

Shu Pei (LKKAUTO)

From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Thursday, 7 June 2018 12:15 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Request for Pre-Repair Inspection – GY3143L; GBE4739B; Accident on 04-06-2018
***LKK REF:CC4/EQI18010157/Khb3
Attachments: GBE4739B 04.06.2018.PDF

Dear Shu Pei,

Our insured's report is attached.

Regards,
Francis Ng
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, June 6, 2018 5:25 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Request for Pre-Repair Inspection – GY3143L; GBE4739B; Accident on 04-06-2018 ***LKK
REF:CC4/EQI18010157/Khb3

WITHOUT PREJUDICE

Dear Francis,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GY 3143L at M/s CT Auto Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 5 June 2018 10:28 AM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Francis Ng' <francis.ng@eqinsurance.com.sg>

Subject: RE: Request for Pre-Repair Inspection – GY3143L; GBE4739B; Accident on 04-06-2018

Dear Janet,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Tuesday, 5 June, 2018 9:22 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Francis Ng <francis.ng@eqinsurance.com.sg>

Subject: FW: Request for Pre-Repair Inspection – GY3143L; GBE4739B; Accident on 04-06-2018

Dear all,

Please arrange to attend to the PRS as SJE.

Our insured driver has yet to report. We shall follow up on non reporting.

Aside to Francis, for your necessary followup.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shawn Chen [<mailto:ctops@ctauto.com.sg>]

Sent: Monday, June 4, 2018 6:26 PM

To: Francis Ng <francis.ng@eqinsurance.com.sg>

Cc: Emellene Teng <admin@ctauto.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: Re: Request for Pre-Repair Inspection – GY3143L; GBE4739B; Accident on 04-06-2018

Dear Mr Ng,

Please help to arrange LKK to survey this vehicle.

Best Regards,

CT Auto Pte Ltd

Shawn Chen

Office : 62666727 Fax : 6266-6358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Mon, Jun 4, 2018 at 5:31 PM, Francis Ng <francis.ng@eqinsurance.com.sg> wrote:

To: CT Auto PTE LTD

Dear Emellene,

Without Prejudice

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108

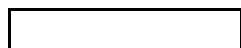
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Francis Ng
Executive | Claims

EQ Insurance Company Limited
[5 Maxwell Road #17-00 Tower](#) Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Janet Tan
Sent: Monday, June 4, 2018 5:18 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Shawn Chen <CTOps@ctauto.com.sg>; Emellene Teng <admin@ctauto.com.sg>
Subject: RE: Request for Pre-Repair Inspection – GY3143L; GBE4739B

Francis

For your necessary action.

Thank you.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
[5 Maxwell Road #17-00 Tower](#) Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
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A handwritten signature in brown ink, appearing to be 'Emellene Teng', with a long horizontal line extending to the right.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Emellene Teng [<mailto:admin@ctauto.com.sg>]
Sent: Monday, June 4, 2018 5:18 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Shawn Chen <CTOps@ctauto.com.sg>
Subject: Request for Pre-Repair Inspection – GY3143L

Our Ref: GY3143L

To: The owner and/or driver of GBE4739B 3rd party

c/o EQ Insurance

cc: EQ Insurance

Dear Sir/Madam,

Accident Involving GY3143L & GBE4739B on 4/6/2018 along North Buona Vista Road towards South Buona Vista Road before AYE

With reference to the above, we hereby give EQ Insurance 2 days' notice to conduct a pre-repair inspection of vehicle GY3143L at our premise.

Please arrange your surveyor to inspect the vehicle at:

160 [Sin Ming Drive, #02-13](#) Sin Ming AutoCity

Singapore 575722

Mobile No.: 9737 0733

If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle with further reference to you.

Please advise on liability for this case & let us have a list of surveyors to choose from.

Best Regards,

Emellene Teng

CT Auto PTE LTD

Office: 6266-6727 Fax: 6266-6358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

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To: janet.tan@eqinsurance.com.sg [Remove](#) this sender from my allow list

From: admin@ctauto.com.sg

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