



REF:

II

## ASSIGNMENT

From: Date: 05062018

Estimated Cost:

DD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJQ 662G

at Workshop n/s

of 8 Sim Ming Ind. Est.

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

1pm



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 814K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / FR Seen: Consistent? : Yes or No

Est. Repairs: 04 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Van No: SJQ 662G Yr Regn: 04, 09

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Toy V12 cc 1800

Colour: M. Gold A/C: Insured / Std / NI / NA

Sp. Reading: 97327 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MR05314Y9305110653

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 8 mm R/Bal: 8 mm

L/Bal: 8 mm L/Bal: 8 mm

D.O.A: 1/6/18 D.O.I: 5/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

8/6 File sent to Customer

4/9 \$1,600.00  
(P&B: \$2,541.71 / 61%)

Date/Time: File Pass to?

☐

Prel. Report

11

☐

Final Report

Date/Time: File Return to?

21

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Phone

Video

Report Format :

Lump Sum / I.B.I: \$

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

TOTAL



**LKK Auto Consultants Pte Ltd**  
 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933  
 TEL: 6256 3561 FAX: 6256 4315  
 Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18010147/Kha3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 05-06-2018	
		Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SHC 8434T	Veh. Inspected	SJQ 662G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/06/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	01/06/2018	Inspection Date	05/06/2018
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

**City Auto Pte Ltd** (Co.Reg No: 199503435C)

160 Sin Ming Drive #05-01, Sin Ming AutoCity,  
Singapore 575722

Tel: 6453 1235 Fax: 6453 7944 Email: jason@cityauto.com.sg

**TP INSURER:** India International Insurance Pte Ltd (HQ)  
**TAN YIK KIM GREGORY**

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	01/06/2018
Vehicle Reg. No.:	SJQ662G	Driveable?	
Party At Fault:	UNKNOWN		
Driver (Insured):	CAROLYN TAN PHEK GEK		
Make/Model:	TOYOTA VIOS, 1.5 E (A)	Vehicle Reg. Date:	23/04/2009
Vehicle Colour:	CHAMPAGNE		
Engine No:	1NZX899417	Chassis No:	MR053HY9305110653
Odometer:	0 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	6-7 days		
Present Location:	CITY AUTO PTE LTD (HQ)		

*Not Authored  
1/1/18 B?  
Pursuing After Repair*

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	2,636.71
Miscellaneous Items	10.00
Labour	1,495.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	4,141.71
+ GST 7.00% (S\$)	289.92
Nett Amount (S\$)	4,431.63

**This claim is handled by: VRONICA**

## REPAIR DETAILS

### Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 04 Jun 2018)

Parts: 143

TOYOTA VIOS 1.5 E (A) (Catalogue: Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: City Auto Pte Ltd/SJQ662G/04/06/2018 15:54

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*REAR BOOT LID	25.00	0.00	*896.30 FL	✓
2	1		*REAR BOOT WEATHERSTRIP	25.00	0.00	*158.40 FL	✓
3	1		*REAR BOOT LOCK	25.00	0.00	*124.60 FL	✓
4	1		*REAR BOOT EMBLEM - VIOS	25.00	0.00	*42.15 FL	—
5	1		*REAR BOOT EMBLEM - LOGO	25.00	0.00	*55.60 FL	—
6	1		*REAR BOOT EMBLEM - E	25.00	0.00	*41.70 FL	—
7	1		*REAR BUMPER	25.00	0.00	*496.30 FL	—
8	1		*REAR BUMPER RETAINER	25.00	0.00	*85.70 FL	—
9	1		*REAR BUMPER REFLECTOR	25.00	0.00	*91.60 FL	—
10	1		*LH TAILLAMP	25.00	0.00	*278.64 FL	—
11	1		*REAR END PANEL	25.00	0.00	*698.40 FL	✓
12	1		*REAR END PANEL GARNISH	25.00	0.00	*212.89 FL	✓
13	1		*REVERSE SENSOR	0	0.00	*250.00 FS	200%

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	3,432.28
- List Item Discount on L Items (S\$)	795.57
Total Parts (S\$)	2,636.71

City Auto Pte Ltd/SJQ662G/04/06/2018 15:54 Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	*TO SEAL WATER LEAKAGE	New	100.00
2	*TO CHECK AND RE-WIRING	New	45.00
3	*TO KNOCK JACKOUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIX AND TO RENEW ACCIDENT PARTS	New	600.00
4	*SPRAY PAINTING ON AFFECTED AND REPLACE PARTS	New	750.00
Gross Labour Cost (S\$)			1,495.00

City Auto Pte Ltd/SJQ662G/04/06/2018 15:54. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 4 June 2018 12:23 PM  
**To:** City Auto; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Natalie Lee  
**Subject:** RE: Arrange survey on SJQ662G  
**Attachments:** GIA report.pdf; Estimate.pdf

1.06pm @ 4/6/18  
person @ Veronica  
vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJQ662G and let us have your report urgently.

This claim will be handled by Ms Natalie.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** City Auto [mailto:cityauto@singnet.com.sg]  
**Sent:** 04 June, 2018 11:48 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Arrange survey on SJQ662G

Dear Arrangement survey dept,

Kindly arrange **LKK AUTO CONSULTANTS PTE LTD** survey on following vehicle:

TP Survey,

Your vehicle : SHC8434T

Our vehicle : SJQ662G

D.O.A : 01/06/2018

LOCATION : BLK 160, Sing Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

*Best Regards,*

*Veronica Law*

*City Auto Pte Ltd*

*Blk 8 Sin Ming Industrial Estate.*

#01-60/62 Sin Ming Road.  
Singapore 575643  
Tel : 6453 1235  
Fax : 6453 7944

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 4 June 2018 11:56 AM  
**To:** BHAS - Jacelyn Loh; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SLJ8373B / YOUR VEHICLE - SHA3533J)  
**Attachments:** SAS2416516.pdf; SKM\_C224e18060410190\_0001.jpg

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLJ8373B and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

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**From:** BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]  
**Sent:** 04 June, 2018 11:30 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SLJ8373B / YOUR VEHICLE - SHA3533J)

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently not in our workshop.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]

**Sent:** Monday, 4 June 2018 11:19 AM

To: BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

Subject: RE: pre repair inspection (OUR VEHICLE - SLJ8373B / YOUR VEHICLE - SHA3533J)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: 04 June, 2018 10:20 AM

To: Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

Cc: BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>

Subject: pre repair inspection (OUR VEHICLE - SLJ8373B / YOUR VEHICLE - SHA3533J)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance

Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

# **BH AUTO SERVICES PTE LTD**

BLK 1 SIN MING INDUSTRIAL ESTATE

SECTOR C #01-115 SINGAPORE 575636

Tel: 6559 8944 Fax: 6269 2404

CO. REG. NO. 2009175125K

Your Vehicle: SHA3533J

Our Vehicle: SLJ8373B

**WITHOUT PREJUDICE  
BY FAX: 6224 4174 ONLY**

Date: 04/06/2018

M/s India International Insurance Pte Ltd

64 Cecil Street

#05-01 IOB Building

Singapore 049711

Dear Sir,

**ACCIDENT INVOLVING SLJ8373B & SHA3533J ON 02/06/2018 ALONG HILL STREET.**

We refer to the above matter.

Kindly let us have your list of ten surveyors for our consideration within the stipulated timeline under the NIMA protocol.

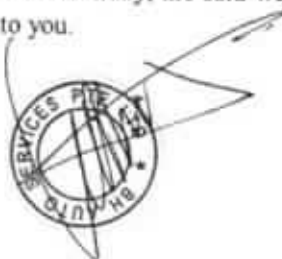
Please be informed that the said vehicle can be inspected at:

BLK 1 SIN MING INDUSTRIAL ESTATE  
SECTOR C #01-115 SINGAPORE 575636  
\*CAR NOT IN, PLEASE ARRANGE.

Please note that if you fail to conduct the pre-repair inspection within the next 2 DAYS excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Yours Faithfully,

BH Auto Services Pte Ltd/Jacelyn loh



## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jun 2018 15:48 Sendback Est	04 Jun 2018 15:54 S\$4,141.71	05 Jun 2018 08:41 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	TAN YIK KIM GREGORY, ID: S7531043I, Tel: +6598739759								
Main Claimant:	TAN YIK KIM GREGORY, ID: S7531043I								
Vehicle Reg. No.:	SJQ662G	Date of Loss:	01/06/2018 19:00 - :59 [109 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SHC8434T	Policy No. (Claimant):							
		Excess:							
Repairer:	City Auto Pte Ltd (HQ) 160 Sin Ming Drive #05-01, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6453 1235								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 14/06/2018]								
Driver/Custodian (Insured):	CAROLYN TAN PHEK GEK (44 / Female), NRIC: S7329531I								
<b>ASSOCIATED MAIL RECEIVED</b>									
View All Compose Case Mail									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Print Received Message

This mail is associated with :

**SJQ662G (MCT18060036)**

**[SHC8434T]**

TP

TAN YIK KIM GREGORY

Jun 1 2018 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

City Auto Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 15/01/2019 14:27 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2012.00) - SJQ662G - Claim Handler: Sundari Nagarajan

Approved:2012.00.





# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9598

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/III18010147/Kha3

Our ref: SJQ662G

21/12/2018

WITHOUT PREJUDICE

Attn: Motor Claim Dept

INDIA INTERNATIONAL INSURANCE PTE LTD

NO. 64

CECIL ST

IOB BLDG

SINGAPORE 049711

Dear Sir/Mdm,

**Accident involving SJQ662G and SHC8434T on 01/06/2018**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization

As instructed, we are claiming the following as stated below:-

Cost of Repair	S\$ 1,712.00
Loss of use (5 Days x \$100.00)	S\$ 500.00
	<u>S\$ 2,212.00</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)





## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 675643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9888  
Co. Reg. No.: 198503435C GST Reg. No.: M2-8920979-4

### RE: LETTER OF AUTHORIZATION

Name of owner: TAN YIK KIM GREGORY NRIC: S75310431

Address: 44 CENPAKA AVENUE SINGAPORE 349657

Name of Driver: CAROLYN TAN ANE GEK NRIC: S73296311

Address: 44 CENPAKA AVENUE SINGAPORE 349657

Accident on 01/06/2018 Involving CHC 2434T AND SJD6636

At/along UPP CERANJOUN RD TOWARDS BLNDEMEEK RD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA VIOS  
at my/our request I/We the above owner of Motor Vehicle No: SJ3 6626 do authorize  
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party  
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of  
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said  
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further  
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our  
behalf concerning the said claim and such, all future correspondence should be addressed to the  
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a  
valid discharge voucher or any other documents in connection with this on my/our behalf and for  
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject ..  
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises  
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of  
repairs to my motor vehicle.

Owner Signature: 

Name: TAN YIK KIM GREGORY

Date: 5/6/2018

Witness Signature CITY AUTO PTE LTD

Blk 8 Sin Ming Road  
Name: #01-58/60/61 Sin Ming Ind Est  
Singapore 675643  
Tel: 6453 1235 Fax: 6453 7944  
Date: 5/6/18 (Claims Section)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT18060036  
Claimant Ref: SJQ662G

We/I, CITY AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 1,712.00 (repair cost), S\$ 300.00 (loss of use/~~use~~), S\$ — (search fee), vehicle no. SJQ662G that was damaged pursuant to the accident which occurred on 01/06/2018 (date) at UPPER SERANGOON ROAD (location) involving vehicle no. SHC8434T (insured vehicle). This is pursuant to the inspection conducted on 05/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN YIK KIM GREGORY ("the third party claimant") of vehicle no. SJQ662G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJQ662G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,012.00 to CITY AUTO PTE LTD

Dated this 21<sup>st</sup> day of JANUARY 20 17

**CLAIMANT:**  
CITY AUTO PTE LTD  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 65311236 Fax: 6458 7944  
(Claims Section)

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVENUE 1 #01-25

PAYA UBI INDUSTRIAL PARK (S) 408933



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## INDIA INTERNATIONAL INSURANCE PTE LTD

NO. 64

CECIL ST

IOB BLDG

SINGAPORE 049711

Attention: Motor Claim Department

Contact : 6347 6100

Fax No. : 6225 7743

## TAX INVOICE

Tax Invoice : I2018-008959

Date : 21/12/2018

Vehicle No. : SJQ662G

Make / Model : TOYOTA VIOS E AUTO

Mileage (km) : 97227

Chassis No. : MR053HY9305110653

Accident Date : 01/06/2018

Claim No. : CC4/III18010147/Kha3

Reference : JO201806-0055

Policy No. : 5077974438-02

S/No. Particular	Amount
	S\$
* Lumpsum repair	1,600.00

Total S\$: 1,600.00  
GST @ 7% S\$: 112.00  
Grand Total S\$: 1,712.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jun 2018 Sendback Est	04 Jun 2018 15:54 \$4,141.71	05 Jun 2018 08:41 Edit Adj Rpt	\$1,600.00 Edit Estimates	\$1,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R, Tel: +6598739759								
Main Claimant:	TAN YIX KIM GREGORY, ID: S75310431								
Vehicle Reg. No.:	SJQ662G	Date of Loss:	01/06/2018 19:00 - :59 [109 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18060036	Policy/Cover Note No.:	YES						
Vehicle Reg. No. (Insured):	SHC8434T	Policy No. (Claimant):	5077974438-02						
		Excess:							
Repairer:	City Auto Pte Ltd (HQ) 160 Sin Ming Drive #05-01,, Sin Ming AutoCity,, 575722 Sin Ming - Tel: 6453 1235								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 14/06/2018]								
Driver/Custodian (Insured):	CAROLYN TAN PHEK GEK (44 / Female), NRIC: S73295311 Email: carrolyn@gmail.com								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>III_SG (15/01/2019): Alert - Adj Mandate Approved (\$2012.00) - SJQ662G - Claim Handler: Sundari Naga...</li> <li>III_SG (27/06/2018): Alert - Adj Mandate Approved (\$2213.58) - SJQ662G - Claim Handler: NATALIE LEE</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

SJQ662G (MCT18060036)  
 [SHC8434T]  
 TP  
 TAN YIK KIM GREGORY  
 Jun 1 2018 7:00PM  
 [COMFORT TRANSPORTATION PTE LTD]  
 City Auto Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	City Auto Pte Ltd (HQ)	Thumbnail	Print
1	04/06/18 15:54	Repairer Estimates	Load HTML	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/12/18 15:27	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
2	21/12/18 15:27	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
4	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
5	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
6	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
7	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
8	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
9	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
10	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
11	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
12	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
13	21/12/18 15:27	General View	Load JPG	<input checked="" type="checkbox"/>
14	21/12/18 15:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
15	21/12/18 15:27	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	City Auto Pte Ltd (HQ)	Thumbnail	Print
1	04/06/18 15:55	GIA report	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	05/06/18 08:41	Singapore Accident Statement	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/06/18 13:31	ACKNOWLEDGEMENT EMAIL TO III DD 05.06.2018	Load PDF	
2	09/06/18 16:21	TP ESTIMATE-MARKED	Load PDF	
3	02/01/19 10:19	WORKSHOP INVOICE	Load PDF	
4	02/01/19 10:19	LOD	Load PDF	
5	11/06/19 09:19	AUTHORISATION TO ACT FORM	Load PDF	
6	11/06/19 09:19	DISCHARGE VOUCHER	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

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**Show Remarks To:** ☐ Repairer ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18010147/KHA3Q2

Date: 11/06/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: YES

Claimant Vehicle No : SJQ662G

Insured Vehicle No : SHC8434T

Date of Loss: 01/06/2018

Nature of Claim: TP

Claim No: MCT18060036

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJQ662G**

Make & Model: TOYOTA VIOS, 1.5 E (A)

Engine No: 1NZX899417

Reg. Date: 23/04/2009 (Man. Year: 2009)

Chassis No: MR053HY9305110653

Colour: Metallic Gold

Odometer: 97327 km

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/60 R15

Rear Tyre Size:

195/60 R15

Front Left Side: Michelin 8 mm

Rear Left Side:

Michelin 8 mm

Front Right Side: Michelin 8 mm

Rear Right Side:

Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,636.71	1,018.77	1,617.94	61.36
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	1,495.00	1,020.00	475.00	31.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,141.71</b>	<b>2,048.77</b>	<b>2,092.94</b>	<b>50.53</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,600.00</b>		
(S\$)	4,141.71	1,600.00	2,541.71	61.37
<b>+ GST 7.00/7.00% (S\$)</b>	289.92	112.00	177.92	61.37
<b>Nett Amount (S\$)</b>	<b>4,431.63</b>	<b>1,712.00</b>	<b>2,719.63</b>	<b>61.37</b>
<b>+ Loss of Use (5.0 x S\$60.00/day) (S\$)</b>		300.00		
<b>Nett Liability (S\$)</b>		<b>2,012.00</b>		

### INSPECTION

Date of Assignment: 05/06/2018 Present Location:

City Auto Pte Ltd (HQ)

Date Inspected: 05/06/2018 Inspected At:

BLK 8, SIN MING IND. ESTATE #01-60/62

SIN MING ROAD

SINGAPORE 575643.

Repairer: City Auto Pte Ltd (HQ)

Estimated Period of Repair: 4.0 days

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**Adjuster:** KENNETH KONG

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2019)
Parts:	143	TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJQ662G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Repair	896.30 FL	*- FL
2	1		*REAR BOOT WEATHERSTRIP	Serviceable	158.40 FL	*- FL
3	1		*REAR BOOT LOCK	Repair	124.60 FL	*- FL
4	1		*REAR BOOT EMBLEM - VIOS	Necessary	42.15 FL	*42.15 FL
5	1		*REAR BOOT EMBLEM - LOGO	Necessary	55.60 FL	*55.60 FL
6	1		*REAR BOOT EMBLEM - E	Necessary	41.70 FL	*41.70 FL
7	1		*REAR BUMPER	Buckled	496.30 FL	*496.30 FL
8	1		*REAR BUMPER RETAINER	Distorted	85.70 FL	*85.70 FL
9	1		*REAR BUMPER REFLECTOR	Cracked	91.60 FL	*91.60 FL
10	1		*LH TAILLAMP	Mtg Cracked	278.64 FL	*278.64 FL
11	1		*REAR END PANEL	Repair	698.40 FL	*- FL
12	1		*REAR END PANEL GARNISH	Serviceable	212.89 FL	*- FL
13	1		*REVERSE SENSOR	Shorted	250.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,432.28</b>	<b>1,291.69</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>795.57</b>	<b>272.92</b>
<b>Total Parts (\$\$)</b>	<b>2,636.71</b>	<b>1,018.77</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	*TO SEAL WATER LEAKAGE )	New	100.00	20.00
2	*TO CHECK AND RE-WIRING )	New	45.00	0.00
3	*TO KNOCK JACKOUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIX AND TO RENEW ACCIDENT PARTS	New	600.00	400.00
4	*SPRAY PAINTING ON AFFECTED AND REPLACE PARTS	New	750.00	600.00
Gross Labour Cost (S\$)			1,495.00	1,020.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;