

## Vic (LKKAUTO)

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**From:** Multi-Lines Agencies <multilines7@gmail.com>  
**Sent:** Sunday, 1 July, 2018 8:50 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Ler, Bernard-JQ; Leonard Zhou  
**Subject:** Fwd: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Vic / Bernard,

Kindly refer client's reply in regards to vehicle's damage area :-

Slight dented on 1st photo - It was happened at Jalan Kilang Timor last year around Oct 2017 he knocked the loading bay Yellow pole and caused the front R/H side dented left with yellow paint. He did not send for repair due to vehicle already old and still can be used.

He has eye witness, Mr Kheng Pia Ting (co-delivery worker)

For the 2<sup>nd</sup> picture, when he parked the van at [Blk 523 Jurong West Avenue 1](#) car park it was hit & run case that GX6939T was hit by unknown vehicle since year 2016.

Best regards,



**Doris Tan & Leonard**  
**Multi-Lines Agencies**

**Mobile:** (+65) 91711477 | (+65) 98204276

**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)

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----- Forwarded message -----

**From:** Sin Nikko <[SinNikko@singnet.com.sg](mailto:SinNikko@singnet.com.sg)>

**Date:** 28 June 2018 at 13:40

**Subject:** RE: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

**To:** Multi-Lines Agencies <[multilines7@gmail.com](mailto:multilines7@gmail.com)>

Hi Ms Doris,

Sorry to trouble you.

Accordingly to the pictures for the damaged area.

My brother said he went to Jalan Kilang Timor last year around Oct 201

7

he knocked the loading bay pole and

causes the front R/H side damaged. He did not send for repair due to vehicle already old and still can be used.

He has eye witness, Mr Kheng Pia Ting

For the 2<sup>nd</sup> picture, when he parked the van at [Blk 523 Jurong West Avenue 1](#) car park and was being knocked by unknown vehicle since year 2016.

Thanks for your assistance.

Best Regards.

Alice Tan

**From:** Multi-Lines Agencies [mailto:[multilines7@gmail.com](mailto:multilines7@gmail.com)]

**Sent:** Wednesday, June 27, 2018 2:59 PM

**To:** Sin Nikko Tractor Engineering Pte Ltd <[sinnikko@singnet.com.sg](mailto:sinnikko@singnet.com.sg)>

**Subject:** Fwd: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Alice,

AIG

would like to check with our Insured/driver to explain on the damages to the vehicle

GX 6939T as observed on the below reporting photos.

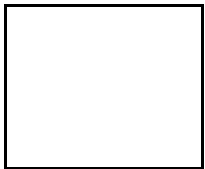
Furthermore, if

your brother / sister

is persistent on a non-collision, please advise them to appeal to the Traffic Police against the charges. Otherwise, we are bound by the Investigation Result which is not to our favour.

Your early reply is appreciated

Best regards,



☐ **Doris Tan & Leonard**  
**Multi-Lines Agencies**

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**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)  
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----- Forwarded message -----

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Date:** 27 June 2018 at 13:50

**Subject:** RE: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

**To:** Multi-Lines Agencies <[multilines7@gmail.com](mailto:multilines7@gmail.com)>

**Cc:** Sin Nikko Tractor Engineering Pte Ltd <[sinnikko@singnet.com.sg](mailto:sinnikko@singnet.com.sg)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Vic (LKKAUTO)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Without Prejudice

Dear Doris,

We refer further to our below email.

Our principal would like to check with our Insured/driver to explain on the damages to the vehicle GX 6939T as observed on the below reporting photos.



Furthermore, if our insured/driver is persistent on a non-collision, please advise them to appeal to the Traffic Police against the charges. Otherwise, we are bound by the Investigation Result which is not to our favour.

Meanwhile, we are still pending for any evidence from the claimant.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Multi-Lines Agencies [mailto:[multilines7@gmail.com](mailto:multilines7@gmail.com)]

**Sent:** Wednesday, 27 June, 2018 11:33 AM

**To:** Vic (LKKAuto)

**Cc:** Sin Nikko Tractor Engineering Pte Ltd

**Subject:** Re: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Vic

Sure... Please revert asap

Many thanks

Best regards,



☐ **Doris Tan & Leonard**  
**Multi-Lines Agencies**

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**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)

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On 27 June 2018 at 11:25, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Dear Doris,

We refer to your below email.

We will forward the attached documents to our principal for their further instruction and action.

We will get back to you for an update the soonest time.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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**From:** Multi-Lines Agencies [mailto:[multilines7@gmail.com](mailto:multilines7@gmail.com)]

**Sent:** Wednesday, 27 June, 2018 11:13 AM

**To:** Vic (LKKAuto)

**Cc:** Sin Nikko Tractor Engineering Pte Ltd

**Subject:** FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Vic,

Good Morning!

Our insured has filed a police report due to repeatedly being harassed by the t/party workshop and GW3831U's owner, attached police report and fine with 6 demerit point which should not be penalized by traffic police for non accident case.

I understand from our insured that they may scrap away GX6939T due to vehicle gear box out of order. Do you require inspection before GX6939T scrap?

Your early reply is greatly appreciated

Best regards,



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**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)

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----- Forwarded message -----

**From:** Sin Nikko <[SinNikko@singnet.com.sg](mailto:SinNikko@singnet.com.sg)>

**Date:** 27 June 2018 at 10:43

**Subject:** RE: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

**To:** Multi-Lines Agencies <[multilines7@gmail.com](mailto:multilines7@gmail.com)>

Hi Ms Doris,

Thanks for your assistance.

I hereby attached the police report and the traffic fine notice for your information.

Regards.

Alice

**From:** Multi-Lines Agencies [mailto:[multilines7@gmail.com](mailto:multilines7@gmail.com)]

**Sent:** Tuesday, June 26, 2018 2:20 PM

**To:** Sin Nikko Tractor Engineering Pte Ltd <[sinnikko@singnet.com.sg](mailto:sinnikko@singnet.com.sg)>

**Subject:** FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Alice,

We have submitted t/party fake claim to AIG today, please inform your brother & sister

do not talk to t/party workshop Mr Seah

/ Mr Chia

or Madam Soh at all times

Thank you

Best regards,





☐ **Doris Tan & Leonard**  
**Multi-Lines Agencies**

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**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)  
***Your One-Stop Insurance Solutions***

----- Forwarded message -----

From: <[do\\_not\\_reply@aig.com](mailto:do_not_reply@aig.com)>

Date: 26 June 2018 at 13:51

Subject: Tan / Ref No. CLM342814, Claims, Auto Insurance, 1700042457

To: [multilines7@gmail.com](mailto:multilines7@gmail.com)

Previous Reference No.(if any):

Your Reference No.: CLM342814

First part of Insured's name.: Tan

Policy No.: 1700042457

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Dear Valued Customer

Thank you for your inquiry/request.

We appreciate the time you have taken to write to us and we will look into your email request and be in touch with you within 3 working days.

Please note for urgent issuance requests, you may visit our Service Centre at [78 Shenton Way #07-16](#) Singapore 079120. Operating hours are from Mondays – Friday, 09:00 am to 05:00 pm excluding weekends and Public Holidays or contact your representative.

We look forward to be of service to you.

Yours sincerely,

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
[78 Shenton Way #07-16](#)  
Singapore 079120  
[www.aig.com.sg](http://www.aig.com.sg)

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