 Lit Ready Mix	2	PCS	27.00	28	30.88
48	5G0855453M WIPER TANK	1	PCS	154.50	28	111.28
49	443955465 GASKET	1	PCS	1.60	28	1.15
50	431855465A GASKET	1	PCS	5.40	28	3.89
51	G 052184A2 WINDSHIELD CLEANER 1 Litre Btl	1	PCS	22.50	28	16.20
52	5G0951223 HORN	1	PCS	141.96	28	102.21
53	5G0951182 HORN BRACKET	1	PCS	26.46	28	19.05

Remarks: MSIG (IN-HOUSE) ODI/RECOVERY CLAIM

DOA: 26/05/2018

SURVEY BY:

EXCESS \$



Service Order Confirmation

SERVICE ORDER NO: 18IP1465

CUSTOMER NO.: CV031546

CUSTOMER NAME: CHUA SZE YING

TELEPHONE NO.:

ADDRESS: 48 LORONG G TELOK KURAU
Singapore

VEH No.: SKW8773Z

Order Date: 04/06/18

Reg Date: 29/10/15

KM: 30,495

VIN NO.: WWWZZZAUZF-W357487

ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 TSI (DSG) RECAT EQ MODEL NO.: 5Q13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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TOTAL	19,183.82
GST AMOUNT	1,341.47
TOTAL AMOUNT	20,505.29

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO.: 18IP1485

CUSTOMER NO.: CV031548

CUSTOMER NAME: CHUA SZE YING

TELEPHONE NO.:

ADDRESS: 40 LORONG G TELOK KURAU
Singapore

VEH No.: SKW8773Z

Order Date: 04/06/18

Reg Date: 29/10/15 KM: 30,485

VIN NO.: WVVZZZAJZFV357487 ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 TSI (DSG)REGAT EQMODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING B&P TOWING CHARGES	156	TU	1.25		195
2	B&P SUNDRIES AIR CON GAS	48	TU	1.25	28	43.2
3	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		200
4	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
5	B&P AIRCON VACUUM & REGAS AIRCON-NETT	1	TU	580		580
6	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	B&P MACP LABOUR LABOUR	4	UNIT	580		2,320
9	B&P MACP PAINT SPRAY PAINT	2	UNIT	500		1,000
10	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
11	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
12	5G0823031J FRT BONNET	1	PCS	1,206.36	28	868.58
13	5G0807217BPORU FRT BUMPER	1	PCS	1,152.82	28	830.03
14	5G0998389 GRU SENSOR BRACKET	1	PCS	32.18	28	23.18
15	5G0919493 SENSOR BRACKET	1	PCS	14.70	28	10.58
16	5G0919493A SENSOR BRACKET	2	PCS	14.70	28	21.17
17	5G0919494 SENSOR BRACKET	1	PCS	14.70	28	10.58
18	D 180KU2A1 2KADHESIVE	1	PCS	103.66	28	74.64
19	D 822150A1 BONDAGENT	1	PCS	74.16	28	53.40
20	5G09192758 GRU SENSOR	1	PCS	166.62	28	119.97
21	5G0919133 989 SENSOR O-RING	1	PCS	1.88	28	1.43
22	5G0805815 989 SPOILER	1	PCS	187.63	28	135.09
23	5G0807109AL REINFORCEMENT	1	PCS	625.71	28	450.51
24	5G0807248F FOAM INSERT	1	PCS	40.17	28	28.92
25	5G0825236Q ENGINE LOWER COVER	1	PCS	172.36	28	124.10
26	5G0853651A ZLL RADIATOR GRILLE	1	PCS	508.37	28	366.75
27	5G0853677 989 CENTRE LOWER GRILLE	1	PCS	134.01	28	96.49
28	5G0853665 989 FOG LAMP GRILLE LOWER LH	1	PCS	93.82	28	67.55

Service Order Confirmation

SERVICE ORDER NO.: 18P1485

CUSTOMER NO.: CV031548

CUSTOMER NAME: CHUA SZE YING

TELEPHONE NO.:

ADDRESS: 40 LORONG G TELOK KURAU
Singapore

VEH No.: SKW8773Z

Order Date: 04/06/18

Reg Date: 29/10/15 KM: 30,495

VIN NO.: WVVZZZAUJFW357487 ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 TSI (DSG)REGAT EQMODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5Q0853666 889 FOG LAMP GRILLE LOWER RH	1	PCS	67.55	28	67.55
30	5Q0805588AC LOCK CARRIER	1	PCS	840.89	28	840.89
31	5Q0805705G BUMPER CENTRE BRACKET	1	PCS	28.95	28	28.95
32	5Q0818411BH A/C CONDENSER	1	PCS	354.81	28	354.81
33	5Q0121251EM RADIATOR INNER	1	PCS	585.28	28	585.28
34	5Q0121251GB RADIATOR OUTER	1	PCS	285.13	28	285.13
35	5Q0121283AD AIR GUIDE LH	1	PCS	14.73	28	14.73
36	5Q0121284M AIR GUIDE RH	1	PCS	22.64	28	22.64
37	G 013040M2 COOLANT ADD 1.5 Ltr Ready Mix	2	PCS	38.88	28	38.88
38	5Q0129254B AIR INTAKE CENTRE HOUSING	1	PCS	57.59	28	57.59

Remarks : MSG (IN-HOUSE) ODI/RECOVERY CLAIM

DOA: 28/05/2018

SURVEY BY: TAUFIK

EXCESS: \$500

TOTAL	9,657.22
GST AMOUNT	890.01
TOTAL AMOUNT	10,547.23

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jun 2018		05 Jun 2018 17:07 Edit Adj Rpt	S\$10,357.22 Edit Estimates	S\$10,357.22 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHUA SZE YING , ID: S7719712E, Tel: +6593693059, Email: szeying_chua@yahoo.com.sg									
Vehicle Reg. No.: SKW8773Z		Date of Loss: 26/05/2018 09:00 - :59 [30 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 560191		Policy/Cover Note No.: A28634600AVW (Comprehensive) Coverage: 29/10/2017 - 28/10/2018 Excess: S\$500.00							
Repairer: Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 05/07/2018]									
Driver/Custodian: CHUA SZE YING (40 / Female), NRIC: S7719712E, Tel: +6593693059									
Adj Asg. Remarks: Car at Tuas w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (03/07/2018): Alert - Adj Mandate Approved (S\$10357.22) - SKW8773Z - Claim Handler: Winnie Chu... - MSIG_SG (02/07/2018): Alert - Adj Mandate Maintained - SKW8773Z - Claim Handler: Winnie Chua Ping Ping - MSIG_SG (08/06/2018): Alert - Adj Mandate Approved (S\$7812.25) - SKW8773Z - Claim Handler: Winnie Chua... - MSIG_SG (08/06/2018): Alert - Adj Mandate Approved (S\$0.00) - SKW8773Z - Claim Handler: Winnie Chua Pl...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKW8773Z (560191)
 OD
 May 26 2018 9:00AM
 [CHUA SZE YING]
 Volkswagen Centre Singapore - Tuas

Upload Documents			Upload Photos		Compose New Letter		View View in Browser		
Video							1 per page		
No	Finalized On	Volkswagen Centre Singapore (HQ)					Thumbnail	Print	
1	04/06/18 11:56	Video - Accident [Linked Accident Report Documents]					Load MP4		
Assessment Reports							1 per page		
No	Finalized On	Volkswagen Centre Singapore (HQ)					Thumbnail	Print	
1	04/06/18 15:02	Accident Statement					Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	07/06/18 16:54	Adjuster Immediate Advice					Load HTM		
2	28/06/18 14:24	Adjuster Immediate Advice					Load HTM		
Photos/Images							3 per page		
No	Finalized On	Volkswagen Centre Singapore (HQ)					Thumbnail	Print	
1	04/06/18 12:10	Accident Photo [Linked Accident Report Documents]					Load JPG		
2	04/06/18 12:10	Accident Photo [Linked Accident Report Documents]					Load JPG		
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14	04/06/18 12:10	Accident Photo [Linked Accident Report Documents]					Load JPG		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	28/06/18 14:34	Odometer Reading					Load JPG		
2	28/06/18 14:34	Chassis Number					Load JPG		
3	28/06/18 14:34	General View					Load JPG		
4	28/06/18 14:34	General View					Load JPG		
5	28/06/18 14:34	General View					Load JPG		
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63	28/06/18 14:34	General View	 Load JPG	☒
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121	28/06/18 14:35	Reinspection Photo	 Load JPG	☒
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123	28/06/18 14:35	Reinspection Photo	 Load JPG	☒
124	28/06/18 14:35	Reinspection Photo	 Load JPG	☒
125	28/06/18 14:35	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	04/06/18 17:58	OD ESTIMATES,GIA REPORT,BOARDING PASS,PASSPORT,CI,IC DL,JOB RECORD	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	05/06/18 14:17	Email - Survey	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/06/18 11:14	ESTIMATE	 Load PDF	
2	02/07/18 10:27	SUPPLEMENTARY	 Load PDF	
3	03/07/18 11:37	ESTIMATE - MARKING	 Load PDF	

Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	04/06/18 11:56	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	04/06/18 15:02	Accident Statement	 Load HTML	
Photos/Images			3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	04/06/18 12:10	Accident Photo	 Load JPG	☒
2	04/06/18 12:10	Accident Photo	 Load JPG	☒
3	04/06/18 12:10	Accident Photo	 Load JPG	☒
4	04/06/18 12:10	Accident Photo	 Load JPG	☒
5	04/06/18 12:10	Accident Photo	 Load JPG	☒
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12	04/06/18 12:10	Accident Photo	 Load JPG	☒
13	04/06/18 12:10	Accident Photo	 Load JPG	☒

Video			1 per page	☒
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14	04/06/18 12:10	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	04/06/18 12:05	Sketch Plan	 Load TIFF	
2	04/06/18 12:05	Sketch Plan #2	 Load TIFF	
3	04/06/18 12:05	Sketch Plan #3	 Load TIFF	
4	04/06/18 12:05	Sketch Plan #4	 Load TIFF	
5	04/06/18 12:05	Sketch Plan #5	 Load TIFF	
6	04/06/18 12:05	Accident Sketch Plan	 Load TIFF	
7	04/06/18 12:05	Accident Sketch Plan	 Load TIFF	
8	04/06/18 12:05	Accident Sketch Plan	 Load TIFF	
9	04/06/18 12:05	Accident Sketch Plan	 Load TIFF	
10	04/06/18 12:05	Accident Sketch Plan	 Load TIFF	
11	04/06/18 12:05	Accident Sketch Plan	 Load TIFF	
12	04/06/18 12:05	Accident Sketch Plan	 Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18010286/T1SD3E2

Date: 10/07/2018

REFERENCE

Insured/Claimant:	CHUA SZE YING	Policy No:	A28634600AVW	Claim No:	560191
Date of Loss:	26/05/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW8773Z	Engine No:	CXS157958
Make & Model:	VOLKSWAGEN GOLF A7, 1.4 (A)	Chassis No:	WWZZZAUZFW357487
Reg. Date:	29/10/2015 (Man. Year: 2015)	Odometer:	30923 km
Colour:	White		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$77,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/40 R18	Rear Tyre Size:	225/40 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,703.20	5,659.02	5,044.18	47.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,518.20	4,698.20	3,820.00	44.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,221.40	10,357.22	8,864.18	46.12
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	18,721.40	9,857.22	8,864.18	47.35
+ GST 7.00/7.00% (S\$)	1,310.50	690.01	620.49	47.35
Nett Amount (S\$)	20,031.90	10,547.23	9,484.67	47.35

INSPECTION

Date of Assignment:	05/06/2018	
Date Inspected:	07/06/2018 Inspected At:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9 Singapore 639197
Estimated Period of Repair:	8.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Jul 2018)
Parts:	143	VOLKSWAGEN GOLF A7 1.4 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW8773Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*FRT BONNET	Bent	868.58 FS	*868.58 FS
3	1		*FRT BUMPER	Deformed	830.03 FS	*830.03 FS
4	1		*SENSOR BRACKET	Necessary	23.18 FS	*23.18 FS
5	1		*SENSOR BRACKET	Necessary	10.58 FS	*10.58 FS
6	1		*SENSOR BRACKET (2 PCS)	Necessary	21.17 FS	*21.17 FS
7	1		*SENSOR BRACKET	Necessary	10.58 FS	*10.58 FS
8	1		*2KADHESIVE	Necessary	74.64 FS	*74.64 FS
9	1		*BONDAGENT	Necessary	53.40 FS	*53.40 FS
10	1		*SENSOR	Missing	119.97 FS	*119.97 FS
11	1		*SENSOR O-RING	Necessary	1.43 FS	*1.43 FS
12	1		*SPOILER	Deformed	135.09 FS	*135.09 FS
13	1		*REINFORCEMENT	Bent	450.51 FS	*450.51 FS
14	1		*FOAM INSERT	Deformed	28.92 FS	*28.92 FS
15	1		*BUMPER INNER BRACKET LH	Not Necessary	19.87 FS	*- FS
16	1		*BUMPER INNER BRACKET RH	Not Necessary	19.87 FS	*- FS
17	1		*BUMPER SIDE BRACKET LH	Not Necessary	14.07 FS	*- FS
18	1		*BUMPER SIDE BRACKET RH	Not Necessary	14.07 FS	*- FS
19	1		*ENGINE LOWER COVER	Deformed	124.10 FS	*124.10 FS
20	1		*RADIATOR GRILLE	Cracked	366.75 FS	*366.75 FS
21	1		*CENTRE LOWER GRILLE	Deformed	96.49 FS	*96.49 FS
22	1		*FOG LAMP GRILLE LOWER LH	Cut	67.55 FS	*67.55 FS
23	1		*FOG LAMP GRILLE LOWER RH	Deformed	67.55 FS	*67.55 FS
24	1		*HEADLAMP LH	Not Necessary	2,130.99 FS	*- FS
25	1		*HEADLAMP RH	Not Necessary	2,130.99 FS	*- FS
26	1		*FOG LAMP LH	Not Necessary	208.83 FS	*- FS
27	1		*LOCK CARRIER	Cracked	840.69 FS	*840.69 FS
28	1		*SUPPORT LOCK CARRIER	Not Necessary	29.12 FS	*- FS
29	1		*BUMPER CENTRE BRACKET	Bent	28.95 FS	*28.95 FS
30	1		*A/C CONDENSER	Dented	354.61 FS	*354.61 FS
31	1		*SENS HOLDE	Not Necessary	0.69 FS	*- FS
32	1		*TEMP.SENS.	Not Necessary	36.70 FS	*- FS
33	1		*RADIATOR INNER	Bent	585.28 FS	*585.28 FS
34	1		*RADIATOR OUTER	Bent	285.13 FS	*285.13 FS
35	2		*RADIATOR BRACKET	Not Necessary	48.43 FS	*- FS
36	1		*RADIATOR LOWER HOSE RH	Not Necessary	136.77 FS	*- FS
37	1		*AIR GUIDE LH	Deformed	14.73 FS	*14.73 FS
38	1		*AIR GUIDE RH	Deformed	22.64 FS	*22.64 FS
39	2		*COOLANT ADD 1.5 LTR READY MIX	Necessary	38.88 FS	*38.88 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*WIPER TANK	Not Necessary	111.28 FS	*- FS
41	1		*GASKET	Not Necessary	1.15 FS	*- FS
42	1		*GASKET	Not Necessary	3.89 FS	*- FS
43	1		*WINDSHIELD CLEANER 1 LITRE BTL	Not Necessary	16.20 FS	*- FS
44	1		*HORN	Not Necessary	102.21 FS	*- FS
45	1		*HORN BRACKET	Not Necessary	19.05 FS	*- FS
46	1		*AIR INTAKE CENTRE HOUSING	Deformed	57.59 FS	*57.59 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	10,703.20	5,659.02
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	B&P TOWING CHARGES	New	195.00	195.00
2	AIR CON GAS	New	43.20	43.20
3	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	New	200.00	200.00
4	PROGRAMMING & CALIBRATION	New	360.00	360.00
5	VACUUM & REGAS AIRCON	New	580.00	580.00
6	LABOUR	New	4,640.00	2,320.00
7	SPRAY PAINT	New	2,500.00	1,000.00
Gross Labour Cost (S\$)			8,518.20	4,698.20

Report was unsubmitted during this print-out.

< END OF ESTIMATES >