

INS. CASE OWNER

CC 0, 110180

10/2/3, T1 pa3 9

LKK: IDAC

Surveyor: MTA

DOI: 5/6/18

Date / Time: 5/6/18

Registered in Merimen: 6/6/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SJF 4939R

Claim No. : \_\_\_\_\_

Name of Insured : Leony Anytha

Policy No. : \_\_\_\_\_

Insured Tel No. : \_\_\_\_\_

HP: 98429339

Make / Model : Subaru XV

Excess Sec II :SS

D.O.A: 27/05/2018

Place of Accident : JLN BUKIT MURAH

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : \_\_\_\_\_

(V/L: YES / NO)

Insured Liability : \_\_\_\_\_ %

Final ? Yes / No

SLU 6558R



INSRS: WSP: Charm's  
Tel: Customercraft  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st)	
	Non-Reporting ltr (2nd)	
	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup):	
	Call OI:	<u>H. Hartono 27/6/18</u>
	After call ltr to OI:	
	<b>Documentation Check List:</b>	<b>Handler</b> <b>Typist</b>
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill	<input type="checkbox"/> <input type="checkbox"/>
	PIR	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/> <input type="checkbox"/>
	Others	<input type="checkbox"/> <input type="checkbox"/>

7/6/18 - ✓ TP video  
- Sent TP video to Pemed.

7/6/18 @ 4:30 pm called OI Ms Leony. Confirm accident inform her that TP had video to show the accident. She agreed to settle a quote NOD TRSW. \* She wanted to know final amount.

13/11/18 - called OI Ms Leony & informed final claim amount. Agreed to settle.

19/11/18 - The price to MS kwa tolase

RECEIVED 19 NOV 2018

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_  
 Repair Cost: \$S \_\_\_\_\_ days) Reduction: \_\_\_\_\_ % Email  Call

**FINAL SETTLEMENT** Date/Time: 19/11/18 Confirm with: Sham Email  Call   
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: \_\_\_\_\_ If NO or B 28, Ass. Lia: \_\_\_\_\_  
 Repair Cost: W/CFT \$S 1583.60  
 Loss of Rental (LOR): \$S \_\_\_\_\_ ( \_\_\_\_\_ days)  
 Loss of Use (LOU): \$S 240.00 ( 60 x 4 days)  
 Loss of Income (LOI): \$S \_\_\_\_\_ ( \$ \_\_\_\_\_ x \_\_\_\_\_ days)  
 LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]  
 GIA/LTA Search \$S 2.00  
 Medical: \$S \_\_\_\_\_  
 Disbursement: \$S \_\_\_\_\_ (e.g. Tow/ Independent)  
 Legal Cost \$S \_\_\_\_\_

1) Claim status: Normal / Reject/Private Settle  
 2) Report Format: SP  
 3) Survey fee: \$320.00

**Total:** \$S 1825.60 Global Sum \$S: \_\_\_\_\_

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call   
 Payee 1: \$S 1825.60 Name 1: Charm's Customercraft  
 Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_  
 Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG18010273/T1pa3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 06-06-2018



Code : AIG

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJF 4939R	Veh. Inspected	SLU 6558R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/06/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

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### 5. General Information

Accident Date	27/05/2018	Inspection Date	05/06/2018
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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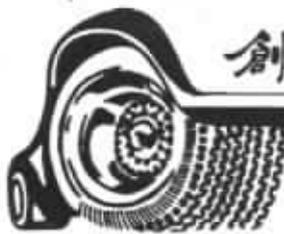
> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8678F
<b>Vehicle Details</b>	
Vehicle No.:	SLU6558R
Vehicle to be Exported:	Yes
Intended De-registration Date:	07 Jun 2018
Vehicle Make:	HYUNDAI
Vehicle Model:	TL TUCSON 1.6 GLS T-GDI DCT 2WD
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	G4FJHU336910
Chassis No.:	KMHJ3812VJU628440
Maximum Power Output:	130.0 kW (174 bhp)
Open Market Value:	\$18,417.00
Original Registration Date:	11 Dec 2017
First Registration Date:	11 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$18,417.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Dec 2027
PARF Rebate Amount:	\$13,812.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	10 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$45,931.00
<b>Total Rebate Amount:</b>	<b>\$59,743.00</b>

The information contained herein is correct as at 31 May 2018

OK



# CHARN'S CUSTOMCRAFT

CRK

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
 Spray-Painting, Mechanical Repair And Customizing of Cars  
 BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
 TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg  
 Bus. Reg. No. 251513/00M

AXA/AIG (SJF4939R)  
 DOA: 27/05/2018@1730

AIG ASIA PACIFIC INSURANCE PTE LTD

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SLU 6558 R - HYUNDAI TL TUCSON 1.6 GLS T-GDI DCT 2WD

CHASSIS NO: KMHJ3812VJU628440 (2017)

1 pc	Rear boot garnish emblem 'TUCSON'	\$ 29.10	see ✓
1 pc	Rear boot garnish emblem 'TURBO'	\$ 59.00	see ✓
1 pc	Rear boot garnish emblem 'S'	\$ 20.20	see ✓
1 pc	Rear bumper (upper)	\$ 446.50	de ✓
1 pc	Rear bumper (lower)	\$ 334.70	cut ✓
1 pc	Rear bumper reflector RH	\$ 103.00	at ✓
1 pc	Rear bumper mudflag RH	\$ 20.00	cut ✓
1 pc	Rear bumper sensor	\$ 140.20	✓
1 pc	Rear bumper retainer RH	\$ 24.50	✓

\$ 1,177.20

LESS 20%

\$ 235.44

\$ 941.76

Check wiring function

\$ 40.00 20 ✓

Remove/replace/reinstall necessary parts: jacking, panel beating,  
 repair and straighten rear boot garnish and rear bumper.

\$ 400.00 300 ✓

Putty and respray rear inner panel, rear boot garnish  
 and rear bumper.

\$ 450.00 350 ✓

\$ 1,831.76

ADD 7% GST

\$ 128.22

\$ 1,959.98

Note: The above is an estimate only. IF other parts requested  
 during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

*[Handwritten Signature]*

LJK Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

26/2018

Acknowledged by Repairer  
 Signature:  
 Date:

Tanjik 97495749  
 - WP  
 5/6/18 @ 2pm  
 Resurvey before paint  
 3 days  
 suv @ khauto.com

## Hsiao Tong (LKKAuto)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Tuesday, 16 October 2018 11:46 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A; SUR; Taufikh (LKKAuto)  
**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3  
**Attachments:** FINALIZATION.pdf; IMG\_9537.JPG; IMG\_9540.JPG; IMG\_9542.JPG  
**Importance:** High  
**Sensitivity:** Confidential

Hi Hsiao Tong

Kindly find attached for finalization.

Parts: \$810.00  
Lab: \$670.00

Total: \$1480.00 (before GST)

Please confirm

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Friday, 8 June, 2018 11:39 AM  
**To:** Charn's Customcraft  
**Cc:** Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3  
**Sensitivity:** Confidential

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
 Spray-Painting, Mechanical Repair And Customizing of Cars  
 BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
 TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charna@singnet.com.sg  
 Bus. Reg. No. 251513/00M

AXA/AIG  
CKK

AXA/AIG (SJF4939R)  
DOA: 27/05/2018@1730

Parts - 810  
Lab - 670  

---

1480

AIG ASIA PACIFIC INSURANCE PTE LTD

2/6/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SLU 6558 R - HYUNDAI TL TUCSON 1.6 GLS T-GDI DCT 2WD

CHASSIS NO: KMHJ3812VJU628440 (2017)

1 pc	Rear boot garnish emblem 'TUCSON'	\$ 29.10	ndc
1 pc	Rear boot garnish emblem 'TURBO'	\$ 59.00	ver
1 pc	Rear boot garnish emblem 'S'	\$ 20.20	ndc
1 pc	Rear bumper (upper)	\$ 446.50	des
1 pc	Rear bumper (lower)	\$ 334.70	cut
1 pc	Rear bumper reflector RH	\$ 103.00	art
1 pc	Rear bumper mudflag RH	\$ 20.00	art
<del>1 pc</del>	<del>Rear bumper sensor</del>	<del>\$ 140.20</del>	?
<del>1 pc</del>	<del>Rear bumper retainer RH</del>	<del>\$ 24.50</del>	?
		\$ 1,177.20	
	LESS 20%	\$ 235.44	
		\$ 941.76	

10/2.50  
202.50  

---

810

Check wiring function

\$ 40.00 20.

Remove/replace/reinstall necessary parts: jacking, panel beating, repair and straighten rear boot garnish and rear bumper.

\$ 400.00 300

Putty and respray rear inner panel, rear boot garnish and rear bumper.

\$ 450.00 350.

\$ 1,831.76

ADD 7% GST

\$ 128.22

\$ 1,959.98

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

Tanjikh 97495749  
- WP  
5/6/18 @ 2pm  
Reving before paint  
3 days  
xw @ 1khanta.com

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 7 June 2018 10:13 AM  
**To:** Charn's Customcraft  
**Cc:** Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3

**Sensitivity:** Confidential

### Without Prejudice

Hi Sharon,

Further to our below email.

We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 6 June 2018 1:52 PM  
**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3  
**Sensitivity:** Confidential

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.

## Hsiao Tong (LKKAuto)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Thursday, 7 June 2018 12:33 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3  
**Attachments:** VID-20180527-WA0030.mp4  
**Importance:** High  
**Sensitivity:** Confidential

Hi

As requested

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Thursday, 7 June, 2018 10:13 AM  
**To:** Charn's Customcraft  
**Cc:** Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3  
**Sensitivity:** Confidential

**Without Prejudice**

Hi Sharon,

Further to our below email.

We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 6 June 2018 1:52 PM

**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3

**Sensitivity:** Confidential

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I'm travelling along Jalan Bukit Merah and the accident occurred at the slip road entering into Lower Delta Road. I was stationary at the broken level. In my recollection, I was the first car at the slip road. Unfortunately, when I was entering Lower Delta Road, I was checking the traffic on my right, which it was clear, I inched forward. There was no impact on the car which "appeared" before me on my right. I heard clonking sound. We move forward to check the vehicles and exchanged details.

No injury to persons on both vehicles.

Vehicle A 2JF 9939 R

Vehicle B 56U 6558 R

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you,

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Monday, 4 June 2018 9:24 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018

**Importance:** High

**Sensitivity:** Confidential

Hi

Kindly find attached for your necessary action.

Our client's vehicle no: SLU 6558 R claiming against AIG's insured: SJF 4939 R

Please arrange TP survey and advise on liability asap.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 8 June 2018 11:39 AM  
**To:** 'Charn's Customcraft'  
**Cc:** Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3

**Sensitivity:** Confidential

Without Prejudice

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Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charn's Customcraft [mailto:[charns@singnet.com.sg](mailto:charns@singnet.com.sg)]

**Sent:** Friday, 8 June 2018 11:35 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3

**Importance:** High

**Sensitivity:** Confidential

Hi Hsiao Tong

Kindly advise on liability soonest.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 7 June, 2018 10:13 AM

**To:** Charn's Customcraft

**Cc:** Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** RE: TP Claim against AIG's insured: Accd Invg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF : CC6/AIG18010273/T1pa3

**Sensitivity:** Confidential

**Without Prejudice**

Hi Sharon,

Further to our below email.

We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 6 June 2018 1:52 PM

**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP Claim against AIG's insured: Accd Invg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF :

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

<p>I'm traveling along Jalan Bukit Meriah and the accident occurred at the slip road entering into Lower Delta Road. I was stationary at the broken level to my recollection, I was the first car at the slip road subsequently, when I was entering Lower Delta Road, I was checking the traffic on my right, when it was clear, I inched forward. There was no impact on the car which "appeared" before me on my right. I heard cracking sound. We move forward to check the vehicles and exchanged details.</p> <p>No injury to persons on both vehicles.</p> <p>Vehicle A    6JF 4939 R</p> <p>Vehicle B    364 8558 R</p>
---

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.  
Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]

**Sent:** Monday, 4 June 2018 9:24 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** TP Claim against AIG's Insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018

**Importance:** High

**Sensitivity:** Confidential

Hi

Kindly find attached for your necessary action.

Our client's vehicle no: SLU 6558 R claiming against AIG's insured: SJF 4939 R

Please arrange TP survey and advise on liability asap.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

## Hsiao Tong (LKKAuto)

---

**From:** Charns Customcrafts - Reporting <toaddphoto@gmail.com>  
**Sent:** Monday, 5 November 2018 5:38 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018  
\*\*\* LKK REF: CC6/AIG18010273/T1pa3  
**Attachments:** Tax Invoice.pdf; TP Invoice.pdf

Hi Ms. Chew,

Please refer to the attached for your necessary action.

Our total claim amount as below.

COR = \$ 1583.60  
LOU@\$80x4 days = \$ 320.00  
GIA = \$ 2.00

Total = \$ 1905.60

Kindly confirm acceptance.

Thanks & Regards,  
Esther Kerk  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [toaddphoto@gmail.com](mailto:toaddphoto@gmail.com)  
GST Registration no: M90367863L  
Co. Registration: 25151300M

Fax: 57414108.

**Charns Customcrafts - Reporting**

**From:** Charns Customcrafts - Reporting <toaddphoto@gmail.com>  
**Sent:** Monday, 5 November, 2018 5:38 PM  
**To:**  chewht@lkkauto.com  
**Subject:** TP Claim against AIG's insured: Accd Invg: SLU 6558 R & SJF 4939 R on 27.05.2018  
 \*\*\* LKK REF: CC6/AIG18010273/T1pa3  
**Attachments:** Tax Invoice.pdf; TP Invoice.pdf

Hi Ms. Chew,

Please refer to the attached for your necessary action.

Our total claim amount as below.

COR = \$ 1583.60  
 LOU@80x4 days = \$ 320.00  
 GIA = \$ 2.00

Total = \$ 1905.60

Kindly confirm acceptance.

Thanks & Regards,  
 Esther Kerk  
 Charn's Customcraft  
 Tel: 6272 5429 Fax: 6273 6676  
 Email: [toaddphoto@gmail.com](mailto:toaddphoto@gmail.com)  
 GST Registration no: M90367863L  
 Co. Registration: 25151300M



60742200  
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 1825-60  
 =

Please let us  
 the D/V  
 soonest.

TK.

Rec'd 12/11/18.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Sunday, 18 November 2018 9:57 AM  
**To:** 'Charns Customcrafts - Reporting'  
**Cc:** charns@singnet.com.sg  
**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF: CC6/AIG18010273/T1pa3  
**Attachments:** DV\_SLU 6558R.pdf

### Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,583.60
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 1,825.60</u></b>

If our offer is acceptable by your client, please duly sign the **DV** enclosed and return together with the following document to us(LKK) for our necessary action: -

- Authorisation to Act signed by your client, Eu Chin Hoang Spencer

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charns Customcrafts - Reporting <toaddphoto@gmail.com>

**Sent:** Wednesday, 14 November 2018 3:41 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** charns@singnet.com.sg

**Subject:** RE: TP Claim against AIG's insured: Accd Invlg: SLU 6558 R & SJF 4939 R on 27.05.2018 \*\*\* LKK REF: CC6/AIG18010273/T1pa3



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563501 FAX : (065) 62564315

Our Ref: CC6/AIG18010273/T1pa3

11 JUNE 2018

**LEONG QINGHUA**  
APT BLK 111 BUKIT PURMEI ROAD  
#07-196  
SINGAPORE 090111

Dear Sir/Madam,

**ACCIDENT INVOLVING SJF 4939R & SLU 6558R ON 27/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLU 6558R against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**AUTHORIZATION TO ACT**  
**(AIG Express Third Party Claim)**

I, EU CHIN HOANG SPENCER ("the third party claimant")

of BLK 758 CHOA CHU KANG NORTH 5 # 08-131 (S) 680758 (address),

owner of SLU6558R (vehicle no.) hereby authorize

CHARN'S CUSTOMCRAFT

("the workshop") to act for me with respect to my claim for

repair costs and/or rental and/or loss of use ("claim") for my

vehicle no. SLU6558R that was damaged pursuant to the

accident which occurred on 27 MAY 2018 (date) along \_\_\_\_\_

JLN BUKIT MERAH RD (SLIP RD TWDS LOWER DELTA) (location)

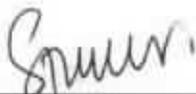
involving vehicle no/s SJF4939R

("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 day of JULY (month) 20 18 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"

  
\_\_\_\_\_  
Signed by "the workshop"  
(wet chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, CHARN'S CUSTOMCRAFT ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,583.60 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLU 6558R that was damaged pursuant to the accident which occurred on 27/05/2018 (date) along JLN BUKIT MERAH RD SLIP ROAD TWDS LOWER DELTA (location) involving vehicle no/s SJF 4939R. This is pursuant to the inspection conducted on 05/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner EU CHIN HOANG SPENCER (the third party claimant") of vehicle no. SLU 6558R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLU 6558R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Nov (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
 Spray-Painting, Mechanical Repair And Customizing of Cars  
 BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
 TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
 Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

## TAX INVOICE

2018115832

AIG ASIA PACIFIC INSURANCE PTE LTD  
 ATTN: THE MOTOR CLAIMS DEPT

*M1*

No. ....

TERM: .....

YOUR ORDER No. ....

OUR D/O No. 5/11/2018

DATE: .....

QUANTITY	DESCRIPTION			AMOUNT
				\$ CTS.
	Vehicle No.	Make/Model	DOA	Reg. No.
	SL116558 R	HYUNDAI TL TUCCSON	2704V20180217-30	40137

1.00 pc	Rear Boot Garnish Emblem "TUCCSON"	29.10
1.00 pc	Rear Boot Garnish Emblem "TURBO"	59.00
1.00 pc	Rear Boot Garnish Emblem "S"	20.20
1.00 pc	Rear Bumper (upper)	446.50
1.00 pc	Rear Bumper (lower)	334.70
1.00 pc	Rear Bumper Reflector - RH	103.00
1.00 pc	Rear Bumper Mudflag - RH	20.00
	Subtotal	1,012.50
	Discount 20%	-202.50
	Check wiring function	20.00
	Remove/replace/reinstall necessary parts: jacking, panel beating, repair and straighten rear boot garnish and rear bumper	300.00
	Putty and respray rear inner panel, rear boot garnish and rear bumper	350.00

CHARN'S CUSTOMCRAFT

Subtotal \$1,480.00

GST 7% \$103.60

Total \$1,583.60



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-082943

Date of Request: 31/05/2018

Your Ref No:

Online Purchase

Charm's Customcraft  
Block 1010 Bukit Merah Lane 3  
#01-105  
Singapore 159724

Dear Sir/Madam,

Enquiry Date: 31/05/2018

Enquiry By: Rina Chua Sock Cheng

TP Vehicle No.: SJF4939R

Accident Date: 27/05/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJF4939R	AIG Asia Pacific Insurance Pte. Ltd.	02/06/2017-01/06/2018	65-6419-3000
SJF4939R	NTUC Income Insurance Co-operative Ltd	10/01/2018-09/10/2018	
SJF4939R	AIG Asia Pacific Insurance Pte. Ltd.	29/12/2017-28/12/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-082943  
Date of Request: 31/05/2018

Your Ref No: Online Purchase

Charm's Customcraft  
Block 1010 Bukit Merah Lane 3  
#01-105  
Singapore 159724

Dear Sir/Madam,

Enquiry Date: 31/05/2018  
Enquiry By: Rina Chua Sock Cheng  
TP Vehicle No: SJF4939R  
Accident Date: 27/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

GIRO  Cash  Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Jun 2018 <a href="#">Edit Reg</a>		05 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,480.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,480.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>LEONG QINGHUA</b> , ID: 58228204A								
Main Claimant:	<b>EU CHIN HOANG SPENCER</b> , ID: S7008678F								
Vehicle Reg. No.:	<b>SLU6558R</b>	Date of Loss:	27/05/2018 17:00 - :59 [5 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7945396608SG</b>	Policy/Cover Note No.:	1700094505 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJF4939R</b>	Policy No. (Claimant):	VPA/P2065197						
Repairer:	<b>Charn's Customcraft (HQ)</b> Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 18/06/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

**\*SLU6558R (7945396608SG)**  
**[SJF4939R]**  
**TP**  
**EU CHIN HOANG SPENCER**  
**May 27 2018 5:00PM**  
**[LEONG QINGHUA]**  
**Charn's Customcraft**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="float: right;">View in Browser</span>			
<b>Video</b>															1 per page			<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)									Thumbnail	Print						
1	11/06/18 14:41	TP's Video										Load MP4						
<b>Letters/Correspondences</b>															1 per page			<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print						
1	(Draft)	Third Party Express Settlement – Payment Breakdown										Edit						
<b>Photos/Images</b>															3 per page			<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print						
1	07/06/18 16:29	Odometer Reading										Load JPG <input checked="" type="checkbox"/>						
2	07/06/18 16:29	Chassis Number										Load JPG <input checked="" type="checkbox"/>						
3	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
4	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
5	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
6	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
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11	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
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17	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
18	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
19	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
20	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
21	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
22	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
23	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
24	07/06/18 16:29	General View										Load JPG <input checked="" type="checkbox"/>						
25	20/10/18 09:52	Reinspection Photo										Load JPG <input checked="" type="checkbox"/>						
26	20/10/18 09:52	Reinspection Photo										Load JPG <input checked="" type="checkbox"/>						
27	20/10/18 09:52	Reinspection Photo										Load JPG <input checked="" type="checkbox"/>						
<b>Documentation</b>															1 per page			<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print						
1	06/06/18 13:44	TP GIA REPORT										Load PDF						

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
2	06/06/18 13:52	TP ESTIMATE - MARKED	 Load PDF	
3	20/11/18 09:08	WORKSHOP INVOICE	 Load PDF	
4	20/11/18 09:08	AUTHORISATION TO ACT FORM	 Load PDF	
5	20/11/18 09:08	Release Voucher	 Load PDF	
6	20/11/18 09:08	GIA SEARCH	 Load PDF	
7	20/11/18 09:08	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/06/18 15:38	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SJF4939R (Insd veh)	Model:	HYUNDAI TUCSON 1.6 TL GLS (A)
	SLU6558R (TP veh)		
Date of Accident:	27/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$		1,959.98	
Final Repair Cost	: \$		1,583.60	
Loss of Use	: \$		240.00	4.00 days at \$60.00 per day
Rental (if any)	: \$		0.00	days
LTA / GIA Search Fee	: \$		2.00	
Others:	: \$		0.00	
	: \$			
Final Settlement Sum	: \$		1,825.60	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For <b>Non GIA Registered Workshop:</b>		Agreed Liability ____ 100 ____ (%)		
B) For <b>GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No:		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Charm's Customcraft	: \$	1,825.60
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

20 Nov  
2018

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18010273/T1PA3Q2

Date: 20/11/2018

#### REFERENCE

Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd.</b>	Policy No: <b>1700094505</b>	
Claimant Vehicle No: <b>SLU6558R</b>	Insured Vehicle No: <b>SJF4939R</b>	
Date of Loss: <b>27/05/2018</b>	Nature of Claim: <b>TP</b>	Claim No: <b>7945396608SG</b>

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SLU6558R</b>		
Make & Model: <b>HYUNDAI TUCSON, 1.6 TL GLS (A)</b>	Engine No: <b>G4FJHU336910</b>	
Reg. Date: <b>11/12/2017 (Man. Year: 2017)</b>	Chassis No: <b>KMHJ3812VJU628440</b>	
Colour: <b>Grey</b>	Odometer: <b>14881 km</b>	
Engine Capacity: <b>1591 cc</b>		
Market Value/New Car Price: <b>N/A</b>		
Sum Insured (S\$): <b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable): <b>Yes</b>	Footbrake (Serviceable): <b>Yes</b>
Handbrake (Serviceable): <b>Yes</b>	Engine Modification: <b>No</b>	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	225/60 R17	Rear Tyre Size:	225/60 R17
Front Left Side:	Kumho 6 mm	Rear Left Side:	Kumho 6 mm
Front Right Side:	Kumho 6 mm	Rear Right Side:	Kumho 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	941.76	810.00	131.76	13.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	890.00	670.00	220.00	24.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,831.76</b>	<b>1,480.00</b>	<b>351.76</b>	<b>19.20</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>128.22</b>	<b>103.60</b>	<b>24.62</b>	<b>19.20</b>
<b>Nett Amount (S\$)</b>	<b>1,959.98</b>	<b>1,583.60</b>	<b>376.38</b>	<b>19.20</b>
<b>+ Loss of Use (4.0 x S\$60.00/day) (S\$)</b>		<b>240.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>1,825.60</b>		

#### INSPECTION

Date of Assignment:	05/06/2018	
Date Inspected:	05/06/2018 Inspected At:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105 Singapore 159724
Estimated Period of Repair:	3.0 days	

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**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT GARNISH EMBLEM TUCSON	Necessary	29.10 FL	*29.10 FL
2	1		*REAR BOOT GARNISH EMBLEM TURBO	Necessary	59.00 FL	*59.00 FL
3	1		*REAR BOOT GARNISH EMBLEM S	Necessary	20.20 FL	*20.20 FL
4	1		*REAR BUMPER(UPPER)	Deformed	446.50 FL	*446.50 FL
5	1		*REAR BUMPER(LOWER)	Cut	334.70 FL	*334.70 FL
6	1		*REAR BUMPER REFLECTOR RH	Cut	103.00 FL	*103.00 FL
7	1		*REAR BUMPER MUDFLAG RH	Cut	20.00 FL	*20.00 FL
8	1		*REAR BUMPER SENSOR	Not Necessary	140.20 FL	*- FL
9	1		*REAR BUMPER RETAINER RH	Not Necessary	24.50 FL	*- FL

F=Franchise part, L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>1,177.20</b>	<b>1,012.50</b>
- List Item Discount on L Items 20.00/20.00% (S\$)	235.44	202.50
<b>Total Parts (S\$)</b>	<b>941.76</b>	<b>810.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	CHECK WIRING FUNCTION	New	40.00	20.00
2	REMOVE/REPLACE/REINSTALL NECESSARY PARTS ,JACKING ,PANEL BEATING,REPAIR AND STRAIGHTEN REAR BOOT GARNISH AND REAR BUMPER	New	400.00	300.00
3	PUTTY AND RESPRAY REAR INNER PANEL,REAR BOOT GARNISH AND REAR BUMPER	New	450.00	350.00
<b>Gross Labour Cost (\$\$)</b>			<b>890.00</b>	<b>670.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >