

ASS. REC. BY:

REF: CS/FCI 18010269/

d3 Special Instruction:

Surveyor:

CWS

ASSIGNMENT (Office)

From (Person):

Joanne Yong

of

FCI

Date/Time:

6/6/18 @ 9:34am

Estimated Cost:

Bill to:

OD / EV / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLH 7542

Insured:

SHD 3037J

at Workshop m/s

Progressive Automotive

Tel:

6741 5336

of

Blk 3022 A ubi Rd 1 #01-45/46

Policy No:

Claim No:

DIC 004479 MF34

Sum Insured:

Excess:

Make of Veh:

D.O.A.

03/06/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS ^{up}

H.O.D. Endorsement:

Date/Time:

10:14am @ 6/6/18

Person Contacted:

Pei Wen

Vehicle IN /

OUT

Date/Time	Action/Instruction (✓) Estimate
	SLH 7542 - X
	SHD 3037J - CS/FCI 14020320/R/bd1
13/8/18 -	pei wen said claim rejected. & she will revert us the email.
14/8/18	Email to FCI, owner withdraw claim will close file at our end. <i>Done</i> 7/9/18

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 14 August 2018 5:29 PM
To: 'Claim Workflow System'; assignments
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18004479MFSH/1
Attachments: WITHDRAW CLAIM _ SLH 754 Z / DOA 03.06.2018

Dear Sir/Mdm,

Kindly refer to the attach email.

We will close this file at our end without billing.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 6 June 2018 10:16 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; sur@lkkauto.com
Subject: RE: SURVEY ASSESSMENT - D18004479MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Wednesday, 6 June 2018 9:43 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JOANNEYONG@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004479MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System



Nivitha (LKK Auto)

From: Peiwen <peiwen@procarcare.com.sg> on behalf of Claims <claims@procarcare.com.sg>
Sent: Monday, 13 August 2018 5:09 PM
To: assignments@lkkauto.com
Subject: WITHDRAW CLAIM _ SLH 754 Z / DOA 03.06.2018

Hi Mdm,

Claim rejected on 26/06/2018 and owner agreed to withdraw claim.
Please assist to close case.

Regards,

Pei Wen NG
Claims Advisory
Progressive Automotive Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd will be rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses (@procarcare.com.sg) and our old email addresses (@progauto.com.sg) shall cease to function with effect from 1 Sep 2018. We look forward to your continued support.*

MOTOR SURVEY ASSIGNMENT

Date	05-06-2018	Our Ref No. D18004479MFSH
Accident Date	03-06-2018	Claim Type. Third Party
Insured Vehicle	SHD3037J	Third Party Vehicle. SLH754Z
Survey Location	BLK 3022A UBI ROAD 1 #01-45/46	
Contact Person.	PEIWEN	
Contact No.	67415336/ 0	Fax No. 67417208
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PROGRESSIVE AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/241115)



PRI Documents



Close



PRI Header Details

Claim No	D18004479MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & PROGRES
Workshop Name	PROGRESSIVE AUTOMOTIVE PTE LTD (Contact Person : PEIWEN)	Survey Location & Contact Details	BLK 3022A UBI ROAD 1 #01-45/46 Mobile: 0 , Phone: 67415336 , Fax: 67417208 EmailId: PEIWEN@PROG AUTO.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHD3037J	TP Vehicle No	SLH754Z
PRI Recieved Date	05-06-2018 04:31:32 PM	Surveyor Appointed Date	06-06-2018 09:43:36 AM	Surveyor Accept Date	06-06-2018.1

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	06-06-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents	
File Name	Action

Surveyor Job Remarks

Remarks		Save
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