INS. CASE OWNE	Staley	cc 4, Asm	180 10185 /	V pasa LKK	49755
Surveyor:	Swin	yh DOI:	SIGNMENT SOL	Date / Time /	6/2018
Pre-assign / CCI	(7)	SE 8578 X	Claim No.	Registered in Merimen:	vJHZ
Name of Insured		LIGHTLY PR.	Policy No.	:	0.11
Insured Tel No.	:	HP:H	Make / Model	:	
Excess Sec II :SS	100	D.O.A : _ [] 6 [] /0	Place of Accid	dent: CCC WPY	
Is driver the owne		Nature of Accident	Total at the sale of the Sale and the	A	
If NO, Driver No Driver Te	ame / Age OW HUCK ((V/L: (YES) NO		ORT: YEE / NO ; TP GIA REPO	
G188 83	186A	\longrightarrow	-		
INSRS: WSP: Tel: Liability: RMKS:	What Tel	T) /7	INSRS: WSP: Tel: Liability: RMKS:	INSI WSF Tel Liab RMF	ility:
Date/Time		45		er. er	DATE I BIG
15/10	bint out on	first letter.	XX	Non-Reporting ltr (1st): Non-Reporting ltr (2nd) Non-Reporting ltr (Final): Notification ltr (if non-pickup):	DATE / PIC
29/4/18	U G GIA			After call lir to OI	(by eman)
29/6/18@3.10	Old Mr Oh driver Regul	Company at 6 Mr W. Confir 15 thors employed en a copy where errord. Agrose	an accordant.	Notification ltr (if non-pickup) After call ltr to Ol: Authorisation To Act: Release Voucher. Final Repair Bill:	
1/11/18	Disent PIP: 3980-1D)	Car Rental Invoice: Towing Invoice LTA / GIA : Medical Bill: PIR:	
idinie -	FIL -> N	lei bur diclo	u.	Mandale/Reject Instruction: LOD Payment Breakdown Form:	
PRELIMINARY ADVICE	E Date/Time:	Sent By:	Ar	Post-Repair Photos: Others:	
FINALIZATION	Date/Time:	Confirm with		Confirm by:	
Repair Cost:	ss (days) Reduction:	96	Email	Call
FINAL SETTLEMENT	Date/Time: 1111/8			Emert Call	
Final Liability:		ed / Asserted) BOLA S/N N	o.: (+ ·	If NO or B 28, Ass. Lia:	
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Loss of Use (LOU):	ss - (s -	x —days)		a Troll	-150
LOR only LOU only			only one]		
GIA/LTA Search	85 2.00				
Medical	ss -			1) Claim status: NermA/Rejec	t/Private Settle
Disbursement:	ss —	(e.g. Tow/ inc	dependent)	2) Report Format:	_
Legal Cost	S\$			3) Survey fee: 1357	W
Total:	22 H/U J.D)	Global Sum SS: 445	V-00		
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee 1:	ss 4190.W	Name 1: Lee X	CUEN HUB MO	tor service.	
Payee 2: (Strike if N.A.)	SS	Name 2:			
Payee 3: (Strike if N.A.)	SS	Name 3:	1		

ASSIGNMENT

From	Dista 08061	016	Valuation GB	\$ 838	6 A	Yr Regn	May	2010
Estimated Cost			Type: M.Car / M.s					
OD / P WS / TP RES / OD	RES/EVA/INV/MV		Truck / Tr					
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	Jungi Kadut St	le	Sp.Reading 2			T/Radio: Ins	ured (Std)	NUNA
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Claims No.			Gen Cond Good	a Fair i P	oor / Burnt			
Sum insured	Excess		Steering Indition	r / Jammer	d / Leaked /	Burnt or		
(Client's Record)	NAME OF TAXABLE PARTY.		The state of the s		d / Leaked /			
Make of Veh			-		D A/Rim or			
	after 10cm				1/15 RIS			
(Policy Condition)	viter roung		2000000		6/65 RIS			
Remark: The veh had com	menced its	N/S O/S	BS / DUN / EXN				/ PIR / SUN	N E
repair at the time		3.00	TOYO / YOKO		tankool			
Ball or Market Value		×	Front.			Rear		
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GIA / PR Seen:	Consistent? : Yes or N		L/Bal		mm	L/Bal.	6	mm
Est Repairs.	days Res Yes or I	No	D.O.A. 1/6/0	2018		001 8	16/20	18
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Date Time Action I	nstruction							
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Dole Time, File Page 107	: Preli. Report		Days Of Repai	r				
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	-		Intervier	11 15				
Report Format			Tech II	15				
Lump Sum / LB.E. IS			:Wegon	og (\$				

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719 Workshop: 24, Sungei Kadut Street 4 Singapore 729050 Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712

Business Reg. No: 36463500B

M/s:

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #27-10

Singapore 068811

Date: 01.06.2018

Motor Claim Dept

Vehicle number :

GBB 8386 A

Make/Model

VOLKSWAGEN CADDY 2.0

Date of accident:

01.06.2018

Claim Type

TP Claim

Accident involving GBB 8386 A & GBE 8518 X along PIE on 01.06.2018.

Re: Estimate

1. 2.	I pc	Rear door LH OT	\$	1,850.00
3.	l pc	Rear door RH R	S	1,850.00
4.	l pc	Rear number plate & casing x NN s/nett	\$	55.00
5.	l pc	Rear emblem 'caddy' / NEL	\$	120.00
6.	1 pc	Rear lumper	S	300.00
7.	1 pc	Rear bumper Just Reverse sensor Jone	\$	650.00
8.	1 pc	70 km/h sticker VNEC	S	220.00
	175	NEC NEC	\$	5.00
			\$	5,050.00
		To towing services To wiring services	\$	80:00 50
		To remove & refix door glass to assist of repair	\$ \$	150.00 100
		To supply scalants	S	50.00 30
		To Replace & Repair Labour Charge To Putty & Spray Painting	\$	800.00 600
		, -p-vy - mining	S	200:00 600

Total

Yours Faithfully,

Satura Sa: 8/6/2018

李光華摩哆燒焊

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719 TEL 6269 0102 FAR 8289 2238 FUP: 9631 1712

- Pout by Part repair - Bluestien mark Hem photo

6,930.00

LKK Auto Consultants hence notify

- the Repairer of the following:
- To resurvey before/efter spray peinting To display damaged part(x) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed Supplementary item(s) must be recurveyed and is subject to final approval from insurance Company

Actinowledged by Repairs:

Signature:

Date:

From:

Lee Chee Keong <cklee@wyn2000.com.sg>

Sent:

Friday, 29 June 2018 4:17 PM

To:

Hsiao Tong (LKKAuto); Jane Shao Jing

Cc:

Calvin Teoh

Subject:

RE: ACCIDENT INVOLVING GBE 8518X(AXA) & GBB 8386A ALONG/AT KJE SLIP RD

TP CHOA CHU KANG WAY ON 01/06/2018

Hi Tong,

Noted on below.

Our HR manager, Jane will provide you the letter.

Jane,

Please assist.

Thank and regards,

Chee Keong

Management Executive

WYN2000 Logistics Pte Ltd

WYN2000 Transport & Container Services Pte Ltd

Email: cklee@wyn2000.com.sg

Tel: (65) 6637 9611 HP: 9067 9074

Fax: (65) 6266 0966

- A. All transactions are governed/guided by the Singapore Logistics Association's Standard Trading Conditions (copies available on request from WYN2000 Transport & Container Services Pte Ltd, and/or WYN2000 Logistics Pte Ltd, hereafter known as "the Company").
- Rates quoted exclude cargo insurance, rental of special equipment and all third party billing charges. All services rendered are subjected to prevailing Good & Services Tax as stipulated in conjunction with MAS rulings.
- C. The Customers is to procure all relevant insurance policies or coverage for vehicles, cargo, property, goods and assets belonging to the Customer and or its clients. The Company undertakes no liability whatsoever.
- D. This quotation shall acts as an enforceable agreement between the Company and the Customer. It shall take effect immediately upon the Service Quotation being endorsed and/or job undertaken via any mode of instruction received whichever is earlier. Any changes in this agreement must be duly raised prior to execution of work assigned to us.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, June 29, 2018 3:28 PM

To: Lee Chee Keong <cklee@wyn2000.com.sg>

Subject: ACCIDENT INVOLVING GBE 8518X(AXA) & GBB 8386A ALONG/AT KJE SLIP RD TP CHOA CHU KANG WAY ON

01/06/2018

29 JUNE 2018

M/s WYN2000 LOGISTICS PTE LTD

Dear Sir/ Mdm

OUR REF

: CC4/ASM18010185/Vpa3

YOUR REF

: GBE 8518X

ACCIDENT INVOLVING GBE 8518X(AXA) & GBB 8386A ALONG/AT KJE SLIP RD TP CHOA CHU KANG WAY ON 01/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LEE KUAN HWA MOTOR SERVICE acting on behalf of the owner of GBB 8386A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of \$\$3,000.00 attached with Third Party Claims.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s). AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)



<SEEK MANDATE> - S8M00JHZ [ACCIDENT INVOLVING GBE 8518X(OI) & GBB 8386A(TP) ON 01/06/2018]

Type

Question

Message

Liability: Insured rear-ended third party. Spoken to insured, agreed to settle and aware NCD(if any) is affected. We seek your approval to offer Third Party repairer up to \$4,342.50(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. - Hsiao Tong - 26 July 2018



51 UBI AVE I, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE #B993 TEL: (166) 62563561 FAX: (166) 62564313

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 26.07.2018

Survey Details:

Date of loss	01.06.2018
Date of appointment	04.06.2018
Date of survey	08.06.2018
Location of survey	LEE KUAN HWA MOTOR SERVICE

Vehicle Details:

Claim Type:	Third part	У
Vehicle number	GBB 8386	A
Make and Model	Volkswagen Caddy (19	
Date of registration	21.05.2010	
Excess		
Market Value	\$	12,000.00
Parf/COE Rebate	\$	6,900.00
Nett Loss	\$	5,100.00

Repair details:

Initial Estimate	\$ 6,930.00
1111-010-1-10-2-1111-1-0-0	

Proposed/Revised repair cost:

Lump Sum(if applicable)	
Total	\$ 3,980.50
Labour	\$ 1,420.00
Check items (estimate)	
Parts	\$ 2,560.50

Number of days for repair	<u>3</u>
---------------------------	----------



STUBLAND LONG-25 PAVA URLENDI STREAL PARK, SINGAPURE 200935 TEL. (085) 82563561 FAX: (065) 62564315

Date: 26.07.2018

Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,980.50	
Loss of use	\$ 360.00	(4days x \$90.00)
Loss of rental (w/GST)		
Loss of income		
LTA search fees	\$ 2.00	
Others	- ASS. T. I.	
Proposed Total	\$ 4,342.50	



Re:RE: <SEEK MANDATE> - S8M00JHZ [ACCIDENT INVOLVING GBE 8518X(OI) & GBB 8386A(TP) ON 01/06/2018]

Type

Question

Message

Please propose L/S settlement. Mandate at global \$3400 all-in.

Reply

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 4 October 2018 11:50 AM

To:

Lee Kuan Hwa

Subject:

RE: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018

*** LKK REF: CC4/ASM18010185/pa3

Without Prejudice

Hi.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$3,400.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 5 June 2018 4:46 PM

To: Lee Kuan Hwa <kuanhwa@singnet.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng

(LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018 *** LKK REF:

CC4/ASM18010185/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct** settlement.

Please provide us : -

- evidence i.e. video and scene photo.
- Estimated cost of repair
- Your client's GIA report

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

From:

kuanhwa@singnet.com.sg

Sent:

Thursday, 11 October 2018 11:13 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Fw: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018

*** LKK REF: CC4/ASM18010185/pa3

Attachments:

Scan0001.jpg; Scan0002.jpg; Scan0003.jpg; Scan0004.jpg

Please ignore the previous email and refer to this email.

From: kuanhwa@singnet.com.sg

Sent: Thursday, October 11, 2018 11:06 AM

To: Hsiao Tong (LKKAuto)

Subject: Re: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018 *** LKK REF:

CC4/ASM18010185/pa3

Dear Hsiao Tong,

As spoken, we are unable to accept the offer. The cost of repair should be \$3,980.00 as agreed by your surveyor.

Please refer to the attached letter of demand, repair bill, gia search receipt and letter of authority.

Kindly re-offer. Thank you.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

From: Hsiao Tong (LKKAuto)

Sent: Thursday, October 04, 2018 11:50 AM

To: Lee Kuan Hwa

Subject: RE: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018 *** LKK REF:

CC4/ASM18010185/pa3

Without Prejudice

Hī.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$3,400.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,



RE: Re:RE: <SEEK MANDATE> - \$8M00JHZ [ACCIDENT INVOLVING GBE 8518X(OI) & GBB 8386A(TP) ON 01/06/2018]

Type

Q Question

Message

Hi, We have offered up to g/s \$3,400.00(all-in) to third party as per mandate. However third party rejected our offer and proposed \$4,222.50(all-in). The breakdown of third party proposed is as follows: - (1) COR:\$3,980.50 + (2) LOU(3days x \$80.00): \$240.00 + (3)LTA/ GIA search fee: \$2.00 = Total: \$4,222.50. Kindly let us have your further mandate/instruction. Hsiao Tong - 12 Oct 2018

Reply



Re:RE: Re:RE: <SEEK MANDATE> - S8M00JHZ [ACCIDENT INVOLVING GBE 8518X(OI) & GBB 8386A(TP) ON 01/06/2018]

Type

Question

Message

Pls counter offer \$3800 all-in

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 31 October 2018 12:04 PM

To:

'kuanhwa@singnet.com.sg'

Subject:

RE: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018

*** LKK REF: CC4/ASM18010185/pa3

Without Prejudice

Hi Adeline.

We refer to the above matter.

We have our principal instruction to revise our offer at a global sum of \$3,800,00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>

Sent: Thursday, 11 October 2018 11:13 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018 *** LKK REF:

CC4/ASM18010185/pa3

Please ignore the previous email and refer to this email.

From: kuanhwa@singnet.com.sg

Sent: Thursday, October 11, 2018 11:06 AM

To: Hsiao Tong (LKKAuto)

Subject: Re: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018 *** LKK REF:

CC4/ASM18010185/pa3

Dear Hsiao Tong,

As spoken, we are unable to accept the offer. The cost of repair should be \$3,980.00 as agreed by your surveyor.

Please refer to the attached letter of demand, repair bill, gia search receipt and letter of authority.

Kindly re-offer. Thank you.

Regards,

From:

kuanhwa@singnet.com.sg

Sent:

Wednesday, 31 October 2018 12:34 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018

*** LKK REF: CC4/ASM18010185/pa3

Dear Hsiao Tong,

As spoken, our client are not agreeable to your offer. We would like to propose @ \$4,150.00(all in)

Kindly revert.

Thank you.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, October 31, 2018 12:04 PM

To: kuanhwa@singnet.com.sg

Subject: RE: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018 *** LKK REF:

CC4/ASM18010185/pa3

Without Prejudice

Hi Adeline,

We refer to the above matter.

We have our principal instruction to revise our offer at a global sum of \$3,800.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg < kuanhwa@singnet.com.sg>

Sent: Thursday, 11 October 2018 11:13 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018 *** LKK REF:

CC4/ASM18010185/pa3

Menti



RE: Re:RE: Re:RE: <SEEK MANDATE> - \$8M00JHZ [ACCIDENT INVOLVING GBE 8518X(OI) & GBB 8386A(TP) ON 01/06/2018]

Type

Q Question

Message

Hi, We have offered up to g/s \$3,800.00(all-in) to third party as per mandate. However third party rejected our offer and proposed \$4,150.00(all-in). Kindly let us have your further mandate/instruction. Hsiao Tong -15 Nov 2018

Reply

Menu



Re:RE: Re:RE: Re:RE: <SEEK MANDATE> - S8M00JHZ [ACCIDENT INVOLVING GBE 8518X(OI) & GBB 8386A(TP) ON 01/06/2018]

Type

Q Question

Message pls proceed

Reply

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 24 November 2018 8:01 AM

To:

'kuanhwa@singnet.com.sg'

Subject:

RE: Accident involving GB88386A & GBE8518X along choa chu kang on 01.06.2018

10 called in, X # 4W.

*** LKK REF: CC4/ASM18010185/pa3

Without Prejudice (save as to costs)

Hi Adeline.

We refer to the above matter.

We have our principal instruction to improve our offer at a global sum of \$4,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>

Sent: Wednesday, 31 October 2018 12:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Accident involving GBB8386A & GBE8518X along choa chu kang on 01.06.2018 *** LKK REF:

CC4/ASM18010185/pa3

Dear Hsiao Tong,

As spoken, our client are not agreeable to your offer. We would like to propose @ \$4,150.00(all in)

Kindly revert.

Thank you.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, October 31, 2018 12:04 PM

To: kuanhwa@singnet.com.sg

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719 Workshop: 24, Sungei Kadut Street 4 Singapore 729050 Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712

> Email: kuanhwa@singnet.com.sg Business Reg. No: 36463500B

AXA Insurance Singapore Pte Ltd

8 SHENTON WAY #27-10 SINGAPORE 068811.

Date: 11.10.2018

Motor Claim Dept

Attn to:

Your Ref:

Third Party Direct Settlement

Re: Accident involving GBB 8386 A & GBE 8518 X along PIE on 01.06.2018

We refer to the above accident which is due to the fault of your insured GBE 8518 X, we are now claiming against you/your insured for our client's losses as follow:

1	Cost of Repair		\$	3,980.50
2	Loss of use 3 days @ \$ 80.00 per day		S	240.00
3	GIA Search Fee		\$	2.00
		Total:	s	4,222.50

Enclosed are the Repair bill and supporting documents. We look forward to your reply.

Thank you very much.

Yours faithfully,

李光華摩哆烧焊

LEE KUAN HWA MOTOR SERVICE 39, Westwood Avenue. Singapore 648719 TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 29 June 2018 3:28 PM

To:

'cklee@wyn2000.com.sg'

Subject:

ACCIDENT INVOLVING GBE 8518X(AXA) & GBB 8386A ALONG/AT KJE SLIP RD TP

CHOA CHU KANG WAY ON 01/06/2018

29 JUNE 2018

M/s WYN2000 LOGISTICS PTE LTD

Dear Sir/ Mdm

OUR REF

: CC4/ASM18010185/Vpg3

YOUR REF

: GBE 8518X

ACCIDENT INVOLVING GBE 8518X(AXA) & GBB 8386A ALONG/AT KJE SLIP RD TP CHOA CHU KANG WAY ON 01/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LEE KUAN HWA MOTOR SERVICE acting on behalf of the owner of GBB 8386A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of \$\$3,000.00 attached with Third Party Claims.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewhtwikauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report. Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@ikkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

LETTER OF AUTHORITY

TO: AXA INSUPANCE PTG LTO

Dear Sirs	
ACCIDENT INVOLVING VEHICLE NO. GBB 8386A AND GBE 8518X AT LOCATION: Chua Chu Yorg Way ON ACCIDENT DATE 01.06.2018	_
AT LOCATION: CNUA CHA CONG CHAY ON ACCIDENT DATE OI. 06.2018	
1 / We had gave you instructions to repair my / our vehicle no. GBS 8386A was damaged in the in the above accident.	hich
to permit me / us to take delivery of my / our	

In consideration that you have agreed to permit me / us to take delivery of my / our vehicle without any payment of the repair cost, I / We hereby authorize you and/or your solicitors as my/our representative to write, negotiate and settle the accident claim on my/our behalf against any party involved in the above mentioned accident.

1 / We hereby undertake to co-operate with you and render you all the assistance (including having my/our vehicle re-inspected and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use to my/our vehicle. 1 / We further undertake to keep you informed at all times of any communication received from any party involved in the above mentioned accident.

In the event of my claim against any party involved in the abovementioned accident being unsuccessful for any reason whatsoever, I / We shall bear the repair / excess cost payable to Lee Kuan Hwa Motor Service either by cash / cheque or claim against my/our insurance policy.

I / We hereby authorize the payment of my/our claim to be made payable to my/our representative Lee Kuan Hwa Motor Service accordingly.

Yours faithfully,

NRIC No: 51355909





CLAIM REF

: S8M00JHZ

INSURED

: WYNZ000 LOGISTICS PTE LTD

DISCHARGE VOUCHER

We/l, TANGLIN CORPORATION PTE LTD, NRIC NO. 197800396E hereby agree to accept the sum of dollars FOUR THOUSAND ONE HUNDRED FIFTY ONLY (\$\$4,150.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. GBE 8518X as a result of an accident along CHOA CHU KANG WAY on 01/06/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. GBB 8386A.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. GBE 8518X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. GBE 8518X.

Dated this	05	day of _	Dec	20_1 8
Claimant's Signature	:	A ST	A I	
NRIC no./ Company Stamp	:	(2)		_
Occupation/ Business	:		F1001	
Address	:			_
Telephone No.	:			_
Witness's Name	: -	李;	七年序对	, 燒 焊
Witness's Signature	:4			OR SERVICE
Witness's NRIC No.	1_	TEL: 6269 9	192 FAX: 6269 22	39 H/P: 9631 1712

Tel: +65 6880 4888 Fex: +65 6338 2522 Website: www.axa.com.sg

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719 Workshop: 24, Sungei Kadut Street 4 Singapore 729050 Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712 Business Reg. No: 36463500B

M/s:

TANGLIN CORPORATION PTE LTD

SUNGEI KADUT STREET 2

SINGAPORE 729248

Date: 11.10.2018

Vehicle number :

GBB 8386 A

Make/Model

VOLIKSWAGEN, CADDY 2.0

Date of accident:

01.06.2018

Claim Type

TP CLAIM

Final repair bill

To contract part-by-part repair cost

\$ 3,980.50

李宪辛摩哆烧焊

LEE KUAN HWA MOTOR SERVICE 39, Westwood Avenue, Singapore \$48719 TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 8224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-083735

Date of Request:

01/06/2018

Your Ref No:

Online Purchase

Lee Kuan Hwa Motor Service 24 Sungei Kadut Street 4 Singapore 729050

Dear Sir/Madam,

Enquiry Date

01/06/2018

Enquiry By

ADELINE LEE SU FANG

TP Vehicle No.

GBE8518X

Accident Date

01/06/2018

	AMOUNT (S\$)
DESCRIPTION	1.87
TP Insurer Enquiry	0.13
GST Amount	2.00
Total Amount Due (GST Inclusive)	

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:			Model:	VOLKSWAGEN CADDY
	GBB 8386A (TP veh)		Vi Vi
ate of Accident:	01/06/2018			1/
lobal Sum Settler	nent : [X] Yes	1] No	
Repair Estimate		: \$	6,930.00	
inal Repair Cost		: \$	3,980.50	
oss of Use		: \$	210.00	3days at \$70.00 per day
ental (if any)		: S		days
TA / GIA Search F	ee	: \$	2.00	
others:		\$	0.00	
		: \$		
inal Settlement Su	um (Global Sum)	: S	4,150.00	
elow)	rkshop GIA Registered	7 [] YES { X	. /
BOLA Liability	stered Workshop: (%) ability to be filled only for	chain co	BOLA Applicable: Assessed Liability	
emarks ————				
A STATE OF THE STA	on: Payee's Breakdow	n	: \$	4,150.
	6			5,41887
JOANNE I	LEE KHANG MIN		19/12/2018	/
LKK Auto C	onsultants Pte Ltd		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	PER LONG TO TAX	Affiliated to Federation Interr	nationale Des Experts En Autor	nobile
AXA	INSURANCE PT	ELTD	Ref : CC4/ASM1801	0185/Vpa3q2
AXA	HENTON WAY #24 A TOWERSINGAPO TN:STACEY NG	LIVE V.	Date: 19-12-2018 Code: ASM	
1.		Policy Particula	ars :- THIRD PARTY CLA	IM
	Insured Veh.	GBE 8518X	Veh. Inspected	GBB 8386A
	Policy No.	P1769401	Coverage (\$)	0.00
	Claim No.	S8M00JHZ	Excess (\$)	0.00
	Assign From		Assign Date	04/06/2018
2.		Vehicle Pa	articulars & Condition	
	Make & Model	VOLKSWAGEN CADDY	c.c	1968
	Engine No.	HIDDEN	Year of Reg.	2010
	Chassis No.	WV1ZZZ2KZ9X126368	Colour	GREY
	Odometer	249054	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/65 R15	HANKOOK	6 mm
	L/H Front Tyre	195/65 R15	HANKOOK	6 mm
	R/H Rear Tyre	195/65 R15	HANKOOK	6 mm
	L/H Rear Tyre	195/65 R15	HANKOOK	6 mm
4.	Toronto E		ption of Damages	
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	REAR PORTION.	
5.		Gen	eral Information	
	Accident Date	01/06/2018	Inspection Date	08/06/2018
	Survey held at	LEE KUAN HWA MOTOR SE	ERVICE	
	65	24 SUNGEI KADUT ST. 4 SINGAPORE 729050	1	
5a.	A 22 3 5		Remarks	

Estimate Days of Repair

3 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBB 8386A

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR DOOR LH (CONSISTENT)	DENTED	1,850.00	1,850.00
1	REAR DOOR RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,850.00	(*
1	REAR EMBLEM 'CADDY' (CONSISTENT)	NECESSARY	120.00	120.00
1	REAR LAMP LH (CONSISTENT)	NOT NECESSARY	300.00	
1	REAR BUMPER (CONSISTENT)	CUT	650.00	650.00
1	REVERSE SENSOR (CONSISTENT)	DAMAGED	220.00	220.00
1	70KM/H STICKER (CONSISTENT)	NECESSARY	5.00	5.00
	LESS 10% DISCOUNT		-	-284.50
			4,995.00	2,560.50
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE & CASING (SN) (CONSISTENT)	NOT NECESSARY	55.00	
	*3 bytel		55.00	-
	LABOUR			
	TO TOWING SERVICES.		80.00	50.00
	TO WIRING SERVICES		100.00	40.00
	TO REMOVE & REFIX DOOR GLASS TO ASSIST OF REPAIR.		150.00	100.00
	TO SUPPLY SEALANTS .		50.00	30.00
	TO REPLACE & REPAIR LABOUR CHARGE INCLUSIVE OF THE REPAIR OF REAR DOOR RH		800.00	600.00
	TO PUTTY & SPRAY PAINTING.		700.00	600.00
			1,880.00	1,420.00
	GRAND TOTAL		6,930.00	3,980.50

RECOMMENDED COST OF REPAIRS	3 980 50
RECOMMENDED COST OF REPAIRS	3,960.50

Report Ref No. CC4/ASM18010185/Vpa3q2

B

SATHYA SAI KATHIRRASEN

Asst. Automotive Assessor

month

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tert, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

MESSAGES SERVICE REQUESTS

*

CLAIMS

« Service Request Details

ZHIDOW95

Chim

Wait for, Approve invoice Next Step Actions CC4/ASM18010185/vpa3q2

1 June 2018

Loss Date

Reference

4 June 2018

Request Date

Dive Date

Incident Vehicle Registration #

TPVD VOLKSWAGEN

CRBRINGA

Vehicle Information

CADDY 2.0 D (M)

Model

Service Address

Primary Contact/Insured

WYNZOOD LOGISTICS PTE LTD 21 TUAS AVENUE 9, WYNZOOD LOGISTICS CENTRE, 639196, Singapore 62660566 EDMUNDPANGYN@ACORNINT.COM

Claim Handler

NG Stacey 6568804351 stacey Aliffacacomsig

INSDIGIA NOT REPORTED Additional Impuctions

Notes Metrics Assessment Documents History Indices Document Type Messages

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Reports & Statement

DATE

AUTHOR

SUB-TYPE

TYPE

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LKK AUTO CONSULTANTS PTE Vendor Name

CTD CTP

Third Party Vehicle Damage

Type of Loss

Services

Pending verification - Direct Settlement

Document Suffype

Accident Statement

-

NAME	TWE	SUBSTYRE	AUTHOR	DATE
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payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
NODJeff	Forms / Clains Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
LIOChtatection [1] prif	Form / Clain Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
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LIK PHOTO-2 pdf	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
GA SEARCH pett	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE.LTD (TP)	20 December 2016
DISCHARGE VOUCHER prefit	Form / Clain Documents	Satisfaction / Discharge Voucher	LICK AUTO CONSULTANTS PTE.LTD (TP)	20 December 2018
AUTHORISATION TO ACT FORM paid	Forms / Claim Documents	PGA / Authority Letter	LICK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
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Investigate Activice (with mandate) dd 260716.pdf	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE.LED (TP)	26 July 2018
Inmediate Advice ptf	Reports & Statement	Others	LHK AUTO CONSULTANTS PTE LTD (TP)	12 June 2018
TP GA REPORT, pilt	Reports & Statement	GLA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	11 June 2016
TP ESTIMATE - MARKED put	Reports & Statement	Estimate / Quotation	LIKK AUTO CONGULTANTS PTE LTD (TP)	11 Aure 2018
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P1769401_HN_00006_1.prdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	NG Statuty	4 June 2018
P1769401_CI_TP XS NILpdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of marrance	NG Statety	4 June 2018
TP PRI RECEIVED FROM WIDBLESHOP WITH GAR REPORT MAS	Letters and Carrespondence	Workshop	DHAKAL Raghav	4 Aute 2018