

## Khanchna (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Saturday, 7 March 2020 10:02 AM  
**To:** Khanchna (LKK Auto); Admin A  
**Cc:** Adeline Chng; Alfred Toh; Chee So Chow; Claims Dept of CTI  
**Subject:** Accident Involving GBG4150M (OI : SNM18D02757C02/tml/ock/at/chngpw) and SHC5156R (TP : LKK REF - CC3/CTI18010056/Kha3) on 31/05/2018  
**Attachments:** OI VIDEO - GBG 4150M.mp4

LKK REF - CC3/CTI18010056/Kha3  
CTPIS REF – SNM18D02757C02/0(tml/ock/at/chngpw)

Dear Kahnchna

Please proceed to reject the third party property damage claim based on Insured's video footage.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Friday, March 6, 2020 5:32 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBG4150M (OI : CTI - TBA) and SHC5156R (TP : LKK REF - CC3/CTI18010056/Kha3) on 31/05/2018

CTI REF – TBA (GBG4150M)  
LKK REF – CC3/CTI18010056/Kha3

Dear Sir/Madam,

We refer to the above matter and our e-mail dated 27/8/2018.

Appreciate your approval/instruction to reject the Third party's claim please.

Third party is chasing us for an update.

Thank you for your kind understanding.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Thursday, 5 March 2020 11:33 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBG4150M (OI : CTI - TBA) and SHC5156R (TP : LKK REF - CC3/CTI18010056/Kha3) on 31/05/2018

**CTI REF – TBA (GBG4150M)**

**LKK REF – CC3/CTI18010056/Kha3**

Dear Sir/Madam,

We refer to the above matter and our e-mail dated 27/8/2018.

Appreciate your approval/instruction to reject the Third party's claim please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Monday, 9 December 2019 1:09 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBG4150M (OI : CTI - TBA) and SHC5156R (TP : LKK REF - CC3/CTI18010056/Kha3) on 31/05/2018

**CTI REF – TBA (GBG4150M)**

**LKK REF – CC3/CTI18010056/Kha3**

Dear Sir/Madam,

We refer to the above matter and our e-mail dated 27/8/2018.

Appreciate your approval/instruction to reject the Third party's claim please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

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**From:** Khanchna (LKK Auto)

**Sent:** Tuesday, 6 August 2019 5:09 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving GBG4150M (OI : CTI - TBA) and SHC5156R (TP : LKK REF - CC3/CTI18010056/Kha3) on 31/05/2018

**CTI REF – TBA (GBG4150M)**

**LKK REF – CC3/CTI18010056/Kha3**

Dear Sir/Madam,

We refer to the above matter and our e-mail dated 27/8/2018.

Appreciate your approval/instruction to reject the Third party's claim please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Monday, 27 August, 2018 2:51 PM

**To:** Jowyn Tay

**Cc:** Claims Dept of CTI; Alfred Toh; Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GBG4150M (OI : CTI - TBA) and SHC5156R (TP : LKK REF - CC3/CTI18010056/Kha3) on 31/05/2018

**CTI REF – TBA**

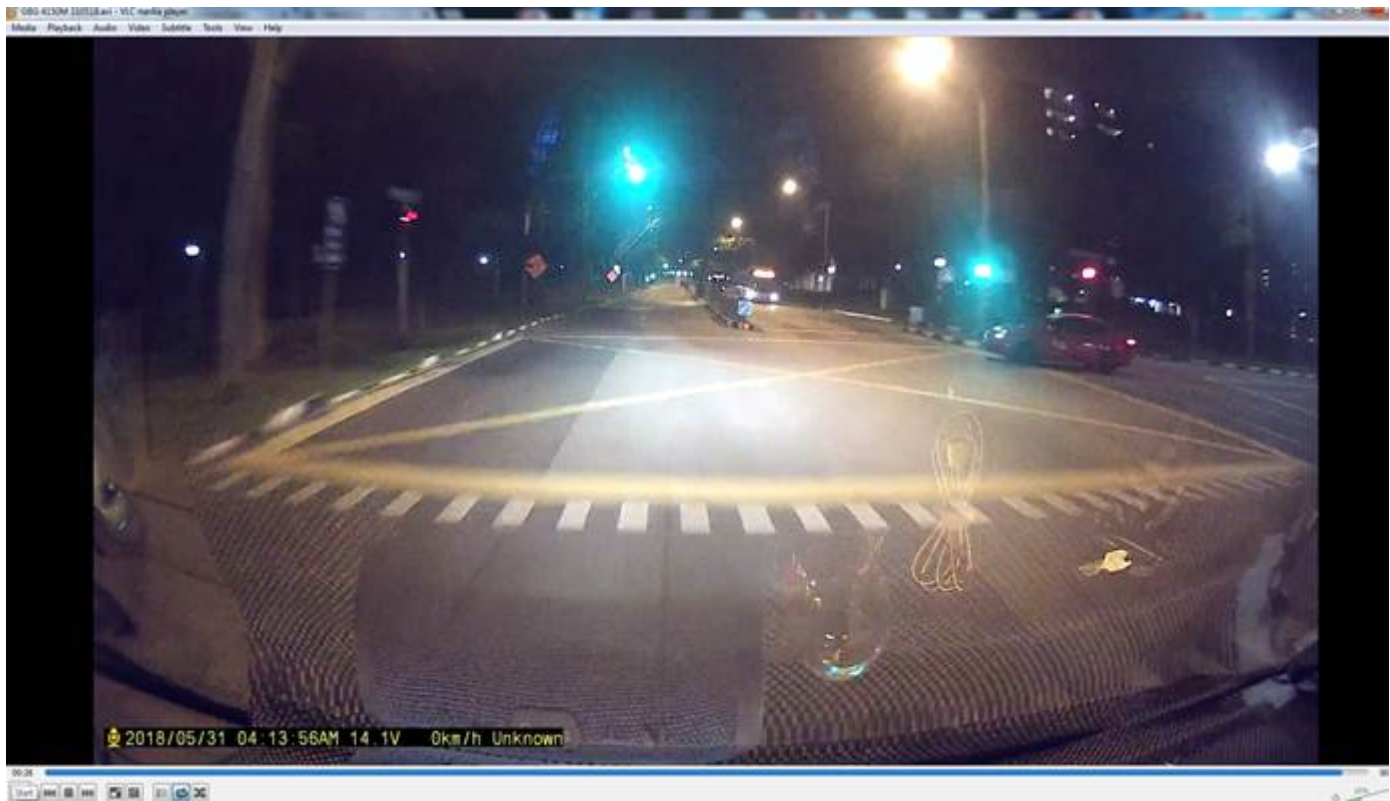
**LKK REF – CC3/CTI18010056/Kha3**

Dear Jowyn,

We refer further to the below email.

Please be informed that Insured had provided a copy of his video footage. Please refer to the attached copy.

Based on the footage, we observed that Insured vehicle was crossing the junction with green – amber traffic light (see below video screenshot). While the TP vehicle had already crossed the stop line to make a turn from the minor road without checking the oncoming vehicles on the main road.



As such, we are of the view that Insured vehicle had the right of way when crossing the junction.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Jowyn Tay [<mailto:jowyn.tay@sg.cntaiping.com>]  
**Sent:** Wednesday, 6 June, 2018 3:24 PM  
**To:** Mei Kwan (LKKAuto); Vic (LKKAuto)  
**Cc:** Bevan Lim (LKK Auto); Admin A; Jowyn Tay  
**Subject:** RE: Direct Settlement - Accident Involving GBG4150M (OI : CTI - TBA) and SHC5156R (TP : LKK REF - CC3/CTI18010056/Kha3) on 31/05/2018  
**Importance:** High

Dear Vic &/or Mei Kwan,

Please refer to the attachments.

Thank you.

Best Regards,

**Jowyn Tay**

Deputy Claims Executive  
Claims Department – Motor Division

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6174  
Fax (65) 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, 5 June, 2018 6:45 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG4150M (OI : CTI - TBA) and SHC5156R (TP : LKK REF - CC3/CTI18010056/Kha3) on 31/05/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5156R at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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