

INS CASE OWNER: NORWAH CC 4/KLG 180 10108, DKA34 LKK: IDAC:

Surveyor: Bryan DOI: 4.6-18 Date/Time: 1-6-18 Registered in Merimen: U/L 18

Pre-assign / CCU / FTE

Insured Vehicle No.: SDH 8995L Claim No.: 53113963508G (1x)

Name of Insured: SIAM CHIEF HMOE Policy No.: 2100385762-03

Insured Tel No.: HP: 99506290 Make / Model: NUPIN Rd 7 Holland Rd

Excess Sec II :SS D.O.A: 1-6-18 Place of Accident: NUPIN Rd 7 Holland Rd

Is driver the owner? (YES / NO) Nature of Accident: _____

If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.: _____ (V/L: YES / NO) Insured Liability: % Final ? Yes / No

CHA 6086m → → → → →

INSRS: WSP: Chunni INSRS: WSP: INSRS: WSP: INSRS: WSP: INSRS: WSP:

Tel: Tel: Tel: Tel: Tel:

Liability: Liability: Liability: Liability: Liability:

RMKS: RMKS: RMKS: RMKS: RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	<u>0310118 - vic</u>
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

19/1/18 FINR. sent my first letter to PINKUET.

02/07/18 Jimmy P/P 11,129.09 with 6 days of 2 ✓

03/07/18 @ 9:00 AM call OI. NO RESPONSE. call OI. NO RESPONSE. PIR REVIEWED. OI PROUD SUP KONG. SEND LETTER TO OI.

09/07/18 OI OKAY IN. CONTRIBUTED ACCIDENT. OI IN WIFE. AGREED TO SETTLE IN AUSTRALIA NCD FORCES.

13/07/18 ORIGINAL TP LOD IN. TP VIDEO IN. V DRIVE VIC/CHA 6086M - TYPE REPORT FOR WORKDATE APPROVAL

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: PIP \$S 11,129.09 (6 days) Reduction: 20 % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: _____ Confirm with: WILLIAM Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 1 If NO or B 28, Ass. Lia: (OLD FROM SUP KONG)

Repair Cost: (W/OUT) \$S 11,908.13

Loss of Rental (LOR): \$S 1,003.20 (8 days) X 125.40

Loss of Use (LOU): \$S 400.00 x 50 x 8 days)

Loss of Income (LOI): \$S — (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search \$S 2.00

Medical: \$S —

Disbursement: \$S — (e.g. Tow/ Independent)

Legal Cost \$S —

Total: \$S 13,313.33 Global Sum \$S: 13,300.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐

Payee 1: \$S 13,300.00 Name 1: CHUNNI MOTOR WORK PTE LTD

Payee 2: (Strike if N.A.) \$S — Name 2: —

Payee 3: (Strike if N.A.) \$S — Name 3: —

u/k

REF:

ASSIGNMENT SHA

COE July 2025

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 65 days Res.: Yes or No

Lump Sum: 7/P % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: 8H6086M Yr Regn: July 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius C.C. 1798

Colour: Blue A/C Insured / Std / NI / NA

Sp. Reading: 155756 T/Radio: Insured / Std / NI / NA

Eng/No: 22R3056587

C/No: 5TDK83FU903561522

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: — 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 01/06/2018 D.O.I. 04/06/2018

Survey held at Chummi AMK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

AIG SDH 8995L

02/07/18 Jinnah PIP 11129.09 with 6 days.
(KED: 4,401.26/28%)

Date/Time. File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time. File Return to?

2)

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

Survey Fee:

Transportation:

1 S + RS \$4

2 Photos

3 Other:

4

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18010108/Dha3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 04-06-2018		
Code : AIG				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDH 8995L	Veh. Inspected	SHA 6086M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/06/2018	Inspection Date	04/06/2018	
Survey held at	CHUNNI MOTOR WORK PTE LTD BLK 10 ANG MO KIO IND. PARK 2A, #03-19 AMK AUTOPOINT SINGAPORE 568047.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE

VEHICLE NO: SHA 6086M

MAKE :

MODEL : TOYOTA PRIUS

to survey by LKK

AIG

DATE : 1.06.2018

TEL NO : 6542 5119

FAX NO : 6542 6039

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
LAMP ASSY, FOG, LH NH			\$ 920.00 X
FRONT BUMPER COVER Cnd			\$ 490.50 ✓
FRONT BUMPER CLIPS NH			\$ 22.00 ✓
BRACKET, FRONT BUMPER SIDE, LH NH			\$ 77.00 X
UNIT ASSY, HEADLAMP, LH (LED) & mounting cradle			\$ 3,413.40 ✓
HEAD LAMP PANEL (LH) NH			\$ 213.50 X
TOP PANEL SIDE NH			\$ 69.20 X
BRACKET, HEADLAMP MOUNTING, LH NH			\$ 25.50 X
FENDER SUB-ASSY, FRONT LH Distorted			\$ 933.10 ✓
FRONT FENDER SHIELD, LH deformed			\$ 198.50 ✓
FRONT FENDER SHIELD CLIP NH			\$ 14.90 ✓
FRONT FENDER HYBRID EMBLEM, LH NH			\$ 86.50 ✓
MIRROR ASSY, OUTER REAR VIEW, LH broken			\$ 1,374.00 ✓
COVER, OUTER MIRROR, LH broken			\$ 141.90 ✓
MIRROR OUTER, LH broken			\$ 212.80 ✓
FRONT WHEEL RIM (LH) Cnd			\$ 1,570.55 ✓
FRONT WHEEL HUB BEARING (LH) 2 Down			\$ 559.94 ✓
FRONT SUSPENSION LOWER ARM (LH) 2 distorted			\$ 631.90 ✓
FRONT SHOCK ABSORBER (LH) 2 distorted			\$ 398.20 ✓
ABSORBER TOP MOUNTING, LH NH			\$ 196.20 X
FRONT DRIVE SHAFT (LH) NH			\$ 1,764.00 X
RACK & PINION ASSY NH distorted			\$ 1,621.30 ✓
BAR, STABILIZER 2 distorted			\$ 352.40 ✓
LINK ASSY, FRONT STABILIZER, LH 2 distorted			\$ 196.80 ✓
KNUCKLE, STEERING, LH 2 distorted			\$ 580.80 ✓
END SUB-ASSY, TIE ROD, LH 2 distorted			\$ 159.30 ✓
SUB TOTAL			\$ 12,958.79
LESS 20% 25%			\$ 9719.09
DISCOUNTED TOTAL			\$ 12,979.35
FRONT DOOR COMFORT LOGO NH			\$ 75.00 NETT X
FRONT TYRE (LH) S/C			\$ 216.00 NETT X
LABOUR CHARGE			\$ 291.00
Panel Beating			\$ 750.00 600/-
Spray Painting Charge			\$ 900.00 500/-
Wiring Charge			\$ 50.00 30/-
Tuff Kote			\$ 50.00 40/-
Towing Charge			\$ 50.00 40/-
Remove/Refix Undercarriage (FRT)			\$ 400.00 180/-
FRT Wheel Alignment			\$ 120.00 60/-
TOTAL LABOUR			\$ 2,320.00
ESTIMATE TOTAL			\$ 15,590.35

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

04/06/2018 @ 1145hrs

Not Authored

7/Part

Signature

LKK Auto

TOTAL LABOUR

ESTIMATE TOTAL

1410/-

7/11129.09

6 days

NAME
ADDRESS

Home Tel.:

VIN:

Registration: SHA 5086 M

Technician:

Mileage: 155756

Time Printed 4.6.18 11:45 AM

TOYOTA PRIUS

Front : Left

Actual	BEFORE	Specified Range
5°46'		-1°20' 0°10'
3°48'		2°25' 3°55'
30°27'		-0°06' 0°06'
13°12'		11°50' 13°20'
18°59'		10°30' 13°30'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
2°33'		-1°20' 0°10'
4°03'		2°25' 3°55'
0°02'		-0°06' 0°06'
13°38'		11°50' 13°20'
18°12'		10°30' 13°30'

Front

	Actual	BEFORE	Specified Range
Cross Camber	3°15'		-0°45' 0°45'
Cross Caster	-0°14'		-0°45' 0°45'
Cross SAI	-0°27'		-0°45' 0°45'
Total Toe	30°29'		-0°12' 0°12'
Cross Turn Diff.			

Rear : Left

Actual	BEFORE	Specified Range
-0°37'		-2°00' -1°00'
0°05'		0°02' 0°17'

Camber
Toe

Rear : Right

Actual	BEFORE	Specified Range
-0°25'		-2°00' -1°00'
0°06'		0°02' 0°17'

Rear

	Actual	BEFORE	Specified Range
Cross Camber	-0°12'		-0°30' 0°30'
Total Toe	0°11'		0°03' 0°33'
Thrust Angle	0°00'		

- Pre repair inspection request - SHA6086M VS SDH8995L (OI) DOA: 01/06/2018

From: Chan, Yoke Shi
To: ASSIGNMENTS@LKKAUTO.COM; admin-a@lkkauto.com
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim; Noor Marissa; Md Ishak; Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; A
Sent: Friday, 1 June 2018 4:02:21 PM
Attachments: 61867018144475.pdf

Hi,

Please refer to the enclosed request from **Chunni Motor Work P/L**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Kindly assist to assign Henry Ng as Single Joint Expert as requested.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNO, Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel: +6 03 2719 6000 | Ext: 1012100

yokeshi.chan@aig.com | www.aig.com

From: Chunni Motor [mailto:chunnimotor@gmail.com]

Sent: Friday, June 01, 2018 3:44 PM

To: Chan, Yoke Shi

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim; Noor Marissa; Md Ishak; Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDH8995L AND SHA6086M ON 01/06/2018

Dear Sir,

We agree to appoint Henry Ng (LKK Auto Consultants Pte Ltd)

Thank you

Regards,

Chunni Motor Work P/L

On Fri, Jun 1, 2018 at 3:07 PM, Chan, Yoke Shi <yokeshi.chan@aig.com> wrote:
Without Prejudice

Your Reference : SHA6086M

Our Reference : SDH8995L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd

9.25am @ 1/6/18
person @ Lynn
vehicle in

Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasuli	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel: +6 03 2719 6000 | Ext: 1012102

yokeshi.chen@aig.com | www.aig.com

From: Chunni Motor [mailto:chunnimotor@gmail.com]
Sent: Friday, June 01, 2018 3:01 PM
To: AIG SGP, Claims-Survey
Subject: Accident involving veh no: SHA 6086M & SDH 8995L on 01.06.18

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly arrange to survey in AMK Autopoint, Soon Hock Motor, #01-05/06, Tel: 6483 6016.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 65427162

Thank you for your kind assistance.

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View Received Message

This mail is associated with :

***SHA6086M (5311396350SG)
(SDH8995L)**

TP
COMFORT TRANSPORTATION PTE LTD
Jun 1 2018 4:00AM
[Siah Chee Hwee (Xie ZhiWei)]
Chunni Motor Work Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 05/06/2018 13:07 PM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions.

OI name : Siah Chee Hwee (Xie ZhiWei)

Address :
168
Sixth Ave
#02-18
Singapore 276543

Mobile No: 9850 5290

Thank you.

Regards,
Aashween.

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18010108/Dha3

19th June 2018

Siah Chee Hwee (Xie ZhiWei)

168 Sixth Ave

#02-18

Singapore 276543

Dear Sirs,

**ACCIDENT INVOLVING SDH 8995L AND SHA 6086M ON 01.06.2018 ALONG/
AT NAPIER ROAD TOWARDS HOLLAND ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan

Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Vic (LKKAUTO)

From: Bryan Ang (LKKAUTO)
Sent: Friday, 28 December, 2018 9:15 AM
To: Vic (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Vic

To add on, please inform repairer of the same and ask them to follow up with AIG directly on the settlement.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO)
Sent: Friday, 28 December 2018 9:13 AM
To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Vic

Since AIG has opined that the parts listed are not consistent and/or not damage, please inform them that for this case we will not handle the negotiations and settlement.

Please submit our survey report for their handling directly with repairer and we will close this case with invoice only for survey work done.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAUTO)
Sent: Friday, 28 December 2018 8:56 AM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: FW: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Hi Bryan,

Please assist on the email inquiry below.

Thanks.

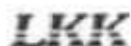
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

Sent: Wednesday, 29 August, 2018 3:38 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Vic,

Please advise the following:-

DAMAGE NOT CONSISTANT

5	1	*UNIT ASSY ,HEADLAMP ,LH (LED)	Mtg Cracker
---	---	--------------------------------	-------------

NO DAMAGE

17	1	*FRONT WHEEL HUB BEARING (LH)	Damaged
18	1	*FRONT SUSPENSION LOWER ARM (LH)	Distorted
19	1	*FRONT SHOCK ABSORBER (LH)	Distorted
20	1	*ABSORBER TOP MOUNTING LH	Not Necess
21	1	*FRONT DRIVE SHAFT (LH)	Not Necess
22	1	*RACK & PINION ASSY	Distorted
23	1	*BAR ,STABILIZER	Distorted
24	1	*LINK ASSY ,FRONT STABILIZER LH	Distorted
25	1	*KNUCKLE ,STEERING ,LH	Distorted
26	1	*END SUB-ASSY ,TIE ROD ,LH	Distorted

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606 | Fax +(65) 6835-7417

Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [mailto:vic@lkkauto.com]

Sent: Friday, August 10, 2018 10:01 AM

To: Md Noor, Norsiah

Cc: Admin A; Vic (LKKAUTO)

Subject: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Your Ref: 5311396350SG

Our Ref: CC4/AIG18010108/Dha3

Dear Norsiah,

ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018

We refer to the above matter.

It was reported that Insured vehicle was exiting from the slip road. A copy of TP video footage was uploaded in merimen for your review.

We had spoken to the Insured Mr Siah and he was informed of the TP claim, liability and NCD issue and agreed to settle the claim. A letter was also sent out to the Insured on 03/07/2018. No further feedback from Insured till to date.

Summary to offer to repairer **CHUNNI MOTOR WORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,681.67	\$ 11,908.13
Loss of Rental (\$125.40 x 8 Days)	\$ 1,003.20	\$ 1,003.20
Loss of Income (\$50 x 8 days)	\$ 400.00	\$ 400.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 18,086.87	\$ 13,313.33

Breakdown of days is as follows:

Recommended days	6 Days
Weekends / Downtime	2 Days
TOTAL	8 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Vic (LKKAUTO)

From: Bryan Ang (LKKAUTO)
Sent: Wednesday, 4 March, 2020 7:14 PM
To: KKLau; Khoo, Kay-Eng; Vic (LKKAUTO)
Cc: Fong, Andy-SY; Ler, Bernard-JQ; Hsiao Tong (LKKAUTO); Asher Sng (LKKAUTO); Olivia Lau (LKKAUTO); Koh, Victor-CK; Md Noor, Norsiah; Khanchna (LKK AUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Dear Kay Eng / Bernard / Norsiah

There are currently a total of 4 cases pending clarifications from our side pertaining to the COR, which you had raised. This includes the subject case. The other 3 AIG references numbers are 9742441798SG (Bernard), 5311396350SG (Norsiah) and 3887500669SG (Norsiah).

For an update, I had met your in-house surveyor Victor this afternoon to discuss about these 4 cases. Victor will re-assess the COR and provide an update to the respective Claims Examiner in due course for us to negotiate with the repairer Chunni Motor.

Dear Victor

Thank you for your time this afternoon and if there is any further clarification needed, please let me know.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO)
Sent: Monday, 2 March 2020 4:36 PM
To: KKLau <kklau@lkkauto.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Dear Kay Eng / Bernard

This case TP claimant is Chunni and the list of queries regarding the parts is very long. There are 3 other similar cases. It will be more productive for me to go down to AIG to discuss.

I will drop by your office tomorrow.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KKLau <kklau@lkkauto.com>
Sent: Saturday, 29 February 2020 3:14 PM
To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Please attend to this asap, by Monday. It's already few reminders. Update client what happened to this case.

Regards,
K K Lau
LKK Auto Consultants P L.

Get Outlook for iOS

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Friday, February 28, 2020 2:34:49 PM
To: KKLau <kklau@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: FW: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

URGENT ATTENTION

Dear Mr Lau

Flagging this for your attention and please view trial of email below and advise - we have sent 3-4 reminders following our email of 18th December 2018 and with no response from your end.

Khoo Kay Eng
AIG
Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.aig.sg



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From: Khoo, Kay-Eng
Sent: Sunday, January 12, 2020 7:42 AM
To: Bryan Ang (LKKAUTO); Olivia Lau (LKKAUTO); Ler, Bernard-JQ
Cc: KKLau; Loh, Chee-Heng; Tan, Bennie-WZ
Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Bernard,

Please advise if LKK Auto Consultants has since responded on this matter.

Hi Bryan/Olivia,

We've noted 3-4 reminders sent to your good office for this case.

Please provide update on this case without delay, if not done so, to enable us to close the gap on this case.

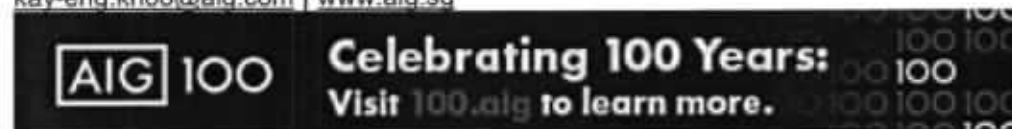
Some of our insured are fleet account holders and early closures are needed so that pursuit of excess recoveries are not delayed.

Thank you.

Khoo Kay Eng
AIG
Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.aig.sg



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From: Ler, Bernard-JQ
Sent: Monday, December 23, 2019 3:53 PM
To: Vic (LKKAUTO); Bryan Ang (LKKAUTO)
Cc: Admin A; Khoo, Kay-Eng
Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Dear both,

May we have an update on this case as well? Case has been pending for a long time.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: 27 August 2019 09:53

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Dear both,

Kindly update.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 29 July 2019 10:31

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

We refer to your below email.

We will check and will get back to you for an update.

Thank you.

Hi Bryan,

Kindly assist below parts query.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Monday, 29 July, 2019 10:20 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Kindly update.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ
Sent: 15 May 2019 10:25
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Kindly update.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ
Sent: 06 March 2019 09:16
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Any update on the below please.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ
Sent: 18 December 2018 14:57

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Kindly assist to provide justification/damaged photos for the following parts:

31 *FRONT FENDER (LH)
33 *FRONT FENDER SHIELD (LH)
45 *AIRCON COMPRESSOR
50 *WIPER CONTAINER MOTOR
53 – 63
65 – 67
91 *FRONT SEAT ADJUSTER (OUTER) (LH/RH)

For engine cross member and rack & pinion, please provide clearer photos. Lastly, kindly provide a copy of wheel alignment report for our perusal.

Thank you.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 10 December 2018 10:59 AM

To: Ler, Bernard-JQ

Cc: Admin A; Vic (LKKAUTO)

Subject: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Your Ref: 0905189693SG

Our Ref: CC4/AIG18013440/Dha3

Dear Bernard,

ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018

We refer to the subject matter.

It was reported that Insured vehicle was making a U turn when collided to TP vehicle. A copy of TP video footage was uploaded in merimen.

We had spoken to the Insured Driver Ms Lee and she was informed of the TP claim, liability and NCD issue. Insured Driver had agreed to settle the matter. A letter was sent out to the Insured and no further feedback till to date.

Summary to offer to repairer CHUNNI MOTOR WORK PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 71,368.49	\$ 32,100.00
Loss of Rental (\$115 x 24 days)	\$ 2,760.00	\$ 2,760.00
Loss of Income (\$50 x 24 days)	\$ 1,200.00	\$ 1,200.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 75,335.94	\$ 36,067.45

Breakdown of days is as follows:

Recommended days	20 Days
Downtime / Weekends	4 Days
CLAIMED DAYS	24 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
 Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
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Khanchna (LKK Auto)

From: Vic (LKKAuto)
Sent: Friday, 12 July 2019 3:02 PM
To: Khanchna (LKK Auto)
Subject: FW: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

From: Bryan Ang (LKKAuto)
Sent: Friday, 28 December, 2018 11:27 AM
To: Vic (LKKAuto); Md Noor, Norsiah
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Norsiah

Please call me for this case.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: Friday, 28 December 2018 9:51 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Norsiah,

We refer to your below email.

Please be informed that for this matter, we will not proceed to handle the negotiation and settlement.

As such, we will submit our report accordingly for your further handling directly to the repairer and with invoice only for survey work done.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1. #02-25 | S(408933)



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From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

Sent: Wednesday, 29 August, 2018 3:38 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 53113963505G_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Vic,

Please advise the following:-

DAMAGE NOT CONSISTANT

5	1	*UNIT ASSY ,HEADLAMP ,LH (LED)	Mtg Cracked
---	---	--------------------------------	-------------

NO DAMAGE

17	1	*FRONT WHEEL HUB BEARING (LH)	Damaged
18	1	*FRONT SUSPENSION LOWER ARM (LH)	Distorted
19	1	*FRONT SHOCK ABSORBER (LH)	Distorted
20	1	*ABSORBER TOP MOUNTING LH	Not Necessary
21	1	*FRONT DRIVE SHAFT (LH)	Not Necessary
22	1	*RACK & PINION ASSY	Distorted
23	1	*BAR ,STABILIZER	Distorted
24	1	*LINK ASSY ,FRONT STABILIZER LH	Distorted
25	1	*KNUCKLE ,STEERING ,LH	Distorted
26	1	*END SUB-ASSY ,TIE ROD ,LH	Distorted

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, August 10, 2018 10:01 AM
To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Your Ref: 5311396350SG
Our Ref: CC4/AIG18010108/Dha3

Dear Norsiah,

ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018

We refer to the above matter.

It was reported that Insured vehicle was exiting from the slip road. A copy of TP video footage was uploaded in merimen for your review.

We had spoken to the Insured Mr Siah and he was informed of the TP claim, liability and NCD issue and agreed to settle the claim. A letter was also sent out to the Insured on 03/07/2018. No further feedback from Insured till to date.

Summary to offer to repairer **CHUNNI MOTOR WORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,681.67	\$ 11,908.13
Loss of Rental (\$125.40 x 8 Days)	\$ 1,003.20	\$ 1,003.20
Loss of Income (\$50 x 8 days)	\$ 400.00	\$ 400.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 18,086.87	\$ 13,313.33

Breakdown of days is as follows:

Recommended days	6 Days
Weekends / Downtime	2 Days
TOTAL	8 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Print Received Message

This mail is associated with :

***SHA6086M (5311396350SG)**
[SDH8995L]

TP

COMFORT TRANSPORTATION PTE LTD

Jun 1 2018 4:30AM

[Siah Chee Hwee (Xie ZhiWei)]
Chunni Motor Work Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 26/03/2020 10:08 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13313.33) - SHA6086M - Claim Handler: MdNoor, Norsiah

Approved:13313.33.

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 28 December, 2018 9:51 AM
To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAuto); Bryan Ang (LKKAuto)
Subject: RE: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Norsiah,

Khandan

We refer to your below email.

Please be informed that for this matter, we will not proceed to handle the negotiation and settlement.

As such, we will submit our report accordingly for your further handling directly to the repairer and with invoice only for survey work done.

Thank you.

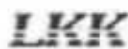
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Md Noor, Norsiah [mailto:Norsiah.MdNoor@aig.com]

Sent: Wednesday, 29 August, 2018 3:38 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Vic,

Please advise the following:-

DAMAGE NOT CONSISTANT

5 1

***UNIT ASSY ,HEADLAMP ,LH (LED)**

Mtg Cracker

NO DAMAGE

17	1	*FRONT WHEEL HUB BEARING (LH)	Damaged
18	1	*FRONT SUSPENSION LOWER ARM (LH)	Distorted
19	1	*FRONT SHOCK ABSORBER (LH)	Distorted
20	1	*ABSORBER TOP MOUNTING LH	Not Necess
21	1	*FRONT DRIVE SHAFT (LH)	Not Necess
22	1	*RACK & PINION ASSY	Distorted
23	1	*BAR ,STABILIZER	Distorted
24	1	*LINK ASSY ,FRONT STABILIZER LH	Distorted
25	1	*KNUCKLE ,STEERING ,LH	Distorted
26	1	*END SUB-ASSY ,TIE ROD ,LH	Distorted

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, August 10, 2018 10:01 AM
To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> Your Ref: 5311396350SG_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Your Ref: 5311396350SG
Our Ref: CC4/AIG18010108/Dha3

Dear Norsiah,

ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018

We refer to the above matter.

It was reported that Insured vehicle was exiting from the slip road. A copy of TP video footage was uploaded in merimen for your review.

We had spoken to the Insured Mr Siah and he was informed of the TP claim, liability and NCD issue and agreed to settle the claim. A letter was also sent out to the Insured on 03/07/2018. No further feedback from Insured till to date.

Summary to offer to repairer **CHUNNI MOTOR WORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,681.67	\$ 11,908.13
Loss of Rental (\$125.40 x 8 Days)	\$ 1,003.20	\$ 1,003.20
Loss of Income (\$50 x 8 days)	\$ 400.00	\$ 400.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 18,086.87	\$ 13,313.33

Breakdown of days is as follows:

Recommended days	6 Days
Weekends / Downtime	2 Days
TOTAL	8 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Vic (LKKAUTO)

From: Chunni motor Work <chunnimw@yahoo.com.sg>
Sent: Thursday, 26 March, 2020 3:59 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: Your Ref: SHA 6086M_ACCIDENT INVOLVING VEHICLES SDH 8995L AND SHA 6086M ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3
Attachments: RELEASE VOUCHER.pdf

Your Ref : CC4/AIG18010108/Dha3
Our Ref : SHA 6086 M (010618)

WITHOUT PREJUDICE

Dear Vic,

Your email of 26-03-2020 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair, LTA search fee and the Loss of rental & income during the period of repair) at a global sum of \$13,300.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHA 6086 M, Lim Kim Seng's rights to claim damage for his injury against your principals, M/s AIG Asia Pacific Insurance Pte Ltd and /or their insured, if any.

As requested, we return the attached Release Voucher duly executed (**please see the attached pdf file**) for your kind attention.

Kindly expedite payment and forward us your cheque for the settlement sum of **\$13,300.00** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as

Thank you and have a nice day ahead !

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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Vic (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Wednesday, 29 August, 2018 3:38 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 53113963505G_ACCIDENT INVOLVING VEHICLES SDH 8995L(OD) AND SHA 6086M (TP) ON 01/06/2018
LKK REF CCA/AIG18010108/Dha3

Dear Vic,

Please advise the following:-

DAMAGE NOT CONSISTANT
5 1 ***UNIT ASSY ,HEADLAMP ,LH (LED)** Mtg Cracked 3,413.40FL *3,413.40FL X D/C

<u>NO DAMAGE</u>					
17	1	*FRONT WHEEL HUB BEARING (LH)	Damaged	559.94 FL	*559.94 FL X
18	1	*FRONT SUSPENSION LOWER ARM (LH)	Distorted	631.90 FL	*631.90 FL X
19	1	*FRONT SHOCK ABSORBER (LH)	Distorted	398.20 FL	*398.20 FL X
20	1	*ABSORBER TOP MOUNTING LH	Not Necessary	196.20 FL	*-FL
21	1	*FRONT DRIVE SHAFT (LH)	Not Necessary	1,764.00 FL	*-FL
22	1	*RACK & PINION ASSY	Distorted	1,621.30 FL	*1,621.30 FL X
23	1	*BAR ,STABILIZER	Distorted	352.40 FL	*352.40 FL X
24	1	*LINK ASSY ,FRONT STABILIZER LH	Distorted	196.80 FL	*196.80 FL X
25	1	*KNUCKLE ,STEERING ,LH	Distorted	580.80 FL	*580.80 FL X
26	1	*END SUB-ASSY ,TIE ROD ,LH	Distorted	159.30 FL	*159.30 FL X

NT

Norsiah Md Noor
AIG
Complex Claims Examiner

...CLAIM SUBFOLDER...(Pending for Survey Report)
Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Jun 2018 Edit Reg		01 Jun 2018 00:00 Edit Adj Rpt	\$511,129.09 Edit Estimates	\$511,129.09 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	Slah Chee Hwee (Xie ZhiWei), ID: 57142669F	
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R	
Vehicle Reg. No.:	SHA6086M	Date of Loss: 01/06/2018 04:00 - :59 [10 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5311396350SG	Policy/Cover Note No.: 2100385762-03 (Comprehensive)
Vehicle Reg. No. (Insured):	SDH8995L	Policy No. (Claimant): D-18088936MFSH
		Excess:
Repairer:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com	
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 13/06/2018]	

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (26/03/2020): Alert - Adj Mandate Approved (\$513313.33) - SHA6086M - Claim Handler: MdNoor, No...
- AIG_SG_EXPRESS (17/08/2018): Alert - Adj Mandate Maintained - SHA6086M - Claim Handler: MdNoor, Norsiah
- AIG_SG (05/06/2018): No OI GIA Report

ALL ASSOCIATED TASKS

























































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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA6086M (5311396350SG)
[SDH8995L]
TP
COMFORT TRANSPORTATION PTE LTD
Jun 1 2018 4:30AM
[Siah Chee Hwee (Xie ZhiWei)]
Chunni Motor Work Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input checked="" type="checkbox"/>			
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	13/07/18 14:08	Video - Accident TP VIDEO FOOTAGE													Load MP4					
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	28/06/18 13:20	Front View Right													Load JPG	<input checked="" type="checkbox"/>				
2	28/06/18 13:20	Front View Left													Load JPG	<input checked="" type="checkbox"/>				
3	28/06/18 13:20	General View													Load JPG	<input checked="" type="checkbox"/>				
4	28/06/18 13:20	General View													Load JPG	<input checked="" type="checkbox"/>				
5	28/06/18 13:20	General View													Load JPG	<input checked="" type="checkbox"/>				
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31	28/06/18 13:20	General View													Load JPG	<input checked="" type="checkbox"/>				
32	28/06/18 13:20	General View													Load JPG	<input checked="" type="checkbox"/>				
33	28/06/18 13:20	Odometer Reading													Load JPG	<input checked="" type="checkbox"/>				
34	28/06/18 13:20	Chassis Number													Load JPG	<input checked="" type="checkbox"/>				
35	28/06/18 13:21	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
36	28/06/18 13:21	Reinspection Photo													Load JPG					

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
37	28/06/18 13:21	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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89	28/06/18 13:21	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
90	28/06/18 13:21	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
91	28/06/18 13:21	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
92	28/06/18 13:21	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
93	28/06/18 13:21	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
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105	28/06/18 13:21	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
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111	28/06/18 13:22	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
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131	28/06/18 13:22	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
132	28/06/18 13:22	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/06/18 18:38	ACKNOWLEDGEMENT EMAIL TO AIG DD 04.06.2018	 Load PDF	
2	04/06/18 18:38	EMAIL FROM AIG DD 01.06.2018	 Load PDF	
3	04/06/18 18:38	TP ESTIMATE + TP GIA REPORT	 Load PDF	
4	09/06/18 17:12	TP ESTIMATE-MARKED	 Load PDF	
5	19/06/18 17:57	Non reporting letter	 Load PDF	
6	03/07/18 09:12	OID DRIVING LICENCE STATUS	 Load PDF	
7	03/07/18 09:43	LETTER TO OI	 Load PDF	
8	27/07/18 17:09	RENTAL RECEIPT	 Load PDF	
9	27/07/18 17:09	GIA SEARCH	 Load PDF	
10	28/12/18 09:52	EMAIL TO AIG	 Load PDF	
11	31/03/20 09:35	WORKSHOP INVOICE	 Load PDF	
12	31/03/20 09:35	AUTHORISATION TO ACT FORM	 Load PDF	
13	31/03/20 09:35	Release Voucher	 Load PDF	
14	31/03/20 09:35	LOD	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	02/07/18 16:02	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^v

Show Remarks To:

☐ Handling Insurer

Note! Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SDH8995L (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SHA6086M (TP veh)		CVT (A)
Date of Accident:	01/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	16,681.67
Final Repair Cost	:	\$	13,300.00
Loss of Use	:	\$	8.00 days at \$50.00 per day
Rental (if any)	:	\$	8 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	13,300.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> [] YES <input checked="" type="checkbox"/> [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop : Agreed Liability _____ 100 _____ (%)			
B) For GIA Registered Workshop : BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Chunni Motor Work Pte Ltd	:	\$ 13,300.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

31 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18010108/DHA3Q2

Date: 31/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100385762-03

Claimant

Vehicle No : SHA6086M

Insured Vehicle No : SDH8995L

Date of Loss: 01/06/2018

Nature of Claim: TP

Claim No: 5311396350SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA6086M

Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A)

Engine No: 2ZRS056587

Reg. Date: 19/07/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU903561522

Colour: Blue

Odometer: 155756 km

Engine Capacity: 1798 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,270.35	9,719.09	3,551.26	26.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,320.00	1,410.00	910.00	39.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,590.35	11,129.09	4,461.26	28.62
+ GST 7.00/7.00% (S\$)	1,091.32	779.04	312.28	28.61
Nett Amount (S\$)	16,681.67	11,908.13	4,773.54	28.62
+ Loss of Use (8.0 x S\$50.00/day) (S\$)		400.00		
+ Car Rental (8.0 x S\$125.40/day) (S\$)		1,003.20		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		13,313.33		
Global Sum Settlement (S\$)		13,300.00		

INSPECTION

Date of Assignment: 01/06/2018

Date Inspected: 04/06/2018 Inspected At:

Chunni Motor Work Pte Ltd (HQ)
Blk 10 Ang Mo Kio Industrial Park 2A,
#03-19 AMK Autopoint
Singapore 568047

Estimated Period of Repair: 6.0 days

Adjuster: BRYAN TANI**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LAMP ASSY ,FOG ,LH	Not Necessary	920.00 FL	*- FL
2	1		*FRONT BUMPER COVER	Cut	490.50 FL	*490.50 FL
3	1		*FRONT BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
4	1		*BRACKET ,FRONT BUMPER SIDE ,LH	Not Necessary	77.00 FL	*- FL
5	1		*UNIT ASSY ,HEADLAMP ,LH (LED)	Mtg Cracked	3,413.40 FL	*3,413.40 FL
6	1		*HEAD LAMP PANEL (LH)	Not Necessary	213.50 FL	*- FL
7	1		*TOP PANEL SIDE	Not Necessary	69.20 FL	*- FL
8	1		*BRACKET ,HEADLAMP MOUNTING ,LH	Not Necessary	25.50 FL	*- FL
9	1		*FENDER SUB-ASSY ,FRONT LH	Dented	933.10 FL	*933.10 FL
10	1		*FRONT FENDER SHIELD ,LH	Deformed	198.50 FL	*198.50 FL
11	1		*FRONT FENDER SHIELD CLIP	Necessary	14.90 FL	*14.90 FL
12	1		*FRONT FENDER HYBRID EMBLEM ,LH	Necessary	86.50 FL	*86.50 FL
13	1		*MIRROR ASSY ,OUTER REAR VIEW ,LH	Broken	1,374.00 FL	*1,374.00 FL
14	1		*COVER ,OUTER MIRROR ,LH	Broken	141.90 FL	*141.90 FL
15	1		*MIRROR OUTER ,LH	Broken	212.80 FL	*212.80 FL
16	1		*FRONT WHEEL RIM (LH)	Cut	1,570.55 FL	*1,570.55 FL
17	1		*FRONT WHEEL HUB BEARING (LH)	Damaged	559.94 FL	*559.94 FL
18	1		*FRONT SUSPENSION LOWER ARM (LH)	Distorted	631.90 FL	*631.90 FL
19	1		*FRONT SHOCK ABSORBER (LH)	Distorted	398.20 FL	*398.20 FL
20	1		*ABSORBER TOP MOUNTING LH	Not Necessary	196.20 FL	*- FL
21	1		*FRONT DRIVE SHAFT (LH)	Not Necessary	1,764.00 FL	*- FL
22	1		*RACK & PINION ASSY	Distorted	1,621.30 FL	*1,621.30 FL
23	1		*BAR ,STABILIZER	Distorted	352.40 FL	*352.40 FL
24	1		*LINK ASSY ,FRONT STABILIZER LH	Distorted	196.80 FL	*196.80 FL
25	1		*KNUCKLE ,STEERING ,LH	Distorted	580.80 FL	*580.80 FL
26	1		*END SUB-ASSY ,TIE ROD ,LH	Distorted	159.30 FL	*159.30 FL
27	1		*FRONT DOOR COMFORT LOGO	Not Necessary	75.00 FS	*- FS
28	1		*FRONT TYRE (LH)	Serviceable	216.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	16,515.19	12,958.79
- List Item Discount on L Items 20.00/25.00% (\$\$)	3,244.84	3,239.70
Total Parts (\$\$)	13,270.35	9,719.09

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	750.00	600.00
2	SPRAY PAINTING CHARGE	New	900.00	500.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	40.00
5	TOWING CHARGE	New	50.00	0.00
6	REMOVE/REFIX UNDERCARRIAGE (FRT)	New	400.00	180.00
7	FRT WHEEL ALIGNMENT	New	120.00	60.00
Gross Labour Cost (\$\$)			2,320.00	1,410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >