

## Asher Sng (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 7 December 2018 10:21 AM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKC7992U (OI: SNM18D02795C02/2) and SHC5444J (TP : LKK REF - CC3/CTI18010142/Kea3) on 02/06/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

LKK REF - CC3/CTI18010142/Kea3  
CTI REF - SNM18D02795C02/2 (SKC7992U)

Dear Asher

We refer to your emails the above matter.

Please proceed to resolve the property damage claim at \$28,415.79.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Friday, December 07, 2018 9:31 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKC7992U (OI: SNM18D02795C02/2) and SHC5444J (TP : LKK REF - CC3/CTI18010142/Kea3) on 02/06/2018

Hi Sir,

We refer to the email dated 15.11.18.

kindly let us have your approval / instruction if any. Third party chasing for settlement

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 15 November 2018 12:38 PM  
**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** Catherine Thia <[catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKC7992U (OI : CTI - TBA) and SHC5444J (TP : LKK REF - CC3/CTI18010142/Kea3) on 02/06/2018

Your ref : SNM18D02795C02

Our ref : CC3/CTI18010142/Kea3s2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$28,415.79 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 124,845.11	\$ 25,466.00
2. Loss of Rental (29days x \$101.46)	\$ 2,942.34	\$ 2,942.34 (29days x \$101.46)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 127,794.90	\$ 28,415.79

Enclosed here with all the relevant documents for your perusal.

<b>BOOK VALUE:</b>	<b>\$61,865.65</b>
<b>LTA REBATE:</b>	<b>\$37,964.00</b>
<b>NETT VALUE:</b>	<b>\$23,901.65</b>

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 11 June 2018 12:07 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKC7992U (OI : CTI - TBA) and SHC5444J (TP : LKK REF - CC3/CTI18010142/Kea3) on 02/06/2018

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5444J at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1806-031

Your Ref : SKC7992U , SHC6287P

Date : 27.September 2018

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5444J AND SKC7992U , SHC6287P ON 02/06/18 04:30 PM  
ALONG PIE TOWARDS TUAS NEAR BENDEMEER EXIT**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	25,466.00
2.	Loss of Rental for <u>29</u> days @ \$ <u>101.46</u> per day	\$	2,942.34
3.	Loss of Income for <u>-</u> days @ \$ <u>-</u> per day	\$	0.00
4.	LTA Search Fee	\$	7.45
5.	Survey Fee	\$	0.00
	Total	\$	28,415.79

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 5 July 2018 3:16 PM  
**To:** XF\_EZT03@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SKC 7992U AND SHC 5444J / OTHERS ON 02/06/2018

Our Ref: CC3/CTI18010142/Kea3

05 JULY 2018

**DONG XIAOFENG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKC 7992U AND SHC 5444J / OTHERS ON 02/06/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

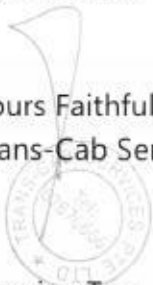
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5444J and SKC7992U , SHC6287P along PIE TOWARDS TUAS NEAR BENDEMEER EXIT on 02/06/18 04:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 27 (day) of September 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

To: Asher

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3095721701

Claim No : SNM18D02795C02

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$28,415.79

DOLLARS TWENTY EIGHT THOUSAND FOUR HUNDRED FIFTEEN AND CENTS SEVENTY NINE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 5444J

Insured Vehicle No. : SKC 7992U

Date of Loss : 02/06/2018

Place of Accident : PIE TOWARDS TUAS NEAR BENDEMEER EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DONG XIAOFENG

Driver Name : DONG XIAOFENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	25,466.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	2,942.34
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	28,415.79

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : Jasmine Tan  
S7405636I

Signature : \_\_\_\_\_

Date : 21 DEC 2018



**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1809-183 <b>DATE</b> : 27. September 2018 <b>REFERENCE NO</b> : AAD1806-031 <b>TERMS</b> : <b>DUE DATE</b> : 27. September 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV1808-287:			
1.	6050101	REPAIR-SHC5444J;DOA 02.06.18(LUMP SUM-18)	1	25,466.00	25,466.00

**Total SGD Excl. GST :** 23,800.00  
**7% GST :** 1,666.00  
**Total SGD Incl. GST :** 25,466.00

**\*\*\*\* TWENTY FIVE THOUSAND FOUR HUNDRED SIXTY SIX SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

27 September, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 02/06/18 04:30 PM at PIE TOWARDS TUAS NEAR BENDEMEER EXIT

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5444J. The taxi was hired to ABAS BIN ALI a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

02-06-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1806-031	<b>Accident Date</b> 02-06-2018
2/6/2018 16:30	30/6/2018 14:00	SHC5444J

**Yours Faithfully,****Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SKC7992U	02 Jun 2018 / 16:30:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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