

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 23 August, 2018 1:49 PM
To: CS A Team; Admin A
Subject: Re: Accident on 1/6/2018 involving SHF 155K & SHB 7935B (AXA's insured) Our
Ref: TAX/06/18/2005/lg
Attachments: TAX 06 18 2005.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4,528.41
Loss of Rental	\$1,203.80 (10 days x \$120.38)
Loss of Income	\$600.00 (10 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$6,339.21

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 4/6/2018 at 11.07am and our taxi was surveyed on 5/6/2018 at 3.49pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 12 June, 2018 2:23 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: YOUR REF : SHB 7935B, OUR REF : CC4/AXA18010165/Vwb3, ACCIDENT INVOLVING SHB 7935B & SHF 155K ALONG T4 TAXI QUEUE

12 June 2018

Transcab Taxi
Singapore

Dear Sir/Madam,

OUR REF : CC4/AXA18010165/Vwb3
YOUR REF : SHB 7935B

ACCIDENT INVOLVING SHB 7935B & SHF 155K ALONG T4 TAXI QUEUE

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT Automotive Services Pte Ltd** acting on behalf of the owner of SHF 155K against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to est@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Date: 2/6/2018

Our Ref. No.:

Letter of Authorisation

I, Lau Wei Sun Lawrence (NRIC No.: S1451368 Z) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHF 155 K hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SHB 7935 B happened on 01/06/2018 @ 4.30pm along T4 taxi holding area

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Lau Wei Sun Lawrence

Signature:

Lau

NRIC No.

S1451368 Z

Tel No.

98264468

Address

415-C Fernvale Link #03-62

S(793415)



redefining / insurance

CLAIM REF : C0473814
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 02/06/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT Automotive Services Pte Ltd** and the Hirer, **LAU WEI SHUN LAWRENCE** of vehicle no **SHF 155K**.

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Six Thousand One Hundred Forty Seven and Cents Two only (S\$ 6,147.02) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SHB 7935B** arising out of an accident with **SHF 155K** on 01/06/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 7935B** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 7935B**.

Dated this 12 day of Dec 2018

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp [Signature]

Witness : [Signature]

Name : Tan Lee Gek

I/C No : 514207061

Address : 60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3888 Fax: 65 6368 7421
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180700538
Date : 24.07.2018
Vehicle No. : SHF155K
Your Ref No. : TAX/06/18/2005
Our Ref No. : 24096405
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.92
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00)	\$ 79.70	\$ 239.10
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.72
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00)	\$ 3.70	\$ 11.10
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	(25.00)	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	0.00	\$ 119.90	(25.00)	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , RH	0.00	\$ 119.90	(25.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 85.20	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 234.30	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR UNDER , CENTER	0.00	\$ 106.90	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	(25.00)	\$ 0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 629.80	(25.00)	\$ 0.00	\$ 0.00
ADHESIVE:DIRECT GLAZING	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$ 929.60	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	0.00	\$ 891.20	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0.00	\$ 27.90	(25.00)	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180700538
Date : 24.07.2018
Vehicle No. : SHF155K
Your Ref No. : TAX/06/18/2005
Our Ref No. : 24096405
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TAIL GATE MOULDING LOWER GLASS , BACK DOOR	0.00	\$ 19.70	(25.00)	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 52.30	(25.00)	\$ 0.00	\$ 0.00
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 52.30	(25.00)	\$ 0.00	\$ 0.00
EMBLEM SUB-ASSY REAR	0.00	\$ 46.30	(25.00)	\$ 0.00	\$ 0.00
SMRT LOGO	0.00	\$ 7.80	0.00	\$ 0.00	\$ 0.00
STICKER DECAL 6555 8888	0.00	\$ 21.60	0.00	\$ 0.00	\$ 0.00
TAIL GATE WEATHERSTRIP, BACK DOOR	0.00	\$ 360.70	(25.00)	\$ 0.00	\$ 0.00
END PANEL , COVER, DECK TRIM SERVICE HOLE	0.00	\$ 47.00	(25.00)	\$ 0.00	\$ 0.00
END PANEL , COVER, DECK TRIM, REAR	0.00	\$ 122.80	(25.00)	\$ 0.00	\$ 0.00
SPOILER SUB-ASSY, REAR	0.00	\$ 1322.10	(25.00)	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 438.10	(10.00)	\$ 0.00	\$ 0.00
NUMBER PLATE	1.00	\$ 35.00	0.00	\$ 0.00	\$ 35.00
NUMBER PLATE FRAME	1.00	\$ 25.00	0.00	\$ 0.00	\$ 25.00
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 123.87	\$ 371.62
COVER, FR BUMPER LH	0.00	\$ 28.10	(25.00)	\$ 0.00	\$ 0.00
COVER, FR BUMPER RH	1.00	\$ 28.10	(25.00)	\$ 7.02	\$ 21.07
GRILLE, RADIATOR	0.00	\$ 165.00	(25.00)	\$ 0.00	\$ 0.00
GRILLE SUB-ASSY	1.00	\$ 335.60	(25.00)	\$ 83.90	\$ 251.70
BRACKET, FR BUMPER	1.00	\$ 99.80	(25.00)	\$ 24.95	\$ 74.85
NUMBER PLATE	1.00	\$ 35.00	0.00	\$ 0.00	\$ 35.00
NUMBER PLATE FRAME	1.00	\$ 25.00	0.00	\$ 0.00	\$ 25.00
EMBLEM ASSY FRONT	1.00	\$ 87.10	(25.00)	\$ 21.77	\$ 65.32
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	(25.00)	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180700538
Date : 24.07.2018
Vehicle No. : SHF155K
Your Ref No. : TAX/06/18/2005
Our Ref No. : 24096405
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	(25.00)	\$ 0.00	\$ 0.00
REINFORCEMENT FRONT UPPER	0.00	\$ 691.10	(25.00)	\$ 0.00	\$ 0.00
ABSORBER, FR BUMPER	1.00	\$ 70.30	(25.00)	\$ 17.57	\$ 52.72
EXTENSION SUB-ASSY, LH	0.00	\$ 116.30	(25.00)	\$ 0.00	\$ 0.00
EXTENSION SUB-ASSY, RH	0.00	\$ 116.30	(25.00)	\$ 0.00	\$ 0.00
REINFORCEMENT FRONT LOWER	0.00	\$ 238.50	(25.00)	\$ 0.00	\$ 0.00
ABSORBER, FR BUMPER LOWER	0.00	\$ 117.00	(25.00)	\$ 0.00	\$ 0.00
SUPPORT S/A UPPER	0.00	\$ 364.90	(25.00)	\$ 0.00	\$ 0.00
UNIT, HEADLAMP , LH	0.00	\$2558.90	(10.00)	\$ 0.00	\$ 0.00
UNIT, HEADLAMP , RH	0.00	\$2558.90	(10.00)	\$ 0.00	\$ 0.00
LAMP ASSY, FOG, LH	0.00	\$ 910.20	(10.00)	\$ 0.00	\$ 0.00
LAMP ASSY, FOG, RH	0.00	\$ 910.20	(10.00)	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	1.00	\$ 438.10	(10.00)	\$ 43.81	\$ 394.29
Sub-Total					\$ 2638.41

Labour

TO REPAIR REAR PORTION	1.00	\$ 600.00	0.00	\$ 0.00	\$ 600.00
TO REPAIR FRONT PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00

Others

TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO TRANSFER REAR TAILGATE MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIX REAR WINDSCREEN	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180700538
Date : 24.07.2018
Vehicle No. : SHF155K
Your Ref No. : TAX/06/18/2005
Our Ref No. : 24096405
Terms : 30 Days


Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	1.00	\$ 60.00	0.00	\$	0.00	\$ 60.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$	0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY REAR SPOILER	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY FRONT SUPPORT PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00

GRAND TOTAL \$ 4,528.41

Remark :

Make/Model : PRIUS4
Accident Date : 01.06.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/06/18/2005

From: SMRT Taxis Pte Ltd

Date: 11/06/2018

**ACCIDENT ON 01/06/2018 INVOLVING SHF 155K & SHB 7935B
ALONG TERMINAL 4 TAXI QUEUE**

This is to confirm that the daily rental rate for SHF 155K is \$120.38 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHF155K	Accident Case No. : TAX/06/18/2005
Make / Model : TOYOTA PRIUS GEN4	Ref. No. : 24096405
Date and Time Vehicle off-road for Accident Repair : 02.06.2018 10:50:00	
Date and Time Repair Completed : 12.06.2018 15:29:11	
Remarks :	

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