

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 14 December, 2018 5:22 PM
To: Joel Goh; Mei Kwan (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBH3001L (OI : EQI - DM18HO02739-JG) and GBH3794G (TP : LKK REF - CC6/EQI18010105/Aha3) on 28/05/2018
Attachments: GBH3001L.PDF; VIDEO-2018-10-04-22-15-44.mp4

Dear Joel,

We refer to your below email and the contents were noted.

Meanwhile, please find attached TP video footage for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Friday, 14 December, 2018 5:04 PM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBH3001L (OI : EQI - DM18HO02739-JG) and GBH3794G (TP : LKK REF - CC6/EQI18010105/Aha3) on 28/05/2018

Dear Mei Kwan

Attached our insured's accident report for your attention.
Please do not proceed with direct settlement for this case at the moment.

We are investigating into a potential breach.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Joel Goh

Sent: Friday, October 12, 2018 2:50 PM

To: 'Mei Kwan (LKKAUTO)'

Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A

Subject: RE: Direct Settlement - Accident Involving GBH3001L (OI : EQI - TBA) and GBH3794G (TP : LKK REF - CC6/EQI18010105/Aha3) on 28/05/2018

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, October 12, 2018 1:28 PM

To: Joel Goh

Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving GBH3001L (OI : EQI - TBA) and GBH3794G (TP : LKK REF - CC6/EQI18010105/Aha3) on 28/05/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 3794G at M/s F-1 Autoclinic Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)