

Vivian Lau (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 31 August, 2018 5:11 PM
To: Vivian Lau (LKKAuto); Admin A; Thin Thin (LKKAuto)
Cc: Elaine Cheong; Alfred Toh; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto); Chee So Chow
Subject: RE: Direct Settlement - Accident Involving GBE258Z (OI: SNM18D02800C02/8) and SHA2444P (TP : LKK REF - CC3/CTI18010149/K1wa3) on 01/06/2018

LKK REF - CC3/CTI18010149/K1wa3
CTI REF – SNM18D02800C02/8 (GBE258Z)

Dear Vivian

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,052.14.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Friday, August 31, 2018 2:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE258Z (OI: SNM18D02800C02/8) and SHA2444P (TP : LKK REF - CC3/CTI18010149/K1wa3) on 01/06/2018

Your Ref : TBA

Our Ref : CC3/CTI18010149/K1wa3

Dear Elaine,

ACCIDENT INVOLVING GBE 258Z AND SHA 2444P ON 01/06/2018 ALONG TOA PAYOH LOR 6

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **ComfortDelGro Engineering Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 4,488.86	S\$ 3,255.35
2. Loss of RENTAL (\$125.40 x 4.5days)	S\$ 627.00	S\$ 564.30 (Surveyor recommend 2 days)
3. Loss Of INCOME (\$ 50.00 x 4.5 days)	S\$ 400.00	S\$ 225.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 5,523.35	S\$ 4,052.14

Amount of claim at liability 100% S\$ 4,052.14

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 1 August, 2018 12:53 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'elaine.cheong@sg.cntaiping.com' <elaine.cheong@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE258Z (OI : CTI - TBA) and SHA2444P (TP : LKK REF - CC3/CTI18010149/K1wa3) on 01/06/2018

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Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 23 July, 2018 7:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; claimsdept@sg.cntaiping.com

Cc: elaine.cheong@sg.cntaiping.com; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE258Z (OI : CTI - TBA) and SHA2444P (TP : LKK REF - CC3/CTI18010149/K1wa3) on 01/06/2018

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Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 11 June, 2018 12:02 PM

To: claimsdept@sg.cntaiping.com

Cc: elaine.cheong@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE258Z (OI : CTI - TBA) and SHA2444P (TP : LKK REF - CC3/CTI18010149/K1wa3) on 01/06/2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 2444P at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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