

REF: CS/FCI/8010062 d3 Special Instruction:
 ASS. REC. BY: ASSIGNMENT (Office)
 Surveyor: Karen Tan (CAS) of FCI Date/Time: 4/6/2018
 From (Person): Karen Tan (CAS) Bill to:
 Estimated Cost: OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS
 To Inspect Vehicle No: STL 3142Y Insured: SHA 4036X
 at Workshop to: Auto Wheels Tel: 9192 8963
 of No. 1 Bukit Batok Crescent #02-40
 Policy No: Claim No:
 Sum Insured: Excess:
 Make of Vch: D.O.A. 28/5/2018
 (Client's Record) H.O.D. Endorsement:
 CA / REV / REP. / REV 24 HRS
 Date/Time: Person Contacted: Vehicle IN/OUT

Date/Time	Action/Instruction () Estimate
4/11/19 @ 3.0pm	checked with Louis, the vehicle still claim against Ms. FCI.
4/11/19 @ 3.30pm	Louis said they already withdraw the claim.
	- cancel case - <u>Closed 21/11/19</u>

MOTOR SURVEY ASSIGNMENT

Date	30-05-2018	Our Ref No. D18004283MFSH
Accident Date	28-05-2018	Claim Type. Third Party
Insured Vehicle	SHA4036X	Third Party Vehicle. SJL3142Y
Survey Location	NO1 BUKIT BATOK CRESCENT #02-40 WCEGA PLAZA	
Contact Person.	LOUIS ONG	
Contact No.	91928963/ 91928963	Fax No. 0
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	AUTO WHEELS MOTORWORKS	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 20 November, 2019 3:15 PM
To: 'Claim Workflow System'
Cc: 'KARENTAN@MSFIRSTCAPITAL.COM.SG'; 'assignments'
Subject: RE: SURVEY ASSESSMENT - D18004283MFSH/1

Dear Sir/Mdm,

According to the repairer M/s Auto Wheels Motorworks, the third party owner had withdrawn claim from their workshop,

There is no inspection done, therefore we will close this case at our end without billing.

Best Regards,

Shiau Chan on behalf of Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 26 June, 2018 6:52 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; 'assignments' <assignments@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18004283MFSH/1

Dear Sir / Madam,

Please be informed no survey done for this case.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 26 June, 2018 6:48 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; cwsmotorclaims@msfirstcapital.com.sg
Subject: RE: SURVEY ASSESSMENT - D18004283MFSH/1

Dear Sir/Madam,

Kindly Let us know whether the Survey has done or not.

Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: 04 June 2018 11:50 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;
KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004283MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

P5: This is a system generated mail. Please do not reply to this mail.