

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 4 June 2018 10:16 AM  
**To:** motorclaims.sg@fwd.com; assignments  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** RE: SHC4197D - Survey (FWD)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]  
**Sent:** Monday, 4 June 2018 9:57 AM  
**To:** AsherSng@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Subject:** FW: SHC4197D - Survey (FWD)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate and TP GIA report.

Please request for a copy of video footage from TP and create the case in Merimen.

Our insured has yet reported the accident to us.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Josey Loh**

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

W fwd.com.sg



**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:BThaiyalN@smrt.com.sg>]  
**Sent:** Monday, 4 June, 2018 8:10 AM  
**To:** Motor Claims SG - SG Common; Belliana - SGUser  
**Cc:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Subject:** RE: SHC4197D - Survey (FWD)

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHC4197D** within 48 hours according to GIA guide line, involving your insured FV5701R

Insurance Company : **FWD SINGAPORE PTE LTD**  
Vehicle in **Woodlands. SMRT Depot**

Regards  
Shanti  
SMRT Automotive Services PTE LTD  
Accident Reporting Center (Claims Dept)  
6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



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