

Asher Sng (LKKAuto)

From: josey.loh@fwd.com
Sent: Friday, 1 February 2019 3:02 PM
To: Asher Sng (LKKAuto)
Cc: motorclaims.sg@fwd.com
Subject: RE: SHC4197D - Survey (FWD) Our ref: 1201800006988

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher,

Please proceed.

Thank you.

Regards,
Josey

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 29 January, 2019 11:52 AM
To: Josey Loh Kah Wai - SGUser
Cc: Motor Claims SG - SG Common
Subject: RE: SHC4197D - Survey (FWD) Our ref: 1201800006988

Hi Josey,

We refer to the above matter.

Police investigation result clearly show that TP was charged for careless driving.

We are of the opinion that BOLA 27 shall be applied and liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: josey.loh@fwd.com <josey.loh@fwd.com>
Sent: Monday, 28 January 2019 11:05 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: motorclaims.sg@fwd.com
Subject: RE: SHC4197D - Survey (FWD) Our ref: 1201800006988

Hi Asher,

Please be informed that TP was charged for Careless Driving.

Enclosed PIR for your reference.

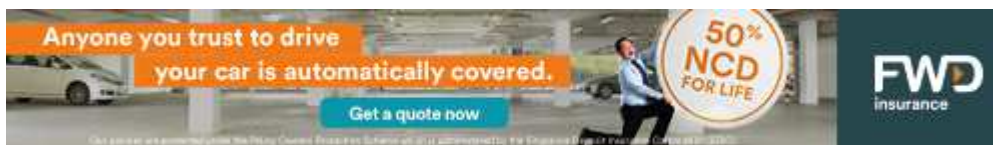
Thank you.

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg



From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Tuesday, 22 January, 2019 4:47 PM
To: Josey Loh Kah Wai - SGUser

Cc: Motor Claims SG - SG Common

Subject: RE: SHC4197D - Survey (FWD) Our ref: 1201800006988

Hi Josey,

We refer to the email below.

We are still pending video footage from third party,

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: josey.loh@fwd.com <josey.loh@fwd.com>

Sent: Tuesday, 22 January 2019 4:34 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: motorclaims.sg@fwd.com

Subject: RE: SHC4197D - Survey (FWD) Our ref: 1201800006988

Hi Asher,

Please update us on the status.

Thank you.

Regards,

Josey

From: Motor Claims SG - SG Common

Sent: Monday, 25 June, 2018 2:22 PM

To: Shu Pei (LKKAuto)

Cc: Asher Sng (LKKAuto); Josey Loh Kah Wai - SGUser

Subject: RE: SHC4197D - Survey (FWD) Our ref: 1201800006988

Hi Shu Pei,

Insured accident report uploaded in Merimen.

Hi Ahser,

Please request for a copy of video footage from TP repairer for our assessment.

Thank you.

Regards,
Clara

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 18 June, 2018 5:19 PM
To: Motor Claims SG - SG Common
Cc: Asher Sng (LKKAUTO)
Subject: RE: SHC4197D - Survey (FWD)

Dear Josey,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 4 June 2018 10:16 AM
To: motorclaims.sg@fwd.com; assignments <assignments@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SHC4197D - Survey (FWD)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]
Sent: Monday, 4 June 2018 9:57 AM
To: AsherSng@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: SHC4197D - Survey (FWD)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate and TP GIA report.

Please request for a copy of video footage from TP and create the case in Merimen.

Our insured has yet reported the accident to us.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg



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From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:BTaiyalN@smrt.com.sg>]
Sent: Monday, 4 June, 2018 8:10 AM
To: Motor Claims SG - SG Common; Belliana - SGUser
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Subject: RE: SHC4197D - Survey (FWD)

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHC4197D** within 48 hours according to GIA guide line, involving your insured FV5701R

Insurance Company : **FWD SINGAPORE PTE LTD**

Vehicle in **Woodlands. SMRT Depot**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



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