

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 6 June 2018 3:11 PM  
**To:** 'Tan, Rachel'; 'General Claims'  
**Cc:** sur@lkkauto.com; 'Nivitha (LKK Auto)'; ASSIGNMENTS@LKKAUTO.COM  
**Subject:** RE: FBG6013M O/D claim (DOA 27/5/2018)  
**Attachments:** FBG 6013 - Preli Advise.pdf

Dear Rachel,

Enclosed herewith preliminary advice of FBG 6013M.

**Kindly provide us claim no.**

**We have not authorise repair, kindly let us have the authorization.**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 4 June 2018 5:29 PM  
**To:** 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; 'General Claims' <GeneralClaims@sg.gaig.com>;  
ASSIGNMENTS@LKKAUTO.COM  
**Cc:** sur@lkkauto.com  
**Subject:** RE: FBG6013M O/D claim (DOA 27/5/2018)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]  
**Sent:** Monday, 4 June 2018 2:28 PM  
**To:** General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>  
**Cc:** LKK Assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: FBG6013M O/D claim (DOA 27/5/2018)

Dear Mr Teo, We will arrange for LKK to conduct survey.

Dear LKK, please accept assignment for OD survey. Attached GIA report and estimates.

Regards  
Rachel Tan  
Executive, Motor Claims, Great American Insurance Company  
Tel: 6804 7846

---

**From:** Ong, Joanna **On Behalf Of** General Claims  
**Sent:** Monday, June 4, 2018 2:07 PM  
**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Cc:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>  
**Subject:** FW: [External] FBG6013M O/D claim request for survey

Hi Rachel,

FYNA on FBG6013M claim. Thanks!

Joanna

---

**From:** leongseng <[leongsen@singnet.com.sg](mailto:leongsen@singnet.com.sg)>  
**Sent:** Saturday, June 02, 2018 10:11 AM  
**To:** General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>; Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>  
**Subject:** [External] FGB6013 O/D claim request for survey

Dear Sir/Mdm

Pls be informed that owner of FBG6013 ( Certis Cisco ) had appointed us to do a O/D ins claim for them.

Pls find enclosed accident report and our repair estimate.

Kindly arrange your appointed surveyor to conduct damage survey on the bike, at our workshop.

Pls be inform that our workshop is located at Blk 1006, Bukit Merah Lane 2, #01-08 S(159762).

Thanks

c s teo  
Leong Seng Motor PL  
62737469

---

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.