

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 5 June 2018 10:28 AM  
**To:** 'Janet Tan'; assignments  
**Cc:** Admin A; 'Francis Ng'  
**Subject:** RE: Request for Pre-Repair Inspection – GY3143L; GBE4739B; Accident on 04-06-2018

Dear Janet,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [mailto:janet.tan@eqinsurance.com.sg]  
**Sent:** Tuesday, 5 June, 2018 9:22 AM  
**To:** 'assignments' <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Francis Ng <francis.ng@eqinsurance.com.sg>  
**Subject:** FW: Request for Pre-Repair Inspection – GY3143L; GBE4739B; Accident on 04-06-2018

Dear all,

Please arrange to attend to the PRS as SJE.

Our insured driver has yet to report. We shall follow up on non reporting.

Aside to Francis, for your necessary followup.

Thank you.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Shawn Chen [<mailto:ctops@ctauto.com.sg>]

**Sent:** Monday, June 4, 2018 6:26 PM

**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Cc:** Emellene Teng <[admin@ctauto.com.sg](mailto:admin@ctauto.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Subject:** Re: Request for Pre-Repair Inspection – GY3143L; GBE4739B; Accident on 04-06-2018

Dear Mr Ng,

Please help to arrange LKK to survey this vehicle.

Best Regards,  
CT Auto Pte Ltd

Shawn Chen

Office : 62666727 Fax : 6266-6358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Mon, Jun 4, 2018 at 5:31 PM, Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)> wrote:

To: CT Auto PTE LTD

Dear Emellene,

**Without Prejudice**

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p><b>1) AJAX Inspection Services Pte Ltd</b></p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p><b>2) Automobile Inspection Services Pte Ltd</b></p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p><b>3) LBS Automotive Appraisal Pte Ltd</b></p> <p><b>L.B.S. Auto Consultants Pte Ltd</b></p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p><b>4) Priority Services</b></p> <p><b>Tel: 62934822</b></p> <p><b>Fax: 62963283</b></p> <p><b>Contact Person: Hui Lian</b></p>
<p><b>5) RT Appraisal Pte Ltd</b></p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Ricky Teng</p>	<p><b>6) LKK Auto Consultants Pte Ltd</b></p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p><b>7) Kelvin Automotive Appraising Services</b></p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p><b>8) Automotive Appraiser &amp; Surveying Services</b></p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>

**9) JP Knights Pte Ltd**

Tel: 63450068

Fax: 63445328

Contact Person: Edna Lee

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Francis Ng**  
Executive | Claims



**EQ Insurance Company Limited**

[5 Maxwell Road #17-00 Tower](#) Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in dark blue ink, appearing to be 'Francis Ng', with a long horizontal line extending to the right.

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Janet Tan  
**Sent:** Monday, June 4, 2018 5:18 PM  
**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>  
**Cc:** Shawn Chen <[CTOps@ctauto.com.sg](mailto:CTOps@ctauto.com.sg)>; Emellene Teng <[admin@ctauto.com.sg](mailto:admin@ctauto.com.sg)>  
**Subject:** RE: Request for Pre-Repair Inspection – GY3143L; GBE4739B

Francis

For your necessary action.

Thank you.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in dark ink, appearing to be 'G' followed by a long, sweeping horizontal line.

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**From:** Emellene Teng [<mailto:admin@ctauto.com.sg>]

**Sent:** Monday, June 4, 2018 5:18 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Shawn Chen <[CTOps@ctauto.com.sg](mailto:CTOps@ctauto.com.sg)>

**Subject:** Request for Pre-Repair Inspection – GY3143L

Our Ref: GY3143L

To: The owner and/or driver of GBE4739B 3<sup>rd</sup> party

c/o EQ Insurance

cc: EQ Insurance

Dear Sir/Madam,

Accident Involving GY3143L & GBE4739B on 4/6/2018 along North Buona Vista Road towards South Buona Vista Road before AYE

With reference to the above, we hereby give EQ Insurance 2 days' notice to conduct a pre-repair inspection of vehicle GY3143L at our premise.

Please arrange your surveyor to inspect the vehicle at:

160 [Sin Ming Drive, #02-13](#) Sin Ming AutoCity

Singapore 575722

**Mobile No.: 9737 0733**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle with further reference to you.

**Please advise on liability for this case & let us have a list of surveyors to choose from.**

Best Regards,

Emellene Teng

CT Auto PTE LTD

Office: 6266-6727 Fax: 6266-6358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

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From: [admin@ctauto.com.sg](mailto:admin@ctauto.com.sg)

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