

## Vivian Lau (LKKAUTO)

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**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Tuesday, 12 June, 2018 4:15 PM  
**To:** Vivian Lau (LKKAUTO); claims-singapore@qbe.com  
**Cc:** Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SFW7881K (OI : QBE - TBA) AND SFW900K (TP : LKK REF - CC6/QBE18010009/Awa3) on 23/05/2018 [VC011525]

Hi Vivian

Please proceed to reject as advised.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: joyce.foo@qbe.com  
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**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Tuesday, 12 June, 2018 3:43 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>; claims-singapore@qbe.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SFW7881K (OI : QBE - TBA) AND SFW900K (TP : LKK REF - CC6/QBE18010009/Awa3) on 23/05/2018 [VC011525]

Your Ref : SFW 7881K  
Our Ref : CC6/QBE1801009/Awa3

Dear Joyce

**ACCIDENT INVOLVING SFW 7881K (Insured) & SFW 900K ( Third Party) ON 23/05/2018 ALONG TAGORE LANE**

We refer to the above matter

The third party reported that he was exiting out from the junction, checked both side traffic was clear. TP process to make a right turn, OI cut across Tagore Lane.

Insured reported that he was travelling alone Tagore lane turning right into Tagore Industrial Ave. TP collided OI 's rear portion.

Based on the circumstances of both parties and available information in hand. We are in the opinion that Vehicle turning from major road into minor road has precedence over vehicle turning from minor road to major road. BOLA 9 ( c ) applies.

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [mailto:[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)]

**Sent:** Tuesday, 5 June, 2018 9:39 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; claims-singapore@qbe.com

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving SFW7881K (OI : QBE - TBA) AND SFW900K (TP : LKK REF - CC6/QBE18010009/Awa3) on 23/05/2018 [VC011525]

Our Ref. VC011525

Hi

Attached GIA report for your attention.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 4 June, 2018 6:23 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SFW7881K (OI : QBE - TBA) AND SFW900K (TP : LKK REF - CC6/QBE18010009/Awa3) on 23/05/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SFW 900K at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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