

## Vic (LKKAUTO)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Friday, 14 December, 2018 5:04 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBH3001L (OI : EQI - DM18HO02739-JG) and GBH3794G (TP : LKK REF - CC6/EQI18010105/Aha3) on 28/05/2018  
**Attachments:** GBH3001L.pdf

Dear Mei Kwan

Attached our insured's accident report for your attention.  
Please do not proceed with direct settlement for this case at the moment.

We are investigating into a potential breach.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Joel Goh  
**Sent:** Friday, October 12, 2018 2:50 PM  
**To:** 'Mei Kwan (LKKAUTO)'  
**Cc:** Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBH3001L (OI : EQI - TBA) and GBH3794G (TP : LKK REF - CC6/EQI18010105/Aha3) on 28/05/2018

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Friday, October 12, 2018 1:28 PM

**To:** Joel Goh

**Cc:** Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving GBH3001L (OI : EQI - TBA) and GBH3794G (TP : LKK REF - CC6/EQI18010105/Aha3) on 28/05/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 3794G at M/s F-1 Autoclinic Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)