

22002000

ASS. REC. BY:

REF: CS/CT218010216 / Arbⁿ²

Special Instruction:

MEMORANDUM

ASSIGNMENT (Office)

McGinnis

From (Person): Jowyn Tay

of CTI

Date/Time: 05062018 1239pm

Estimated Cost:

Bill to:

OD / TI / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLJ 7314D

Insured: SJX 8933K

at Workshop m/s Premium

Tel:

of 55 Ubi Rd 1

Policy No: DMHCSN151428170

Claim No: SNM18D 02784 C02

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 03062018

CA / REV / REP. / REV 24 HRS wpi

H.O.D. Endorsement:

Date/Time: 05062018 1:34pm

Person Contacted: Jeffrey

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate	Tony
	SLJ 7314D - CC3 / A7617014303 / Acbp2	RA: 190717
	SJX 8933K - x	
30/10/18	Confirm with Camire \$7686.20 @ 6 days	
	Red: \$7405.80, 99/.	

REF:

ASS. REC. BY: Adrian King

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
QD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SLJ7314D Yr Regn: 2016, Dec
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A3 c.c. 999
 Colour: Red A/C: Insured / Std / NI / NA
 Sp. Reading: 19533 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAUZZZ8V4HA025185
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modif: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/55R16
 R: 205/55R16
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

N/S	O/S

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 06 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Front _____ Rear _____
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 06/06/18
 Survey held at Perman
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP Chm</u>
RECEIVED 31 OCT 2018	

Date/Time, File Pass to? Preli. Report Final Report
 Days Of Repair: 6
 Resurvey No. of Trip: -
 Survey Fee: _____
 Transportation: _____
 Add Fee: Site Insp (\$ _____) S + RS. \$ _____
 Interview (\$ _____) Photos _____
 Tech. Invs (\$ _____) Other _____
 Weekend (\$ _____) TOTAL _____
 Report Format: TP
 Lump Sum / I.B.L. (\$) 7686.20
 TOTAL: 220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jun 2018		05 Jun 2018 12:39 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	SWEE SENG LEASING PTE LTD	
Main Claimant:	WAN WEI HWANG, ID: S7637298E	
Vehicle Reg. No.:	SLJ7314D	Date of Loss: 03/06/2018 09:00 - :59
Claim Type:	TP / SNM18D02784C02	DMHCSN1514281702 (Comprehensive) Coverage: 21/07/2017 - 20/07/2018
Vehicle Reg. No. (Insured):	SJX8933K	Policy No. (Claimant): Excess: \$50.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 14/06/2018]	
Adj Asg. Remarks:	PLEASE SURVEY ON WITHOUT PREJUDICE BASIS.	
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail
There are no mail for this case.		
ALL ASSOCIATED TASKS		
		View All Search Tasks Create New Task Complete
Due Date	Priority	Type
Task Group	Subject	Handler
Assigned By	Completed On	Created On
Done?		
No results.		

05062018 @ 1324pm
Jeffrey veh not in.

RE: FINAL REVISION - SLJ7314D - TP CHINA - SURVEYED 6 JUN 18 ***
LKK REF: CS/CTI18010216/Arb

MK

Mei Kwan (LKKAuto)

Today, 1:11 PM

Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto); +7 more

Reply all |

Inbox

PA06542018 - SLJ 7314 ... 99 KB

Show all 1 attachments (99 KB) Download

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/CTI18010216/Arb	Janice

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Wednesday, 18 July, 2018 7:56 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLJ7314D - TP CHINA - SURVEYED 6 JUN 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7686.20 @ 6 days of repairs.

Your early closure is well appreciated.

Janice Lee (LKKAuto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, October 29, 2018 11:41 PM
To: Taufikh (LKKAuto); Rasul (LKKAuto); Guo Qiang (LKKAuto); Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Vic (LKKAuto); CS A Team; assignments; SUR
Cc: Olivia Lau (LKKAuto)
Subject: LKK

Dear All

Please let us have your confirmation on our final report.

1. SKA9977L
2. SLK173J
3. SJG183A
4. SLM5913Y
5. SLU6923U
6. SJZ678P
7. SLX414X
8. SLW7364R - Taufikh - TP
9. SLD7235E
10. SLQ1334Z - Taufikh OD
11. SKD420U
12. SGZ37A - Rasul - TP
13. SKT2690J
14. SLN5445B
15. SGJ313L
16. SJP171L
17. SJG8384J
18. SLH2466S
19. SLB1106U
20. SS8000Y

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Tuesday, October 30, 2018 5:24 PM
To: 'Carrine Leong'; Adrian Ling (LKKAuto)
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'; SUR
Subject: RE: FINAL REVISION - SLJ7314D - TP CHINA - SURVEYED 6 JUN 18 *** LKK REF: CS/CTI18010216/Arb

Dear Carrine,

Confirm \$7,686.20 @ 6 days.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Tuesday, October 30, 2018 2:20 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SLJ7314D - TP CHINA - SURVEYED 6 JUN 18 *** LKK REF: CS/CTI18010216/Arb

Dear Adrian / Janice,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 18 Jul & 28 Aug 2018.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/06/2018 13:16
Date Of Accident	03/06/2018 09:00
Exact Location Of Accident	NEWTON CIRCUS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ7314D
Insured/Policyholder	
Name Of Registered Owner	WAN WEI HWANG
NRIC No	S7637298E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94516500
Alternative Phone No	HOME-62550983

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SB 1.0 TF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100495067-01
Cover Note Number	

Driver

Name of Driver	TEO HUI LIAN FELICIA
NRIC No	S7807711E
Date Of Birth	22/03/1978
Occupation	INDOOR
Date Of Driving Pass	27/11/2004
Driving Experience	13 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97960316
Fax Number	
Contact Number	
E-Mail Address	TEOFEL@HOTMAIL.COM

Address	28 JALAN DATOH #07-10
Postcode	329426
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - ROUNDABOUT
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 3RD JUNE 2018, AT 1900 HRS, I WAS DRIVING AT THE NEWTON CIRCUS ROUNDABOUT. AS I WAS DRIVING PASS THE NEWTON CIRCUS ROUNDABOUT, PASSING BY THE BUKIT TIMAH EXIT, A CAR (SJX8933K), DRIVE FORWARD AND BANG INTO THE LEFT SIDE OF MY CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJX8933K
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KANAI HITOMI
NRIC/Passport Number	G3443066M
Contact Number	
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

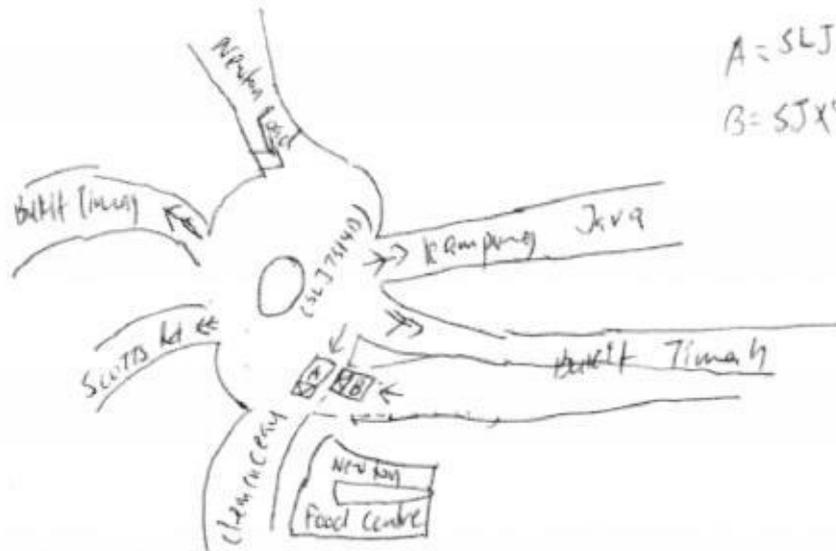
Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No.: 620401A 7A

Sketch Plan #2

SKETCH PLAN



A = SLJ7314D

B = SJX8933K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3rd June 2018, at 1900hrs I was driving at the Newton Circus roundabout. As I was driving pass the Newton Circus round about, passing by the Belt Timah Exit, a car (SJX 8933K), drive a forward and bang into the left side of my car.

DECLARATION

(We declare the foregoing particulars are true in every respect.



Jan

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *F. Tony Poon*
NRIC/FIN No.: *67040147X*

Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7807711E



Name

TEO HUI LIAN FELICIA
(ZHANG HUILIAN)

张慧连

Race

CHINESE

Date of birth

22-03-1978

Sex

F

Country of birth

SINGAPORE

S7807711E

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7807711E

Name

TEO HUI LIAN FELICIA
(ZHANG HUILIAN FELICIA)

Birth Date: 22 Mar 1978

Issue Date: 27 Nov 2004



001302565B

4213745



NRIC No. S7807711E



Date of Issue

02-05-2008

28 JALAN DATOH #07-10
SINGAPORE 329426

NRIC No: S7807711E

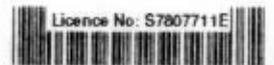
Date: 25/03/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor cars =< 3000 kg with =< 7 passengers,
exclusive of the driver, and motor tractors
/vehicles =< 2500 kg

27 Nov 2004



Licence No: S7807711E

NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WAN WEI HWANG (RUAN WEIHUANG)
Period of Insurance : 22 Dec 2017 To 21 Dec 2018
Engine No. : CHZ136097
Chassis No. : WAUZZZ8V4HA025195

Vehicle No. : SLJ7314D
Policy No. : 2100495067-01
Endorsement No. :
Issued Date : 16 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WAN WEI HWANG (RUAN WEIHUANG) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125217

PREMIUM LEASING - EF
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Anile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

S2CNKJ

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0654/2018/GW
Date : 5-Jun-18

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : **SJX 8933 K**

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street
#19-00 The Octagon
Singapore 069534

Attn: Ms Angie - Motor Claims Dept/Windscreen

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr. Wang Wei HWang
Address : 28 Jalan Datoh
#07-10
Singapore 329426
Telephone : (HP) 94516500
Type of Claim : Third Party Claims
Policy No. : 2100495067-01
Vehicle No : **SLJ 7314 D**
Model Code : Audi A3 SB 1.0 TFSI
Model / Year :
Engine No :
Chassis No :
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Jun-18
Place of Accident : Newton Circus

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 7314 D.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer lhs front and rear door's multi lock system and power window devices.	S/N \$ 560.00 280,
2	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓✓
3	To dismantle and renew lhs front and rear doors, and rear bumper. Align to position. Repair lhs rear fender. Reinstall all parts removed.	\$ 3,000.00 1800, ✓
4	To respray lhs front and rear doors, lhs sill panel, lhs rear fender and rear bumper.	\$ 3,800.00 3000, ✓
5	To carry out diagnostic check.	S/N \$ 192.00 ✓✓
TOTAL LABOUR CHARGES		: \$ <u>7,832.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No] SLJ 7314 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR-LH <i>Repair</i>	\$ 1,991.00	X
2	FRONT DOOR OUTER DOOR SEAL-LH <i>new</i>	\$ 139.00	X
3	BONDING AGENT	\$ 43.00	X
4	CLEANING SOLUTION	\$ 64.00	X
5	DOOR ATTACHMENT PARTS	\$ 206.00	X
6	FRONT DOOR CATCH-LH	\$ 92.00	X
7	REAR DOOR -LH <i>Painted</i>	\$ 1,991.00	✓ /
8	REAR DOOR OUTER DOOR SEAL-LH <i>new</i>	\$ 139.00	✓ /
9	BONDING AGENT <i>new</i>	\$ 43.00	?
10	CLEANING SOLUTION <i>new</i>	\$ 64.00	?
11	REAR DOOR ATTACHEMENT PARTS <i>new</i>	\$ 110.00	?
12	REAR DOOR CATCH-LH <i>new</i>	\$ 82.00	X
13	REAR WINDOW REGULATOR WITHOUT MOTOR-LH <i>new</i>	\$ 220.00	X
14	REAR BUMPER COVER <i>Repair</i>	\$ 1,619.00	X
15	REAR FENDER GUIDE SECTION-LH <i>new</i>	\$ 57.00	X
16	SUNDRIES <i>new</i>	\$ 400.00	? 4.20
TOTAL SPARE PARTS		\$ 7,260.00	
TOTAL LABOUR CHARGE		\$ 7,832.00	
GRAND TOTAL		\$ 15,092.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 06/06/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06 days

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0654/2018/GW
Date : 05-Jun-18

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : **SJX 8933 K**

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street

#19-00 The Octagon

Singapore 069534

Hi Adrian
6 days - ok - jb - 18 Jul 18

Attn: Ms Angie - Motor Claims Dept/Windscreen

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr. Wang Wei HWang
Address : 28 Jalan Datoh
#07-10
Singapore 329426
Telephone : (HP) 94516500
Type of Claim : Third Party Claims
Policy No. : 2100495067-01
Vehicle No : **SLJ 7314 D**
Model Code : Audi A3 SB 1.0 TFSI
Model / Year :
Engine No :
Chassis No :
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 03-Jun-18
Place of Accident : Newton Circus

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 7314 D.

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer lhs front and rear door's multi lock system and power window devices.	S/N \$	560.00 \$ 280.00
2	To remove and transfer rear parking aid. Check function.	S/N \$	280.00 \$ 280.00
3	To dismantle and renew lhs front and rear doors, and rear bumper. Align to position. Repair lhs rear fender. Reinstall all parts removed.	\$	3,000.00 \$ 1,800.00
4	To respray lhs front and rear doors, lhs sill panel, lhs rear fender and rear bumper.	\$	3,800.00 \$ 3,000.00
5	To carry out diagnostic check.	S/N \$	192.00 \$ 192.00
TOTAL LABOUR CHARGES		:	\$ 7,832.00 \$ 5,552.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn NoJ SLJ 7314 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR-LH	\$ 1,991.00	
2	FRONT DOOR OUTER DOOR SEAL-LH	\$ 139.00	
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	DOOR ATTACHMENT PARTS	\$ 206.00	
6	FRONT DOOR CATCH-LH	\$ 92.00	
7	REAR DOOR -LH	\$ 1,991.00	\$ 1,991.00
8	REAR DOOR OUTER DOOR SEAL-LH	\$ 139.00	\$ 139.00
9	BONDING AGENT	\$ 43.00	
10	CLEANING SOLUTION	\$ 64.00	
11	REAR DOOR ATTACHEMENT PARTS	\$ 110.00	
12	REAR DOOR CATCH-LH	\$ 82.00	
13	REAR WINDOW REGULATOR WITHOUT MOTOR-LH	\$ 220.00	
14	REAR BUMPER COVER	\$ 1,619.00	
15	REAR FENDER GUIDE SECTION-LH	\$ 57.00	
16	SUNDRIES	\$ 400.00	\$ 4.20
TOTAL SPARE PARTS		\$ 7,260.00	\$ 2,134.20
TOTAL LABOUR CHARGE		\$ 7,832.00	\$ 5,552.00
GRAND TOTAL		\$ 15,092.00	\$ 7,686.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18010216/ARBN2

Date: 02/11/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMHCSN1514281702
Claimant Vehicle No :	SLJ7314D	Insured Vehicle No :	SJX8933K
Date of Loss:	03/06/2018	Nature of Claim:	TP
		Claim No:	SNM18D02784C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLJ7314D	Engine No:	CHZ136097
Make & Model:	AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A)	Chassis No:	WAUZZZ8V4HA025195
Reg. Date:	22/12/2016 (Man. Year: 2016)	Odometer:	19533 km
Colour:	Red		
Engine Capacity:	999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,260.00	2,134.20	5,125.80	70.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,832.00	5,552.00	2,280.00	29.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,092.00	7,686.20	7,405.80	49.07
+ GST 7.00/7.00% (S\$)	1,056.44	538.03	518.41	49.07
Nett Amount (S\$)	16,148.44	8,224.23	7,924.21	49.07

INSPECTION

Date of Assignment:	05/06/2018		
Date Inspected:	06/06/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	6.0 days		

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Nov 2018)
Parts: 144	AUDI A3 1.4 SEDAN TFSI (AMBIENTE) (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLJ7314D)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR-LH	Repair	1,991.00 FS	*- FS
2	1		*FRONT DOOR OUTER DOOR SEAL-LH	Not Necessary	139.00 FS	*- FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*DOOR ATTACHMENT PARTS	Not Necessary	206.00 FS	*- FS
5	1		*FRONT DOOR CATCH-LH	Not Necessary	92.00 FS	*- FS
6	1		*REAR DOOR-LH	Dented	1,991.00 FS	*1,991.00 FS
7	1		*REAR DOOR OUTER DOOR SEAL-LH	Necessary	139.00 FS	*139.00 FS
8	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
9	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
10	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	110.00 FS	*- FS
11	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
12	1		*REAR DOOR CATCH-LH	Not Necessary	82.00 FS	*- FS
13	1		*REAR WINDOW REGULATOR WITHOUT MOTOR-LH	Not Necessary	220.00 FS	*- FS
14	1		*REAR BUMPER COVER	Repair	1,619.00 FS	*- FS
15	1		*REAR FENDER GUIDE SECTION-LH	Not Necessary	57.00 FS	*- FS
16	1		*SUNDRIES	Necessary	400.00 FS	*4.20 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 7,260.00 2,134.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER LHS FRONT AND REAR DOORS MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	New	560.00	280.00
2	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
3	TO DISMANTLE AND RENEW LHS FRONT AND REAR DOORS,AND REAR BUMPER.ALIGN TO POSITION.REPAIR LHS REAR FENDER.REINSTALL ALL PARTS REMOVED	New	3,000.00	1,800.00
4	TO RESPRAY LHS FRONT AND REAR DOORS,LHS SILL PANEL,LHS REAR FENDER AND REAR BUMPER	New	3,800.00	3,000.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			7,832.00	5,552.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >