

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 5 July, 2018 12:23 PM  
**To:** City Auto  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Liability of SJQ662G Your ref: SHC8434T Our ref: SJQ662G D.O.A: 01/06/2018  
\*\*\* LKK REF: CC4/III18010147/Kha3

WITHOUT PREJUDICE

Dear Vronica,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 13 June, 2018 11:26 AM  
**To:** City Auto; Vic (LKKAUTO)  
**Cc:** 'Natalie Lee'; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: Liability of SJQ662G Your ref: SHC8434T Our ref: SJQ662G D.O.A: 01/06/2018 \*\*\* LKK REF: CC4/III18010147/Kha3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III18010147/Kha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** City Auto [<mailto:cityauto@singnet.com.sg>]

**Sent:** Wednesday, 13 June, 2018 10:05 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Natalie Lee' <[natalie@iii.com.sg](mailto:natalie@iii.com.sg)>

**Subject:** Liability of SJQ662G Your ref: SHC8434T Our ref: SJQ662G D.O.A: 01/06/2018

Dear Sir/Madam,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

**Best Regards,**

*Vronica Law*

*City Auto Pte Ltd*

*Blk 8 Sin Ming Industrial Estate,*

*#01-60/62 Sin Ming Road,*

*Singapore 575643*

*Tel : 6453 1235*

*Fax : 6453 7944*

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** Monday, 4 June, 2018 12:23 PM

**To:** City Auto; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

**Cc:** Natalie Lee

**Subject:** RE: Arrange survey on SJQ662G

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SJQ662G](#) and let us have your report urgently.

This claim will be handled by [Ms Natalie](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

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**From:** City Auto [\[mailto:cityauto@singnet.com.sg\]](mailto:cityauto@singnet.com.sg)

**Sent:** 04 June, 2018 11:48 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Arrange survey on SJQ662G

Dear Arrangement survey dept,

Kindly arrange **LKK AUTO CONSULTANTS PTE LTD** survey on following vehicle:

**TP Survey,**

Your vehicle : SHC8434T

Our vehicle : SJQ662G

D.O.A : 01/06/2018

LOCATION : **BLK 160, Sing Ming Drive, Sin Ming Auto City #05-01 Singapore 575722**

Thank you.

***Best Regards,***

***Vronica Law***

*City Auto Pte Ltd*

*Blk 8 Sin Ming Industrial Estate,*

*#01-60/62 Sin Ming Road,*

*Singapore 575643*

*Tel : 6453 1235*

*Fax : 6453 7944*

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

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