

## Vic (LKKAUTO)

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**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Wednesday, 27 June, 2018 1:37 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Your Ref: 0848467814SG\_ W: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Hi Vic,

Please also get TP to change DOA to 7/3/2018.

YOU, TAN KAY HOON ARE CHARGED THAT YOU, ON 7 MARCH 2018 ABOUT 10.58 AM ALONG CLEMENTI WEST STREET 2 SINGAPORE, WHILST DRIVING MOTOR VEHICLE NO GX6939T D DRIVE OTHERWISE THAN IN AN ORDERLY AND CAREFUL MANNER AND WITH DUE REGARD THE SAFETY OF OTHERS, TO WIT, <FONT>BY FAILING TO KEEP A PROPER LOOKOUT WHIL REVERSING AND HIT ONTO A PARKED MOTOR VAN, GW3831U</FONT> AND YOU HAVE THEREBY COMMITTED AN OFFENCE UNDER RULE 29 OF THE ROAD TRAFFIC RULES AND PUNISHABLE UNDER SECTION 131(2) ROAD TRAFFIC ACT CHAPTER 276.

Best Regards,

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Ler, Bernard-JQ  
**Sent:** 27 June 2018 1:29 PM  
**To:** 'Vic (LKKAUTO)'  
**Cc:** Admin A  
**Subject:** RE: Your Ref: 0848467814SG\_ W: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Vic,

Can insured's driver explain on the damages to the vehicle?



If insured driver is persistent on non-collision, please advise insured to appeal against the PIR. Otherwise, we would bound by the PIR result as this is a BOLA claim.

Also, please request for the witness statement so that we can understand the circumstances of the accident.

Thank you.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

**Sent:** 27 June 2018 11:30 AM

**To:** Ler, Bernard-JQ

**Cc:** Admin A; Vic (LKKAUTO); Ler, Bernard-JQ

**Subject:** Your Ref: 0848467814SG\_ W: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

**Importance:** High

Your Ref: 0848467814SG

Dear Bernard,

We refer to the subject matter and to our email sent out yesterday (as attached).

Insured agent had forwarded to us a copy of Police Report as our Insured was harassed by the claimant. Please refer to the below email.

The Insured may also scrap the vehicle due to vehicle gear box out of order.

Kindly advise further instruction as Insured insisted she was not involved in any accident.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 27 June, 2018 11:26 AM

**To:** Multi-Lines Agencies

**Cc:** Sin Nikko Tractor Engineering Pte Ltd; Admin A; Vic (LKKAuto)

**Subject:** RE: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Doris,

We refer to your below email.

We will forward the attached documents to our principal for their further instruction and action.

We will get back to you for an update the soonest time.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Multi-Lines Agencies [<mailto:multilines7@gmail.com>]

**Sent:** Wednesday, 27 June, 2018 11:13 AM

**To:** Vic (LKKAUTO)

**Cc:** Sin Nikko Tractor Engineering Pte Ltd

**Subject:** FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Vic,

Good Morning!

Our insured has filed a police report due to repeatedly being harassed by the t/party workshop and GW3831U's owner, attached police report and fine with 6 demerit point which should not be penalized by traffic police for non accident case.

I understand from our insured that they may scrap away GX6939T due to vehicle gear box out of order. Do you require inspection before GX6939T scrap?

Your early reply is greatly appreciated

Best regards,



**Doris Tan & Leonard**  
**Multi-Lines Agencies**

**Mobile:** (+65) 91711477 | (+65) 98204276

**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)

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----- Forwarded message -----

**From:** Sin Nikko <[SinNikko@singnet.com.sg](mailto:SinNikko@singnet.com.sg)>

**Date:** 27 June 2018 at 10:43

**Subject:** RE: FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

**To:** Multi-Lines Agencies <[multilines7@gmail.com](mailto:multilines7@gmail.com)>

Hi Ms Doris,

Thanks for your assistance.

I hereby attached the police report and the traffic fine notice for your information.

Regards.

Alice

**From:** Multi-Lines Agencies [mailto:[multilines7@gmail.com](mailto:multilines7@gmail.com)]

**Sent:** Tuesday, June 26, 2018 2:20 PM

**To:** Sin Nikko Tractor Engineering Pte Ltd <[sinnikko@singnet.com.sg](mailto:sinnikko@singnet.com.sg)>

**Subject:** FAKE CLAIM submitted to AIG - Tan Seng Kah Trading Co - Ref No. CLM342814, Claims, GX6939T - 1700042457

Dear Alice,

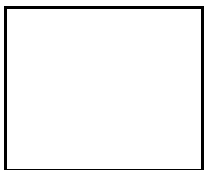
We have submitted t/party fake claim to AIG today, please inform your brother & sister

do not talk to t/party workshop Mr Seah

/ Mr Chia  
or Madam Soh at all times

Thank you

Best regards,



☐ **Doris Tan & Leonard**  
**Multi-Lines Agencies**

**Mobile:** (+65) 91711477 | (+65) 98204276

**Fax:** 62255317 | **Website:** [www.M-LA.sg](http://www.M-LA.sg)

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----- Forwarded message -----

**From:** <[do\\_not\\_reply@aig.com](mailto:do_not_reply@aig.com)>

**Date:** 26 June 2018 at 13:51

**Subject:** Tan / Ref No. CLM342814, Claims, Auto Insurance, 1700042457

**To:** [multilines7@gmail.com](mailto:multilines7@gmail.com)

Previous Reference No.(if any):

Your Reference No.: CLM342814

First part of Insured's name.: Tan

Dear Valued Customer

Thank you for your inquiry/request.

We appreciate the time you have taken to write to us and we will look into your email request and be in touch with you within 3 working days.

Please note for urgent issuance requests, you may visit our Service Centre at [78 Shenton Way #07-16](#) Singapore 079120. Operating hours are from Mondays – Friday, 09:00 am to 05:00 pm excluding weekends and Public Holidays or contact your representative.

We look forward to be of service to you.

Yours sincerely,

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
[78 Shenton Way #07-16](#)  
Singapore 079120  
[www.aig.com.sg](http://www.aig.com.sg)

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