

## Vic (LKKAUTO)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Thursday, 26 March, 2020 10:18 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> Your Ref: 5311396350SG\_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Vic,

Approved in Merimen.

Please upload the LOD.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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**From:** Vic (LKKAUTO) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Monday, March 9, 2020 9:58 AM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: <SEEK MANDATE> Your Ref: 5311396350SG\_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

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Dear Norsiah,

We refer further to the subject matter.

Our surveyor had met up with your in-house surveyor and the parts inquiry were discussed (please refer to the attached email).

Please be informed that TP repairer is chasing once again for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)

**Sent:** Friday, 28 December, 2018 9:51 AM

**To:** 'Md Noor, Norsiah'

**Cc:** Admin A; Vic (LKKAUTO); Bryan Ang (LKKAUTO)

**Subject:** RE: <SEEK MANDATE> Your Ref: 5311396350SG\_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Norsiah,

We refer to your below email.

Please be informed that for this matter, we will not proceed to handle the negotiation and settlement.

As such, we will submit our report accordingly for your further handling directly to the repairer and with invoice only for survey work done.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

**Sent:** Wednesday, 29 August, 2018 3:38 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: <SEEK MANDATE> Your Ref: 5311396350SG\_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

Dear Vic,

Please advise the following:-

**DAMAGE NOT CONSISTANT**

5	1	*UNIT ASSY ,HEADLAMP ,LH (LED)	Mtg Cracked
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**NO DAMAGE**

17	1	*FRONT WHEEL HUB BEARING (LH)	Damaged
18	1	*FRONT SUSPENSION LOWER ARM (LH)	Distorted
19	1	*FRONT SHOCK ABSORBER (LH)	Distorted
20	1	*ABSORBER TOP MOUNTING LH	Not Necess
21	1	*FRONT DRIVE SHAFT (LH)	Not Necess
22	1	*RACK & PINION ASSY	Distorted
23	1	*BAR ,STABILIZER	Distorted
24	1	*LINK ASSY ,FRONT STABILIZER LH	Distorted
25	1	*KNUCKLE ,STEERING ,LH	Distorted
26	1	*END SUB-ASSY ,TIE ROD ,LH	Distorted

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606 | Fax +(65) 6835-7417

[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vic (LKKAUTO) [<mailto:vic@lkkauto.com>]

**Sent:** Friday, August 10, 2018 10:01 AM

**To:** Md Noor, Norsiah

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** <SEEK MANDATE> Your Ref: 5311396350SG\_ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018 LKK REF CC4/AIG18010108/Dha3

**Your Ref:** 5311396350SG

**Our Ref:** CC4/AIG18010108/Dha3

Dear Norsiah,

ACCIDENT INVOLVING VEHICLES SDH 8995L(OI) AND SHA 6086M (TP) ON 01/06/2018

We refer to the above matter.

It was reported that Insured vehicle was exiting from the slip road. A copy of TP video footage was uploaded in merimen for your review.

We had spoken to the Insured Mr Siah and he was informed of the TP claim, liability and NCD issue and agreed to settle the claim. A letter was also sent out to the Insured on 03/07/2018. No further feedback from Insured till to date.

Summary to offer to repairer **CHUNNI MOTOR WORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,681.67	\$ 11,908.13
Loss of Rental (\$125.40 x 8 Days)	\$ 1,003.20	\$ 1,003.20
Loss of Income (\$50 x 8 days)	\$ 400.00	\$ 400.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 18,086.87</b>	<b>\$ 13,313.33</b>

Breakdown of days is as follows:

Recommended days	6 Days
Weekends / Downtime	2 Days
<b>TOTAL</b>	<b>8 Days</b>

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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