

10/1/18

ASS. REC. 116

REF:

CS/msh 18010188 / Tlvb

Special Instructions:

SURVEYOR

Tauwikh

ASSIGNMENT (Office)

Mohamed

Eliza Ho

of

msh

Date/Time:

04/06/2018 5:28pm

Estimated Cost:

Bill No:

OD / IP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLW 479P

Insured:

at Workshop m/s

Volkswagen

Tel:

of

247 Alexandra Rd

Policy No:

A29 070319AVW

Claim No:

559832

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

D.O.A

29/05/2018

(Client's Receipt)

CA / REV / REP. / REV 24 HRS

10:30am

H.O.D. Endorsement:

Date/Time:

05/06/2018

Person Contacted:

Edmund

Vehicle: #s 247

Date/Time

Action/Instruction (✓) Estimate

SLW 479P - x

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 21 Jun 2018

Preliminary Advice

Vehicle No	: SLW479P	Accident Date	: 29/05/2018
Make	: VOLKSWAGEN SPORTSVAN	Policy No.	: A29070319AVW
Assignment Date	: 04/06/2018	Excess	: S\$500.00
Date of Inspection	: 05/06/2018	Est. Duration of Repair	: 3.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,922.49
Revised Amount	:S\$	3,000.55
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,000.55

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	53,002.00
Salvage Value	:S\$	
Margin for Repair	:S\$	61,998.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 6 June 2018 12:55 PM
To: 'Cheong, Pearlyn (VWG Singapore)'
Cc: Foo, John (VWG Singapore); Charmaine.Kong@vw.com.sg; Ong, Germaine (VWG Singapore); 'Tang, Shu Shi (VWG Singapore)'; Tan, Evelyn (VWG Singapore); Oh, Aik Seong (VWG Singapore); SUR
Subject: SLW 479P-DOA: 29/5/2018 (MSIG OD)

Dear Pearlyn,

As instructed by our client , please proceed to repair the insured vehicle **SLW 479P (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLW479P (559832)**

OD

May 29 2018 9:00AM

[MOHAMED AMIR BIN ABD MAJID]

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 06/06/2018 12:26 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3483.89) - SLW479P - Claim Handler: Eliza Ho Teng Boon

Approved:3483.89:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Eliza Ho Teng Boon	Date: 06 Jun 2018
<u>Preliminary Advice</u>	

Vehicle No	: SLW479P	Accident Date	: 29/05/2018
Make	: VOLKSWAGEN SPORTSVAN	Policy No.	: A29070319AVW
Assignment Date	: 04/06/2018	Excess	: S\$500.00
Date of Inspection	: 05/06/2018	Est. Duration of Repair	: 3.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,922.49
Revised Amount	:S\$	3,483.89
Check Items (Estimated)	:S\$	217.13
Total	:S\$	3,701.02
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	53,002.00
Salvage Value	:S\$	
Margin for Repair	:S\$	61,998.00

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3223J
Vehicle Details	
Vehicle No.:	SLW479P
Vehicle to be Exported:	No
Intended De-registration Date:	06 Jun 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SPORTSVAN 1.4 AT AM13HZ CL
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CZC867300
Chassis No.:	WVWZZZAUZJW520585
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$22,344.00
Original Registration Date:	26 Jan 2018
First Registration Date:	26 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$23,282.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jan 2028
PARF Rebate Amount:	\$17,461.00
Intended COE Rebate Details	
COE Expiry Date:	25 Jan 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,890.00
COE Rebate Amount:	\$35,541.00
Total Rebate Amount:	\$53,002.00

The information contained herein is correct as at 06 Jun 2018

OK

MSIG Winner
OD/Recovery

MVGS18069848 / Volkswagen Centre Singapore - HQ
ENTRY DATE & TIME: 30/05/2018 11:32
SUBMITTED BY: Pearllyn Cheong Pei Fang

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/05/2018 11:32
Date Of Accident	29/05/2018 09:30
Exact Location Of Accident	MARSILING RISE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW479P
Insured/Policyholder	
Name Of Registered Owner	MOHAMED AMIR BIN ABD MAJID
NRIC No	S8613223J
Email Address	SAXHOUND86@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-98533360
Alternative Phone No	OTHERS-98533360

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SPORTSVAN-1.4 (A)

Exact Purpose for which vehicle was being used at time of accident	PRIVATE
--	---------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29070319 AVW
Cover Note Number	

Driver

Name of Driver	MOHAMED AMIR BIN ABD MAJID
NRIC No	S8613223J
Date Of Birth	15/05/1986
Occupation	INDOOR
Date Of Driving Pass	31/07/2006
Driving Experience	11 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98533360
Fax Number	
Contact Number	OTHERS-98533360
Email Address	SAXHOUND86@HOTMAIL.COM

Address	BLK 214 MARSILING LANE #19-800
Postcode	730214
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : ABD MAJID BIN ABD RAZZAK GENDER: : MALE
Passenger 2	NAME: : SHAKILAH ABDULLAH GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLG7377M
Vehicle Make/Model/Colour	BMW WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HONG JUNJIE
NRIC/Passport Number	S8631018Z
Contact Number	96858588
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)


SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

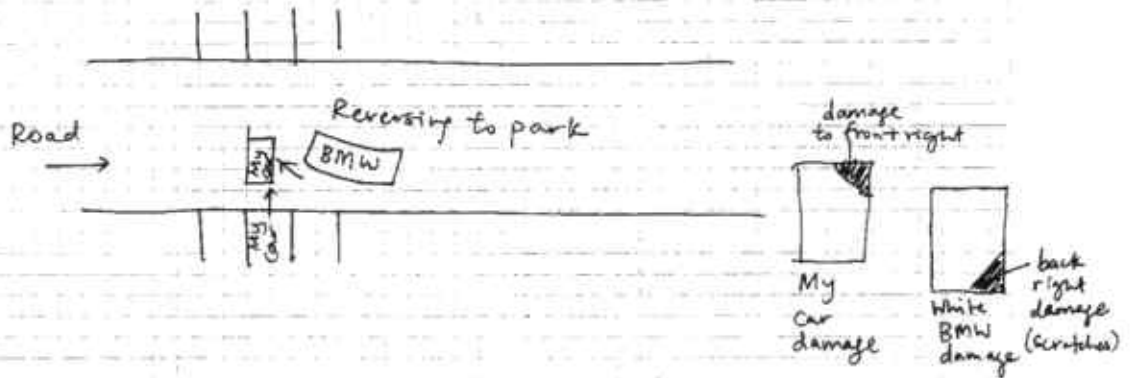

Policyholder's Signature
Date & Time:
30/5/2018
12:06pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Pearlyn Cheong

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
30 MAY 2018

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 29th May 2018, at around 930am, I was parking my car [Volkswagen SL]

Refer to attachment! Thank you!

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature

Date & Time:
30/5/2018

12:06pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Pearlyn Cheong

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

30 MAY 2018

Date: 29/5/2018

Re: Filing of accident report


On 29th May 2018, at around 930am, I was parking my Volkswagen [SLW 479P] at the carpark between blocks 130 & 132, Marsiling Rise.

At that time, a white BMW [SLG 7377M] reversed to park in the opposite direction in the lot in front of me. I honked to alert the driver and tried to move my car back [without trying to ~~hit~~ hit another car parked to my right]. The driver continued to reverse and the right backside of his car hit into my right front side.

There have been damages to my right front bumper as well as the front right light cover as seen in the photo.

The driver of the BMW, Hong Junjie [Licence No: S8631018Z] inspected the damage and suggested I sent my car back to the dealer to get it repaired as it is a new car.

I declare that ~~the information~~ the information I have provided is correct, and I am submitting this report for repair and insurance claimants.

Sincerely,
Mohamed Amir Bin Abd Majid [Driver]
Licence No: S8613223J 



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form: M.X.1
 Individual Ownership

VW DRIVEEASY
 Comprehensive

Certificate No. A 29070319 AVW

Excess: SGD500

Windscreen Excess: SGD100

1. Index Mark and Registration Number of Vehicle
 SLW479P

2. Name of Policyholder
 Mohamed Amir bin Abd Majid

3. Effective Date of the Commencement of Insurance for the purposes of the Act
 26/01/2018

4. Date of Expiry of Insurance
 25/01/2019

5. Persons or Classes of Persons entitled to drive*

Mohamed Amir bin Abd Majid
 Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers


 for Chief Executive Officer

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Tanpin 47445741
Ex \$500

Revent, Not Authorized

5/6/18 @ 1115

Resurvey before paint
sure @ 1115 auto. com.

03 days

MS16
WINNER

09/RECOVERY

PDI TUAS

Phone No.

Fax No.

E-Mail

PDI TUAS

MOHAMED AMIR BIN ABD MAJID @ 9853 3360
214 MARSILING LANE
#19-800
Singapore, 730214
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039890
Quote No. SER/QUO/1800876
QuoteDate 30/05/18
Salesperson Francis Lee
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	0	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLW479P	WVWZZZAUZJW520585	26/01/18	Francis Lee
Engine Code	Labor Type	Engine No.	Model Code
1T		CZC 867300	AM13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT	580	1,740.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT	500	1,500.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		360.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		200.00
	Sum Labor				3,800.00
P 510807050C	BUMPER BRACKET RHS	1	Pieces		28.50
P 510807217AMGRU	FRONT BUMPER	1	Pieces	830.74	1,153.80
P 510807241A GRU	TOWING CAP	1	Pieces		61.47
P 510807724D	BUMPER RETAINER RHS	1	Pieces	32.95	45.76
P 510853212C 9B9	COVER PART RHS	1	Pieces		27.60
P 510853666C 9B9	GRILL RHS	1	Pieces		115.27
P 518941006C	HEADLAMP RHS Predecessor 518941006B	1	Pieces	496.86	690.09
	Sum Item				2,122.49

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

MOHAMED AMIR BIN ABD MAJID
214 MARSILING LANE
#19-800
Singapore, 730214
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039890
Quote No. SER/QUO/1800876
QuoteDate 30/05/18
Salesperson Francis Lee
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL
License No.	VIN
SLW479P	WVWZZZAUZJW520585
Engine Code	Labor Type
	1T

Mileage	Service Advisor
0	Cheong Pearlyn
Initial Registration	Sales Advisor
26/01/18	Francis Lee
Engine No.	Model Code
CZC 867300	AM13HZ

Sum Labor	3,800.00
Sum Item	2,122.49
Total SGD	5,922.49
7% GST	5,922.49 414.57
Total SGD Incl. GST	6,337.06

Explanations

P = Proportionately Charged

Payment Terms No Credit

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 21 June 2018 4:41 PM
To: 'Cheong, Pearlyn (VWG Singapore)'; Taufikh (LKKAUTO); SUR; Admin A; Admin-D (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SLW479P - FINALISE

Dear Pearlyn,

Confirmed COR \$3000.55 before excess \$500 and GST @ 3 working days.

Final invoice and all supporting documents sent over to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]
Sent: Thursday, 21 June 2018 3:55 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: RE: SLW479P - FINALISE

fyi

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 21 June, 2018 3:52 PM
To: Cheong, Pearlyn (VWG Singapore); Taufikh (LKKAuto); SUR; Admin A; Admin-D (LKKAuto)
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SLW479P - FINALISE

Dear Pearlyn,

Kindly provide us resurvey photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]
Sent: Thursday, 21 June 2018 10:37 AM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: SLW479P - FINALISE

Dear Taufikh,

Please confirmed

COR \$2500.55 after less excess \$500 before GST

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



Service Order Confirmation

SERVICE ORDER NO.: 18IP1476
CUSTOMER NO.: CV038890
CUSTOMER NAME: MOHAMED AMIR BIN ABD MAJID
TELEPHONE NO.:
ADDRESS: 214 MARSILING LANE #19-800
Singapore

VEH No.: SLW479P

Order Date: 05/06/18

Reg Date: 26/01/18 KM: 7,903

VIN NO.: WVVZZZAUZJW520585 ENGINE NO:

SA: Cheong Pearlyn

MODEL: SPORTSVAN 1.4 TSI CL MODEL NO.: AM13H2

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		200
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
4	B&P ALEX LABOUR LABOUR	1	UNIT	580		580
5	B&P ALEX PAINT SPRAY PAINT	1	UNIT	500		500
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	510807217AMGRU FRONT BUMPER	1	PCS	1,153.80	28	830.74
9	518941006C HEADLAMP RHS	1	PCS	690.09	28	496.86
10	510807724D BUMPER RETAINER RHS	1	PCS	45.76	28	32.95

Remarks : MSIG WINNER OD / RECOVERY

DOA 29/05/2018

SURVEYOR LKK

EXCESS \$500

Service Order Confirmation

SERVICE ORDER NO: 18IP1476
CUSTOMER NO.: CV039890
CUSTOMER NAME: MOHAMED AMR BIN ABD MAJID
TELEPHONE NO.:
ADDRESS: 214 MARSILING LANE #19-800
Singapore

VEH No.: SLW479P

Order Date: 05/06/18
Reg Date: 26/01/18 KM: 7,903
VIN NO.: WVWZZZAUZJW520585 ENGINE NO: SA: Cheong Peartyn
MODEL: SPORTSVAN 1.4 TSI CL MODEL NO.: AM13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	2,500.55
GST AMOUNT	175.04
TOTAL AMOUNT	2,675.59

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 May 2018		04 Jun 2018 17:28 Edit Adj Rpt	S\$3,000.55 Edit Estimates	S\$3,000.55 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	MOHAMED AMIR BIN ABD MAJID, ID: S86132231, Tel: +6598533360, Email: SAXHOUND86@HOTMAIL.COM								
Vehicle Reg. No.:	SLW479P	Date of Loss:	29/05/2018 09:00 - :59 [4 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 559832	Policy/Cover Note No.:	A29070319AVW (Comprehensive) Coverage: 26/01/2018 - 25/01/2019						
		Excess:	S\$500.00						
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 04/07/2018]								
Driver/Custodian:	MOHAMED AMIR BIN ABD MAJID (32 / Male), NRIC: S86132231, Tel: +6598533360								
Adj Asg. Remarks:	Survey appt 05/06/18, 10.30am. Owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (21/06/2018): Alert - Adj Mandate Approved (S\$3000.55) - SLW479P - Claim Handler: Eliza Ho Ten... MSIG_SG (06/06/2018): Alert - Adj Mandate Approved (S\$3483.89) - SLW479P - Claim Handler: Eliza Ho Ten... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW479P (559832)
OD
May 29 2018 9:00AM
[MOHAMED AMIR BIN ABD MAJID]
Volkswagen Centre Singapore





















[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser







Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail		Print
1	30/05/18 12:17	Video - Accident <small>[Linked Accident Report Documents]</small>	 Load MP4	1	<input type="checkbox"/>


Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail		Print
1	30/05/18 12:29	Accident Statement	 Load HTM	1	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	06/06/18 10:42	Adjuster Immediate Advice	 Load HTM	1	<input type="checkbox"/>
2	21/06/18 15:01	Adjuster Immediate Advice	 Load HTM	1	<input type="checkbox"/>

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail		Print
1	30/05/18 12:19	Accident Photo <small>[Linked Accident Report Documents]</small>	 Load JPG	1	<input checked="" type="checkbox"/>
2	30/05/18 12:19	Accident Photo <small>[Linked Accident Report Documents]</small>	 Load JPG	1	<input checked="" type="checkbox"/>
3	30/05/18 12:19	Accident Photo <small>[Linked Accident Report Documents]</small>	 Load JPG	1	<input checked="" type="checkbox"/>
4	30/05/18 12:19	Accident Photo <small>[Linked Accident Report Documents]</small>	 Load JPG	1	<input checked="" type="checkbox"/>
5	30/05/18 12:19	Accident Photo <small>[Linked Accident Report Documents]</small>	 Load JPG	1	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
2	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
3	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
4	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
5	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
6	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
7	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
8	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
9	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
10	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
11	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
12	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
13	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
14	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
15	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
16	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
17	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
18	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
19	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
20	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>
21	06/06/18 10:12	General View	 Load JPG	1	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
22	06/06/18 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
23	06/06/18 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
24	06/06/18 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
25	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	21/06/18 16:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	31/05/18 10:41	COE/PARF	 Load PDF	
2	31/05/18 10:41	TP GIA REPORT	 Load PDF	
3	31/05/18 10:41	ESTIMATE	 Load PDF	
4	31/05/18 10:41	DRIVING LICENCE	 Load PDF	
5	31/05/18 10:46	EDMUND REQUEST FOR SURVEY	 Load HTM	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	30/05/18 12:18	Sketch Plan [Linked Accident Report Documents]	 Load TIFF	
2	30/05/18 12:18	Sketch Plan #2 [Linked Accident Report Documents]	 Load TIFF	
3	30/05/18 12:18	Sketch Plan #3 [Linked Accident Report Documents]	 Load TIFF	
4	30/05/18 12:18	Sketch Plan #4 [Linked Accident Report Documents]	 Load TIFF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/06/18 10:43	MARK ESTIMATE	 Load PDF	
2	21/06/18 15:05	1ST MARK ESTIMATE	 Load PDF	

Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	30/05/18 12:17	Video - Accident	 Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	30/05/18 12:29	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	30/05/18 12:19	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	30/05/18 12:19	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	30/05/18 12:19	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	30/05/18 12:19	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	30/05/18 12:19	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	30/05/18 12:18	Sketch Plan	 Load TIFF	
2	30/05/18 12:18	Sketch Plan #2	 Load TIFF	
3	30/05/18 12:18	Sketch Plan #3	 Load TIFF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
4	30/05/18 12:18	Sketch Plan #4	 Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18010188/T1VBQ2

Date: 25/06/2018

REFERENCE

Insured/Claimant: MOHAMED AMIR BIN ABD MAJID

Policy No: A29070319AVW

Date of Loss: 29/05/2018

Nature of Claim: OD

Claim No: 559832

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLW479P**

Make & Model: VOLKSWAGEN SPORTSVAN, 1.4 (A)

Reg. Date: 26/01/2018 (Man. Year: 2017)

Colour: Blue

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$115,000.00

Sum Insured (S\$): **Market Value/New Car Price**

Engine No: CZC867300

Chassis No: WWWZZZAUZJW520585

Odometer: 7724 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size: 225/45 R17

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,122.49	1,360.55	761.94	35.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,800.00	1,640.00	2,160.00	56.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,922.49	3,000.55	2,921.94	49.34
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	5,422.49	2,500.55	2,921.94	53.89
+ GST 7.00/7.00% (S\$)	379.57	175.04	204.53	53.88
Nett Amount (S\$)	5,802.06	2,675.59	3,126.47	53.89

INSPECTION

Date of Assignment: 04/06/2018

Date Inspected: 05/06/2018 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 25 Jun 2018)	
Parts:	N/A	VOLKSWAGEN SPORTSVAN 1.4 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLW479P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER BRACKET RHS	Not Necessary	28.50 FS	*- FS
2	1		*FRONT BUMPER	Deformed	1,153.80 FS	*830.74 FS
3	1		*TOWING CAP	Repair	61.47 FS	*- FS
4	1		*BUMPER RETAINER RHS	Necessary	45.76 FS	*32.95 FS
5	1		*COVER PART RHS	Not Necessary	27.60 FS	*- FS
6	1		*GRILL RHS	Not Necessary	115.27 FS	*- FS
7	1		*HEADLAMP RHS	Cracked	690.09 FS	*496.86 FS
Total Parts (S\$)					2,122.49	1,360.55

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	1,740.00	580.00
2	SPRAY PAINT	New	1,500.00	500.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
4	CHECK WIRE HARNESS ,ECU S	New	200.00	200.00
Gross Labour Cost (S\$)			3,800.00	1,640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >