

REF:

CC3 / ALH18010249 / Adon2

ASS. REC. BY: Adrian Liang

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No. 2100315466-05

Claims No. 236177151256

Sum Insured: Excess: 8 400

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 08 8/15 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SK66597M Yr Regn: 2012 Sept.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q7

C.C. 2995

Colour

white

A/C: Insured / Std / NI / NA

Sp. Reading

135/60

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ4L0DD002008

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 275/45R20

R: 275/45R20

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

05/06/18

Survey held at

Premium

Des. of Damages: Frt (Rear) / O/S / N/S / U/C / Roof top or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

6/6/18 Rvert the menion

7/6/18 Authorise repair to proceed

MV: BOK.

PV: 88.11K

Nett: 31.91K

SK6 6597M - X

20/11/18 Confirm with Mr Bao

\$12,951.32 @ 8 days

(Red: \$22039.78, 62%)

RECEIVED 05 DEC 2018

Date/Time, File Pass to?

☐

Preli. Report

☐

Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: 8

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S+RS, \$

Photos

Others

TOTAL

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

200

10

210

Report Format: OD

Lump Sum / I.P.I. (\$) 12,951.32

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 06 Jun 2018

Preliminary Advice

Vehicle No	: SKG6597M	Accident Date	: 02/06/2018
Make	: AUDI Q7	Policy No.	: 2100315466-05
Assignment Date	: 06/06/2018	Excess	: S\$0.00
Date of Inspection	: 05/06/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear and rooftop portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	34,493.00
Revised Amount	:S\$	14,717.00
Check Items (Estimated)	:S\$	3,707.00
Total	:S\$	18,424.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	88,117.00
Salvage Value	:S\$	
Margin for Repair	:S\$	31,883.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Wednesday, November 21, 2018 4:54 PM
To: Boo seng yak; Adrian Ling (LKKAUTO); SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

Dear Carrine,

(Resend)

Confirm \$12,951.52 @ 8 days

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, November 20, 2018 4:51 PM
To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

Dear Mr. Boo,

Confirm \$13,143.52 @ 8 days(Agree by Nora).

*Kindly send us DV and Invoice for early closure.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]
Sent: Tuesday, July 24, 2018 6:37 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;

Janice Lee (LKKAuto)

From: Nora Khai <nora.khai@premiumauto.com.sg>
Sent: Tuesday, November 20, 2018 3:18 PM
To: Janice Lee (LKKAuto); 'Claims'; 'Carrine Leong'
Subject: RE: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

Dear Janice,

Please proceed.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]
Sent: 14 November, 2018 3:56 PM
To: Nora Khai; 'Claims'
Subject: RE: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

Dear Nora,

Any updates for the repair days ?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Wednesday, November 07, 2018 4:15 PM

To: 'Claims' <claims@premiumauto.com.sg>

Cc: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Subject: FW: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

Guys ,

Who's case is this ? Come see me with file please.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]

Sent: 07 November, 2018 2:48 PM

To: Carrine Leong; claims@premiumautocare.com.sg; 'Nora Khai'
Subject: FW: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

Dear Nora,

Kindly confirm repair day of 8 days instead of 14 days.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)

Sent: Wednesday, November 07, 2018 11:12 AM

To: 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

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Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Tuesday, July 24, 2018 6:37 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

Hi Adrian and all,

URGENT

Revised estimate and photographs of added parts is attached.

Please confirm repair cost of \$13,143.52 @ 14 days of repairs exclude 1 PH and 2 Sundays.

We appreciated you early closure as owner is taking legal action for recovery of uninsured loss.

Best regards - jb

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, November 20, 2018 4:51 PM
To: 'Boo seng yak'; Adrian Ling (LKKAUTO); SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18
Attachments: RE: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

Dear Mr. Boo,

Confirm \$13,143.52 @ 8 days(Agree by Nora).

*Kindly send us DV and Invoice for early closure.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Tuesday, July 24, 2018 6:37 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION SKG6597M - OD AIG - SURVEYED 5 JUN 18

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Please confirm repair cost of \$13,143.52 @ 14 days of repairs exclude 1 PH and 2 Sundays.

We appreciated you early closure as owner is taking legal action for recovery of uninsured loss.

Best regards - jb

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Thursday, June 07, 2018 2:08 PM
To: 'claims@premiumauto.com.sg'
Cc: SUR
Subject: SKG 6597M

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKG 6597M (excess \$1,400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SKG6597M (2301771512SG)**

OD

Jun 2 2018 7:00AM

[CHAN LIAN CHAI]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 07/06/2018 11:53 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$18424.00) - SKG6597M - Claim Handler: Tr, Tinesh

Approved:18424.00:Re-inspection to be done for damage check and supplementary items / labour.

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Let us tell you how much your car can sell for!

No obligations and it's FREE!

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Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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Toyota Corolla Altis 1.6A (New 5-yr COE) ON SALES



In House Finance And Low
Monthly Instalment \$498
Available! high trade in.
Speedo Motoring StarAd



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Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

audi q7

Any

Any

2012

Any

Any

Any

Available



☐ Audi Q7 3.0A TFSI Quattro S-Line

\$106,800

\$19,640 /yr

16-Jan-2012

2,995 cc

123,878 km

SUV

Available

2.28% Interest Rate Promo! Cheapest In The Market! Low Depreciation, Low Down Payment, High Loan Scheme Available! Extended Warranty And Servicing Packages Available! View To Confirm Before It's Gone!

Posted: 12-May-2018 Tags: 2012 Audi Q7, Audi Q7, Audi, Q7, Used Audi



☐ Audi Q7 3.0A TFSI Quattro S-Line

\$105,800

\$19,320 /yr

19-Jan-2012

2,995 cc

68,000 km

SUV

Available

In House Finance & Low Monthly Installment \$1,046 Available! Facelift Model! Low Mileage Done 10,700km Yearly! Owner Upgraded! Premium Automobile Unit! Very Well Maintain By Previous Owner! High COE &...

Speedo Motoring

Posted: 27-May-2018 Tags: 2012 Audi Q7, Audi Q7, Audi, Q7, Used Audi



☐ Audi Q7 3.0A TFSI Quattro Tip S-Line Sunroof

\$113,800

\$18,430 /yr

29-Mar-2012

2,995 cc

-

SUV

Available

High ARF Of \$87000! Accident Free Unit, Rare Unit With 328BHP! Flexible In House Loan And Trade In Available! Call Now To View!

Hui Hua Credit Pte Ltd

Posted: 29-May-2018 Tags: 2012 Audi Q7, Audi Q7, Audi, Q7, Used Audi



☐ Audi Q7 3.0A TFSI Quattro

\$119,900

\$20,270 /yr

31-Jul-2012

2,995 cc

72,500 km

SUV

Available

Elegant Black, 7 Seater SUV, Fully Serviced And Maintained By Agent, Accident Free, Low Mileage Done, Spacious SUV, Very Well Maintained, Flexible In House Loan Packages Available.

Prime Motor & Leasing

Posted: 02-Jun-2018 Tags: 2012 Audi Q7, Audi Q7, Audi, Q7, Used Audi



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Car Ownership



Car Aftermarket



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Lifestyle

**Buying a pre-owned car, but
Unsure of its Condition?**
Get 37% Car Evaluation



☐ Audi Q7 3.0A TFSI Quattro

\$123,800

\$20,420 /yr

28-Sep-2012

2,995 cc

126,000 km

SUV

Available

Facelifted Model With Round Design Centre Horn Steering Regularly Service Every 7 To 8Km And All Transmission Fluids Change 6 Months Ago. Good Condition And Sporty Looking Audi Q7. Call Or Whatsapp Fo...

DIRECT OWNER

Posted: 21-May-2018 Tags: 2012 Audi Q7, Audi Q7, Audi, Q7, Used Audi

Save this search criteria, to get email alerts whenever a match is found.

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Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5270B
Vehicle Details	
Vehicle No.:	SKG6597M
Vehicle to be Exported:	Yes
Intended De-registration Date:	05 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	Q7 3.0 TFSI QU (200 KW)
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	CJT088684
Chassis No.:	WAUZZZ4L0DD002008
Maximum Power Output:	200.0 kW (268 bhp)
Open Market Value:	\$71,448.00
Original Registration Date:	26 Sep 2012
First Registration Date:	26 Sep 2012
Transfer Count:	0
Actual ARF Paid:	\$71,448.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Sep 2022
PARF Rebate Amount:	\$50,013.00
Intended COE Rebate Details	
COE Expiry Date:	25 Sep 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$88,500.00
COE Rebate Amount:	\$38,104.00
Total Rebate Amount:	\$88,117.00

The information contained herein is correct as at 05 Jun 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/06/2018 14:18
Date Of Accident	02/06/2018 07:00
Exact Location Of Accident	BLK 17 CANTONMENT CLOSE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKG6597M
Insured/Policyholder	
Name Of Registered Owner	CHAN LIAN CHAI
NRIC No	S6925270B
Email Address	CLAYTONCHAN7@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93883673
Alternative Phone No	OTHERS-93883673

Vehicle Particulars

Manufacturer	AUDI
Model	Q7 3.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100315466-05
Cover Note Number	

Driver

Name of Driver	CHAN LIAN CHAI
NRIC No	S6925270B
Date Of Birth	14/04/1969
Occupation	INDOOR
Date Of Driving Pass	07/04/2012
Driving Experience	6 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-93883673
Fax Number	
Contact Number	OTHERS-93883673
Email Address	CLAYTONCHAN7@GMAIL.COM

Address	BLK 16 CANTONMENT CLOSE #11-43
Postcode	080016
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

CLEANER SUPERVISOR, INFORMED ME ON 02/06/18 AT ABOUT 7AM THAT THE FALLEN TREE DAMAGED MY CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	FALLEN TREE
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: LIM KEE SENG
NRIC/FIN No.: 99455256000

SKETCH PLAN



Cleaner Supervisor informed me on 2/6/18 at about 7am that the fallen tree ~~to~~ damaged my car.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature
Name: LIM BOE SIONG
NRIC/FIN No: G4552569m



Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHAN LIAN CHAI
Period of Insurance : 26 Sep 2017 To 25 Sep 2018
Engine No. : CJT088684
Chassis No. : WAUZZZ4L0DD002008

Vehicle No. : SKG6597M
Policy No. : 2100315466-05
Endorsement No. :
Issued Date : 30 Aug 2017

ABOUT THE COVER

Make/Model : AUDI Q7 3.0 TFSI QU (272BHP&333BHP)
Engine Capacity/Tonnage : 2,995.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2012
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder.
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHAN LIAN CHAI - \$1400 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPCAR

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S6925270B**

Name: **CHAN LIAN CHAI**

Birth Date: **14 Apr 1969**

Valid Until: **07 Apr 2012**

00205 7055A




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S6925270B**



Name: **CHAN LIAN CHAI**

Race: **CHINESE**

Date of Birth: **14-04-1969**

Country of Birth: **SINGAPORE**

Sex: **M**

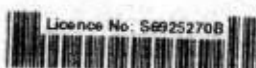
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg **07 Apr 2012**

NP 428A

Licence No: **S6925270B**



078931

S6925270B

04-09-1997

APY BLK 16 CANTONMENT CLOSE #11-43

SINGAPORE 080016

S6925270B

03-07-2002 (R)

S6925270B




Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/653/2018/PH
Date : 5-Jun-18

- Informed Adrian last minute to survey
- Last minute arrange
- Coming at 3-4pm

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Chan Lian Chai
Address : Blk 16 Cantonment Close
#11-43
Singapore 080016
Telephone : HP +65 93883673
Type of Claim : Own Damage Claim
Policy No. : 2100315466-05
Vehicle No : **SKG 6597 M**
Model Code : Audi Q7 3.0 TFSI QU
Model / Year : Sep-12
Engine No : CJT 088684
Chassis No : WAUZZZ4L0DD002008
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 2-Jun-18
Place of Accident : Blk 17 Cantonment Close

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 6597 M.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	/ 280
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00 ✓	/ 280
3	To carry out interior cleaning and removal of glass shards.	S/N \$ 360.00 ✓	/ 360
4	To dismantle and renew rear bumper and rear lid. Align to position. Re-organise rear crash management components. Reinstall all parts removed.	\$ 2,400.00	1200 / 1200 $1+1+\frac{1}{2}+\frac{1}{2}$ 600 x 3 pieces
5	To respray rear bumper, lower spoiler, rear lid and roof spoiler.	\$ 2,700.00	1800 / 1800
6	To carry out diagnostic checks.	S/N \$ 192.00 ✓	/ 192
7	To renew rear windscreen	S/N \$ 480.00 ✓	/ 480
TOTAL LABOUR CHARGES		\$ 6,692.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 6597 M.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
8	To renew rear seat leather.	S/N \$ 480.00	✕
9	To carry out diagnostic check.	S/N \$ 192.00	4 Repeated 192
TOTAL LABOUR CHARGES		: \$ 7,364.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 6597 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR LID <i>Revised</i>	\$ 4,803.00	✓ 3842.40
2	1 SET ATTACHMENT PARTS FOR REAR LID <i>m</i>	\$ 134.00	✓ 107.20
3	BALL STUD <i>new</i>	2 \$ 36.00	✓ 28.32
4	SPOILER <i>Not new</i>	\$ 1,975.00	? } X
5	ADDITIONAL BRAKE LIGHT <i>new</i>	\$ 206.00	+ } X
6	REPAIR SET <i>Not new</i>	\$ 242.00	? } X
7	AUDI EMBLEM CHROME ?	\$ 108.00	✓ 86.00
8	Q7' EMBLEM	\$ 83.00	✓ 66.16
9	3.0T' EMBLEM	\$ 83.00	✓ 66.16
10	QUATTRO' EMBLEM	\$ 83.00	✓ 66.16
11	HEATED REAR WINDOW - GREEN <i>shattered</i>	\$ 1,193.00	✓ 954.40
12	PRIMER <i>new</i>	\$ 19.00	✓ 14.56
13	LED TAIL LIGHT <i>Cracked</i>	\$ 1,608.00	✓ 1286.40
14	REAR LID TRIM PANEL-LOWER <i>Revised</i>	\$ 1,346.00	✓ 1076.80
15	REAR LID TRIM PANEL SOUL - UPPER CENTRE <i>new</i>	\$ 160.00	+ X
16	REAR LID TRIM PANEL SOUL - LEFT UPPER <i>cut</i>	\$ 116.00	✓ 92.80
17	REAR LID TRIM PANEL - RIGHT UPPER <i>new</i>	\$ 116.00	+ } X
18	LUGGAGE COMP.FLOOR COVERING SOUL <i>Not new</i>	\$ 1,090.00	? } X
19	BUMPER COVER <i>Repair</i>	\$ 1,907.00	+ } X
20	SPOILER <i>Not new</i>	\$ 1,341.00	X } X
SPARE PARTS		\$ 16,649.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 6597 M .

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
21	SPOILER <i>Replaced New</i>	\$ 1,341.00	x
22	TAIL LIGHT BULB <i>new, included</i>	\$ 313.00	x 250.40
23	HEADREST WITH COVER(LEATHER),ADJUSTABLE. <i>new</i>	\$ 1,509.00	x
24	REAR NUMBER PLATE <i>new</i>	\$ 25.00	x
25	REAR WINDSCREEN SEALANT <i>new</i>	\$ 200.00	x
26	SUNDRIES <i>Nec.</i>	\$ 400.00	? 23.12
TOTAL SPARE PARTS		:	\$ 20,437.00
TOTAL LABOUR CHARGES		:	\$ 14,056.00
GRAND TOTAL		:	\$ 34,493.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

28199.64

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lij

Surveyed Date

:

05/06/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 06 days

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/653/2018/PH
Date	:	05-Jun-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

You recommended 8 days

*We took 14 days exclude 1 PH &
12 Sundays. - jb - 24 July 18*

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chan Lian Chai
Address	:	Blk 16 Cantonment Close #11-43 Singapore 080016
Telephone	:	HP +65 93883673
Type of Claim	:	Own Damage Claim
Policy No.	:	2100315466-05
Vehicle No	:	SKG 6597 M
Model Code	:	Audi Q7 3.0 TFSI QU
Model / Year	:	Sep-12
Engine No	:	CJT 088684
Chassis No	:	WAUZZZ4L0DD002008
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	02-Jun-18
Place of Accident	:	Blk 17 Cantonment Close

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 6597 M.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	\$ 280.00
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00	\$ 280.00
3	To carry out interior cleaning and removal of glass shards.	S/N \$ 360.00	\$ 360.00
4	To dismantle and renew rear bumper and rear lid. Align to position. Re-organise rear crash management components. Reinstall all parts removed.	\$ 2,400.00	\$ 1,200.00
5	To respray rear bumper, lower spoiler, rear lid and roof spoiler.	\$ 2,700.00	\$ 1,800.00
6	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
7	To renew rear windscreen	S/N \$ 480.00	\$ 480.00
TOTAL LABOUR CHARGES		: \$ 6,692.00	\$ 4,592.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 6597 M.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
8	To renew rear seat leather.	S/N \$ 480.00	nil
9	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 7,364.00	\$ 4,784.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 6597 M .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR LID	\$ 4,803.00	\$ 3,842.40
2	1 SET ATTACHMENT PARTS FOR REAR LID	\$ 134.00	\$ 107.20
3	BALL STUD	2 \$ 36.00	\$ 28.32
4	SPOILER	\$ 1,975.00	
5	ADDITIONAL BRAKE LIGHT	\$ 206.00	
6	REPAIR SET	\$ 242.00	
7	AUDI EMBLEM CHROME	\$ 108.00	\$ 86.00
8	Q7' EMBLEM	\$ 83.00	\$ 66.16
9	3.0T' EMBLEM	\$ 83.00	\$ 66.16
10	QUATTRO' EMBLEM	\$ 83.00	\$ 66.16
11	HEATED REAR WINDOW - GREEN	\$ 1,193.00	\$ 954.40
12	PRIMER	\$ 19.00	\$ 14.56
13	LED TAIL LIGHT	\$ 1,608.00	\$ 1,286.40
14	REAR LID TRIM PANEL-LOWER	\$ 1,346.00	\$ 1,076.80
15	REAR LID TRIM PANEL SOUL - UPPER CENTRE	\$ 160.00	
16	REAR LID TRIM PANEL SOUL- LEFT UPPER	\$ 116.00	\$ 92.80
17	REAR LID TRIM PANEL - RIGHT UPPER	\$ 116.00	
18	LUGGAGE COMP.FLOOR COVERING SOUL	\$ 1,090.00	
19	BUMPER COVER	\$ 1,907.00	
20	SPOILER	\$ 1,341.00	
SPARE PARTS		\$ 16,649.00	\$ 7,687.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 6597 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR LID	\$ 4,803.00	\$ 3,842.40
2	1 SET ATTACHMENT PARTS FOR REAR LID	\$ 134.00	\$ 107.20
3	BALL STUD	2 \$ 36.00	\$ 28.32
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5	ADDITIONAL BRAKE LIGHT	\$ 206.00	
6	REPAIR SET	\$ 242.00	
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8	Q7' EMBLEM	\$ 83.00	\$ 66.16
9	3.0T' EMBLEM	\$ 83.00	\$ 66.16
10	QUATTRO' EMBLEM	\$ 83.00	\$ 66.16
11	HEATED REAR WINDOW - GREEN	\$ 1,193.00	\$ 954.40
12	PRIMER	\$ 19.00	\$ 14.56
13	LED TAIL LIGHT	\$ 1,608.00	\$ 1,286.40
14	REAR LID TRIM PANEL-LOWER	\$ 1,346.00	\$ 1,076.80
15	REAR LID TRIM PANEL SOUL - UPPER CENTRE	\$ 160.00	
16	REAR LID TRIM PANEL SOUL- LEFT UPPER	\$ 116.00	\$ 92.80
17	REAR LID TRIM PANEL - RIGHT UPPER	\$ 116.00	
18	LUGGAGE COMP.FLOOR COVERING SOUL	\$ 1,090.00	
19	BUMPER COVER	\$ 1,907.00	
20	SPOILER	\$ 1,341.00	
SPARE PARTS		\$ 16,649.00	\$ 7,687.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 6597 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 7,687.36
21	SPOILER	\$ 1,341.00	
22	TAIL LIGHT BULB	\$ 313.00	\$ 250.40
23	HEADREST WITH COVER(LEATHER),ADJUSTABLE.	\$ 1,509.00	
24	REAR NUMBER PLATE	\$ 25.00	
25	REAR WINDSCREEN SEALANT	\$ 200.00	
26	<i>Added parts - see attached</i>	\$ 498.30	\$ 398.64
27	SUNDRIES	\$ 400.00	\$ 23.12
	TOTAL SPARE PARTS	\$ 20,935.30	\$ 8,359.52
	TOTAL LABOUR CHARGES	\$ 14,056.00	\$ 4,784.00
	GRAND TOTAL	\$ 34,991.30	\$ 13,143.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/653/2018/PH 20-Jun-18 jb one SKG6597M Q7 3.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Rear wiper motor <i>damaged.</i>	\$ 403.00	\$ 322.00
2	Wiper blade <i>lt</i>	\$ 95.80	\$ 76.64
		\$ 498.80	\$ 398.64
<u>LABORS</u>			
TOTAL		\$ 498.80	

For Premium Automobiles Pte Ltd

Adrian Ling.
SLG.

Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKG 6597 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0653/2018/MAS

29 Nov 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKG 6597 M, Audi Q7 3.0 TFSI Qu

With reference to the above-mentioned vehicle, no. **SKG 6597 M**, claimant, **Mr. Chan Lian Chai**, please find the related document per attached.

1. A copy of the Original invoice no. 85013171 – S\$13,430.13
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKG 6597 M

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Jun 2018 13:52		06 Jun 2018 10:28 Edit Adj Rpt	S\$12,951.52 Edit Estimates	S\$12,951.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHAN LIAN CHAI , ID: S6925270B, Tel: +6593883673, Email: CLAYTONCHAN7@GMAIL.COM								
Vehicle Reg. No.:	SKG6597M	Date of Loss:	02/06/2018 07:00 - :59 [68 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2301771512SG	Policy/Cover Note No.:	2100315466-05 (Comprehensive) Excess: S\$400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Imm.Advice due 18/06/2018]								
Driver/Custodian:	CHAN LIAN CHAI (49 / Male), NRIC: S6925270B, Tel: +6593883673								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (22/06/2018): SKG6597M / OD / 02/06/2018 / Coverage & Excess update AIG_SG (07/06/2018): Alert - Adj Mandate Approved (S\$18424.00) - SKG6597M - Claim Handler: Tr, Tinesh AIG_SG (07/06/2018): SKG6597M / OD / 02/06/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents


































***SKG6597M (2301771512SG)**

OD

Jun 2 2018 7:00AM

[CHAN LIAN CHAI]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
2	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
3	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
4	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
5	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
6	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
7	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
8	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
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21	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
22	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
23	06/06/18 14:15	General View													 Load JPG	<input checked="" type="checkbox"/>		
24	05/11/18 13:11	Reinspection Photo													 Load JPG	<input checked="" type="checkbox"/>		
25	05/11/18 13:11	Reinspection Photo													 Load JPG	<input checked="" type="checkbox"/>		
26	05/11/18 13:11	Reinspection Photo													 Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	06/06/18 14:17	Certificate of Insurance													 Load PDF			
2	06/06/18 14:17	SKG 6597M NRIC & DL													 Load PDF			
3	06/06/18 14:17	Singapore Accident Statement													 Load PDF			
4	06/06/18 17:16	SKG 6597M ESTIMATE													 Load PDF			
5	11/12/18 14:38	Supplementary													 Load PDF			
6	11/12/18 14:38	WORKSHOP INVOICE													 Load PDF			
7	11/12/18 14:38	DISCHARGE VOUCHER													 Load PDF			

Linked Accident Report Documents

Assessment Reports			View	Use Viewer
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/06/18 14:56	Accident Statement	1	Load HTM
			3 per page	<input checked="" type="checkbox"/>
Photos/Images			Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		

1	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
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6	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
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12	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
13	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
14	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
15	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
16	04/06/18 14:48	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
				1 per page	<input checked="" type="checkbox"/>
Documentation				Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)			
1	04/06/18 14:30	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	04/06/18 14:30	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18010249/ACBN2

Date: 11/12/2018

REFERENCE

Insured/Claimant:	CHAN LIAN CHAI	Policy No:	2100315466-05	Claim No:	2301771512SG
Date of Loss:	02/06/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKG6597M	Engine No:	CJT088684
Make & Model:	AUDI Q7, 3.0 (A)	Chassis No:	WAUZZZ4L0DD002008
Reg. Date:	26/09/2012 (Man. Year: 2012)	Odometer:	135160 km
Colour:	White		
Engine Capacity:	2995 cc		
Market Value/New Car Price:	S\$120,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/45R20	Rear Tyre Size:	275/45R20
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	20,835.64	8,359.52	12,476.12	59.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,364.00	4,592.00	2,772.00	37.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	28,199.64	12,951.52	15,248.12	54.07
- Excess (S\$)	400.00	400.00	0.00	0.00
(S\$)	27,799.64	12,551.52	15,248.12	54.85
+ GST 7.00/7.00% (S\$)	1,945.97	878.61	1,067.36	54.85
Nett Amount (S\$)	29,745.61	13,430.13	16,315.48	54.85

INSPECTION

Date of Assignment:	06/06/2018	
Date Inspected:	05/06/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR LID	Dented	4,803.00 FS	*3,842.40 FS
2	1	*SET ATTACHMENT PARTS FOR REAR LID	Necessary	134.00 FS	*107.20 FS
3	2	*BALL STUD	Necessary	36.00 FS	*28.32 FS
4	1	*SPOILER	Not Necessary	1,975.00 FS	*- FS
5	1	*ADDITIONAL BRAKE LIGHT	Not Necessary	206.00 FS	*- FS
6	1	*REPAIR SET	Not Necessary	242.00 FS	*- FS
7	1	*AUDI EMBLEM CHROME	Necessary	108.00 FS	*86.00 FS
8	1	*Q7 EMBLEM	Necessary	83.00 FS	*66.16 FS
9	1	*3.0T EMBLEM	Necessary	83.00 FS	*66.16 FS
10	1	*QUATTRO EMBLEM	Necessary	83.00 FS	*66.16 FS
11	1	*HEATED REAR WINDOW-GREEN	Shattered	1,193.00 FS	*954.40 FS
12	1	*PRIMER	Necessary	19.00 FS	*14.56 FS
13	1	*LED TAIL LIGHT	Cracked	1,608.00 FS	*1,286.40 FS
14	1	*REAR LID TRIM PANEL-LOWER	Deformed	1,346.00 FS	*1,076.80 FS
15	1	*REAR LID TRIM PANEL SOUL-UPPER CENTRE	Not Necessary	160.00 FS	*- FS
16	1	*REAR LID TRIM PANEL SOUL-LEFT UPPER	Cut	116.00 FS	*92.80 FS
17	1	*REAR LID TRIM PANEL-RIGHT UPPER	Not Necessary	116.00 FS	*- FS
18	1	*LUGGAGE COMP FLOOR COVERING SOUL	Not Necessary	1,090.00 FS	*- FS
19	1	*BUMPER COVER	Repair	1,907.00 FS	*- FS
20	1	*SPOILER	Not Necessary	1,341.00 FS	*- FS
21	1	*SPOILER	Not Necessary	1,341.00 FS	*- FS
22	1	*TAIL LIGHT BULB	Cracked	313.00 FS	*250.40 FS
23	1	*HEADREST WITH COVER (LEATHER),ADJUSTABLE	Not Necessary	1,509.00 FS	*- FS
24	1	*REAR NUMBER PLATE	Not Necessary	25.00 FS	*- FS
25	1	*REAR WINDSCREEN SEALANT	Not Necessary	200.00 FS	*- FS
26	1	*SUNDRIES	Necessary	400.00 FS	*23.12 FS
27	1	*REAR WIPER MOTOR	Damaged	322.00 FS	*322.00 FS
28	1	*WIPER BLADE	Cut	76.64 FS	*76.64 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 20,835.64 8,359.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	280.00
3	TO CARRY OUT INTERIOR CLEANING AND REMOVAL OF GLASS SHARDS	New	360.00	360.00
4	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.ALIGN TO POSITION.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,400.00	1,200.00
5	TO RESPRAY REAR BUMPER,LOWER SPILLER,REAR LID AND ROOF SPOILER	New	2,700.00	1,800.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
7	TO RENEW REAR WINDSCREEN	New	480.00	480.00
8	TO RENEW REAR SEAT LEATHER	New	480.00	-
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	-
Gross Labour Cost (S\$)			7,364.00	4,592.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >