

000000

INS. CASE OWNER:

CC 4/1111801 0284, 4 w632/4

LKK

ADAC

Surveyor:

marcus

DOI:

ASSIGNMENT

6/6/18

Date / Time:

6/6/18

Registered in Merimen:

6/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 4365E

Name of Insured:

CTPC

Insured Tel No.:

HP:

Excess Sec II: \$5

D.O.A.:

5/6/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: GOM CHONG MENTH

Driver Tel No.:

(V/L) YES / NO

Claim No.:

MT18060128

Policy No.:

M10M0015

Make / Model:

Hyundai

Place of Accident:

Exit Bukit Ave 6 INSIDE  
AUTOPAY @ CP.

OI GIA REPORT YES / NO TP GIA REPORT YES / NO

Insured Liability:

% Final ? Yes / No

Gy 7674



INSRS:

WSP:

Tel:

Liability:

RMKS:

Preise



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

8/6/18

VITAM

12/6/18

13/6/18

17/11/18

3/10/18

5/10/18

Gy 7674 - SHD 4365E -

seek liability via merimen

liability clear via merimen

file pass to typist type report.

seek mandate via merimen

mandate approve via merimen

RECEIVED 14 SEP 2018

STAGE	DATE / PIC
Non-Reporting hr (1st)	
Non-Reporting hr (2nd)	
Non-Reporting hr (Final)	
Notification hr (if non-pickup)	
Call OI	
After call hr to OI	
Documentation Check List: Handler Typist	
Notification hr (if non-pickup)	
After call hr to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

<b>PRELIMINARY ADVICE</b>		Date/Time:	Send By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	\$5	( ) days	Reduction: %
<b>FINAL SETTLEMENT</b>		Date/Time: 30/11/18	Confirm with: Tan Hong
Final Liability:	% 100	(Agreed / Assessed)	ROLA S/N No.: 8
Repair Cost:	\$5 6006.00		
Loss of Rental (LOR):	\$5 100.00	( ) days	7100
Loss of Use (LOU):	\$5 ( ) x ( ) days		
Loss of Income (LOI):	\$5 ( ) x ( ) days		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$5 8.00		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost:	\$5		
<b>Total:</b>	\$5 6914.00	<b>Global Sum \$5:</b>	
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	\$5 6914.00	Name 1:	Preise Auto Service.
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

COPY SENT

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: 51/7676at Workshop m/s Recile

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: 13800/-

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

28/8/18 L1A 7994 1yrs 5mth. net 5806confund L/S 5800 with you hongVeh No: 51/7676 Yr Regn: 1204

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or (M)Make: mercedes vito c.c. 2148Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 229604 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WDF 639 60323095978

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD AirRim or

Tyre Size: F: \_\_\_\_\_

R: 225/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or continentalFront 6 mmR/Bal. 6 mmL/Bal. 6 mmD.O.A. 5/6/18 D.O.I. 6/6/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1) ☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

Survey Fee: \_\_\_\_\_

2) \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

\$ + RS: \$ \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

Photos

☐ : Tech. Invs (\$ \_\_\_\_\_)

Others

☐ : Weekend (\$ \_\_\_\_\_)

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

# PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883

TEL : 67457367 FAX : 68413390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

16-08-18

Date of Accident : 05-06-18

OUR REF : GY 767G/T/18

CHARLOTTE PUXLEY FLOWERS PTE LTD

C/O. Precise Auto Service

No. 1 Kaki Bukit Ave 6

#02-34

Singapore 417883

Marcus  
Date in/out : 05/06/18 to 13/06/18

Not Adult  
Lpk  
2/5 = 5800  
6 day.

ESTIMATE BILL ON VEHICLE NO. : GY 767G

MODEL : MERCEDES BENZ VITO

CHASSIS NO. : WDF63960323095978

## LIST ITEM

Rear Fender RH

2615

S. Kyo 3,280.00

Rear Fender Protector

320 110.00

Rear Fender Protector Clips

2pcs @ 8.00 16.00

Sliding Door RH

1685.00

Bodgy 1,980.00

Sliding Door Protector

300/cu7 184.00

Sliding Door Protector Clips

8pcs @ 8.00 64.00

Rear Control Arm RH

11 680.00 X

Rear Wheel Bearing Hup

Daye 580.00

Rear Absorber

11 490.00 X

7,384.00

Less Discount 10% : 738.40

6,645.60

## SPECIAL NETT ITEM

Sliding Door Work Art Sticker

125.00 380.00 20%

Rear Tyre Assy 0/5

1P200

125.00 380.00 60%

Rear Rim Assy (Sport)

0/5 750.00 45%

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Depreciation

> 10 year

Vehicle Type

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Mercedes-Benz Vito 111L (COE till 05/2023)

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Add to Shortlist

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Car Details

Price

\$36,800

Depreciation

\$7,500 /yr

Reg Date

02-May-2008

(4yrs 10mths 25days COE left)

Lifespan

01-May-2028

Manufactured

2008

Mileage

-

Transmission

Auto

Engine Cap

2,148 cc

Curb Weight

1,760 kg

Fuel type

Diesel

Features

Sleek, Powerful, Comfortable And Fuel Efficient Van!  
Well Taken Care Of With Brand New Paintwork, New Upholstery, Carpeted Interior And Soundproofing.

Accessories

Reverse Sensors, Radiol

Description

Call Fast To Arrange For A Viewing! Fast Loan Approval! High Trade In! Can Collect Within 2 Days!

COE

\$17,865

OMV

\$38,232

ARF

\$1,912

Dereg Value

\$17,522 as of today (change)

No. of Owners

2

Type of Veh

Van

Category

COE Car

Availability

Available

Add to Shortlist

Add to Compare

Add a Note

Posted on: 03-Jun-2018 | Last Updated on: 05-Jun-2018

Tags: Mercedes-Benz Vito, 2008 Mercedes-Benz Vito, Mercedes-Benz, Vito, Used Mercedes-Benz

Seller Information

Company

Net Link Partners Pte Ltd

• dealer's price list

• 103 vehs sold | 167 vehs available

Address

71 Woodlands Industrial Park E9

#07-01, #08-08

Search cars nearby this location

Location

Wave9

Office No

67531661

Contact Person(s)

Teo

92967266

Peter

84898866

Ken

82227114

Upfront Payment

> more Financial info

Compare

http://www.sgcarmart.com/used\_cars/info.php?ID=735263&DL=2932

06-Jun-18

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 6 June 2018 9:30 AM  
**To:** Precise Auto Service; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Manivel Priyadarshini  
**Subject:** RE: Pre-repair Inspection for GY 767G. Your Insured Vehicle no : SHD 4365E.  
**Attachments:** 05062018160608.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GY767G and let us have your report urgently.

This claim will be handled by Ms Priya.

\*Kindly upload this survey request email to merimen,

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

9.32am @ 6/6/18  
person @ arine  
vehicle In

**From:** Precise Auto Service [mailto:support@preciseauto.sg]  
**Sent:** 05 June, 2018 5:51 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** C Meenachi - III <Meenachi@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>  
**Subject:** Re: Pre-repair Inspection for GY 767G. Your Insured Vehicle no : SHD 4365E.

Dear Mr. Gabriel,

We refer to your email on dated 05-06-2018. Kindly be informed that we would like to choose **Mr. Marcus Chua from LKK Auto Consultants** as our mutual surveyor.

Thank You.

Best Regards  
Arine

On 5 June 2018 at 16:45, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.  
India International Insurance Pte Ltd.

Registration No. 198703792-K

--

T : 6745 7367 | F : 6841 3390

E : [support@preciseauto.sg](mailto:support@preciseauto.sg)

W: [www.preciseauto.sg](http://www.preciseauto.sg)

A : 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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- India International Insurance Pte Ltd.  
Registration No. 198703792-K

# PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883  
TEL : 67457367 FAX : 68413390

Date: 05-06-18 @ 4:08pm

M/s India International Insurance Pte Ltd  
64 Cecil Street  
#05-01 IOB Building  
Singapore 049711

By Fax 6224 4174 Only

Dear Sirs

ACCIDENT BETWEEN VEHICLE NO. GY 767G AND VEHICLE NO. SHD 436SE ON 05-06-18 @ 10:50am AT Along Kaki Bukit Rd 4  
(outside of Springvale)

We refer to the above matter.

We are the appointed repair workshop of vehicle no. GY 767G.

We understand that you are the insurer of vehicle no. SHD 436SE.

The owner of vehicle no. GY 767G has authorised us to carry out the repairs to his vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and/or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damaged to the vehicle prior to the commencement of the repairs.

Kindly take note that we hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. GY 767G at my premises.

  
Yours faithfully



## View Received Message

This mail is associated with :

**\*GY767G (MCT18060138)**  
**[SHD4365E]**

TP  
PRECISE AUTO SERVICE  
Jun 5 2018 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Precise Auto Services

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**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 03/10/2018 16:44 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$6914.00) - GY767G - Claim Handler: Priya

Approved:6914.00:

### DOCUMENTS SUMMARY

There are no documents.

## PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 # 02-34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C

GST REG. NO. : 35766600C

28-08-18

Your Ref. : SHD 4365E

Vehicle No. : GY 767G/T/18

M/s INDIA International Insurance Pte Ltd

64 Cecil Street

#05-01 IOB Building

Singapore 049711

ATTN : Ms. Vivian (LKK Motor Claims Department)

Dear Sir

**RE : ACCIDENT INVOLVING VEHICLE NO. GY 767G AND SHD 4365E ON 05 JUNE 2018  
@ 10 : 50 HRS ALONG KAKI BUKIT ROAD 4**

We are the repairer for vehicle no. **GY 767G** and instructed by the owner,  
**Charlotte Puxley Flowers Pte Ltd**, on his behalf to submit the claims against your  
insured's vehicle no. **SHD 4365E** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save  
the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Survey By LKK)	\$	6,206.00	(Including GST)
2. Loss Of Use - PRI (2 days X \$100.00)	\$	200.00	
3. Car Rental (7 days X \$150.00)	\$	1,050.00	(Including GST)
4. LTA Search	\$	8.00	
	\$	<b>7,464.00</b>	

Please let us have your payment in our favour of "**Precise Auto Service**".  
Your prompt reply of the above claims will be much appreciated.

Yours faithfully

Jiang Yanhong



TO: **PRECISE AUTO SERVICE**  
**NO. 1 KAKI BUKIT AVENUE 6**  
**#02-34/36**  
**SINGAPORE 417883**

**LETTER OF AUTHORITY & INDEMNITY**

**ACCIDENT INVOLVING VEHICLE NO.** GY 767G AND SHD 4365 E

I/We, Charlotte Puxley Flowers Pte Ltd NRIC No. \_\_\_\_\_  
owner of vehicle no. GY 767G, hereby authorise **M/S PRECISE AUTO SERVICE** to commence repairs to my motor vehicle and to forward the claim for damages sustained in the above accident to the third party driver and/or his employer and/or the vehicle owner and/or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien I agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion. In the event the proceeds of claim for damages, interest, costs and expenses including legal costs are paid to me directly by the third party insurer, I undertake to indemnify and/or reimburse the said proceeds of claim to you.

If the third party driver and/or his employer and/or the vehicle owner and/or the insurer reject liability, I will be fully responsible for the repair costs.

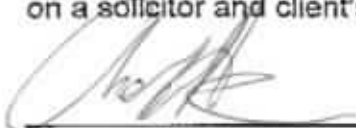
I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurers' claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/we further undertake not to enter into any compromise Settlement Agreement with the third party insurance without your consent as I understand that this may jeopardise a fair recovery of the third party claim.

My vehicle is repaired by the repairer on my own free will without any inducement, threat and/or promise.

In the event of any breach of my undertaking and the repairer is compelled to enforce this undertaking, I agree that I shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.

  
Owner Signature  
(Company Stamp, if Applicable)

Sign & stamp

CHARLOTTE  
PUXLEY

**Charlotte Puxley Flowers PTE LTD**  
201436025K  
79 Chay Yan Street  
#01-02 S(160079)  
+6598633510

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MUT 060138  
 Claimant Ref: GY 7679

We/I, Precise Auto Service ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,206.00 (repair cost), S\$ 700.00 (loss of use/rental), S\$ 8.00 (search fee), vehicle no. GY 7679 that was damaged pursuant to the accident which occurred on 05/06/2018 (date) at KAKI BUKIT AVE 8 OUTSIDE AUTOBAY (location) involving vehicle no. SHD 4365E (insured vehicle). This is pursuant to the inspection conducted on 06/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PRECISE AUTO SERVICE ("the third party claimant") of vehicle no. GY 7679 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GY 7679 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,914.00 to Precise Auto Service

Dated this 30 day of NOV 2018

**CLAIMANT:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

  
 Signed by "the workshop" (workshop)

Jiang Yan Hong

G6643904L

PRECISE AUTO SERVICE

110-110000 0000 0000 0000

110-110000 0000 0000 0000

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25,  
 Paya Ubi Industrial Park  
 Singapore 408933

## PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

Accident Date : 05-06-18

OUR REF : GY 767G/T/18

## TAX INVOICE

Invoice No. : TP1808-006

DATE : 28-08-18

THE MOTOR CLAIMS DEPARTMENT  
REPAIRS, PARTS & INSURANCE PTE LTD  
100, 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 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2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 22

**TAX INVOICE**

GST REG. NO.: 200106276D

INVOICE TO
PRECISE AUTO SERVICE C/O CHARLOTTE PUXLEY FLOWERS PTE LTD 79 CHAY YAN STREET #01-02 TIONG BAHRU ESTATE SINGAPORE 160079

DATE	INVOICE NO.
21-Jun-2018	A 37901

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	A 37901	21-Jun-2018	GBG 4215 K
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 05 JUNE 2018 TO 12 JUNE 2018 YOUR REF: GY 767 G	7	140,187	981.31
GST @ 7%			\$68.69
<b>TOTAL</b>			<b>\$1,050.00</b>

*All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.*

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of BKW Automobile Pte Ltd**bizSAFE**

## VEHICLE HIRING AGREEMENT

Workshop: *Police*

### HIRER'S PARTICULARS

Name (as in I/C): *CHARLOTTE PUXLEY RENT A CAR LTD*  
NRIC/Passport No: *201430025K* Date of Birth: \_\_\_\_\_  
Address: *71 CHAY YAN STREET* Age: \_\_\_\_\_  
*#01-02* S: *160071*  
Name & Address of Employer: \_\_\_\_\_  
Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
Driving Licence No: \_\_\_\_\_ Passed Date: \_\_\_\_\_  
D/L Type: Local/Int'l/Others: \_\_\_\_\_  
Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP \_\_\_\_\_

### DRIVER'S PARTICULARS

Name (as in I/C): *CHARLOTTE ELEANOR LAMILLIN PUXLEY*  
NRIC/Passport No: *G8074703 W* Date of Birth: *30/3/1987*  
Address: *71 CHAY YAN STREET* Age: \_\_\_\_\_  
*#01-02* S: *160071*  
Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs: \_\_\_\_\_  
Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: *1/4/2015*  
D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: <i>677476</i>		Replace Veh No: _____	
Loan Vehicle No: <i>6044315K</i>		VR No: _____	
Make & Model: <i>1 HIRI</i>		Auto/Manual Group: _____	
CHARGES \$ cts			
Daily	<i>7</i> day @ \$ <i>150</i>	Per day	<i>\$1050</i>
Weekly/Monthly	week @ \$ _____	Per week/Monthly	_____
Others _____			
CDW/PAI	@ \$ _____	Per day/Monthly	_____
Delivery/Collection Svc _____			
GST _____			
OR No: _____		(A) SUB-TOTAL <i>\$1050</i>	
Petrol Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F	
First _____ km FREE per day	GST _____		
Excess mileage is chargeable at _____ cents per km			TOTAL CHARGES _____

Security Deposit : \$ \_\_\_\_\_ Bank: \_\_\_\_\_  
CASH/NETS/VISA/MC/AMEX/CHO No: \_\_\_\_\_  
Expiry Date: \_\_\_\_\_ Card ID No: \_\_\_\_\_  
Name as in Card: \_\_\_\_\_

NON WAIVER EXCESS (Subject to GST): *\$3000 / \$1000*

### ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Spare Tyre



**79 Chay Yan Street**

**#01-02 S(160079)**

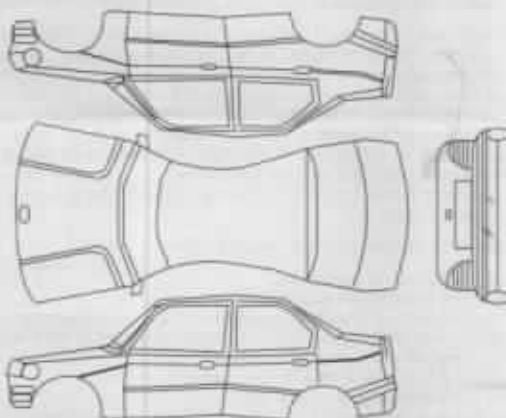
**+6596633510**

**CHARLOTTE PUXLEY**

Hirer's Signature : \_\_\_\_\_ Additional Driver's Signature : \_\_\_\_\_

**SINGAPORE Use Only**

INDICATE:  
A - Accidents  
D - Dents  
S - Scratches  
C - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hiree/Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level (please A service charge of \$5 on top of a petrol surcharge is payable by the hirer should be full to return the vehicle at the appropriate petrol level).
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any return after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The Hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysian usage.
- The hirer and/or driver shall be responsible for all damages or losses however caused, all traffic violations, fines and penalties imposed on the vehicle for whatever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair, between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response of \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the hire transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<i>5/6/18</i>	<i>1455</i>	<i>16125</i>	<i>PONG</i>	

Hirer's/Driver Signature \_\_\_\_\_

Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc).

Date In	Time In	Mileage	Check By	Remarks
<i>12/11/18</i>	<i>1:25</i>	<i>16371</i>	<i>16111</i>	

Hirer's/Driver Signature \_\_\_\_\_

• Enquire Vehicle & Owner Information ( Vehicle No. SHD4365E As At 05 Jun 2018 / 10:50:00 )

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: PRECISE - GY 767 G

Current Owner Details

Owner ID Type: Company

Owner ID: 199303821R

Owner Name: COMFORT TRANSPORTATION PTE LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 383

Registered Street Name: SIN MING DRIVE

Registered Unit No.: -

Registered Building Name: GAS BUILDING

Registered Postal Code: 575717

Current Vehicle Details

Vehicle No.: SHD4365E

Make Description/Model: HYUNDAI / SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO

Insurance Company Name: INDIA INT'L INS PTE LTD

Direct with LKLC  
paid \$8k to Bonnie  
Kwok LLC.



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jun 2018 <a href="#">Edit Reg</a>		06 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$5,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$5,800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	PRECISE AUTO SERVICE, Co. Reg. No.: 35766600C		
Vehicle Reg. No.:	GY767G	Date of Loss:	05/06/2018 00:00 - :59 [161 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18060138	Policy/Cover Note No.:	MC0M0015
Vehicle Reg. No. (Insured):	SHD4365E	Policy No. (Claimant):	
		Excess:	
Repairer:	Precise Auto Service (HQ) No 1 Kaki Bukit Ave 6, #02-34/36, 417883 Kaki Bukit - Tel: 67457367		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 18/06/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)






































- III\_SG (03/10/2018): Alert - Adj Mandate Approved (S\$6914.00) - GY767G - Claim Handler: Priya
- III\_SG (12/06/2018): Alert - Adj Mandate Approved (S\$0.00) - GY767G - Claim Handler: Priya































**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GY767G (MCT18060138)  
[SHD4365E]  
TP  
PRECISE AUTO SERVICE  
Jun 5 2018 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Precise Auto Service

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
2	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
3	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
4	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
5	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
6	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
7	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
8	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
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35	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
36	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			
37	03/10/18 14:45	General View								Load JPG	<input checked="" type="checkbox"/>			

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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43	03/10/18 14:45	General View	 Load JPG	<input checked="" type="checkbox"/>
44	03/10/18 14:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	03/10/18 14:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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53	03/10/18 14:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
54	03/10/18 14:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	03/10/18 14:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	03/10/18 14:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	03/10/18 14:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/06/18 14:43	EMAIL FROM III DD 06062018	 Load PDF	
2	06/06/18 14:43	WKSP NOTICE	 Load PDF	
3	07/06/18 19:16	TP GIA REPORT	 Load PDF	
4	27/09/18 11:04	WORKSHOP INVOICE	 Load PDF	
5	27/09/18 11:04	RENTAL RECEIPT	 Load PDF	
6	27/09/18 11:04	LTA SEARCH	 Load PDF	
7	27/09/18 11:04	LOD	 Load PDF	
8	05/04/19 16:53	AUTHORISATION TO ACT FORM	 Load PDF	
9	05/04/19 16:53	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	07/06/18 08:46	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18010284/UWB3Q2

Date: 05/04/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MC0M0015

Claimant Vehicle  
No : GY767G

Insured Vehicle No : SHD4365E

Date of Loss: 05/06/2018

Nature of Claim: TP

Claim No: MCT18060138

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: GY767G

Make &amp; Model: MERCEDES-BENZ VITO 111, 2.1 D L (M)

Engine No: 64698250090703

Reg. Date: 21/12/2004 (Man. Year: 2004)

Chassis No: WDF63960323095978

Colour: Silver

Odometer: 229604 km

Engine Capacity: 2148 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/60 R16

Rear Tyre Size: 225/60 R16

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,155.60	5,498.60	2,657.00	32.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,400.00	1,820.00	1,580.00	46.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>11,555.60</b>	<b>7,318.60</b>	<b>4,237.00</b>	<b>36.67</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>5,800.00</b>		
(S\$)	11,555.60	5,800.00	5,755.60	49.81
<b>+ GST 7.00/7.00% (S\$)</b>	808.89	406.00	402.89	49.81
<b>Nett Amount (S\$)</b>	<b>12,364.49</b>	<b>6,206.00</b>	<b>6,158.49</b>	<b>49.81</b>
<b>+ Loss of Use (7.0 x S\$100.00/day) (S\$)</b>		700.00		
<b>+ Doc/Search Fee (S\$)</b>		8.00		
<b>Nett Liability (S\$)</b>		<b>6,914.00</b>		

## INSPECTION

Date of Assignment: 06/06/2018

Date Inspected: 06/06/2018 Inspected At:

Precise Auto Services (HQ)  
NO.1 KAKI BUKIT AVE 6 #02-34/36  
Singapore 417883

Estimated Period of Repair: 6.0 days

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**Adjuster:** MARCUS CHUA

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 28 Sep 2018)	
<b>Parts:</b>	N/A	MERCEDES-BENZ VITO 111 2.1 D L (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GY767G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR FENDER RH	Badly Dented	3,280.00 FL	*2,615.00 FL
2	1		*REAR FENDER PROTECTOR	Broken	110.00 FL	*110.00 FL
3	2		*REAR FENDER PROTECTOR CLIPS	Necessary	16.00 FL	*16.00 FL
4	1		*SLIDING DOOR RH	Badly Dented	1,980.00 FL	*1,685.00 FL
5	1		*SLIDING DOOR PROTECTOR	Bent / Cut	184.00 FL	*184.00 FL
6	8		*SLIDING DOOR PROTECTOR CLIPS	Necessary	64.00 FL	*64.00 FL
7	1		*REAR CONTROL ARM RH	Not Necessary	680.00 FL	*- FL
8	1		*REAR WHEEL BEARING HUP	Damaged	580.00 FL	*580.00 FL
9	1		*REAR ABSORBER	Not Necessary	490.00 FL	*- FL
10	1		*SLIDING DOOR WORK ART STICKER	Necessary	380.00 FS	*200.00 FS
11	1		*REAR TYRE O/S (LOCAL PURCHASE) (\$200.00) (60%)	Cut	380.00 FS	*120.00 FS
12	1		*REAR RIM ASSY (SPORT)	Dented / Bent	750.00 FS	*450.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>8,894.00</b>	<b>6,024.00</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>738.40</b>	<b>525.40</b>
<b>Total Parts (\$\$)</b>	<b>8,155.60</b>	<b>5,498.60</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING	New	80.00	0.00
2	TO CHECK WIRING SYSTEM	New	50.00	20.00
3	TO CHECK & ADJUST COMPUTER WHEEL ALIGNMENT (BEFORE & AFTER)	New	240.00	80.00
4	TO TUFF COAT AFFECTED AREAS	New	180.00	60.00
5	TO REMOVE & REFIX SLIDING DOOR MECHANISM	New	180.00	60.00
6	TO RESPRAY AFFECTED AREAS	New	1,000.00	600.00
7	TO RENEW DAMAGED PARTS ,STRAIGHTEN & REPAIR REAR RH WHEEL HOUSING PANEL & ALIGNED ALL PARTS	New	1,200.00	900.00
8	TO REMOVE & REFIX REAR RH UNDERCARRIAGE	New	350.00	100.00
9	TO REMOVE & REFIX REAR SPORT RIM & CONTACT WHEEL BALANCING	New	120.00	0.00
Gross Labour Cost (\$\$)			3,400.00	1,820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >