

INSURANCE

INS. CASE OWNER:

Arda

CC 4/1111801 0077, D p63

LKK:

IDAC:

Surveyor:

Bryan

DOI:

ASSIGNMENT

5/6/18

Date / Time:

4/6/18

Registered in Merimen:

4/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 8961M

Claim No.:

MCT18050908

Name of Insured:

LTPU

Policy No.:

MLO00015

Insured Tel No.:

HP:

71/5/18 Thurs

Make / Model:

Hyundai

Excess Sec II :SS

D.O.A.:

Place of Accident:

HARELOCK INDS WIMBORNE ST

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LHUA 504 mwt @ LHUA pm

OI GIA REPORT (YES / NO) : TP GIA REPORT (YES / NO)

Driver Tel No.:

(V/L) (YES / NO) MEMO

Insured Liability:

Final ? Yes / No

SHA 4613E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lhuan



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

6/6/18

MCT

7/6/18

14/6/18

18/6/18

02/07/18

5/7/18

14/9/18

SHA 4613E - x

SHC 8961M - x

RECEIVED 8 JUL 2018

SQK 50/50 AS both parties changed

III ✓ 50%. RECEIVED 17 SEP 2018

File pass to Bryan to Analyse

Finalized L546001 - 7 dgs.

Case rose as 104/11118100801Dj

File per n-type mandate.

File pass to SHC P6 to close

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

(days) Reduction:

%

Confirm by:

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS

50

(Agreed / A Disputed)

BOLA S/N No.:

19

Repair Costs:

SS

2461.00

Loss of Rental (LOR):

SS

491.25

(10 days)

x \$98.25

Loss of Use (LOU):

SS

-

(S - x - days)

Loss of Income (LOI):

SS

200.00

(S 40 x 10 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Totals:

SS

3152.25

Global Sum SS: 3150.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3150.00

Name 1:

Chunni Motor Works Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

B 350.00

COPY SENT 11/9/18

REF:

ASSIGNMENT

COE March 2019

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHA 4613E Yr Regn: 2011 / MarchType: M.Car / M.Cycle / Bus / Van / Lorry / Van / Prime Mover /

Truck / Trailer or

Make: Hyundai Sonata C.C. 1991Colour: Blue A/C. Insured / Std / NI / NASp. Reading: 678764 T/Radio: Insured / Std / NI / NAEng/No: D4EAB938556C/No: KMHET41VMB A806833Gen. Cond: Good / Fair / Poor / BurntSteering: Insider / Jammed / Leaked / Burnt orBrake: Insider / Jammed / Leaked / Burnt orModi: Oil / A/Rim / STD A/Rim orTyre Size: F: 215/60 R16R: —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxxis

Front: _____ Rear: _____

R/Bal. S mm R/Bal. S mmL/Bal. S mm L/Bal. S mmD.O.A. 31/05/2018 D.O.I. 05/06/2018Survey held at Ennui AMK

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

O/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
02/07/18	711 SHC 8961M Inmate 415 46001- with 7 days of rev
31/5/18 (Thurs)	TP case NY to 311
4/6/18 (Mon)	TP case NY to 311
4/6/18 (Mon)	TP case NY to 311

(Reel # 2512. 6/3571)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RE \$ _____

Photos _____

Others _____

TOTAL

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE*

To Surveys by LKK

VEHICLE NO : SHA 4613E

DATE : 31.05.2018

MAKE :

TEL : 6542 5119

MODEL : HYUNDAI SONATA

FAX : 6542 6039

India

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>distorted</i>			\$ 538.80
	Front Bumper Sponge <i>Nil</i>			\$ 136.30
	Front Bumper Reinforcement <i>Nil</i>			\$ 504.10
	Front Bumper Bracket Top (RH) <i>Nil</i>			\$ 22.40
	Front Bumper Protector (RH) <i>Nil</i>			\$ 29.20
	Front Bumper Bracket (RH) <i>Nil</i>			\$ 20.10
	Front Bumper Side Bracket <i>Nil</i>			\$ 14.30
	Headlamp Support Panel Assy <i>broken</i>			\$ 1,023.00
	Headlamp (RH) <i>Scratched / broken</i>			\$ 797.90
	Front Fender (RH) <i>Distorted</i>			\$ 593.00
	Front Fender Shield (RH) <i>Nil</i>			\$ 86.00
	Wiper Container <i>Nil</i>			\$ 59.00
	Wiper Container Motor <i>Nil</i>			\$ 63.00
	Front Wheel Rim (RH) <i>2 Bt</i>			\$ 284.70
	Front Wheel Hub Cap (RH) <i>Crack</i>			\$ 145.00
	Front Wheel Bearing <i>2 Dam</i>			\$ 258.50
	Front Shock Absorber (Assy) (RH) <i>2 distorted</i>			\$ 203.70
	Front Shock Absorber Mounting (RH) <i>Nil Nil</i>			\$ 72.00
	Front Shock Absorber Fork (RH) <i>Nil 2 distorted</i>			\$ 203.30
	Front Suspension Upper Arm (RH) <i>Nil 2 distorted</i>			\$ 240.00
	STG Tie End <i>2 distorted</i>			\$ 66.50
	Front Suspension Lower Arm (RH) <i>2 distorted</i>			\$ 685.20
	Knuckle Arm (RH) <i>2 distorted</i>			\$ 558.60
			5627.40	
			4561.92	
	SUB TOTAL			\$ 6,604.60
	LESS 20%			\$ 1,320.92
	DISCOUNTED TOTAL			\$ 5,283.68
	Front Fender Advertisement Logo (RH) <i>Crack</i>			\$ 100.00
	Front Tyre (RH) <i>SLC</i>			\$ 207.00
			100.00	
				\$ 307.00
	Labour Charge			\$ 800.00
	Panel Beating			\$ 500.00
	Spray Painting Charge			\$ 50.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Towing Charge			\$ 50.00
	Remove/Refix Undercarriage (FRT) <i>LKK</i>			\$ 180.00
	FRT Wheel Alignment			\$ 100.00
			1160/-	
	TOTAL LABOUR			\$ 1,730.00
	ESTIMATE TOTAL			\$ 7,113.68
			413 4600/-	

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by *Page 1* Surveyor appointed by the insurance company.

NAME
ADDRESS

Home Tel.:

VIN:

Registration: SHA 4613 E

Technician:

Mileage: 678765

Time Printed 5.6.18 12:55 PM

Hyundai : Sonata : 2005-

Front : Left

Actual	BEFORE	Specified Range
2°00'		-0°30' 0°30'
3°52'		3°50' 5°50'
-0°01'		-0°05' 0°05'
10°47'		
12°47'		

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
9°10'		-0°30' 0°30'
4°05'		3°50' 5°50'
24°08'		-0°05' 0°05'
2°23'		
11°33'		

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	BEFORE	Specified Range
-7°10'		
-0°13'		
8°24'		
24°07'		-0°09' 0°09'

Rear : Left

Actual	BEFORE	Specified Range
-2°13'		-1°00' 0°00'
-0°09'		0°00' 0°09'

Camber
Toe

Rear : Right

Actual	BEFORE	Specified Range
-1°05'		-1°00' 0°00'
-0°35'		0°00' 0°09'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	BEFORE	Specified Range
-1°08'		
-0°43'		0°00' 0°19'
0°13'		

CHUNNI MOTOR WORK
PTE LTD

Our Ref : SHA 4613 E (310518)

Your Ref : CC4/III18010077/Dpb3

Date : 14 August 2018

M/s LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25
Ubi Avenue 1
Singapore 408933

WITHOUT PREJUDICE

Attention : Hsiao Tong
Case Handler

Dear Sir/Madam

ACCIDENT INVOLVING SHA 4613 E AND SHC 8961 M ALONG HAVELOCK ROAD ON 31 MAY 2018

Your email of 12-08-2018 refers.

As requested, we enclose the Video footage for you to read.

From the Video footage, our client almost complete his filter to the lane where in your principal insured driver suddenly filter in thus caused this accident.

Strictly on a without prejudice basis and without any admission of liability, we have instructions to counter offer settlement at 75% in our client's favour

Kindly review this matter and let us hear from you soon.

Thank you and have a nice day.

Yours faithfully,
For **CHUNNI MOTOR WORK PTE LTD**

Claims Department

Email : chunnimw@yahoo.com.sg

Enc

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 11 August 2018 9:42 AM
To: 'Chunni Motor'
Subject: Your Ref: SHA 4613E *Our Ref: CC4/III18010077/Dpb3 [ACCIDENT INVOLVING SHC 8961M(III) & SHA 4613E ON 31/05/2018]
Attachments: Statement of SHC 8961M.pdf

Your Ref: **SHA 4613E** Without Prejudice
Our Ref: CC4/III18010077/Dpb3

Dear Sirs,

ACCIDENT INVOLVING SHC 8961M(III) & SHA 4613E ON 31/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. We are of the view that both parties should exercise caution while changing lane.

In view of this, we propose settlement at a global sum of **S\$3,150.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 29 August 2018 9:51 AM
To: 'aida@iii.com.sg'
Subject: MCT18050908
Attachments: SHA4613E VC(TS).mp4

Hi Aida,

Attached video from third party for your reference.

We have seek further instruction via Merimen.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Action	Remarks	By
1	04 Jun 2018 17:06	Cim Veh Model Changed	(200346) HYUNDAI SONATA 2.0 (A).	[A] Lau Shu Pei
2	04 Jun 2018 17:06	Cim Created	Reg No: SHA4613E. Acct Date: 2018/05/31. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Chunn Motor Work Pte Ltd - Amk (HQ)	[A] Lau Shu Pei
3	04 Jun 2018 17:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	04 Jun 2018 17:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/13	[A] Lau Shu Pei
5	04 Jun 2018 17:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	04 Jun 2018 17:07	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	04 Jun 2018 17:07	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] Lau Shu Pei
8	06 Jun 2018 10:33	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	06 Jun 2018 10:33	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	07 Jun 2018 09:43	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: Both parties changed lane.	[A] CHEW HSIAO TONG
11	14 Jun 2018 12:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/13	[I] Zuhaidah Bte Samsuri
12	14 Jun 2018 12:14	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	09 Jul 2018 09:59	Adj Rpt Initiated		[A] Lau Shu Pei
14	09 Jul 2018 09:59	Cim Dtl Modified	Claimant's ID: -> -.	[A] Lau Shu Pei
15	09 Jul 2018 09:59	Cim Dtl Modified	JPJ Reg. Date: -> 2011/03/22.	[A] Lau Shu Pei
16	09 Jul 2018 09:59	Cim Details Notified		[A] Lau Shu Pei
17	28 Jul 2018 13:33	Adj Mandate Request	Cur.Req:3221.38:PODS Liability: 50% Quantum: [(a) CORw/GST: \$4,922.00 + (b)LOR (11days x \$98.25): \$1,080.75 + (c)LOI(11days x\$40.00): \$440.00] = 6,442.75 @50% = \$3,221.38 Vehicle Model: Hyundai Sonata (1991cc) *7 repair days + 1Sunday + 1Insp + 2PR	[A] CHEW HSIAO TONG
18	30 Jul 2018 16:23	Adj Mandate Set	Approved:3221.38.	[I] Zuhaidah Bte Samsuri
19	29 Aug 2018 09:50	Adj Mandate Request	Cur.Req:4832.06:THIRD PARTY REJECTED OUR 50% OFFER & SUBMITTED VIDEO. THIRD PARTY PROPOSED 75%. FOR YOUR FURTHER INSTRUCTION PLS.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1853618	09/07/2018 09:59	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA4613E	SHCB961M	10.70

Print Received Message

This mail is associated with :

***SHA4613E (MCT18050908)
[SHC8961M]**

TP

COMFORT TRANSPORTATION PTE LTD

May 31 2018 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Chunni Motor Work Pte Ltd - Amk

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 29/08/2018 09:59 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SHA4613E - Claim Handler: Zuhaidah Bte Samsuri

Maintained:Uploaded OID video footage. Maintained our offer of 50%.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 30 August 2018 8:25 AM
To: 'Chunni Motor'
Subject: RE: Your Ref: SHA 4613E *Our Ref: CC4/III18010077/Dpb3 [ACCIDENT INVOLVING SHC 8961M(III) & SHA 4613E ON 31/05/2018]
Attachments: SHA 4613E vs SHC 8961M - OI VIDEO.MP4

Without Prejudice

Hi,

We refer to your letter dated 14/08/2018 and video footage.

We have reviewed the matter and we have our principal instruction to maintain our offer at \$3,150.00(all-in) as both parties changed lane.
Attached is a copy of our insured video for your easy reference.

Kindly re-consider our offer.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 11 August 2018 9:43 AM
To: 'Chunni Motor' <chunnimotor@gmail.com>
Subject: Your Ref: SHA 4613E *Our Ref: CC4/III18010077/Dpb3 [ACCIDENT INVOLVING SHC 8961M(III) & SHA 4613E ON 31/05/2018]

Your Ref: **SHA 4613E** Without Prejudice
Our Ref: CC4/III18010077/Dpb3

Dear Sirs,

Hsiao Tong (LKKAUTO)

From: Chunni motor Work <chunnimw@yahoo.com.sg>
Sent: Wednesday, 5 September 2018 1:38 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Fwd: Your Ref: SHA 4613E *Our Ref: CC4/III18010077/Dpb3 [ACCIDENT INVOLVING SHC 8961M(III) & SHA 4613E ON 31/05/2018]
Attachments: SHA 4613E vs SHC 8961M - OI VIDEO.MP4

WITHOUT PREJUDICE

Dear Hsiao Tong

Your email of 30-08-2018 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the loss of rental & income during the period of repair) at \$3,150.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHA 4613 E, Teo Han Bock's rights to claim damage for his injury against your principals, M/s India International Insurance Pte Ltd and /or their insured, if any.

Kindly forward us your Discharge Voucher for our client's execution.

Thank you and have a nice day.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK Auto
Singapore 568047

Tel : 6483-6016 (Claims)

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.



Save the trees - Do you really need to print this e-mail?

On Thursday, 30 August 2018, 8:36:33 AM SGT, Chunni Motor <chunnimotor@gmail.com> wrote:

----- Forwarded message -----

From: **Hsiao Tong (LKKAuto)** <chewht@lkkauto.com>

Date: Thu, Aug 30, 2018 at 8:25 AM

Subject: RE: Your Ref: SHA 4613E *Our Ref: CC4/III18010077/Dpb3 [ACCIDENT INVOLVING SHC 8961M(III) & SHA 4613E ON 31/05/2018]

To: Chunni Motor <chunnimotor@gmail.com>

Without Prejudice

Hi,

We refer to your letter dated 14/08/2018 and video footage.

We have reviewed the matter and we have our principal instruction to maintain our offer at \$3,150.00(all-in) as both parties changed lane.

Attached is a copy of our insured video for your easy reference.

Kindly re-consider our offer.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 11 August 2018 9:43 AM
To: 'Chunni Motor' <chunnimotor@gmail.com>
Subject: Your Ref: SHA 4613E *Our Ref: CC4/III18010077/Dpb3 [ACCIDENT INVOLVING SHC 8961M(III) & SHA 4613E ON 31/05/2018]

Your Ref: **SHA 4613E** Without Prejudice
Our Ref: CC4/III18010077/Dpb3

Dear Sirs,

ACCIDENT INVOLVING SHC 8961M(III) & SHA 4613E ON 31/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. We are of the view that both parties should exercise caution while changing lane.

In view of this, we propose settlement at a global sum of **\$3,150.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CHUNNI MOTOR WORK
PTE LTD

Our Ref : SHA 4613 E (310518)

Your Ref : SHC 8961 M (III)

Date : 10-09-2018

M/s LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25
Ubi Avenue 1
Singapore 408933

WITHOUT PREJUDICE

Attention : Hsiao Tong
Case Handler

Dear Sir/Madam

**ACCIDENT INVOLVING SHA 4613 E AND SHC 8961 M ALONG HAVELOCK ROAD TOWARDS
PICKERING STREET AFTER NEW BRIDGE ROAD ON 31-05-2018**

Your email of 07-09-2018 refers.

Strictly on without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the loss of rental and income during the period of repair) at global sum of \$3,150.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHA 4613 E, Teo Han Bock's rights to claim damage for his injury against your principals, M/s India International Insurance Pte Ltd and /or their insured, if any.

As requested, we return the Discharge Voucher duly endorsed together with the original Letter of Demand with its enclosures for your onward transmission.

Kindly expedite to process payment and forward us your cheque for the settlement sum of **\$3,150.00** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as possible.

Thank you.

Yours faithfully,

For **CHUNNI MOTOR WORK PTE LTD**

Claims Department

Enc

Your Ref : SHC 8961M
Our Ref : SHA 4613E

Teo Han Bock c/o

CHUNNI MOTOR WORK PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A

#03-19 AMK AutoPoint

Singapore 568047

Date : 05/07/18

The Motor Claims Department

India 90 LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Ind Park

Singapore 408933

WITHOUT PREJUDICE

Dear Sir / Madam,

RE: ACCIDENT INVOLVING SHA 4613E/SHC 8961M On 31.05.2018

ALONG Havelock rd twds Pickering st After New Bridge rd

I am the owner/hirer of motor vehicle/taxi, SHA 4613E, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

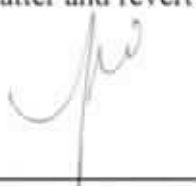
1) Cost of Repair	SS	4,922.00
2) Loss of Rental	SS	1,375.50
3) Loss of Income	SS	560.00
4) GIA Report Fee	SS	
5) LTA Search Fee	SS	
6) Survey Report Fee	SS	
	SS	<u>6,857.50</u>

We enclose herewith the following relevant supporting documents :

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING SHA 4613E/SHC 8961M

ALONG Havelock rd twds Pickering st After New ON 31.05.2018
Bridge rd

I, Teo Han Bock, NRIC NO. S 1383925E of
Blk 124 Rivervale Drive # 08-177 (S) 540124

Owner/hirer of motor vehicle Registration No SHA 4613E, insured by
India International Insurance Pte Ltd under Policy No. MCOM 0016

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write,
negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle
Registration No. SHC 8961M in respect of the above mentioned accident. I also
hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental,
Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s
Chunni Motor Work Pte Ltd and that the said payment be forwarded to them as full and final
discharge of my claim.

Dated : 31.05.2018

Signature : 
(Company's chop if necessary)

Our Ref: CT18050906

Date: 05 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	31/05/2018 @ 08:35 hrs
ALONG	HAVELOCK ROAD TWDS PICKERING ST AFTER NEW BRIDGE RD
INVOLVING	SHC8961M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4613E** (the "Taxi"). The Taxi was hired to **TEO HAN BOCK IC NO S1383925E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SNA 4013E

D (TIME) TO	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
					FROM	TO
245	23/5/18	Teo	677249	162	07.00	20.40
5.00	24/5/18	Teo	677459	210	07.25	18.55
780	25/5/18	Teo	677668	209	07.20	18.25
9.10	26/5/18	Teo	677868	200	08.10	19.10
11.20	27/5/18	Teo	678064	195	07.40	21.05
15.30	28/5/18	Teo	678304	239	07.25	20.10
16.00	29/5/18	Teo	678406	102	18.35	15.55
15.30	30/5/18	Teo	678646	240	07.20	18.50
15.45	31/5/18	Teo Han Bok	Accident		13.20	16.20
20.05	31/5/18	Teo Han Bok	Repair			
19.40						

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III-Direct Settlement (PODS)

India Ref: MCT18050908
Claimant Ref: SHA 4613E

We/I, Chunni Motor Work Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,150.00 (Global Sum) (amount) (loss of vehicle), vehicle no. SHA 4613E that was damaged pursuant to the accident which occurred on 31/05/2018 (date) at Havelock Rd twds Pickering St After New Bridge Rd (location) involving vehicle no. SHC 8961M (insured vehicle). This is pursuant to the inspection conducted on 05/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 4613E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHA 4613E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,150.00 to Chunni Motor Work Pte Ltd

Dated this 10 SEP 2018 day of 20

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Chunni Motor Work Pte Ltd
66, Ubi Avenue 1, #01-25 Ubi Ind. Park S (408933)
Tel: 65-63476100 Fax: 65-62244174
Co Reg No. 11007928

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



ABT

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607196R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

CHUNNI MOTOR WORK
PTE LTD

TAX INVOICE

TEO HAN BOCK APT BLK 124 RIVERVALE DRIVE #08-177 SINGAPORE 540124	VEHICLE NO SHA 4613 E	DATE 29.06.2018
	MAKE HYUNDAI	INVOICE NO 8160
	MODEL SONATA	ACC DATE/TIME 31.05.2018 @ 08:35 HRS

Cost of Repair

\$ 4,600.00

Sub-total

\$ 4,600.00

Add : 7 % - GST

\$ 322.00

Total

\$ 4,922.00

(SINGAPORE DOLLARS: FOUR THOUSAND NINE HUNDRED AND TWENTY TWO ONLY)



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING



















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jun 2018 Edit Reg		04 Jun 2018 00:00 Edit Adj Rpt	S\$4,600.00 Edit Estimates	S\$4,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA4613E	Date of Loss:	31/05/2018 08:00 - :59 [86 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18050908	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8961M	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 13/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (29/08/2018): Alert - Adj Mandate Maintained - SHA4613E - Claim Handler: Zuhaidah Bte Samsuri III_SG (30/07/2018): Alert - Adj Mandate Approved (S\$3221.38) - SHA4613E - Claim Handler: Zuhaidah Bt... III_SG (14/06/2018): Alert - Adj Mandate Approved (S\$0.00) - SHA4613E - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA4613E (MCT18050908)
[SHC8961M]
TP
COMFORT TRANSPORTATION PTE LTD
May 31 2018 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Chunni Motor Work Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/08/18 09:58	Video - Accident (OID)	Load MP4	<input checked="" type="checkbox"/>
2	29/08/18 09:58	Video - Accident (TP)	Load MP4	<input checked="" type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	16/06/18 09:55	General View	Load JPG	<input checked="" type="checkbox"/>
3	16/06/18 09:55	General View	Load JPG	<input checked="" type="checkbox"/>
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32	16/06/18 09:55	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
33	16/06/18 09:55	Chassis Number	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
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Video			1 per page	<input checked="" type="checkbox"/>
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1	04/06/18 17:08	EMAIL FROM III DD 04062018	Load PDF	
2	04/06/18 17:08	TP EST & GIA REPORT	Load PDF	
3	12/06/18 19:38	TP ESTIMATE- MARKED	Load PDF	
4	28/07/18 13:27	Wheel Alignment Report	Load PDF	
5	28/07/18 13:27	LOD	Load PDF	
6	28/07/18 13:27	Authorisation to Act	Load PDF	
7	26/09/18 09:45	WORKSHOP INVOICE	Load PDF	
8	26/09/18 09:45	DISCHARGE VOUCHER	Load PDF	
9	26/09/18 09:45	RENTAL RECEIPT	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	05/06/18 08:50	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18010077/DPB3Q2

Date: 26/09/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SHA4613E

Insured Vehicle No: SHC8961M

Date of Loss: 31/05/2018

Nature of Claim:

TP

Claim No: MCT18050908

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA4613E

Make & Model: HYUNDAI SONATA, 2.0 (A)

Engine No: D4EAB938556

Reg. Date: 22/03/2011 (Man. Year: 2011)

Chassis No: KMHET41VMBAB06833

Colour: Blue

Odometer: 678764 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Maxxis 5 mm

Rear Left Side: Maxxis 5 mm

Front Right Side: Maxxis 5 mm

Rear Right Side: Maxxis 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,590.68	4,601.92	988.76	17.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,730.00	1,160.00	570.00	32.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	7,320.68	5,761.92	1,558.76	21.29
Approved Total (Overridden) (\$\$)		4,600.00		
(\$\$)	7,320.68	4,600.00	2,720.68	37.16
+ GST 7.00/7.00% (\$\$)	512.45	322.00	190.45	37.16
Nett Amount (\$\$)	7,833.13	4,922.00	2,911.13	37.16
+ Loss of Use (10.0 x S\$40.00/day) (\$\$)		400.00		
+ Car Rental (10.0 x S\$98.25/day) (\$\$)		982.50		
(\$\$)		6,304.50		
Liabe Amount (50.00%) (\$\$)		3,152.25		
Global Sum Settlement (\$\$)		3,150.00		

INSPECTION

Date of Assignment: 04/06/2018

Date Inspected: 05/06/2018 Inspected At: Chunn Motor Work Pte Ltd - Amk (HQ)
Blk 10 #01-05/06, AMK Autopoint
Singapore 568047

Estimated Period of Repair: 7.0 days

Adjuster: BRYAN TANI

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 09 Jul 2018)	
Parts: 143	HYUNDAI SONATA 2.0 (A) (Catalogue:Merimen Singapore 1.0)	
Labour: Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SHA4613E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Distorted	538.80 FL	*538.80 FL
2	1		*FRONT BUMPER SPONGE	Not Necessary	136.30 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	504.10 FL	*- FL
4	1		*FRONT BUMPER BRACKET TOP (RH)	Not Necessary	22.40 FL	*- FL
5	1		*FRONT BUMPER PROTECTOR (RH)	Cut	29.20 FL	*29.20 FL
6	1		*FRONT BUMPER BRACKET (RH)	Not Necessary	20.10 FL	*- FL
7	1		*FRONT BUMPER SIDE BRACKET	Not Necessary	14.30 FL	*- FL
8	1		*HEADLAMP SUPPORT PANEL ASSY	Broken	1,023.00 FL	*1,023.00 FL
9	1		*HEADLAMP(RH)	Scratched / Broken	797.90 FL	*797.90 FL
10	1		*FRONT FENDER (RH)	Dented	593.00 FL	*593.00 FL
11	1		*FRONT FENDER SHIELD (RH)	Not Necessary	86.00 FL	*- FL
12	1		*WIPER CONTAINER	Not Necessary	59.00 FL	*- FL
13	1		*WIPER CONTAINER MOTOR	Not Necessary	63.00 FL	*- FL
14	1		*FRONT WHEEL RIM (RH)	Bent	284.70 FL	*284.70 FL
15	1		*FRONT WHEEL HUB CAP (RH)	Cut	145.00 FL	*145.00 FL
16	1		*FRONT WHEEL BEARING	Damaged	258.50 FL	*258.50 FL
17	1		*FRONT SHOCK ABSORBER (ASSY)(RH)	Distorted	203.70 FL	*203.70 FL
18	1		*FRONT SHOCK ABSORBER MOUNTING (RH)	Not Necessary	72.00 FL	*- FL
19	1		*FRONT SHOCK ABSORBER FORK (RH)	Distorted	203.30 FL	*203.30 FL
20	1		*FRONT SUSPENSION UPPER ARM (RH)	Distorted	240.00 FL	*240.00 FL
21	1		*STG TIE END	Distorted	66.50 FL	*66.50 FL
22	1		*FRONT SUSPENSION LOWER ARM (RH)	Distorted	685.20 FL	*685.20 FL
23	1		*KNUCKLE ARM (RH)	Distorted	558.60 FL	*558.60 FL
24	1		*FRONT FENDER ADVERTISEMENT LOGO (RH)	Cut	100.00 FS	*100.00 FS
25	1		*FRONT TYRE (RH)	Serviceable	207.00 FS	*- FS

F=Franchise part. S=SpcNelt. L=ListItemDisc.

Sub Total (\$\$)	6,911.60	5,727.40
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,320.92	1,125.48
Total Parts (\$\$)	5,590.68	4,601.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	800.00	500.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	20.00
5	TOWING CHARGE	New	50.00	0.00
6	REMOVE/REFIX UNDERCARRIAGE (FRT)	New	180.00	150.00
7	FRT WHEEL ALIGNMENT	New	100.00	60.00
Gross Labour Cost (\$\$)			1,730.00	1,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >