

Hsiao Tong (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 12 June 2018 4:21 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Seek Instruction> Your ref: 1025443037SG *Our Ref: CC4/AIG18010192/Apb3 [ACCIDENT INVOLVING SLL 9880L(OI) & SGK 339H(TP) ON 31/05/2018]
Attachments: SGK 339H vs SLL 9880L - OI VIDEO.MP4

Dear Hsiao Tong,

As per video, there is no vehicle in front of TP and hence there is no reason for the TP driver to brake and stop suddenly.

Please proceed to reject TP claim in totality.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 12 June 2018 3:12 PM
To: Ler, Bernard-JQ
Subject: <Seek Instruction> Your ref: 1025443037SG *Our Ref: CC4/AIG18010192/Apb3 [ACCIDENT INVOLVING SLL 9880L(OI) & SGK 339H(TP) ON 31/05/2018]

Your ref: **1025443037SG**
Our Ref: CC4/AIG18010192/Apb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 9880L(OI) & SGK 339H(TP) ON 31/05/2018

We refer to the above matter.

Third party reported that he was travelling along Bukit Batok West Ave 6 towards Bukit Batok Swimming complex. Suddenly the car in front of him stop and he managed to stop without hitting the front car. Suddenly he felt an big impact from the rear. He went down to check and realised that there was 2 car involved in this accident.

OI reported that he was travelling along Bukit Batok West Ave 6 towards Bukit Timah road. While going straight, third party suddenly E-brake with no vehicle in front of him. OI has no time to react as third party E-brake was too sudden. Thus caused the collision between both vehicles.

We have contacted OI, Mr Wee to verify the nature of accident and inform third party claim. However OI disputed on third party claim as third party suddenly jammed braked without any reason. OI mentioned

that third party is making a false statement. There was no car in front of him while he jammed brake. Kindly refer to the video footage submitted by OI to support his version.

In view of this, we seek your advice/ instruction in order for us to proceed further.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

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