

Thin Thin (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 4 October 2018 3:20 PM
To: Thin Thin (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLQ2851R AND SJT6688C (LONPAC) ON 03/06/2018 Our Ref: 18/18/18/VP05/020646 ***LKK REF:CC4/LPC18010083/ub3

Dear Thin Thin

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Tuesday, 2 October, 2018 5:13 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLQ2851R AND SJT6688C (LONPAC) ON 03/06/2018 Our Ref: 18/18/18/VP05/020646 ***LKK REF:CC4/LPC18010083/ub3

Your ref: **18/18/18/VP05/020646**

Dear Sir / Madam,

ACCIDENT ON 03/06/2018 INVOLVING VEHICLES SJT 6688C AND SLQ 2851R

We refer to the above accident.

OI collided to rear portion of TP vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **M/S Performance Motors Limited** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 9,124.91	\$ 2,824.96
Loss of Use	\$ 400.00(\$ 100 X 4 days)	\$ 400.00(\$ 100 X 4 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 9,526.91	\$ 3,226.96

*Surveyor recommended 4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly let us have your approval/instruction/comments for our further negotiating and settlement.

Thank you.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 12 July 2018 5:00 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT- SLQ2851R AND SJT6688C (LONPAC) ON 03/06/2018 Our Ref: 18/18/18/VP05/020646 ***LKK REF:CC4/LPC18010083/ub3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLQ 2851R at M/s Performance Motors Limited.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 5 June 2018 11:02 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT- SLQ2851R AND SJT6688C (LONPAC) ON 03/06/2018 Our Ref: 18/18/18/VP05/020646 ***LKK REF:CC4/LPC18010083/ub3

Hi Shu Pei

Attached is our Insured's GIA report for your handling.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, 4 June, 2018 5:19 PM
To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLQ2851R AND SJT6688C (LONPAC) ON 03/06/2018 Our Ref: 18/18/18/VP05/020646 ***LKK REF:CC4/LPC18010083/ub3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 4 June 2018 2:58 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLQ2851R AND SJT6688C (LONPAC) ON 03/06/2018 Our Ref: 18/18/18/VP05/020646

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 4 June, 2018 12:41 PM

To: assignments@lkkauto.com

Cc: PBSP <pml-pbsp@simedarby.com.sg>; ?? © <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT- SLQ2851R AND SJT6688C (LONPAC) ON 03/06/2018 Our Ref: 18/18/18/VP05/020646

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SLQ 2851R on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Monday, 4 June, 2018 11:05 AM

To: 甯璿 ©; CS A Team; GERALD POH WEE BIN; ERIC WOO JUN KIAT; MT_Claim_SG

Subject: REQ FOR DIRECT SETTLEMENT- SLQ2851R AND SJT6688C (LONPAC) ON 03/06/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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Lonpac Insurance Bhd
300 Beach Road
#17- 04/07 The Concourse
Singapore 199555
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date :

Subject :

03 August 2018

ACCIDENT INVOLVING VEHICLES SLQ2851R & SJT6688C ON 03.06.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	: S\$	2824.96
Loss of use	: S\$	400.00 (S\$ 100.00 x 4 days)
GIA search fee	: S\$	2.00
Total	: S\$	3226.96

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby

Performance Centre
Singapore 159941

Tel Sales 6319 0100
Tel Aftersales:

6319 0111

Fax 6474 7770

315 Alexandra Road
#01-01

Sime Darby

Business Centre

Singapore 159944

Tel Sales 6319 0511

Tel Aftersales

6319 0527

Fax 6479 6624

280

Kompong Arang Rd

East Coast Centre

Singapore 438180

Tel Aftersales

6319 0888

Fax 6344 1332

Registered office

305 Alexandra Road

#02-01

Vantage

Automotive Centre

Singapore 159942

Co. Reg. No

197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Teng Wai Khan

Customer Service Manager, Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLQ 2851R & SJT 6688C ON 3/6/18.

I, Lim Yek Suet owner of Vehicle Registration No. SLQ 2851R hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.


I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

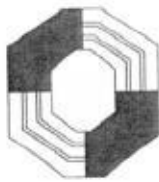


Name : (Date)
NRIC No.:

In the presence of:



Name : (Date)
NRIC No.:



LONPAC INSURANCE BHD

8154

CLAIM NO : 18/18/18/VP05/020646
DATE : 16 OCTOBER 2018

DISCHARGE VOUCHER

I/We, **LIM PEK SUAT** confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner of **SJT 6688C** the sum of Singapore Dollars **Three Thousand Two Hundred Twenty Six and Cents Ninety Six Only (\$3,226.96)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SLQ 2851R on 03 JUNE 2018 ALONG KENG LEE TOWARDS THOMSON ROAD**

I /We hereby agree to indemnify and keep indemnify (**CHENG KOK CHOONG/LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S PERFORMANCE MOTORS LIMITED**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



 22/10/2018

.....
Signature of vehicle owner/Date

LIM PEK SUAT 22/10/2018

.....
Name of vehicle owner/Date

Performance Motors Limited

A member of the Sime Darby Group.
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

335, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1282010

Page No. : 1 of 2

Date IN : 09/07/2018

Invoice Number : 1992149 / WSB

Cust. Svc. Advisor: Kevin Leong Wai Kit

Invoice Date : 30/07/2018

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Ms Lim Pek Suat
12A Cairnhill Rise
#03-04

Singapore 229746

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.
SLQ2851R

CHASSIS NO.
5G66477

REGN. DATE
03/07/2017

MODEL
X1 SDRIVE20I

MILEAGE
5921

- - - - LABOUR 1 - - - -

To make good the rear bumper and replace damaged parts
including to remove and install body parts in order
to carry out painting job.

To respray rear bumper.

To check electrical wiring systems and lightings at the
rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 3.6.2018. 3RD PARTY CAR : SJT6688C.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO
CONSULTANTS PTE LTD ON 9.7.2018 AT 12.05 PM.
AUTHORISED REPAIR BY MS THIN THIN HLAING FROM LKK ON
6.6.2018 VIA E-MAIL.

PROPOSE LOSS OF USE = \$100X4. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

NETT

850.00

934.00

150.00

40.00

0.00

0.00

0.00

Total Labour 1: 1,974.00

- - - - PARTS - - - -

TAILPIPE TRIM CHROME

REAR BUMPER MIDDLE TRIM PANEL (PDC)

REAR TRIM UNDERRIDE PROTECTION (X L

REAR BUMPER BOTTOM TRIM PANEL (LINE

EXPANDING RIVET

Retail
Qty Price

1 107.85

1 227.90

1 99.85

1 217.05

10 1.35

NETT

107.85

227.90

99.85

217.05

13.50

Total Parts : 666.15

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

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315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1282010	Page No. : 2 of 2
Date IN : 09/07/2018	Invoice Number : 1992149 / WSB
Cust. Svc. Advisor: Kevin Leong Wai Kit	Invoice Date : 30/07/2018
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

Labour Charges : 1,934.00	Total Labour & Parts Charges : S\$ 2,640.15
Parts Charges : 666.15	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 40.00	Invoice Total Amount Exclude GST : S\$ 2,640.15
	GST @ 7% : S\$ 184.81
	Invoice Total Amount Include GST : S\$ 2,824.96

Computer generated invoice. No signature is required.	Amount Payable Include GST : S\$ 2,824.96
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All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-084145
Date of Request: 04/06/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 04/06/2018
Enquiry By Vivi
TP Vehicle No. SJT6688C
Accident Date 03/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJT6688C	Lonpac Insurance Bhd	25/03/2018-24/03/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-084145
Date of Request: 04/06/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 04/06/2018
Enquiry By Vivi
TP Vehicle No. SJT6688C
Accident Date 03/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque