

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Jun 2018 18:37	Clm Veh Model Changed	(205436) TOYOTA PRIUS HYBRID 1.8 CVT (A).	[A] HOW MEI KWAN
2	04 Jun 2018 18:37	Clm Created	Reg No: SHA6086M. Acct Date: 2018/06/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Chunni Motor Work Pte Ltd (HQ)	[A] HOW MEI KWAN
3	04 Jun 2018 18:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	04 Jun 2018 18:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/13	[A] HOW MEI KWAN
5	04 Jun 2018 18:37	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	04 Jun 2018 18:37	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	04 Jun 2018 18:37	Label Added	(23):Express.	[A] HOW MEI KWAN
8	04 Jun 2018 18:37	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
9	25 Jun 2018 11:36	Clm Registration Modified	Acct Time:04:00:00->04:30:00. Pol No:2100385762->2100385762-03.	[I] AIG OneClaim Integration User
10	27 Jul 2018 17:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	27 Jul 2018 17:01	Clm Dtl Modified	JPJ Reg. Date: -> 2017/07/19.	[A] JOANNE LEE KHANG MIN
12	27 Jul 2018 17:01	Clm Details Notified		[A] JOANNE LEE KHANG MIN
13	10 Aug 2018 09:49	Adj Mandate Request	Cur.Req:13313.33:PENDING MANDATE APPROVAL AS BELOW: COR(w/gst): \$11,908.13 LOR : \$ 1,003.20 (\$125.40 x 8 days) LOI : \$ 400.00 GIA : \$ 2.00 TOTAL :\$13,313.33 REMARKS : BOLA 1 - OID from slip r	[A] VIC ALPEH
14	14 Aug 2018 11:10	Video Downloaded	Downloaded Video - Accident	[I] Koh, Victor-CK
15	17 Aug 2018 13:40	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
16	17 Aug 2018 13:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/13	[I] MdNoor, Norsiah
17	17 Aug 2018 13:44	Adj Mandate Set	Maintained.	[I] MdNoor, Norsiah
18	17 Aug 2018 13:53	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
19	17 Aug 2018 13:58	Video Downloaded	Downloaded Video - Accident	[A] VIC ALPEH
20	24 Aug 2018 13:52	Video Downloaded	Downloaded Video - Accident	[I] Koh, Victor-CK
21	09 Mar 2020 09:56	Adj Mandate Request	Cur.Req:13313.33:RESEEK MANDATE	[A] VIC ALPEH
22	26 Mar 2020 10:08	Adj Mandate Set	Approved:13313.33.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type None 

ACTIVITY

[26/03/2020 17:09] VIC ALPEH:
SETTLED @ Global Sum (all in) \$13,300.00 payable to CHUNNI MOTOR WORK PTE LTD
[26/03/2020 10:45] VIC ALPEH:
Alert - Adj Mandate Approved (\$13313.33) - SHA6086M - Claim Handler: MdNoor, Norsiah
Approved:13313.33.
[28/12/2018 09:53] VIC ALPEH:
No settlement, submit WP report only

[10/08/2018 09:49] VIC ALPEH:
 PENDING MANDATE APPROVAL AS BELOW:
 COR(w/gst): \$11,908.13
 LOR : \$ 1,003.20 (\$125.40 x 8 days)
 LOI :\$ 400.00
 GIA :\$ 2.00
 TOTAL :\$13,313.33
 REMARKS : BOLA 1 - OID from slip road
 [13/07/2018 13:33] VIC ALPEH:
 TP LOD IN. PREPARING REPORT FOR MANDATE APPROVAL
 [03/07/2018 09:56] VIC ALPEH:
 OI called in. He confirmed accident details and OID (wife) involved in this accident. Informed him of TP claim, agreed to settle and aware NCD issues
 [03/07/2018 09:36] VIC ALPEH:
 PENDING TP LOD
 [03/07/2018 09:36] VIC ALPEH:
 FINALIZED COR P/P \$11,129.09 with 6 DAYS
 [03/07/2018 09:36] VIC ALPEH:
 Call OID Mdm Ang San San at 93890532. No response. Call OI Mr Siah Chee Hwee at 9850629. No response. FILE REVIEWED. OID from slip road. Send letter to OI to notify TP claim and NCD issues.
 [19/06/2018 09:54] HOW MEI KWAN:
 OINR *** SENT OUT 1ST LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1858939	13 Jul 2018 14:08:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA6086M	VIC ALPEH	xx.xx
1872013	27 Jul 2018 17:01:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA6086M	SDH8995L	10.70