

## **Joy Irene (LKKAuto)**

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**From:** Joy Irene (LKKAuto)  
**Sent:** Tuesday, 12 June 2018 11:43 AM  
**To:** 'teechinchang@gmail.com'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKU356H AND SJG3335J ON 04/06/2018

OUR REF: LKK: CC3/AIG18010209/jb3

### **CHANG TEE CHIN**

Policy Holder

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKU 356H AND SJG 3335J ON 04/06/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### AUTHORIZATION TO ACT

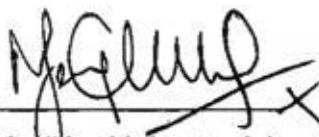
#### (AIG Asia Pacific - Express Third Party Claim)


I, Tang Chee Meng (the third party claimant) of 8 km Tian place #15-53 (address), owner of SJG335J (vehicle no.) hereby authorize Wolswagen centre Singapore 162008 ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJG335J that was damaged pursuant to the accident which occurred on 04/06/18 (date) along Clementi North Corridor (location) involving vehicle no/s Stu356H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of June (month) 2018 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 4,249.97 (Repair Cost), S\$ 214.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SJG 3335J that was damaged pursuant to the accident which occurred on 4.6.18 (date) along CLEMENTI MALL CAR PARK (location) involving vehicle no/s SKU356H. This is pursuant to the inspection conducted on 11.6.18 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner TANG CHEE MENG ("the third party claimant") of vehicle no. SJG 3335J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJG 3335J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 7 (month) 2018 (year)

  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P28246

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP1543

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SJG3335J

DATE: 27/06/18

Pickup:

VIN NO.: WVVZZZAUZF025997

KM : 71,814

GEARBOX CODE: QRL

Engine No.:

MODEL: GOLF A7 1.4 TSI (DSG)RECAT

SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>DIRECT SETTLEMENT</b>					
<b>DOA: 04/06/2018</b>					
<b>TP VEHICLE NO: SKU356H</b>					
<b>SURVEY BY: TAUFIKH</b>					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
8	REAR BUMPER	1.00	PCS	1,148.25	1,148.25
9	SPOILER	1.00	PCS	322.86	322.86
10	POP-RIVET	8.00	PCS	1.78	10.68
11	CLIP	8.00	PCS	1.69	10.14

GST (7%) AMOUNT: 278.04

TOTAL AMOUNT: 4,249.97

For Volkswagen Group Singapore Pte Ltd



Customer

## NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

# Volkswagen Centre Singapore



Service Tax Invoice No. **SV18P28526**

BY: .....

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP1655  
SERVICE CUSTOMER NO.: CV027716  
SERVICE CUSTOMER NAME: TANG CHEE MENG  
TELEPHONE NO.:  
ADDRESS: 8 KIM TIAN PLACE  
#15-53  
Singapore  
Post Code: 163008

VEH NO.: **SLV2832U**  
DATE: 20/06/10 Pickup:  
VIN NO.: WVGZZZAUZGW562920 KM: 1,586  
GEARBOX CODE: Engine No.:  
MODEL: SPORTSVAN 1.4 TSI HL  
SA: Wong Mei  
Next Appointment Date:  
Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT CUSTOMER VEHICLE @ SJG3335J					
	Labor				
1	B&P VW DRIVEEASY RENTAL/LOAN CAR	2.00	TU	112.15	224.30

GST (7%) AMOUNT: 15.70  
TOTAL AMOUNT: 240.00  
For Volkswagen Group Singapore Pte Ltd

Customer

Authorized Signatory

## NOTICE

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Phone : Fax :



Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road, Singapore 159934

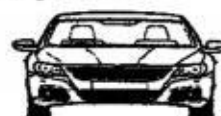
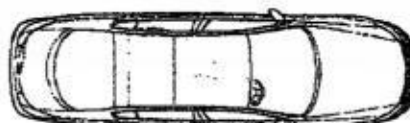
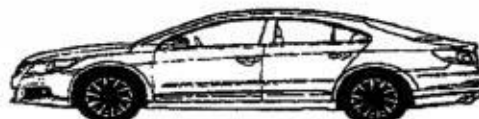
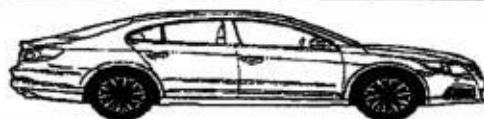
## REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SG 73335 J
Model:	GOLF A7
Name:	TANH CHEE MENG
Address:	8 KIM TIAN PLACE #15-53
Office Tel:	Residence Tel: 9628 4627
Occupation:	Hp:
P.P/LC No:	S 0171030C Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	TAN JIAN HON & NICO
Address:	BLK 8 KIM TIAN PLACE #15-53
Office Tel:	Residence Tel:
Occupation:	Hp: 9890 0214
P.P/LC No:	S 9244706E Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SLV 28324	
Model:		
Collection Out	Date & Time	Mileage Out
	26.6.2018 9.20am	9307
Return In	Date & Time	Mileage In
	28/06/18 12.35pm	9519
OUT		IN
EMPTY	FULL	EMPTY FULL
REPLACEMENT CAR CHARGES		
	Days	Total
Days @ \$ 118.15	Per Day 2	\$236.30
ADDITIONAL CHARGES		
PETROL TOP-UP CHARGES		
MISC		
		\$15.70
TOTAL CHARGES (incl 7% GST)		\$252.00
Remark:		



Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

CHECKED OUT BY:	Pearcy
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CHECKED IN BY:	man
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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-085096

Date of Request: 05/06/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 05/06/2018  
Enquiry By Wong Yen Mei  
TP Vehicle No. SKU356H  
Accident Date 04/06/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKU356H	AIG Asia Pacific Insurance Pte. Ltd.	29/06/2017-28/06/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-085096  
Date of Request: 05/06/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 05/06/2018  
Enquiry By Wong Yen Mei  
TP Vehicle No. SKU356H  
Accident Date 04/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque