

## Vic (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 27 June, 2018 1:51 PM  
**To:** Multi-Lines Agencies  
**Cc:** Sin Nikko Tractor Engineering Pte Ltd; Admin A; Vic (LKKAuto)  
**Subject:** RE: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Without Prejudice

Dear Doris,

We refer further to our below email.

Our principal would like to check with our Insured/driver to explain on the damages to the vehicle GX 6939T as observed on the below reporting photos.



Furthermore, if our insured/driver is persistent on a non-collision, please advise them to appeal to the Traffic Police against the charges. Otherwise, we are bound by the Investigation Result which is not to our favour.

Meanwhile, we are still pending for any evidence from the claimant.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** Multi-Lines Agencies [mailto:multilines7@gmail.com]

**Sent:** Wednesday, 27 June, 2018 11:33 AM

**To:** Vic (LKKAuto)

**Cc:** Sin Nikko Tractor Engineering Pte Ltd

**Subject:** Re: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Vic

Sure... Please revert asap

Many thanks

Best regards,



**Doris Tan & Leonard**  
**Multi-Lines Agencies**

**Mobile:** (+65) 91711477 | (+65) 98204276

**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)

***Your One-Stop Insurance Solutions***

On 27 June 2018 at 11:25, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Dear Doris,

We refer to your below email.

We will forward the attached documents to our principal for their further instruction and action.

We will get back to you for an update the soonest time.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** Multi-Lines Agencies [mailto:[multilines7@gmail.com](mailto:multilines7@gmail.com)]

**Sent:** Wednesday, 27 June, 2018 11:13 AM

**To:** Vic (LKKAuto)

**Cc:** Sin Nikko Tractor Engineering Pte Ltd

**Subject:** FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Vic,

Good Morning!

Our insured has filed a police report due to repeatedly being harassed by the t/party workshop and GW3831U's owner, attached police report and fine with 6 demerit point which should not be penalized by traffic police for non accident case.

I understand from our insured that they may scrap away GX6939T due to vehicle gear box out of order. Do you require inspection before GX6939T scrap?

Your early reply is greatly appreciated

Best regards,



**Doris Tan & Leonard**  
**Multi-Lines Agencies**

**Mobile:** (+65) 91711477 | (+65) 98204276  
**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)  
***Your One-Stop Insurance Solutions***

----- Forwarded message -----

**From:** Sin Nikko <[SinNikko@singnet.com.sg](mailto:SinNikko@singnet.com.sg)>

**Date:** 27 June 2018 at 10:43

**Subject:** RE: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

**To:** Multi-Lines Agencies <[multilines7@gmail.com](mailto:multilines7@gmail.com)>

Hi Ms Doris,

Thanks for your assistance.

I hereby attached the police report and the traffic fine notice for your information.

Regards.

Alice

**From:** Multi-Lines Agencies [mailto:[multilines7@gmail.com](mailto:multilines7@gmail.com)]

**Sent:** Tuesday, June 26, 2018 2:20 PM

**To:** Sin Nikko Tractor Engineering Pte Ltd <[sinnikko@singnet.com.sg](mailto:sinnikko@singnet.com.sg)>

**Subject:** FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Alice,

We have submitted t/party fake claim to AIG today, please inform your brother & sister

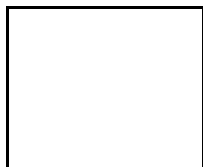
do not talk to t/party workshop Mr Seah

/ Mr Chia

or Madam Soh at all times

Thank you

Best regards,



☐ **Doris Tan & Leonard**  
**Multi-Lines Agencies**

**Mobile:** (+65) 91711477 | (+65) 98204276

**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)

***Your One-Stop Insurance Solutions***

----- Forwarded message -----

From: <[do\\_not\\_reply@aig.com](mailto:do_not_reply@aig.com)>

Date: 26 June 2018 at 13:51

Subject: Tan / Ref No. CLM342814, Claims, Auto Insurance, 1700042457

To: [multilines7@gmail.com](mailto:multilines7@gmail.com)

Previous Reference No.(if any):

Your Reference No.: CLM342814

First part of Insured's name.: Tan

Policy No.: 1700042457

Dear Valued Customer

Thank you for your inquiry/request.

We appreciate the time you have taken to write to us and we will look into your email request and be in touch with you within 3 working days.

Please note for urgent issuance requests, you may visit our Service Centre at [78 Shenton Way #07-16](#) Singapore 079120. Operating hours are from Mondays – Friday, 09:00 am to 05:00 pm excluding weekends and Public Holidays or contact your representative.

We look forward to be of service to you.

Yours sincerely,

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
[78 Shenton Way #07-16](#)  
Singapore 079120  
[www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.