

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 8 June 2019 11:44 AM
To: 'Chong Boon Sen'
Cc: 'Claims Dept of CTI'; Admin A
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$5,200.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 21 May 2019 6:00 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Dear Hsiao Tong,

We provide mandate at requested S\$5217.00.

Pls submit usual note and fee.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 21 May, 2019 5:43 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Hi Boon Sen,

As requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 21 May 2019 5:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Dear Hsiao Chan,

Appreciate you can provide all relevant documents (pls refer your 1st seeking mandate).

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, May 17, 2019 3:58 PM

To: Claims Dept of CTI

Cc: Admin A; Irene Tay

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Dear Sirs/Mdm,

We refer to our mandate request dated 01/10/2018.

Kindly let us have your instruction/approval as third party is chasing for offer.

Thank you for your kind understanding.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 23 April 2019 9:21 PM

To: claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Dear Sirs/Mdm,

We refer to our mandate request dated 01/10/2018.

Kindly let us have your instruction/approval as third party is chasing for offer.

Thank you for your kind understanding.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 31 March 2019 9:56 AM
To: claimsdept@sg.cntaiping.com
Cc: Admin A; Irene Tay
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Dear Sirs/Mdm,

We refer to our mandate request dated 01/10/2018.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 February 2019 2:47 PM
To: claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Dear Sirs/Mdm,

We refer to our mandate request dated 01/10/2018.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 3 November 2018 10:43 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Hi Sirs/Mdm,

We refer to our mandate request dated 01/10/2018.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 October 2018 10:57 AM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Your ref : **SNM18D02731/C02/6**

Our ref : CC6/CTI18010197/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLE 8916L(OI) & GBC 8559M(TP) ON 31/05/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **FASTECH AUTO PTE LTD**" at **\$5,217.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$16,332.37	\$ 4,815.00
2. Loss of Use (5days x \$85.00)	\$ 425.00	\$ 400.00(5days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$16,759.37	<u>\$ 5,217.00</u>

**04 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 July 2018 9:40 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Your Ref: **SNM18D02731/C02/6**

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Sent: Friday, 8 June 2018 2:35 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLE8916L (OI : SNM18D02731/C02/6) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

Importance: High

Dear Hsiao Tong &/or Shu Pei,

Please refer to the attachments and note that the officer in charge is Irene Tay.

Thank you.

Best Regards,

Jowyn Tay (Behalf of Irene Tay)

Deputy Claims Executive

Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6174
Fax (65) 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 7 June, 2018 3:46 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLE8916L (OI : CTI - TBA) AND GBC8559M (TP : LKK REF - CC6/CTI18010197/Upb3) on 31.05.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle GBC 8559M at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

FASTECH AUTO PTE LTD
1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883
Tel No: 67452063 / 67467158 Fax No: 67458520
Tax Reg No: 200006262D

Date : 05.08.2018

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claims Department

ACCIDENT INVOLVING VEHICLE: GBC 8559M / SLE 8916L ON 31.05.2018

We are the authorized repair workshop for the owner of motor vehicle no: **GBC 8559M**, which was involved in the captioned accident with your insured vehicle no: **SLE 8916L**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,815.00
2) Loss Of Use (4 days + 1 Sun X \$ 85)	\$	425.00
3) GIA Search Result	\$	2.00
	\$	5,242.00

We enclosed herewith the following documents to support the claims:

- | | |
|-----------------------------------|------------------------------------|
| a) Final Repair Invoice | e) Vehicle Registration Log Card |
| b) I/C & Driving License | f) Letter of Authorisation, etc... |
| c) GIA Report / GIA Search Result | |
| d) Insurance Certificate | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
FASTECH AUTO PTE LTD



Auto
Consultants
Pte Ltd

31 CUBA AVENUE #01-25 PAVANA INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CT118010197/Upb3

19 JUNE 2018

MOHAMMAD NADHIR BIN JASMIN
BLK 330B ANCHORVALE STREET
#14-543
SINGAPORE 542330

Dear Sir/Madam,

ACCIDENT INVOLVING SLE 8916L AND GBC 8559M ON 31/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBC 8559M against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 31.05.2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GBC 8559M and
SLE 8916L ONLY

ALONG AMK AVE 5

ON 31.05.2018

I/We, STRAITS CONSTRUCTIONS SINGAPORE PTE LTD

of (NRIC No./ROC No.) 200803755R

of 13 JLN KEMBOJA S-349421

owner of vehicle no. GBC 8559M in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle GBC 8559M at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.



Signature of Owner :

STRAITS CONSTRUCTIONS SINGAPORE PTE LTD

Name of Owner :

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1650111701 Claim No : SNM18D02731/C02/6

Claimant : STRAITS CONSTRUCTION SINGAPORE PTE LTD

Amount : S\$5,200.00
Singapore Dollars FIVE THOUSAND TWO HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBC8559M
Insured Vehicle No. : SLE8916L

Date of Loss : 31/05/2018
Place of Accident : AMK AVE 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MOHAMMAD NADHIR BIN JASMIN
Driver Name : MOHAMMAD NADHIR BIN JASMIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,200.00
TOTAL	S\$ 5,200.00

Claimant Name: OOI CHENG SAN NRIC No : _____

Signature :  Date : _____



TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

Tax Invoice : 20325

Date : 05.07.2018

Vehicle No : GBC 8559M

Make/Model : NISSAN CABSTAR

Chassis/Eng# :

Accident Date : 31.05.2018

Claim No : 0518- 20325

Reference :

Policy No :

Amount

To proceed on lump sum repair

S\$

4,500.00

E. & O. E.

Total : S\$ 4,500.00

GST @ 7% : S\$ 315.00

Amount Due : S\$ 4,815.00



FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-082851

Date of Request: 31/05/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 31/05/2018
Enquiry By Jason Tang Jun Zhong
TP Vehicle No. SLE8916L
Accident Date 31/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLE8916L	China Taiping Insurance (Singapore) Pte. Ltd.	04/08/2017-03/08/2018	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-082851

Date of Request: 31/05/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 31/05/2018
Enquiry By Jason Tang Jun Zhong
TP Vehicle No. SLE8916L
Accident Date 31/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque