

## Shu Pei (LKKAUTO)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 7 June 2018 8:59 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Jenny Toh  
**Subject:** PRI REQUEST TO ACCIDENT ON 04.06.2018 INVOLVING SHD2271E & YN3588G \*\*\*LKK  
REF:CC4/QBE18010153/R1ub3  
**Attachments:** YN3588G.pdf

Hi Shu Pei

Please find attached as per requested.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, 6 June, 2018 5:41 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 04.06.2018 INVOLVING SHD2271E & YN3588G \*\*\*LKK  
REF:CC4/QBE18010153/R1ub3

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 2271E at M/s Prime Auto Claims Services Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 5 June 2018 9:30 AM

**To:** 'Jenny Toh' <jenny.toh@qbe.com>; Admin A <admin-a@lkkauto.com>

**Cc:** assignments <assignments@lkkauto.com>

**Subject:** RE: PRI REQUEST TO ACCIDENT ON 04.06.2018 INVOLVING SHD2271E & YN3588G

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Monday, 4 June, 2018 3:54 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** PRI REQUEST TO ACCIDENT ON 04.06.2018 INVOLVING SHD2271E & YN3588G

**Importance:** High

Our ref: V0009505

Dear Sir/Madam

Kindly survey the TP vehicle:-

Insured : YN3588G

TP vehicle : SHD2271E

Date of accident: 04/06/2018

Contact: as below

Kindly acknowledge receipt.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Chrissy [<mailto:chrissy@primeautoclaims.com>]  
**Sent:** Monday, 4 June, 2018 3:16 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 04.06.2018 INVOLVING SHD2271E & YN3588G  
**Importance:** High

Dear Jenny,

**We select: LKK Auto Consultants Pte. Ltd.**

**\*\*Please inform surveyor to avoid 11:45 – 12:45 lunch hour.**

Thank you.

***Important Note: Our workshop is now located at No. 6 Benoi Place, Singapore 629927***

Best regards,

**Chrissy**

Prime Auto Claims Service Pte. Ltd.  
5 Benoi Place  
Singapore 629926  
Tel: 6861 0908  
Fax: 6515 2948  
Email: [chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Monday, 4 June 2018 3:08 PM  
**To:** [chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** PRI REQUEST TO ACCIDENT ON 04.06.2018 INVOLVING SHD2271E & YN3588G  
**Importance:** High

Our ref : V0009505

Dear Chrissy

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Chrissy [<mailto:chrissy@primeautoclaims.com>]  
**Sent:** Monday, 4 June, 2018 2:39 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Angeline Koh <[angeline.koh@qbe.com](mailto:angeline.koh@qbe.com)>  
**Cc:** [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiyee@primeautoclaims.com](mailto:peiyee@primeautoclaims.com)  
**Subject:** PRI REQUEST TO ACCIDENT ON 04.06.2018 INVOLVING SHD2271E & YN3588G  
**Importance:** High

Hi

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

**\*\*Please reply as soonest possible due to taxi loss of income and loss of rental per day count.**

**\*\*Please inform surveyor to avoid 11:45 – 12:45 lunch hour.**

Thank you.

***Important Note: Our workshop is now located at No. 6 Benoi Place, Singapore 629927***

Best regards,

***Chrissy***

Prime Auto Claims Service Pte. Ltd.  
5 Benoi Place  
Singapore 629926  
Tel: 6861 0908  
Fax: 6515 2948  
Email: [chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)

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