



- Pre repair inspection request - SBS3407S VS SLF3367Z (OI) DOA 27/05/2018

From: Chan, Yoke Shi
To: ASSIGNMENTS@LKKAUTO.COM, admin-a@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Supramaniam, Darshene, Mithoosingh, Aashweenjeetkaur, /
Sent: 6/4/2018 3:42:22 PM
Attachments:  [GIA Report SBS3407S.PDF](#)  [LTA TP Search Fee SBS3407S.PDF](#)

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd.**

Claim no : 2452064680SG003
Case Owner : WILSON TAN KOK LEONG

If you have any queries/concerns, please let us know.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Monday, June 04, 2018 3:25 PM

To: Chan, Yoke Shi

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Subramanian Kasi; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Wu Tzu Ying; Kenny Tham

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF3367Z AND SBS3407S ON 27/05/2018

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg

Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



Disclaimer: This email and any attached files may be coincidental, privileged and intended solely for the addressee. It may not be reviewed, acted upon, filed or communicated to or by any other person. If you have received this email by error, please delete it and notify the sender immediately. The views expressed in this email are not necessarily the views of Tower Transit.

From: Chan, Yoke Shi [mailto:yokeshi.chan@aig.com]

Sent: Monday, 4 June, 2018 2:29 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF3367Z AND SBS3407S ON 27/05/2018

Without Prejudice

Your Reference : SBS3407S
Our Reference : 2452064680SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Monday, June 04, 2018 1:25 PM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran

Cc: Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan

Subject: Pre-Repair Inspection - Accident Involving SBS3407S & SLF3367Z D.O.A: 27/05/2018

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SBS3407S & SLF3367Z ON 27TH MAY 2018 ALONG CLEMENTI AVENUE 3 AT ABOUT 2020HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **27th May 2018** at about **2020hrs** along **Clementi Avenue 3** involving our bus, **SBS3407S** & your insured vehicle **SLF3367Z**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Contact Person: Ms Sharifah @ +65 9848 2243 / Kenny +65 8678 5751

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

DISCLAIMER: This email and any attached files may be confidential, privileged and intended solely for the addressee. It may not be reviewed, acted upon, filed or communicated to or by any other person. If you have received this email in error please delete it and notify the sender immediately. If you do not wish to receive general email communications, or you wish to change/update your email details, please email grey@towertransit.co.uk to tell us. The views expressed in this email are not necessarily the views of Tower Transit

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

DISCLAIMER: This email and any attached files may be confidential, privileged and intended solely for the addressee. It may not be reviewed, acted upon, filed or communicated to or by any other person. If you have received this email in error please delete it and notify the sender immediately. If you do not wish to receive general email communications, or you wish to change/update your email details, please email grey@towertransit.co.uk to tell us. The views expressed in this email are not necessarily the views of Tower Transit

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.