

INS. CASE OWNER:

thirichuan

CC3 / LCR 180

00011, R1pa352

LKK:

IDAC:

Surveyor:

ABUL

DOI:

ASSIGNMENT

31/5/2018

THURS.

Date / Time:

31/5/18

Registered in Merimen:

3/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLQ7309H

Name of Insured:

LPP PH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

29/05/18 (Gues PH)

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ong Hock See

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

HB 1699Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

GMP7.00



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/6/18
14/7HB 1699Y - (2/16/18) 10:06 AM / 11:20 AM; 3/6/18
SLQ 7309H. X

16/6/18

✓ TP video. Traffic light green in TP's favour.

16/6/18

Sent TP video to Harchuan. SAB.
Sent letter to OI via email.

30/7/18

File pass to typeman to close

24/9/18

DV sent

20/9/18

File pass to Mōi Kuan to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

24/7/18 16/6/18
(by email)

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.: 1411.

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

Loss of Use (LOU):

SS

Loss of Income (LOI):

SS

LOR only

LOU only

SS

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Payee 2: (Strike if N.A.)

SS

Payee 3: (Strike if N.A.)

SS

Name 1:

Name 2:

Name 3:

SMRT Taxis Pte Ltd

Signature: *Rome*

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No:

at Workshop m/s _____

of _____

Insured:

Policy No.

Claims No.

Sum Insured:

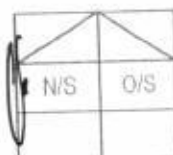
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

10

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: **SHB 16944** Yr Regn: **2017 / Jun**

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **TOYOTA PRIMO**

G.C. **1798**

Colour: **MAROON**

A/C Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

5T0KN364005768781

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

29/05/18

D.O.A.

31/05/18

Survey held at

SMART

Des. of Damages: Frt / Rear / O/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP \$ 14099.16 (Reel \$ 562687 29%)

05/18/2134

SLH

SLQ 7309H

1023.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18010011/R1pa3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 03-06-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 7309H	Veh. Inspected	SHB 1699Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	29/05/2018	Inspection Date	31/05/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



8-6-18 / 11:03

SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

31-5-18 / 15:03

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1699Y
 Ref. No : TAX/05/18/2134
 Reg. Date : 19/01/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : BOHARI BIN TAWAL
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 29/05/2018 04:15:00 PM
 Accident Reported Date / Time : 30/05/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Rasul
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 29/05/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096339
 Special Instruction to ARC, if any :

9142
9521

TOWED \$40 + \$40 = \$80/SLQ7309H

Before paint photo, After repair photo FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL / HP : 9001 0068. email: rasul@lkkauto.com

Prepared Date : 30/05/2018 03:37:42 PM

Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date

31-5-18

2nd

Date

113448

1 1 1 1
1/4 1/2 3/4 1Supplementary
to Report the Supplementary part 1/1

113480km

QC 14-06-18 8.14

Reject No wash

In Side

Pass

13.6.2018

16:30

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U005768781

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,183.00	1,030.00
Total Spray Painting Charges	: 1,674.00	800.00
Total Material Charges	: 14,771.91	11,539.16
Other Charges	: 2,147.00	730.00
TOTAL	: 19,775.91	14,099.16
Lump Sum Total	: 0.00	0.00
No. of Repair Days	: 10.00	10.00 ✓
Prepared / Adjusted By	:	RASUL (LKK)
Arc / Surveyor Sign Off Date	: 31/05/2018 09:59:49 AM	31/05/2018 02:54:46 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/05/2018 09:57:46 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1806-0403

Invoice No :

Quotation Date : 19/6

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 5/31/2018 9:57:52 AM

11,539.16 ✓
+ 1,030.00 ✓
+ 1,530.00 ✓

14,099.16 @ 10 days
Confirmed.

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	1,183.00	1,030.00 ✓
Total Labour	1,183.00	1,030.00 ✓

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	378.00	200.00 ✓
TO RESPRAY VIEW MIRROR	180.00	0.00
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00 ✓
TO RESPRAY CENTER PILLAR LH	180.00	100.00 ✓
TO RESPRAY REAR DOOR LH	378.00	200.00 ✓
TO RESPRAY REAR FENDER LH	378.00	200.00 ✓
Total Spray Painting & Panel Beating	1,674.00	800.00 ✓

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	112.00	80.00 ✓
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	60.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	100.00 ✓
TO CHECK & RESET SYSTEM FUNCTION	350.00	100.00 ✓
TO REMOVE / REFIT SEAT	120.00	60.00 ✓
TO REMOVE & REFIT REAR QUARTER GLASS LH	120.00	0.00
TO REMOVE & REFIT ROOF LINING	120.00	60.00 ✓
TO TRANSFER DOOR MECHANISM	240.00	120.00 ✓
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00
TO REMOVE AND REFIT WIRE HARDESS	250.00	0.00
TO REMOVE AND REFIT AIR BAG SYSTEM	250.00	150.00 ✓
TO REMOVE AND REFIT FRONT SEAT BELT	120.00	0.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	2,147.00	730.00 ✓

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
67002-47070		6505529	DOOR FRT/LH	1	894.40	25.00	670.80	Replace	Replace	No	EUC
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No	NEC
75720-47021			DOOR BELT FRT/LH	1	69.20	25.00	51.90	Replace	Check	No	X
68740-12120			HINGE LOWER LHF, DOOR	1	90.10	25.00	67.58	Replace	Check	No	X
68720-15151			HINGE UPPER LHF, DOOR	1	80.50	25.00	60.38	Replace	Check	No	X
68610-47021			CHECK ASSY, FR DOOR,	1	150.30	25.00	112.73	Replace	Check	No	X
82152-47430			WIRE LHF, DOOR	1	436.40	10.00	392.76	Replace	Check	No	X
62312-47030			WEATHERSTRIP, FRONT DOOR OPENING TRIM, LH	1	277.80	25.00	208.35	Replace	Check	No	X
67862-47030			DOOR WEATHER STRIP FRT/LH	1	171.20	25.00	128.40	Replace	Replace	No	NEC
69206-47050			DOOR INNER HANDLE FRT/LH	1	84.70	25.00	63.53	Replace	Check	No	X
69210-74030			DOOR OUTER HANDLE FRT/LH	1	370.80	25.00	278.10	Replace	Check	No	X
69217-74010			COVER, FRONT DOOR OUTSIDE HANDLE	1	14.10	25.00	10.58	Replace	Check	No	X
69040-47070			DOOR LOCK FRT/LH	1	575.80	25.00	431.85	Replace	Replace	No	JAM
69410-33010			DOOR LOCK STRIKER	0	40.50	25.00	0.00	Replace	Not given	No	X
67620-47601			DOOR LH FRT TRIM BOARD	1	655.70	25.00	491.78	Replace	Check	No	X
69802-52070			DOOR REGULATOR SUB-ASSY, FRT/REAR LH	1	224.80	25.00	168.60	Replace	Replace	No	S
85720-47110			MOTOR ASSY, POWER WINDOW REGULATOR, LH	1	941.80	10.00	847.62	Replace	Replace	No	S
68151-47030			RUN CHANNEL LHF, DOOR	1	116.90	25.00	87.68	Replace	Check	No	X
75756-47020			MOULDING, FR DOOR WINDOW LH	1	53.70	25.00	40.27	Replace	Replace	No	NEC
87940-47310		6505599	MIRROR ASSY, LH	0	1,224.90	25.00	0.00	Replace	Not given	No	X
81740-52040		6505465	MIRROR LAMP LH	0	65.30	10.00	0.00	Replace	Not given	No	X
87945-74010		6505597	COVER, OUTER MIRROR, LH	0	107.40	25.00	0.00	Replace	Not given	No	X
75852-47900			MOULDING BODY, LH	1	673.60	100.00	0.00	Replace	Repair	No	R
61312-47020			PILLAR, CTR BODY LH	1	307.70	25.00	230.78	Replace	Replace	No	S
67004-47080		6505487	DOOR RR/LH	1	954.50	25.00	715.87	Replace	Replace	No	S
			STICKER DECAL 6555 8888 (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No	NEC
68760-20122			HINGE UPPER LHR, DOOR	1	81.70	25.00	61.28	Replace	Replace	No	S
68780-52031			HINGE LOWER LHR, DOOR	1	72.20	25.00	54.15	Replace	Replace	No	S

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
68630-47031			CHECK ASSY, RR DOOR,	0	150.30	25.00	0.00	Replace	Not given	No X	NN
75740-47021			DOOR BELT RR/LH	1	69.20	25.00	51.90	Replace	Check	No X	NN
75762-47020			MOULDING, RR DOOR WINDOW LH	1	69.20	25.00	51.90	Replace	Replace	No	NEC
67872-47030			DOOR WEATHER STRIP RR/LH	1	171.20	25.00	128.40	Replace	Replace	No	NN
69060-47080			DOOR LOCK RR/LH	1	709.30	25.00	531.98	Replace	Check	No X	NN
69410-33010			DOOR LOCK STRIKER	0	40.50	25.00	0.00	Replace	Not given	No X	NN
69204-47020			DOOR INNER HANDLE REAR/LH	0	138.90	25.00	0.00	Replace	Not given	No X	NN
69211-74020			DOOR OUTER HANDLE RR/LH	0	69.80	25.00	0.00	Replace	Not given	No X	NN
67640-47260			DOOR REAR LH TRIM BOARD	1	590.10	25.00	442.58	Replace	Check	No X	NN
85720-47130			DOOR REGULATOR MOTOR REAR LH	1	768.90	10.00	692.01	Replace	Replace S	No	BT
69802-52070			DOOR REGULATOR SUB-ASSY, FRT/REAR LH	1	224.80	25.00	168.60	Replace	Replace S	No	JAM
82154-47300			WIRE LHR, DOOR	1	280.20	10.00	252.18	Replace	Check	No X	NN
61602-47091		6505476	FENDER RR/LH	1	766.80	100.00	0.00	Replace	Repair	No R	NN
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No	NEC
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No	NEC
65638-47021		6505477	FENDER LINER RR/LH	0	141.30	25.00	0.00	Replace	Not given	No X	NN
62720-47031			QUARTER GLASS RR/LH	0	168.10	25.00	0.00	Replace	Not given	No X	NN
	COMMO N		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No X	NN
63310-47080B0			ROOF LINING ASSY,	1	1,877.60	25.00	1,408.20	Replace	Replace	No	TORN
73320-47113			SEAT BELT FRT/LH	1	822.60	25.00	616.95	Replace	Replace S	No	NEC
73210-47144			SEAT BELT FRT/RH	1	822.60	25.00	616.95	Replace	Replace S	No	NEC
73920-47050			AIR BAG ASSY, FRONT SEAT, LH	1	834.50	10.00	751.05	Replace	Replace	No	ACT
71074-47242-20			COVER, FRONT SEAT BACK LH	1	1,108.70	25.00	831.52	Replace	Replace	No	TORN
71552-47180			PAD, FRONT SEAT BACK, LH(FOR SEPARATE TYPE)	1	251.60	25.00	188.70	Replace	Replace	No	NEC
89173-79025			SENSOR,AIR BAG, FRT/RH/LH	1	273.30	10.00	245.97	Replace	Replace	No	ACT
62180-47020			AIR BAG ASSY, LH SIDE	1	1,227.90	10.00	1,105.11	Replace	Replace	No	ACT
89170-47111			AIR BAG COMPUTER	1	815.20	10.00	733.68	Replace	Replace S	No	NEC
89831-28020			SENSOR, SIDE AIR BAG RH/LH	1	556.80	10.00	501.12	Replace	Replace	No	ACT
62220-47070-B0			GARNISH FRT UPPER PILLAR, LH	1	171.70	25.00	128.78	Replace	Check	No X	NN
TOTAL MATERIALS							14,771.93	11,539.17			
TOTAL MATERIALS(Discounted)							14,771.91	11,539.17			

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1699Y
Ref. No : TAX/05/18/2134
Reg. Date : 19/01/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : BOHARI BIN TAWAL
Type of Accident : HEAD TO SIDE
Date / Time of Accident : 29/05/2018 04:15:00 PM
Accident Reported Date / Time : 30/05/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 29/05/2018
Replacement Vehicle issued? : No^{*}
Accident Repair Job Card No : 000024096339
Special Instruction to ARC, if any :
TOWED \$40 + \$40 = \$80/SLQ7309H / *AKH/Repair by paint*
Prepared Date : 30/05/2018 03:37:42 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U005768781

Mileage

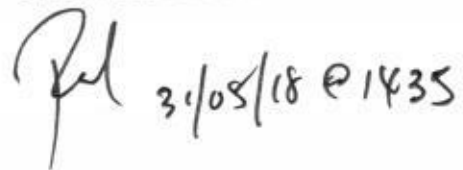
0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,183.00	0.00
Total Spray Painting Charges	: 1,674.00	0.00
Total Material Charges	: 17,509.16	17,509.16
Other Charges	: 2,147.00	0.00
TOTAL	: 22,513.16	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 7.00	0.00 7 days - p/p
Prepared / Adjusted By	:	
Arc / Surveyor Sing Off Date	: 31/05/2018 09:59:49 AM	01/01/1900 12:00:00 AM


31/05/18 @ 1435

Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/05/2018 09:57:46 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 5/31/2018 9:57:52 AM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	1,183.00	0.00 600 700
Total Labour	1,183.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	378.00	0.00 200
TO RESPRAY VIEW MIRROR	180.00	0.00 X
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
TO RESPRAY CENTER PILLAR LH	180.00	0.00 100
TO RESPRAY REAR DOOR LH	378.00	0.00 200
TO RESPRAY REAR FENDER LH	378.00	0.00 200
Total Spray Painting & Panel Beating	1,674.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	112.00	0.00 ? receipt
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 60
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 100
TO CHECK & RESET SYSTEM FUNCTION	350.00	0.00 100
TO REMOVE / REFIT SEAT	120.00	0.00 60
TO REMOVE & REFIT REAR QUARTER GLASS LH	120.00	0.00 X
TO REMOVE & REFIT ROOF LINING	120.00	0.00 60
TO TRANSFER DOOR MECHANISM	240.00	0.00 120
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00 X
TO REMOVE AND REFIT WIRE HARDESS	250.00	0.00 X
TO REMOVE AND REFIX AIR BAG SYSTEM	250.00	0.00 150
TO REMOVE AND REFIT FRONT SEAT BELT	120.00	0.00 X
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	2,147.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
67002-47070		6505529	DOOR FRT/LH	1	894.40	25.00	670.80	Replace	Replace <i>see</i>	No
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace <i>see</i>	No
75720-47021			DOOR BELT FRT/LH	1	69.20	25.00	51.90	Replace	Replace <i>?</i>	No
68740-12120			HINGE LOWER LHF, DOOR	1	90.10	25.00	67.57	Replace	Replace <i>?</i>	No
68720-15151			HINGE UPPER LHF, DOOR	1	80.50	25.00	60.37	Replace	Replace <i>?</i>	No
68610-47021			CHECK ASSY, FR DOOR,	1	150.30	25.00	112.72	Replace	Replace <i>?</i>	No
82152-47430			WIRE LHF, DOOR	1	436.40	10.00	392.76	Replace	Replace <i>?</i>	No
62312-47030			WEATHERSTRIP, FRONT DOOR OPENING TRIM, LH	1	277.80	25.00	208.35	Replace	Replace <i>?</i>	No
67862-47030			DOOR WEATHER STRIP FRT/LH	1	171.20	25.00	128.40	Replace	Replace <i>see</i>	No
69206-47050			DOOR INNER HANDLE FRT/LH	1	84.70	25.00	63.52	Replace	Replace <i>?</i>	No
69210-74030			DOOR OUTER HANDLE FRT/LH	1	370.80	25.00	278.10	Replace	Replace <i>?</i>	No
69217-74010			COVER, FRONT DOOR OUTSIDE HANDLE	1	14.10	25.00	10.57	Replace	Replace <i>?</i>	No
69040-47070			DOOR LOCK FRT/LH	1	575.80	25.00	431.85	Replace	Replace <i>see</i>	No
69410-33010			DOOR LOCK STRIKER	1	40.50	25.00	30.37	Replace	Replace <i>X</i>	No
67620-47601			DOOR LH FRT TRIM BOARD	1	655.70	25.00	491.77	Replace	Replace <i>?</i>	No
69802-52070			DOOR REGULATOR SUB-ASSY, FRT/REAR LH	1	224.80	25.00	168.60	Replace	Replace <i>?</i>	No
85720-47110			MOTOR ASSY, POWER WINDOW REGULATOR, LH	1	941.80	10.00	847.62	Replace	Replace <i>?</i>	No
68151-47030			RUN CHANNEL LHF, DOOR	1	116.90	25.00	87.67	Replace	Replace <i>?</i>	No
75756-47020			MOULDING, FR DOOR WINDOW LH	1	53.70	25.00	40.27	Replace	Replace <i>see</i>	No
87940-47310		6505599	MIRROR ASSY, LH	1	1,224.90	25.00	918.67	Replace	Replace <i>X</i>	No
81740-52040		6505465	MIRROR LAMP LH	1	65.30	10.00	58.77	Replace	Replace <i>old damage</i>	No
87945-74010		6505597	COVER, OUTER MIRROR, LH	1	107.40	25.00	80.55	Replace	Replace <i>X</i>	No
75852-47900			MOULDING BODY, LH	1	673.60	25.00	505.20	Replace	Replace <i>Repair</i>	No
61312-47020			PILLAR, CTR BODY LH	1	307.70	25.00	230.77	Replace	Replace <i>Repair</i>	No
67004-47080		6505487	DOOR RR/LH	1	954.50	25.00	715.87	Replace	Replace <i>see</i>	No
			STICKER DECAL 6555 8888 (DOOR)	1	60.00	0.00	60.00	Replace	Replace <i>see</i>	No
68760-20122			HINGE UPPER LHR, DOOR	1	81.70	25.00	61.27	Replace	Replace <i>?</i>	No

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
68780-52031			HINGE LOWER LHR, DOOR	1	72.20	25.00	54.15	Replace	Replace ?	No
68630-47031			CHECK ASSY, RR DOOR,	1	150.30	25.00	112.72	Replace	Replace X	No
75740-47021			DOOR BELT RR/LH	1	69.20	25.00	51.90	Replace	Replace ?	No
75762-47020			MOULDING, RR DOOR WINDOW LH	1	69.20	25.00	51.90	Replace	Replace new	No
67872-47030			DOOR WEATHER STRIP RR/LH	1	171.20	25.00	128.40	Replace	Replace new	No
69060-47080			DOOR LOCK RR/LH	1	709.30	25.00	531.97	Replace	Replace ?	No
69410-33010			DOOR LOCK STRIKER	1	40.50	25.00	30.37	Replace	Replace X	No
69204-47020			DOOR INNER HANDLE REAR/LH	1	138.90	25.00	104.17	Replace	Replace X	No
69211-74020			DOOR OUTER HANDLE RR/LH	1	69.80	25.00	52.35	Replace	Replace X	No
67640-47260			DOOR REAR LH TRIM BOARD	1	590.10	25.00	442.57	Replace	Replace ?	No
85720-47130			DOOR REGULATOR MOTOR REAR LH	1	768.90	10.00	692.01	Replace	Replace ?	No
69802-52070			DOOR REGULATOR SUB-ASSY, FRT/REAR LH	1	224.80	25.00	168.60	Replace	Replace ?	No
82154-47300			WIRE LHR, DOOR	1	280.20	10.00	252.18	Replace	Replace ?	No
61602-47091		6505476	FENDER RR/LH	1	766.80	25.00	575.10	Replace	Replace Repair	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace new	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace new	No
65638-47021		6505477	FENDER LINER RR/LH	1	141.30	25.00	105.97	Replace	Replace X	No
62720-47031			QUARTER GLASS RR/LH	1	168.10	25.00	126.07	Replace	Replace X	No
	COMMON		SEALANT W/SCREEN	1	37.00	0.00	37.00	Replace	Replace X	No
63310-47080B0			ROOF LINING ASSY,	1	1,877.60	25.00	1,408.20	Replace	Replace Torn	No
73320-47113			SEAT BELT FRT/LH	1	822.60	25.00	616.95	Replace	Replace ?	No
73210-47144			SEAT BELT FRT/RH	1	822.60	25.00	616.95	Replace	Replace X	No
73920-47050			AIR BAG ASSY, FRONT SEAT, LH	1	834.50	10.00	751.05	Replace	Replace ACU	No
71074-47242-20			COVER, FRONT SEAT BACK LH	1	1,108.70	25.00	831.52	Replace	Replace Torn	No
71552-47180			PAD, FRONT SEAT BACK, LH(FOR SEPARATE TYPE)	1	251.60	25.00	188.70	Replace	Replace new	No
89173-79025			SENSOR,AIR BAG, FRT/RH/LH	1	273.30	10.00	245.97	Replace	Replace ACU	No
62180-47020			AIR BAG ASSY, LH SIDE	1	1,227.90	10.00	1,105.11	Replace	Replace ACU	No
89170-47111			AIR BAG COMPUTER	1	815.20	10.00	733.68	Replace	Replace ?	No
89831-28020			SENSOR, SIDE AIR BAG RH/LH	1	556.80	10.00	501.12	Replace	Replace ACU	No

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
62220-47070-B0			GARNISH FRT UPPER PILLAR, LH	1	171.70	25.00	128.77	Replace	Replace ?	No
TOTAL MATERIALS								17,509.27	17,509.16	
TOTAL MATERIALS(Discounted)								17,509.16	17,509.16	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 June 2018 12:58 PM
To: Tan Lee Gek (Auto Svcs/Claims) (LeeGek@smrt.com.sg)
Subject: <Request for Video Footage> Your Ref: TAX/05/18/2134 (SHB 1699Y) *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(AIG) & SHB 1699Y ON 29/05/2018]
Attachments: Statement of SLQ 7309H.pdf

Your Ref: **TAX/05/18/2134 (SHB 1699Y)**
Our Ref: CC3/LCR18010011/R1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLQ 7309H(AIG) & SHB 1699Y ON 29/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. Our insured driver reported that your taxi made U-turn and our insured driver collided onto your taxi.

As per AIG instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 11 June 2018 9:34 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for Video Footage> Your Ref: TAX/05/18/2134 (SHB 1699Y) *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(AIG) & SHB 1699Y ON 29/05/2018]

Dear Hsiao Tong,

Our email of 7/6/18 was not delivered so I have whatsapp the video footage to your handphone today.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 07/06/2018 16:51
To: 'Hsiao Tong (LKKAuto)'
Subject: <Request for Video Footage> Your Ref: TAX/05/18/2134 (SHB 1699Y) *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(AIG) & SHB 1699Y ON 29/05/2018]

Dear Hsiao Tong,

Our Ref: TAX/05/18/2134

We attach the video footage as requested.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: 07/06/2018 12:58
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: <Request for Video Footage> Your Ref: TAX/05/18/2134 (SHB 1699Y) *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(AIG) & SHB 1699Y ON 29/05/2018]

Your Ref: **TAX/05/18/2134 (SHB 1699Y)**
Our Ref: CC3/LCR18010011/R1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLQ 7309H(AIG) & SHB 1699Y ON 29/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. Our insured driver reported that your taxi made U-turn and our insured driver collided onto your taxi.

As per AIG instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 16 June 2018 2:01 PM
To: 'hai-chuan.ng@aig.com'
Subject: Your ref: 5048894753SG *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(OI-LCR) & SHB 1699Y(TP) ON 29/05/2018]
Attachments: SHB 1699Y vs SLQ 7309H - TP VIDEO.mp4

Your ref: **5048894753SG**
Our Ref: CC3/LCR18010011/R1pa3

Dear Sirs,

ACCIDENT INVOLVING SLQ 7309H(OI-LCR) & SHB 1699Y(TP) ON 29/05/2018

We refer to the above matter.

Third party reported the he was making a U-turn while the traffic light was green in his favour. Suddenly OID did not stop at the red light and collided onto third party taxi.

OID reported that he was travelling at Sentosa Gateway. It was raining, he could not stop in time and hit onto third party taxi who was making a U-turn.

Attached here with a copy of video footage from third party for your easy reference. The video shows that third party made a turn while traffic light "green" in his favour. We are of the view that third party version is more credible and liability is not in OID favour as third party has the right of way. We propose to settle the matter at best.

For your comments / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Monday, 18 June 2018 2:04 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your ref: 5048894753SG *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(OI-LCR) & SHB 1699Y(TP) ON 29/05/2018]

Please proceed to settle at best.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, June 16, 2018 2:01 PM
To: Ng, Hai-Chuan
Subject: Your ref: 5048894753SG *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(OI-LCR) & SHB 1699Y(TP) ON 29/05/2018]

Your ref: **5048894753SG**
Our Ref: CC3/LCR18010011/R1pa3

Dear Sirs,

ACCIDENT INVOLVING SLQ 7309H(OI-LCR) & SHB 1699Y(TP) ON 29/05/2018

We refer to the above matter.

Third party reported the he was making a U-turn while the traffic light was green in his favour. Suddenly OID did not stop at the red light and collided onto third party taxi.

OID reported that he was travelling at Sentosa Gateway. It was raining, he could not stop in time and hit onto third party taxi who was making a U-turn.

Attached here with a copy of video footage from third party for your easy reference. The video shows that third party made a turn while traffic light "green" in his favour. We are of the view that third party version is more credible and liability is not in OID favour as third party has the right of way. We propose to settle the matter at best.

For your comments / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 23 August 2018 3:42 PM
To: CS A Team; Admin A
Subject: Re: Accident on 29/5/2018 involving SHB 1699Y & SLQ 7309H (AIG's insured) Our
Ref: TAX/05/18/2134/lg)
Attachments: TAX 05 18 2134.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$14,099.16
Loss of Rental	\$1,832.72 (15.5 days x \$118.24)
LTA Search Fee	\$7.00
Total	\$15,938.88

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) video footage (whatsapp to Hsiao Tong on 11/6/18)

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 1 September 2018 12:01 PM
To: 'hai-chuan.ng@aig.com'
Subject: <Seek Mandate> Your ref: 5048894753SG *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(OI-LCR) & SHB 1699Y(TP) ON 29/05/2018]

Your Ref: **5048894753SG**
LKK Ref: CC3/LCR18010011/R1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLQ 7309H(OI-LCR) & SHB 1699Y(TP) ON 29/05/2018

We refer to the above matter.

We seek your approval to offer Third Party repairer "SMRT Automotive Services Pte Ltd" as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 27,047.50	\$ 14,099.16
2. Loss of Rental (15.5days x \$118.24)	\$ 1,832.72	\$ 1,537.12 (13days x \$118.24)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 28,887.22	\$ 15,643.28 ✓

**10days recommendation for repair + 2Sunday + 1PRS = 13days

All the relevant documents had been uploaded in Merimen for your perusal.

For your approval in Merimen please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Monday, 18 June 2018 2:04 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Your ref: 5048894753SG *Our Ref: CC3/LCR18010011/R1pa3 [ACCIDENT INVOLVING SLQ 7309H(OI-LCR) & SHB 1699Y(TP) ON 29/05/2018]

Please proceed to settle at best.

Print Received Message

This mail is associated with :

***SHB1699Y (5048894753SG)**
[SLQ7309H]

TP

SMRT TAXIS PTE LTD

May 29 2018 4:00PM

[LCRF PTE LTD]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 04/09/2018 09:46 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15643.28) - SHB1699Y - Claim Handler: Ng, Hai-Chuan

Approved:15643.28.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 15 September 2018 1:44 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Joy Irene (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: Accident on 29/5/2018 involving SHB 1699Y & SLQ 7309H (AIG's insured) Our Ref: TAX/05/18/2134/lg) *** LKK REF: CC3/LCR18010011/R1pa3

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of **\$15,600.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 23 August 2018 6:42 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: RE: Accident on 29/5/2018 involving SHB 1699Y & SLQ 7309H (AIG's insured) Our Ref: TAX/05/18/2134/lg) *** LKK REF: CC3/LCR18010011/R1pa3

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18010011/R1pa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 17 September 2018 8:58 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Joy Irene (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: Re: Accident on 29/5/2018 involving SHB 1699Y & SLQ 7309H (AIG's insured) Our Ref: TAX/05/18/2134/lg) *** LKK REF: CC3/LCR18010011/R1pa3
Attachments: breakdown of no. of days.xlsx

Dear Hsiao Tong,

Your offer of \$15,600.00 is unacceptable. We are prepared to accept a global sum of \$15,700.00 for our own losses [LOR at 13.5 days (starting from the day of notification i.e. 31/5/2018), please refer to the attachment].

Kindly reconsider your offer and let us hear from you soon. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



*15643.28 ✓ OK 19/9/18
Lee Gek*

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 15/09/2018 13:44
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Joy Irene (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: Accident on 29/5/2018 involving SHB 1699Y & SLQ 7309H (AIG's insured) Our Ref: TAX/05/18/2134/lg)
*** LKK REF: CC3/LCR18010011/R1pa3

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of **\$15,600.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 23 August 2018 6:42 PM

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Accident on 29/5/2018 involving SHB 1699Y & SLQ 7309H (AIG's insured) Our Ref: TAX/05/18/2134/lg)
*** LKK REF: CC3/LCR18010011/R1pa3

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18010011/R1pa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Thursday, 23 August, 2018 3:42 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 29/5/2018 involving SHB 1699Y & SLQ 7309H (AIG's insured) Our Ref: TAX/05/18/2134/lg)

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$14,099.16
Loss of Rental	\$1,832.72 (15.5 days x \$118.24)
LTA Search Fee	\$7.00

Total	\$15,938.88
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We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) video footage (whatsapp to Hsiao Tong on 11/6/18)

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Jun 2018 Edit Reg		31 May 2018 00:00 Edit Adj Rpt	S\$14,099.16 Edit Estimates	S\$14,099.16 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K, Tel: +6597271763		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB1699Y	Date of Loss:	29/05/2018 16:00 - :59 [16 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5048894753SG	Policy/Cover Note No.:	0999994808
Vehicle Reg. No. (Insured):	SLQ7309H	Policy No. (Claimant):	D-18090213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/09/2018]		
Driver/Custodian (Insured):	ONG HOCK SZE (), NRIC: S1594660A		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (04/09/2018): Alert - Adj Mandate Approved (S\$15643.28) - SHB1699Y - Claim Handler: Ng, Hai-Ch...
- AIG_SG (04/06/2018): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB1699Y (5048894753SG)
[SLQ7309H]**

TP

SMRT TAXIS PTE LTD

May 29 2018 4:00PM

[LCRF PTE LTD]

SMRT Automotive Services Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View [View in Browser](#)

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	18/06/18 12:05	AIG Asia Pacific Insurance Pte. Ltd. (SG) Video - Accident TP VIDEO FOOTAGE	Load MP4	<input type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ) Third Party Express Settlement - Payment Breakdown	Edit	<input type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder		Thumbnail	Print
1	07/06/18 12:53	LKK Auto Consultants Pte Ltd (HQ) Chassis Number	Load JPG	<input checked="" type="checkbox"/>
2	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>
3	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>
4	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>
5	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>
6	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>
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16	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>
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26	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>
27	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>
28	07/06/18 12:53	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page ▼	✓
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
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31	07/06/18 12:53	General View	Load JPG	✓
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33	07/06/18 12:53	Reinspection Photo	Load JPG	✓
34	07/06/18 12:53	Reinspection Photo	Load JPG	✓
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58	07/06/18 12:54	Reinspection Photo	Load JPG	✓
59	07/06/18 12:54	Reinspection Photo	Load JPG	✓
60	07/06/18 12:54	Reinspection Photo	Load JPG	✓
Documentation			1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/06/18 10:07	TP ESTIMATE - MARKED	Load PDF	
2	05/06/18 10:07	TP GIA REPORT	Load PDF	
3	01/09/18 12:00	LTA	Load PDF	
4	01/09/18 12:01	Letter to OI	Load PDF	
5	24/09/18 13:53	AUTHORISATION TO ACT	Load PDF	
6	24/09/18 13:53	RELEASE VOUCHER	Load PDF	
7	24/09/18 13:53	RENTAL RECEIPT	Load PDF	
8	24/09/18 13:53	WORKSHOP INVOICE	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/06/18 15:55	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ7309H (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB1699Y (TP veh)		
Date of Accident:	29/05/2018		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$		27,047.50
Final Repair Cost	: \$		14,099.16
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		13 days
LTA / GIA Search Fee	: \$		7.00
Others:	: \$		
	: \$		
Final Settlement Sum	: \$		15,643.28
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown

1)	SMRT TAXIS PTE LTD	: \$	15,643.28
2)		: \$	
3)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

24 Sep
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18010011/R1PA3S2
Date: 24/09/2018

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994808
Claimant Vehicle No:	SHB1699Y	Insured Vehicle No:	SLQ7309H
Date of Loss:	29/05/2018	Nature of Claim:	TP
		Claim No:	5048894753SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB1699Y	Engine No:	2ZR6609731
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)	Chassis No:	JTDKN36U005768781
Reg. Date:	19/01/2017 (Man. Year: 2015)	Odometer:	0 km
Colour:	Maroon		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Falken 5 mm	Rear Left Side:	Falken 5 mm
Front Right Side:	Falken 5 mm	Rear Right Side:	Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,168.50	11,539.16	10,629.34	47.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,879.00	2,560.00	2,319.00	47.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	27,047.50	14,099.16	12,948.34	47.87
	+ Car Rental (13.0 x S\$118.24/day) (S\$)	1,537.12		
	+ Doc/Search Fee (S\$)	7.00		
	Nett Liability (S\$)	15,643.28		

INSPECTION

Date of Assignment:	31/05/2018	SMRT Automotive Services Pte Ltd (Woodlands)
Date Inspected:	31/05/2018 Inspected At:	60 Woodlands Industrial Park E4
Estimated Period of Repair:	10.0 days	Singapore 757705

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*DOOR FRT/LH (DISC 25%)	Buckled	894.40 F	*670.80 F
2	1	*DOOR WEATHER STRIP FRT/LH (DISC 25%)	Necessary	171.20 F	*128.40 F
3	1	*DOOR LOCK FRT/LH (DISC 25%)	Jammed	575.80 F	*431.85 F
4	1	*DOOR REGULATOR SUB-ASSY, FRT/REAR LH (DISC 25%)	Bent	224.80 F	*168.60 F
5	1	*MOULDING, FR DOOR WINDOW LH (DISC 25%)	Necessary	53.70 F	*40.27 F
6	1	*PILLAR, CTR BODY LH (DISC 25%)	Bent	307.70 F	*230.78 F
7	1	*DOOR RR/LH (DISC 25%)	Bent	954.50 F	*715.87 F
8	1	*HINGE UPPER LHR, DOOR (DISC 25%)	Bent	81.70 F	*61.28 F
9	1	*HINGE LOWER LHR, DOOR (DISC 25%)	Bent	72.20 F	*54.15 F
10	1	*MOULDING, RR DOOR WINDOW LH (DISC 25%)	Necessary	69.20 F	*51.90 F
11	1	*DOOR WEATHER STRIP RR/LH (DISC 25%)	Necessary	171.20 F	*128.40 F
12	1	*DOOR REGULATOR SUB-ASSY, FRT/REAR LH (DISC 25%)	Jammed	224.80 F	*168.60 F
13	1	*ROOF LINING ASSY, (DISC 25%)	Torn	1,877.60 F	*1,408.20 F
14	1	*SEAT BELT FRT/LH (DISC 25%)	Necessary	822.60 F	*616.95 F
15	1	*SEAT BELT FRT/RH (DISC 25%)	Necessary	822.60 F	*616.95 F
16	1	*COVER, FRONT SEAT BACK LH (DISC 25%)	Torn	1,108.70 F	*831.52 F
17	1	*PAD, FRONT SEAT BACK, LH (FOR SEPARATE TYPE) (DISC 25%)	Necessary	251.60 F	*188.70 F
18	1	*MOTOR ASSY, POWER WINDOW REGULATOR, LH (DISC 10%)	Jammed	941.80 F	*847.62 F
19	1	*DOOR REGULATOR MOTOR REAR LH (DISC 10%)	Bent	768.90 F	*692.01 F
20	1	*AIR BAG ASSY, FRONT SEAT, LH (DISC 10%)	Activated	834.50 F	*751.05 F
21	1	*SENSOR, AIR BAG, FRT/RH/LH (DISC 10%)	Activated	273.30 F	*245.97 F
22	1	*AIR BAG ASSY, LH SIDE (DISC 10%)	Activated	1,227.90 F	*1,105.11 F
23	1	*AIR BAG COMPUTER (DISC 10%)	Necessary	815.20 F	*733.68 F
24	1	*SENSOR, SIDE AIR BAG RH/LH (DISC 10%)	Activated	556.80 F	*501.10 F
25	1	*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
26	1	*STICKER DECAL 6555 8888 (DOOR) (SN)	Necessary	60.00 F	*60.00 F
27	1	*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
28	1	*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
29	1	*DOOR BELT FRT/LH	Not Necessary	69.20 F	*- F
30	1	*HINGE LOWER LHF, DOOR	Not Necessary	90.10 F	*- F
31	1	*HINGE UPPER LHF, DOOR	Not Necessary	80.50 F	*- F
32	1	*CHECK ASSY, FR DOOR,	Not Necessary	150.30 F	*- F
33	1	*WIRE LHF, DOOR	Not Necessary	436.40 F	*- F
34	1	*WEATHERSTRIP, FRONT DOOR OPENING TRIM, LH	Not Necessary	277.80 F	*- F
35	1	*DOOR INNER HANDLE FRT/LH	Not Necessary	84.70 F	*- F
36	1	*DOOR OUTER HANDLE FRT/LH	Not Necessary	370.80 F	*- F
37	1	*COVER, FRONT DOOR OUTSIDE HANDLE	Not Necessary	14.10 F	*- F
38	1	*DOOR LOCK STRIKER	Not Necessary	40.50 F	*- F
39	1	*DOOR LH FRT TRIM BOARD	Not Necessary	655.70 F	*- F
40	1	*RUN CHANNEL LHF, DOOR	Not Necessary	116.90 F	*- F
41	1	*MIRROR ASSY, LH	Not Necessary	1,224.90 F	*- F
42	1	*MIRROR LAMP LH	Not Necessary	65.30 F	*- F
43	1	*COVER, OUTER MIRROR, LH	Not Necessary	107.40 F	*- F
44	1	*CHECK ASSY, RR DOOR,	Not Necessary	150.30 F	*- F
45	1	*DOOR BELT RR/LH	Not Necessary	69.20 F	*- F
46	1	*DOOR LOCK RR/LH	Not Necessary	709.30 F	*- F
47	1	*DOOR LOCK STRIKER	Not Necessary	40.50 F	*- F
48	1	*DOOR INNER HANDLE REAR/LH	Not Necessary	138.90 F	*- F
49	1	*DOOR OUTER HANDLE RR/LH	Not Necessary	69.80 F	*- F
50	1	*DOOR REAR LH TRIM BOARD	Not Necessary	590.10 F	*- F
51	1	*WIRE LHR, DOOR	Not Necessary	280.20 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
52	1		*FENDER INNER RR/LH	Not Necessary	141.30 F	*- F
53	1		*QUARTER GLASS RR/LH	Not Necessary	168.10 F	*- F
54	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
55	1		*GARNISH FRT UPPER PILLAR, LH	Not Necessary	171.70 F	*- F
56	1		*MOULDING BODY, LH	Repair	673.60 F	*- F
57	1		*FENDER RR/LH	Repair	766.80 F	*- F
58	1		*SOLAR FILM (SN)	Not Necessary	125.00 F	*- F

F=Franchise part.

Total Parts (\$\$) 22,168.50 11,539.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	1,183.00	1,030.00
2	SPRAY PAINT.	New	1,674.00	800.00
3	TOWING CHARGE.	New	112.00	80.00
4	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	60.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA.	New	100.00	100.00
6	TO CHECK & RESET SYSTEM FUNCTION.	New	350.00	100.00
7	TO REMOVE / REFIT SEAT.	New	120.00	60.00
8	TO REMOVE & REFIT REAR QUARTER GLASS LH	New	120.00	0.00
9	TO REMOVE & REFIT ROOF LINING.	New	120.00	60.00
10	TO TRANSFER DOOR MECHANISM.	New	240.00	120.00
11	TO REMOVE AND REFIT WIRE HARDESS.	New	250.00	0.00
12	TO REMOVE AND REFIT AIG BAG SYSTEM.	New	250.00	150.00
13	TO REMOVE AND REFIT FRONT SEAT BELT.	New	120.00	0.00
14	TO REPLACE SUNDRY PARTS.	New	100.00	0.00
15	TO WASH AND VACUUM.	New	60.00	0.00
Gross Labour Cost (\$\$)			4,879.00	2,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >