

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 24 August, 2018 9:49 AM
To: Cecilia Lee Peng Geok
Cc: Admin A; KKLau; Vic (LKKAUTO)
Subject: RE: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M CC3/AIG18010276/K1hb3 4/6/2018 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email and the contents were noted.

As we have yet to receive our Insured's report, we will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Friday, 24 August, 2018 9:22 AM
To: Vic (LKKAUTO)
Cc: Admin A; KKLau
Subject: Re: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M CC3/AIG18010276/K1hb3 4/6/2018 Vic
Importance: High

Without Prejudice

Dear Vic

Our conversation on 16/08/2018 refers. Understand from you that your client went to report the accident at a Accident Reporting Centre located at Bukit Merah, I believe you should be able to retrieve the info as the reporting centre is under NAC LKK's operation.

Attached scene photo shows after the collision, your driver alighted to take some photos.



Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Thursday, 23 August 2018 1:40 PM

To: Cecilia Lee Peng Geok

Cc: Admin A; KKLau; Vic (LKKAUTO)

Subject: RE: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M
CC3/AIG18010276/K1hb3 4/6/2018 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that till date, we are still waiting for our Insured to lodge the report.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Thursday, 23 August, 2018 10:56 AM

To: Vic (LKKAuto)

Cc: Admin A; KKLau

Subject: Re: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M
CC3/AIG18010276/K1hb3 4/6/2018 Vic

Hi Vic

Please advise status.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 15 August 2018 12:03 PM

To: Cecilia Lee Peng Geok

Cc: Admin A; KKLau; Vic (LKKAuto)

Subject: RE: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M
CC3/AIG18010276/K1hb3 4/6/2018 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report despite several reminders to our principal.

We will continue to follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Wednesday, 15 August, 2018 11:31 AM

To: Vic (LKKAuto)

Cc: Admin A; KKLau

Subject: Re: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M

CC3/AIG18010276/K1hb3 4/6/2018 Vic

Importance: High

Without Prejudice

Dear Vic

Please revert. Our client is chasing again.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Wednesday, 8 August 2018 4:50 PM

To: Vic LKK

Cc: LKK Admin LKK

Subject: RE: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M

CC3/AIG18010276/K1hb3 4/6/2018 Vic

Without Prejudice

Dear Vic

Our conversation on 27/07/2018 refers.

Please advise if your insured had lodged GIA report and revert with offer on urgent basis.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAUTO)

Sent: Tuesday, 10 July, 2018 4:28 PM

To: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Cc: Admin A

Subject: RE: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M
CC3/AIG18010276/K1hb3 4/6/2018 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 10 July, 2018 1:46 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Acknowledgement of LOD's - TP claiming against AIG - 7 SHC 8769C SJY 5882M CC3/AIG18010276/K1hb3
4/6/2018 Vic

7 SHC 8769C

SJY 5882M CC3/AIG18010276/K1hb3

4/6/2018 Vic

Without Prejudice

Dear Sir/Madam

Our hirer is chasing for settlement, please look into the matter and revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Shu Pei (LKKAUTO)" <shupeil@lkkauto.com>

To: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>, Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Thin Thin (LKKAUTO)" <thinthin@lkkauto.com>, "Joy Irene (LKKAUTO)" <JoyIrene@lkkauto.com>, "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>, "Vivian Lau (LKKAUTO)" <vivianlau@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>

Date: 25/06/2018 02:11 PM

Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO TAXI NO. OI's NO. Our reference DOA Case Handler / Investigator
1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin
2 SHB 6621M SBR 6776L CC3/AIG18009616/K1jb3 24/5/2018 Joy
3 SHC 8247S SLS 5221D CC3/AIG18009620/K1ub3 25/5/2018 Thin Thin
4 SHB 3229H SLX 5312Z CC3/AIG18009471/K1pb3 23/5/2018 Hsiao Tong
5 SHA 5727D SLQ 6931S CC3/LCR18009880/K1wb3 27/5/2018 Vivian
6 SHA 4047P SJW 1444G CC3/LCR18010277/K1wb3 3/6/2018 Vivian
7 SHC 8769C SJY 5882M CC3/AIG18010276/K1hb3 4/6/2018 Vic
8 SHA 6121U SLQ 2581U CC3/AIG18010686/K1jb3 8/6/2018 Joy
9 SHD 4851T GBC 6014G CC3/AIG18010685/K1jb3 8/6/2018 Joy
10 SHA 7536A SLE 6175X CC3/LCR18009618/K1jb3 25/5/2018 Joy
11 SHB 2258E SJT 5303U CC3/AIG18009875/K1wb3 29/5/2018 Vivian

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)