



ASS. REC. BY:

REF: *MS61*

*Kenneth*

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s *Kenn Seg*

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: *SF 101K* Yr Regn: *11, 17*

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or *A*

Make: *Lexus GS2007* c.c. *1996*

Colour: *M.P. White* AC: Insured / Std / NI / NA

Sp. Reading: *7321* T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: *JTHBA1BL 20A 006099*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: \_\_\_\_\_

R: *225/50R17*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. *9* mm

L/Bal. *9* mm

D.O.A. \_\_\_\_\_

Rear

R/Bal. *9* mm

L/Bal. *9* mm

D.O.I. *4/6/18*

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*File pass to Catherine, recovery without document.*

*[Signature]*  
*27/6/2018*

Date/Time, File Pass to?

: Preli. Report

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trlp: \_\_\_\_\_

Survey Fee:

Transportation:

S - RS - SI

Fixes

Others

TOTAL

Add Fee:  : Site Insp (\$ )

: Interview (\$ )

: Tech Invs (\$ )

: Weekend (\$ )

Report Format :

Lump Sum / I.B.I: (\$ )

**Catherine Chong (LKK Auto)**

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**From:** Lionel Tan <lionel\_tan@sg.msig-asia.com>  
**Sent:** Monday, 21 May, 2018 5:50 PM  
**To:** assignments; SUR  
**Cc:** 'bonnie kwok'  
**Subject:** FW: Our Ref: BK/18536.18, Yr Ref: MSC/V/18-000310, Acc Inv: SF 101 K & FBG 8651 H ON 26 FEBRUARY 2018

Hi

Please attend to the re-inspection notice and acknowledge.

Thanks

Regards,

Lionel Tan  
Executive, Claims Services (Motor)  
D: +65 6643 1307 | F: +65 6225 7402 | [lionel\\_tan@sg.msig-asia.com](mailto:lionel_tan@sg.msig-asia.com)

**From:** bonnie kwok [mailto:[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)]  
**Sent:** Monday, 21 May, 2018 4:26 PM  
**To:** Lionel Tan <lionel\_tan@sg.msig-asia.com>  
**Subject:** Our Ref: BK/18536.18, Yr Ref: MSC/V/18-000310, Acc Inv: SF 101 K & FBG 8651 H ON 26 FEBRUARY 2018

Dear Lionel

We refer to your letter dated 17 May 2018.

Kindly have your surveyor attend at Block 1017 Yishun Industrial Park A #01-240 Singapore 768759 on 4 June 2018 at 2.00 p.m. for the re-survey of our client's vehicle.

Kindly ensure that your surveyor attends punctually.

**Kindly let us know which surveyor you have appointed so that we may inform our client accordingly.**

Please let us have your offer of settlement as soon as possible.

Regards,  
June

**BONNIE KWOK LLC**

Advocates & Solicitors  
101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Reinspection

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Mar 2018		01 Mar 2018 14:45 Edit Adj Rpt	<b>\$50.00</b> Edit Estimates	<b>\$50.00</b> View Rpt		<b>Pending for Survey Report</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		[Created by insurer]							
Insured:	RAJENDRAN SOCRATES, ID: S7667094C, Tel: +6590835160								
Main Claimant:	TAN CHENG LONG, ID: S1262046B								
Vehicle Reg. No.:	SF101K	Date of Loss:	26/02/2018 18:00 - :59 [3 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/18-000310	Policy/Cover Note No.:	MSD/VMS/17-374986-CA (TP, Fire & Theft) Coverage: 24/12/2017 - 23/12/2018						
Vehicle Reg. No. (Insured):	FBG8651H	Policy No. (Claimant):	Excess:						
Repairer:	Kent Seng Car Service () Blk 1017 Yishun Industrial Park A, #01-240, 768759 Yishun - Tel: 67588367								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Lionel Tan Tian Pel - 6643 1307]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Imm.Advice due 02/03/2018]								
Driver/Custodian (Insured):	RAJENDRAN SOCRATES (41 / Male), NRIC: S7667094C, Tel: +6590835160								
Adj Asg. Remarks:	Please contact the workshop directly @ 6758 8367 to arrange for survey .								
<b>ASSOCIATED MAIL RECEIVED</b>		View All   Compose Case Mail							
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>		View All   Search Tasks   Create New Task   Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

PRS xbl

MSIG

2/3/18

SF101K

Nov 17

①

②

NX200T

Toyota Lexus  
white  
4480

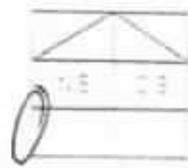
1998

SF 101K  
Kent Sney Car  
Blk 1017, Yishun Ind. Park A #01-240

JTHBAIBL20A006095

③  
④  
⑤

⑥  
225/50R17  
11



⑦ DUN BRIDE SH 95 LDA MC CHTEL PP 225  
TOYO YOKO

Policy Condition

Remarks: The van had commenced its  
residual the time of inspection

Ex. of General Use

24-0 Wooden Room Consistent? Yes/No

24-1 Air Seat Consistent? Yes/No

Ex. Records Cons. Yes/No

24-27 24-28 24-29 24-30 24-31 24-32 24-33 24-34 24-35 24-36 24-37 24-38 24-39 24-40 24-41 24-42 24-43 24-44 24-45 24-46 24-47 24-48 24-49 24-50 24-51 24-52 24-53 24-54 24-55 24-56 24-57 24-58 24-59 24-60 24-61 24-62 24-63 24-64 24-65 24-66 24-67 24-68 24-69 24-70 24-71 24-72 24-73 24-74 24-75 24-76 24-77 24-78 24-79 24-80 24-81 24-82 24-83 24-84 24-85 24-86 24-87 24-88 24-89 24-90 24-91 24-92 24-93 24-94 24-95 24-96 24-97 24-98 24-99 24-100

Date: \_\_\_\_\_

Person Conducted: \_\_\_\_\_

Time: \_\_\_\_\_

Year	Pass	Fail
8	8	9
8	8	8
w/s		
02-03-18		
5:30pm		
N/S Rear		

\* Repair Estimate : S\$ 7500 - 8500

\* 5 days

Pls Submit PRS report.

RECEIVED 7 MAY 2018

Case No: \_\_\_\_\_

Day of Report: \_\_\_\_\_

Preli Report

Final Report

Fee Key No: \_\_\_\_\_

250 Fee

PRS- \_\_\_\_\_

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	27/02/2018 11:32
Date Of Accident	26/02/2018 18:15
Exact Location Of Accident	T-JUNCTION CANBERRA RD & SEMBAWANG VISTA
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SF101K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN CHENG LONG
NRIC No	S1262046B
Email Address	ALLENCL@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-98180858
Alternative Phone No	OTHERS-98180858

### Vehicle Particulars

Manufacturer	TOYOTA
Model	LEXUS GS200T EXECUTIVE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P2025453
Cover Note Number	14/11/2017 - 13/11/2019

### Driver

Name of Driver	TAN CHENG LONG
NRIC No	S1262046B
Date Of Birth	05/04/1957
Occupation	INDOOR
Date Of Driving Pass	15/10/1977
Driving Experience	40 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98180858
Fax Number	
Contact Number	OTHERS-98180858
EMail Address	ALLENCL@SINGNET.COM.SG

Address	BLK 7 JALAN MATA AYER #01-43
Postcode	759152
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	TRAFFIC POLICE DIVISION HQ
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACHED SKETCH PLAN BY DRIVER.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBG8651H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF INJURED PERSON 1

Name	RIDER
------	-------

Approximate Age	
Injuries Sustain	HAND & LEG ABRASION
Injured person in which vehicle?	FBG8651H
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

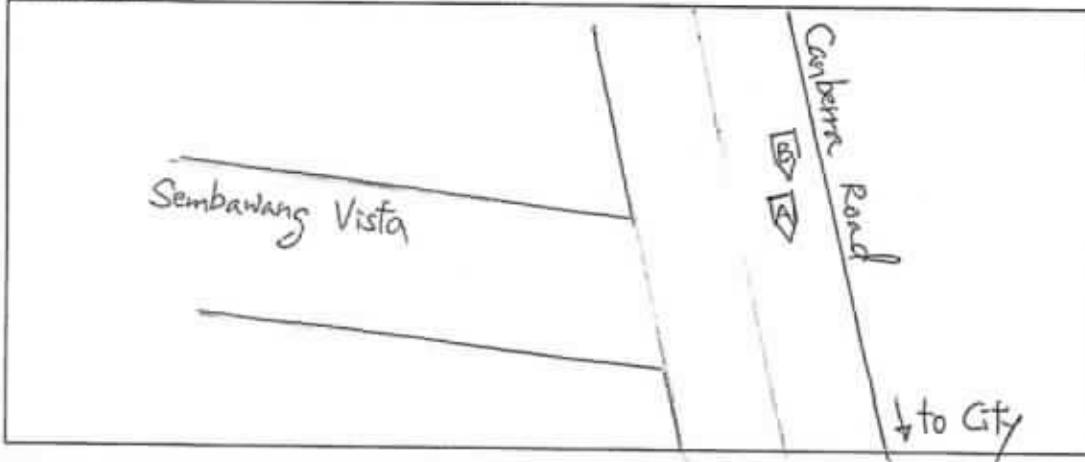
#### DETAILS OF INJURED PERSON 2

Name	PILLION
Approximate Age	
Injuries Sustain	HAND & LEG ABRASION
Injured person in which vehicle?	FBG8651H
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

Sketch Plan Pg. 1

Date of accident: 26/02/18 Time: 6:15 pm Location: T junction Canberra Rd & Sembawang Vista  
 My Vehicle A: SF101K Vehicle B: FBG 8651H Vehicle C: -

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report attached  
 T/ 2018 0226 / 2188.

Claim OD/TP at Ah Lim Motor  Claim OD/TP at other workshop  Reporting Only

Remarks : Please forward a copy of my efile accident report to:

My workshop :  
 Email address :  
 & myself :  
 Email address :

Note : Please take note that your insurer have 14 days timeframe for you to submit own damage claim under your own policy. Kindly check with your own insurer for more information.

DECLARATION

We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:  
27/2/18 11.am

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:



Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

( Ah Lim Motor Company )

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
\_\_\_\_\_  
Policyholder's Signature  
Date & Time: 27/1/17  
SF101K

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



**SINGAPORE  
POLICE FORCE**



T/20180226/2188

Police Station Of Origin:  
Traffic Police Division HQ  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

1 of 3

Report No. T/20180226/2188

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 26/02/2018 19:57	Video Report No.:	Station Diary No.:
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Informant's Particulars			
Name of Informant: TAN CHENG LONG		Address: APT BLK 7 JLN MATA AYER #01-43 EUPHONY GARDENS SINGAPORE 759152	
ID Type / ID No.: NRIC NO / S1262046B		Contact No.: Home/Office: Mobile: 98180858	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 60	Date of Birth: 05/04/1957	Type of Informant: Driver
Race: Chinese		Language: English	Institution / School Name:
Occupation: WORKSHOP MANAGER		Driving Licence Information: Class: 3 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 26/02/2018 18:15	Type of Location: T-Junction
Location: CANBERRA ROAD ALONG CANBERRA ROAD AND SEMBAWANG VISTA				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Light
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
FBG8651H		BAJAJ CHETAK	PULSAR 200 NS MANUAL			1
SF101K	Car	TOYOTA	LEXUS GS200T EXECUTIVE	White		0

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date



**SINGAPORE  
POLICE FORCE**



T/20180226/2188

Police Station Of Origin:  
Traffic Police Division HQ  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

2 of 3

Report No. T/20180226/2188

## CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
SF101K	AXA INSURANCE SINGAPORE PTE LTD	P2025453	14/11/2017	13/11/2019

**Brief Details.**

ON THE ABOVE MENTIONED DATE TIME AND LOCATION, I WAS TRAVELLING ALONG CANBERRA ROAD TOWARDS CITY. WHEN I COME TO THE T JUNCTION AT SEMBAWANG VISTA. THE TRAFFIC LIGHT WAS AMBER. AND I APPLIED BRAKE, SUDDENLY A IMPACT FROM REAR LEFT. THAT A MOTORCYCLE OF (FBG8651H) CRASH ONTO MY REAR LEFT. I HELP THE BOTH OF THEM TO THE SIDE OF THE ROAD. AND SOMEONE CALLED THE AMBULANCE . THE BOTH RIDER AND PILLION WAS CONVEYED BY THE AMBULANCE TO KTPH.



**SINGAPORE  
POLICE FORCE**



T/20180226/2188

Police Station Of Origin:  
Traffic Police Division HQ  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

3 of 3

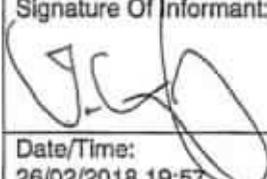
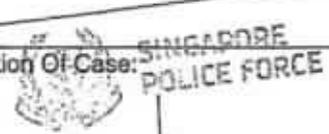
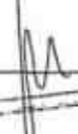
Report No. T/20180226/2188

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: TP / MUHAMMAD HAZIQ BIN SAIFUDDIN	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 26/02/2018 19:57
Officer In Charge Of Case: TP / GIT / Sr Staff Sgt MOHAMMAD ABDILLAH BIN PALIL Contact No.: 65476246	Classification Of Case: 
Authentication Stamp NP168	



## PRIORITY SERVICES

Insurance Loss Adjusters And Motor Appraisers  
Block 779 Yishun Avenue 2 #01-1545 Singapore 760779  
Tel : 62934822 Fax : 62963283

Messrs. Tan Cheng Long  
Block 7, #01-43  
Jalan Mata Ayer  
Singapore 759152

Bill No. DN/TP/18/0058/KSCS  
27/04/2018

		Dr.
To		
Survey Fee (S \$) :		
Photographs (S \$) :		
Transport (S \$) :		
Resurvey (S \$) :		
Site-Survey (S \$) :		
Services rendered including photographs and transport charges		(S \$) 875.00
Our reference :	TP/0035/02/18	
Insured :		
Policy / Cert. No. :		
Your Claim No. :	Third Party Claim	
Vehicle :	Lexus GS200T (A) - SF101K	
Dollars :	Eight Hundred Seventy Five Only	
Checked by	for PRIORITY SERVICES	
		
E. & O. E.		

Only our official receipt will be recognised for payment made on this account



# PRIORITY SERVICES

Insurance Loss Adjusters And Motor Appraisers  
Block 779 Yishun Avenue 2 #01-1545 Singapore 760779  
Tel : 62934822 Fax : 62963283

## VEHICLE INSPECTION REPORT

Report No. TP/0035/02/18	Date of Report	: 27 April 18
To : Tan Cheng Long	Date of Request	: 1 March 18
Block 7, #01-43	Report requested by	: Tan Cheng Long
Jalan Mata Ayer	Date of Accident	: 26 February 18
Singapore 759152	Date of Inspection	: 1 March 18
	Claim No.	: Third Party Claim

### PARTICULARS OF DAMAGED VEHICLE

Registration Plate No	: SF101K	Odometer Reading	: 4,480 km
Make	: Lexus	Carrying Capacity	: 4
Model	: GS200T (A)	Radio / Cassette / CD	: Yes
Year of Manufacture	: 2017	Air-Conditioner	: Yes
Colour	: Pearl White	Wing Mirror	: Yes
Engine Capacity	: 1,998 cc	Clock	: Yes
Engine No	: --	Seat Belts	: Yes
Chassis / Frame No	: JTHBA1BL20A006099	Others	: Nil

### TYRE CONDITION

Front Left	: 9mm	Front Right	: 9mm
Make	: Bridgestone	Make	: Bridgestone
Rear Left	: 9mm	Rear Right	: 9mm
Make	: Bridgestone	Make	: Bridgestone
Spare	:	Road Wheels Type	: Alloy

(The above represents the approximate remaining life of tyre treads)

Jack & Tools	: Intact	Spare Tyre	: Intact
--------------	----------	------------	----------

### PRE-ACCIDENT CONDITION OF DAMAGED VEHICLE (Static tests only)

General Body Work	: Good
Paint Work	: Good
Handbrake	: Serviceable
Footbrake	: Serviceable
Steering	: Serviceable
Apparent engine modification	: Nil

*This report is confidential and is given for the use of clients and their agents and any disclosure or publication of it or parts thereof shall be the responsibility of such person and no liability shall be attached to us therefore.*

**ASSESSMENT**

	<u>Repairer's Estimate (S \$)</u>	<u>Our Recommendation (S \$)</u>
Spare Parts :	13,444.22	11,181.73
Labour Charges :	3,650.00	2,910.00
Paint Work :	2,000.00	1,800.00
Towing Charges :	0.00	0.00
Others :	0.00	0.00
Totals :	19,094.22	15,891.73

Reduction (S \$) : 5,594.22

Recommended Reserve (S \$) : 13,500.00 (Lump Sum)

Estimated Normal Period of Repairs : 13 working days

**CONTRIBUTIONS BY INSURED**

Excess (S \$) : N/A

Others : --

**GENERAL REMARKS**

WITHOUT PREJUDICE

Continuation Sheet

The Assignment

The survey was conducted at Kent Seng Car Services, Block 1017, Yishun Industrial Park A, #01-240, Singapore 768759.

Follow-up inspection has been conducted.

Point of Impact

At the rear LH portion.

Damages

The boot lid, rear bumper, rear bumper lower garnish, LH tail-lamp, end panel, LH rear fender, LH exhaust silencer, etc.

Other parts were also found damaged. (see schedule for details)

Adjustment / Recommendation

We have inspected thoroughly each and every item on the repairer's estimate against the actual damages found on the vehicle and we list the breakdown of our findings and our recommendation as per schedule attached.

Our adjusted amount for the cost of repairs is \$15,891.73

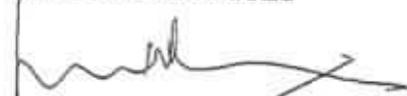
Conclusion

The repairer has agreed to undertake repairs at a lump sum of \$13,500.00

We now revert to you for your decision on repairs.

Very truly yours

**PRIORITY SERVICES**



**JIMMY S. T. LEE** AMSOE, AMIRTE, AMSAE-AUS, MSAAA  
Motor Appraiser

  
**LAWRENCE NG**  
Motor Appraiser

Encl. Photographs of the damaged vehicle taken by us during inspection.

Vehicle No : SF101K Lexus GS200T (A)

TP/0035/02/18

Workshop : Kent Seng Car Services

Replacement of Parts	Condition	Repairer's Estimate (S \$)	Dist.%	Our Recommendation (S \$)	Dist.%
To Supply :					
1pc. Boot lid <i>834.20</i>	Dented	971.10		971.10	10
1pc. Boot lid 'Lexus' emblem	Necessary	72.81		72.81	10
1pc. Boot lid centre emblem	Necessary	65.80		65.80	10
1pc. Boot lid 'GS200t' emblem	Necessary	75.47		75.47	10
1pc. Boot lid LH lamp <i>942.20</i>	Cracked	982.30		982.30	10
1pc. Boot lid inner trim	Refit	567.00		--	10
1set. Boot lid inner trim clips	Necessary	50.00		50.00	10
1pc. Rear bumper	Dented	907.71		907.71	10
1set. Rear bumper clips	Necessary	60.00		60.00	10
1pc. Rear bumper LH reverse sensor	Dented / Malfunction	432.80		432.80	10
1pc. Rear bumper LH side reflector	Cracked	68.90		68.90	10
1pc. Rear bumper RH side retainer	Refit	98.70		--	10
1pc. Rear bumper LH side retainer	Bent	98.70		98.70	10
1pc. Rear bumper RH side support bracket	Refit	101.30		--	10
1pc. Rear bumper LH side support bracket	Cracked	101.30		101.30	10
1pc. Rear bumper lower garnish	Dented	478.40		478.40	10
1pc. Rear bumper lower garnish LH exhaust silencer chrome finisher	Dented	341.60		341.60	10
1pc. Rear bumper inner sponge	Cracked	141.61		141.61	10
1pc. Rear bumper reinforcement <i>416.90</i>	Dented	482.40		<i>R</i> 482.40	<i>X</i> 10
1pc. LH tail-lamp <i>134.90</i>	Cracked	911.60		911.60	10
1pc. LH tail-lamp side garnish	Cracked	125.67		125.67	10
1pc. LH tail-lamp panel	Dented / Repair	175.30		--	10
1pc. End panel	Dented / Distorted	892.40		<i>L.R 1800</i> 892.40	10
1pc. End panel inner garnish	Cracked / Deformed	455.90		455.90	10
1set. End panel inner garnish clips	Necessary	34.00		34.00	10
1pc. Rear windscreen glass <i>1560.60</i>	Necessary	1,679.30		1,679.30	10
1pc. Rear LH fender	Dented / Distorted	858.60		858.60	10
1pc. Rear LH fender petrol cover panel	Dented / Distorted	154.60		154.60	10
1pc. Exhaust silencer LH	Bent	1,221.07	<i>L.R 2000</i>	1,221.07	<i>X</i> 10
2pcs. Exhaust silencer rubber mountings LH	Broken / Dislodged / Missing	129.40		129.40	10
1pc. Rear LH blind spot monitor sensor control unit	Cracked	558.48		<i>N/A</i> 558.48	10 <i>X</i>
Sub-Total :-		13,294.22		12,351.92	
Total Discount :-		--		1,235.19	
		13,294.22		11,116.73	
Special Nett Items :-					
1tube. Rear windscreen glass sealant	Necessary	100.00		40.00	

Vehicle No : SF101K Lexus GS200T (A)  
 Workshop : Kent Seng Car Services

TP/0035/02/18

Replacement of Parts	Condition	Repairer's Estimate (S S)	Dist. %	Our Recommendation (S S)	Dist. %
1pc. Rear windscreen glass inner seal	Necessary	50.00		25.00	
<b>Total For Parts :-</b>		<b>13,444.22</b>		<b>11,181.73</b>	
<b>Labour Charges :</b>					
To remove & replace the above listed parts, knock, straighten & reshape, cut & weld body panel parts where necessary, reposition & re-align, replacement of parts to the original position including adjustment.		2,000.00		1,750.00	125%
Apply rust coating on the replaced & repaired panels.		120.00		80.00	30%
Check wiring & lighting system on affected areas.		150.00		80.00	20%
Remove, re-install & replace rear windscreen glass, sealant & inner seal.		200.00		120.00	
Remove, re-install & replace rear inner trims, garnishes & boards to assist repairs.		280.00		200.00	150%
Remove & re-install roof lining, seats & rear safety seat belt to assist repairs.		450.00		350.00	200%
Remove & replace LH exhaust silencer & rubber mounting.		200.00		150.00	80%
Remove & re-install fuel tank, pipes, hoses & sensor to assist repairs.		250.00		180.00	80%
<b>Spray Painting :</b>					
To putty & spray repaired & replaced body panels.		2,000.00		1,800.00	1200%
<b>Grand Total :-</b>		<b>19,094.22</b>		<b>15,891.73</b>	

Surveyed By : Lawrence Ng

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Reinspection

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Mar 2018		01 Mar 2018 14:45 <a href="#">Edit Adj Rpt</a>	<b>S\$9,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$9,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>RAJENDRAN SOCRATES</b> , ID: S7667094C, Tel: +6590835160								
Main Claimant:	<b>TAN CHENG LONG</b> , ID: S1262046B								
Vehicle Reg. No.:	<b>SF101K</b>	Date of Loss:	26/02/2018 18:00 - :59 [3 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MSC/V/18-000310</b>	Policy/Cover Note No.:	MSD/VMS/17-374986-CA (TP, Fire & Theft) Coverage: 24/12/2017 - 23/12/2018						
Vehicle Reg. No. (Insured):	<b>FBG8651H</b>	Policy No. (Claimant):							
Excess:									
Repairer:	<b>Kent Seng Car Service ( )</b> Blk 1017 Yishun Industrial Park A, #01-240, 768759 Yishun - Tel: 67588367								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Lionel Tan Tian Pei</b> - 6643 1307]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Imm.Advice due 02/03/2018]								
Driver/Custodian (Insured):	RAJENDRAN SOCRATES (41 / Male), NRIC: S7667094C, Tel: +6590835160								
Adj Asp. Remarks:	Please contact the workshop directly @ 6758 8367 to arrange for survey .								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SF101K (MSC/V/18-000310)  
[FBG8651H]  
TP  
TAN CHENG LONG  
Feb 26 2018 6:00PM  
[RAJENDRAN SOCRATES]  
Kent Seng Car Service

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser
<b>Letters/Correspondences</b>							1 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print				
1	01/03/18 14:43	Non Reporting Letter to OI		Load HTML					
<b>Photos/Images</b>							3 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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33	07/05/18 11:24	Photographs of Damaged Parts		Load JPG					
34	07/05/18 11:24	Photographs of Damaged Parts		Load JPG					

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	01/03/18 14:45	TPD SF101K - PRI		<input type="checkbox"/>
2	06/03/18 08:21	TPD SF101K GIA REPORT <small>From: SC - Reg. No: FBG8651H, Claimant: RAJENDRAN SOCRATES</small>		<input type="checkbox"/>
3	17/05/18 16:25	TPD SF101K - SURVEY REPORT & TAX INVOICE		<input type="checkbox"/>
4	17/05/18 16:25	TPD SF101K - COLOUR PHOTO		<input type="checkbox"/>
5	17/05/18 16:25	TPD SF101K - COLOUR PHOTO		<input type="checkbox"/>
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1	28/06/18 12:38	PHOTO		<input type="checkbox"/>
2	28/06/18 12:39	PRS Invoice		<input type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18004007/KTBE2-1

Date: 28/06/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VMS/17-374986-CA
Claimant Vehicle No :	SF101K	Insured Vehicle No :	FBG8651H
Date of Loss:	26/02/2018	Nature of Claim:	TP
		Claim No:	MSC/V/18-000310

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SF101K	Engine No:	8ARZ094040
Make & Model:	TOYOTA LEXUS, 2.5 ES250 AUTO (A)	Chassis No:	JTHBA1BL20A006099
Reg. Date:	14/11/2017 (Man. Year: 2017)	Odometer:	7321 km
Colour:	Metallic Pearl White		
Engine Capacity:	1998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Bridgestone 9 mm	Rear Left Side:	Bridgestone 9 mm
Front Right Side:	Bridgestone 9 mm	Rear Right Side:	Bridgestone 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,444.22	8,133.47	5,310.75	39.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,650.00	3,130.00	2,520.00	44.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>19,094.22</b>	<b>11,263.47</b>	<b>7,830.75</b>	<b>41.01</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>9,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>19,094.22</b>	<b>9,000.00</b>	<b>10,094.22</b>	<b>52.87</b>

## INSPECTION

Date of Assignment:	01/03/2018	
Date Inspected:	04/06/2018	Inspected At: Kent Seng Car Service Blk 1017 Yishun Industrial Park A, #01-240 Singapore 768759
Estimated Period of Repair:	7.0 days	

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Jun 2018)
Parts: 143	TOYOTA LEXUS 2.5 ES250 AUTO (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SF101K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Replaced	971.10 F	*854.20 FL
2	1		*BOOT LID LEXUS EMBLEM	Replaced	72.81 F	*72.81 FL
3	1		*BOOT LID CENTRE EMBLEM	Replaced	65.80 F	*65.80 FL
4	1		*BOOT LID GS200T EMBLEM	Replaced	75.47 F	*75.47 FL
5	1		*BOOT LID LH LAMP	Replaced	982.30 F	*942.00 FL
6	1		*BOOT LID INNER TRIM	Refit	567.00 F	*- FL
7	1		*SET BOOT LID INNER TRIM CLIPS	Replaced	50.00 F	*50.00 FL
8	1		*REAR BUMPER	Replaced	907.71 F	*907.71 FL
9	1		*SET REAR BUMPER CLIPS	Replaced	60.00 F	*60.00 FL
10	1		*REAR BUMPER LH REVERSE SENSOR	Replaced	432.80 F	*432.80 FL
11	1		*REAR BUMPER LH SIDE REFLECTOR	Replaced	68.90 F	*68.90 FL
12	1		*REAR BUMPER RH SIDE RETAINER	Refit	98.70 F	*- FL
13	1		*REAR BUMPER LH SIDE RETAINER	Replaced	98.70 F	*98.70 FL
14	1		*REAR BUMPER RH SIDE SUPPORT BRACKET	Refit	101.30 F	*- FL
15	1		*REAR BUMPER LH SIDE SUPPORT BRACKET	Replaced	101.30 F	*101.30 FL
16	1		*REAR BUMPER LOWER GARNISH	Replaced	478.40 F	*478.40 FL
17	1		*REAR BUMPER LOWER GARNISH LH EXHAUST SILENCER CHROME FINISHER	Replaced	341.60 F	*341.60 FL
18	1		*REAR BUMPER INNER SPONGE	Replaced	141.61 F	*141.61 FL
19	1		*REAR BUMPER REINFORCEMENT	Repaired	482.40 F	*- FL
20	1		*LH TAIL-LAMP	Replaced	911.60 F	*754.90 FL
21	1		*LH TAIL-LAMP SIDE GARNISH	Replaced	125.67 F	*125.67 FL
22	1		*LH TAIL-LAMP PANEL	Repaired	175.30 F	*- FL
23	1		*END PANEL (LOCAL REPAIR)	Replaced	892.40 FS	*180.00 FS
24	1		*END PANEL INNER GARNISH	Replaced	455.90 F	*455.90 FL
25	1		*SET END PANEL INNER GARNISH CLIPS	Replaced	34.00 F	*34.00 FL
26	1		*REAR WINDSCREEN GLASS	Replaced	1,679.30 F	*1,560.60 FL
27	1		*REAR LH FENDER	Replaced	858.60 F	*858.60 FL
28	1		*REAR LH FENDER PETROL COVER PANEL	Replaced	154.60 F	*154.60 FL
29	1		*EXHAUST SILENCER LH	Repaired	1,221.07 F	*- FL
30	2		*EXHAUST SILENCER RUBBER MOUNTINGS LH	Replaced	129.40 F	*129.40 FL
31	1		*REAR LH BLIND SPOT MONITOR SENSOR CONTROL UNIT	Not Changed	558.48 F	*- FL
32	1		*REAR WINDSCREEN GLASS SEALANT	Replaced	100.00 FS	*40.00 FS
33	1		*REAR WINDSCREEN GLASS INNER SEAL	Replaced	50.00 FS	*25.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) **13,444.22**    **9,009.97**  
 - List Item Discount on L Items 0.00/10.00% (\$\$)    0.00    876.50

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
					Total Parts (S\$)	13,444.22	8,133.47

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & REPLACE THE ABOVE LISTED PARTS, KNOCK, STRAIGHTEN & RESHAPE, CUT & WELD BODY PANEL PARTS WHERE NECESSARY, RE-POSITION & RE-ALIGN, REPLACEMENT OF PARTS TO THE ORIGINAL POSITION INCLUDING ADJUSTMENT	New	2,000.00	1,250.00
2	APPLY RUST COATING ON THE REPLACED & REPAIRED PANELS	New	120.00	30.00
3	CHECK WIRING & LIGHTING SYSTEM ON AFFECTED AREAS	New	150.00	20.00
4	REMOVE, RE-INSTALL & REPLACE REAR WINDSCREEN GLASS, SEALANT & INNER SEAL	New	200.00	120.00
5	REMOVE, REINSTALL & REPLACE REAR INNER TRIMS, GARNISHES & BOARDS TO ASSIST REPAIRS	New	280.00	150.00
6	REMOVE & RE-INSTALL ROOF LINING, SEATS & REAR SAFETY SEAT BELT TO ASSIST REPAIRS	New	450.00	200.00
7	REMOVE & REPLACE LH EXHAUST SILENCER & RUBBER MOUNTING	New	200.00	80.00
8	REMOVE & RE-INSTALL FUEL TANK, PIPES, HOSES & SENSOR TO ASSIST REPAIRS	New	250.00	80.00
9	TO PUTTY & SPRAY REPAIRED & REPLACED BODY PANELS	New	2,000.00	1,200.00
<b>Gross Labour Cost (\$\$)</b>			<b>5,650.00</b>	<b>3,130.00</b>

Report was unsubmitted during this print-out.

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