

INS CASE OWNER:

LCH CC 4, AIG 180 10006, Ang 23/4

LKK

IDAC:

Surveyor:

ADRIAN

DOI:

31/1/18

Date / Time:

31/1/18

Registered in Merimen:

3/6/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJX 421 L

Name of Insured:

Andre moles Tan Cheng Ann

Insured Tel No.:

HP:

9633048

Excess Sec II :SS

D.O.A:

27/05/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

2100316652

Audi A5

Law Buil Shopping Centre

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES/ NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SKN 338 Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

United  
SG

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/6  
Renda

SKN 338 Y

NATURAL/ 2004/2018/ 1/18 : 27/05/18  
- 07/06/18/ 2004/2018/ 1/18 : 27/05/18File Review 06/10/2018  
(01/10/18)

Liability clear. Call ex. sent after. Make after.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Yofima

After call ltr to OI:

26/11/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agree / Assessed)

BOLA S/N No. 23.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

4387.00

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

40.00

(

days)

Loss of Income (LOI):

S\$

-

(

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

4794.45

Global Sum S\$:

4790.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4790.00

Name 1:

United SG Automobile Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC. BY: Adrian Ling

REF:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SKN388Y Yr Regn: 2010, DecType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW 535i cc 2979Colour: White A/C: Insured / Std / NI / NASp. Reading: 136677 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WBAFR72060C580632Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: NI / S/Rim / STD A/Rim orTyre Size: F: 255/35R20R: 255/35R20

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 31/05/18Survey held at: United SGDes. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop orFront N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP ALG.US \$ 41W (Red) \$5153.50 / 84.1MV: 75K  
PV: 52.7K  
Net: 22.3K

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18010006/Ama3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-06-2018	
		Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJX 4211L	Veh. Inspected	SKN 338Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/06/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	27/05/2018	Inspection Date	31/05/2018
Survey held at	UNITED SG AUTOMOBILE PTE LTD		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# United SG Automobile Pte Ltd

"We are always in your journey"

53 UBI AVENUE 1 #01-56 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934

Tel : 6747 4454 | Fax : 6747 7752 | Email: claims@unitedsg.com.sg

UEN No. 201729521C | GST Registered No: 2017259521C

## ESTIMATION QUOTE

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way

#08-16

Singapore 079120

ATTN: MOTOR CLAIMS DEPARTMENT

VEHICLE NO : SKN338Y

MAKE MODEL : BMW 535I

REFERENCE : USG-201805-22

DOA : 27-May-18

CLAIM TYPE : TP CLAIM

PAGE 1 OF 1

LIST ITEMS	QTY	LIST PRICE (\$)	REMARKS
FRONT BUMPER RETAINER <i>new</i>	2	\$ 150.00	
FRONT BUMPER REINFORCEMENT <i>new</i>	1	\$ 770.00	
FRONT BUMPER CENTRE AIR DUCT <i>new</i>	1	\$ 415.00	
FRONT LH HEADLAMP <i>cut</i>	1	\$ <del>3,200.00</del>	2955
FRONT LH HEADLAMP BRACKET <i>new</i>	1	\$ 70.00	x
FRONT PDC SENSOR <i>new</i>	1	\$ <del>250.00</del>	220
PDC SENSOR HOLDER <i>new</i>	1	\$ 40.00	
FRONT LH BUMPER COVER <i>new</i>	1	\$ 320.00	

\$ 5,215.00

LESS 10% \$ 521.50

SUBTOTAL \$ 4,693.50

BALANCE C/F \$ 4,693.50

SPECIAL NETT ITEMS	QTY	LIST PRICE (\$)	REMARKS
BALANCE B/F		\$ 4,693.50	
FRONT BUMPER ( AFTER MARKET ) <i>2nd</i>	1	\$ <del>2,500.00</del>	1600
FRONT BUMPER CLIP <i>new</i>	1 SET	\$ 50.00	30

SUBTOTAL \$ 2,550.00

BALANCE C/F \$ 7,243.50

LABOUR	S/NO	LIST PRICE (\$)	REMARKS
BALANCE B/F		\$ 7,243.50	
CHECK FRONT WIRING AND LIGHTNING SYSTEM	1	\$ <del>50.00</del>	30
REMOVE AND RENEW FRONT SENSOR	2	\$ <del>100.00</del>	50
DAIGNOIS CHECK AND CLEAR FAULT CODE	3	\$ <del>300.00</del>	x
PANEL BEATING ON AFFECTED AREAS	4	\$ <del>800.00</del>	200
SPRAY PAINTING ON AFFECTED AREAS	5	\$ <del>600.00</del>	250
APPLY ANTI RUST ON AFFECTED AREAS	6	\$ 150.00	

SUBTOTAL \$ 2,010.00

GRAND TOTAL \$ 9,253.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 5152.5  
L/c 4.1K  
Addition by  
L/c 31/05/18  
032p

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:		Singapore NRIC
Owner ID:		9179E
Vehicle No.:		SKN338Y
Vehicle to be Exported:		Yes
Intended De-registration Date:		31 May 2018
Vehicle Make:		B.M.W.
Vehicle Model:		535i 3.0L AT D/AB 2WD 4DR GAS/D SR HUD
Primary Colour:		White
Manufacturing Year:		2010
Engine No.:		08187625N55B30A
Chassis No.:		WBAFR72060C580632
Maximum Power Output:		225.0 kW (301 bhp)
Open Market Value:		\$61,236.00
Original Registration Date:		21 Dec 2010
First Registration Date:		21 Dec 2010
Transfer Count:		2
Actual ARF Paid:		\$61,236.00
PARF Eligibility:		Yes
PARF Eligibility Expiry Date:		20 Dec 2020
PARF Rebate Amount:		\$36,741.00
COE Expiry Date:		20 Dec 2020
COE Category:		E - Open Category
COE Period(Years):		10
QP Paid:		\$64,900.00
COE Rebate Amount:		\$15,961.00
Total Rebate Amount:		\$52,702.00

The information contained herein is correct as at 31 May 2018

OK

**BMW 5 Series 535i**

\$97,800

\$27,840 /yr

06-Dec-2010

2,979 cc

Luxury

Available

Full Carbon Fibre M Body Kit, Super Sprint Exhaust System, New Steering Rack Set, Full Body Wrap In 3M Matte Blue Consignment Unit And In House Loan Available! Selling Price For You To Offer! Worth Ev...

☆ Posted: 07-May-2018 Tags: 2010 BMW 535i, BMW 535i, BMW, 535i, Used BMW

**BMW 5 Series 535i Gran Turismo**

\$74,800

\$16,250 /yr

08-Dec-2010

2,979 cc

120,000 km

Luxury

Available

Unbeatable Deal! \$8,000 Down Payment! Meticulously Maintained, In Showroom Condition, Accident Free, Bank Loan, In House, Balloon Scheme Available! Call/Sms/Whatsapp Now For Non Obligated Discussion.

Heritage Auto Enterprise Pte Ltd

☆ Posted: 30-May-2018 Tags: 2010 BMW 535i, BMW 535i, BMW, 535i, Used BMW

**BMW 5 Series 535i Sunroof**

\$78,000

\$18,470 /yr

16-Dec-2010

2,979 cc

116,330 km

Luxury

Available

Well Maintained By Previous Owner. Pristine Condition Interior And Exterior. View To Believe, Easy Loan, Price Inclusive Of GST.

Motor-Way Credit Pte Ltd

☆ Posted: 17-May-2018 Tags: 2010 BMW 535i, BMW 535i, BMW, 535i, Used BMW

**Mercedes-Benz Repair Specialists**

Looking for Independent Workshops that specialises in repair and servicing for your Car Make? List of the recommended workshops available, each with business information and reviews.

Find out more!

**BMW 5 Series 535i Sunroof**

\$84,151

\$20,630 /yr

16-Dec-2010

2,979 cc

78,000 km

Luxury

Available

Performance Premium Selection Unit With Full Spec And Head Up Display. Enthusiastic Owner. A Generation Car That Has Been Pass Down Within The Car Enthusiastic Family Members. Tip Top Condition With Sp...

Dosh Car

☆ Posted: 08-Apr-2018 Tags: 2010 BMW 535i, BMW 535i, BMW, 535i, Used BMW

**BMW 5 Series 535i Sunroof**

\$93,000

\$24,380 /yr

21-Dec-2010

2,979 cc

120,000 km

Luxury

Available

Fully Upgraded BMW 5, No Expenses Spared On Maintenance. All Upgrades 2017 At Renowned BMW Specialist Workshop For Over \$20,000. Car Handles Like A Charm. First Class Commuting Experience With Unparallel...

☆ Posted: 24-Nov-2018 Tags: 2010 BMW 535i, BMW 535i, BMW, 535i, Used BMW

DIRECT OWNER

**BMW 5 Series 535i Sunroof**

\$78,888

\$18,520 /yr

29-Dec-2010

2,979 cc

103,000 km

Luxury

Available

Original M Sport Bodykit And M Sports Rims From PML. Special Colour (Moonstone Silver) With Black Interior. Stock Engine With Wear And Tear Replaced. No Sticky Door Handles. Upgraded To 6WB Cluster, U...

☆ Posted: 29-May-2018 Tags: 2010 BMW 535i, BMW 535i, BMW, 535i, Used BMW

DIRECT OWNER

Save this search criteria, to get email alerts whenever a match is found.

Save Search

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view Expired ads

20 results/page

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UNPUBLISHED

Compare

# United SG Automobile Pte Ltd

"We are always in your journey"....

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934  
Tel: 6747-4454 | Fax: 6747-7752 | Email: claims@unitedsg.com.sg  
Register No: 201729521C | GST No: 201729521C

509934

23<sup>rd</sup> July 2018

Our reference: USG-201805-22  
Your reference: SJX4211L

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#08-16  
Singapore 079120  
Attn: Motor Claims Department

RECEIVED BY AIG Claims Dept	
25 JUL 2018	
CL No.	061510628856003
Team	
ADJ	

**BY POST**

Dear Sir/ Madam,

Claimant : LIM CHANG TAT  
Address : BLOCK 440 HOUGANG AVENUE 8 #11-1571 SINGAPORE 530440

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **27 MAY 2018** along **FAR EAST SHOPPING CENTRE B2 CARPARK** involving our client's vehicle registration number **SKN338Y** and vehicle registrations number **SJX4211L** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$4,387.00
Loss of Rental	:	\$1,000.00
LTA Search Fee	:	\$7.45
Total	:	<u>\$5,394.45</u>

A copy of each of the following supporting documents are enclosed:-

- |   |  |
|---|--|
| a) Our client's Accident Report/Police Report | b) COE/PARF Certificates                 |
| c) Certificate Of Insurance                   | d) Owner / Driver's IC & Driving License |
| e) LTA Search                                 | f) Letter Of Authorisation               |
| g) Invoice                                    | h) Rental Agreement                      |



The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



.....  
**United SG Automobile Pte Ltd**



## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 21 December 2018 11:06 AM  
**To:** 'Chris@UNITEDSG'  
**Cc:** Admin A; CS A Team  
**Subject:** RE: OUR REF: USG-201805-22 SKN338Y /// YOUR REF: SJX4211L \*LKK REF: CC4/AIG18010006/Ama3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,790.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chris@UNITEDSG <[chris@unitedsg.com.sg](mailto:chris@unitedsg.com.sg)>  
**Sent:** Friday, 23 November 2018 5:16 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: OUR REF: USG-201805-22 SKN338Y /// YOUR REF: SJX4211L  
**Importance:** High

Dear Sirs,

Please let us have an offer soonest.

LOD has been forwarded to your office since July 2018.

Thanks and best regards,

**Chris | Motor Claims Department**

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934

## Hsiao Tong (LKKAUTO)

---

**From:** Chris@UNITEDSG <chris@unitedsg.com.sg>  
**Sent:** Thursday, 27 December 2018 3:30 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: OUR REF: USG-201805-22 SKN338Y /// YOUR REF: SJX4211L \*LKK REF: CC4/AIG18010006/Ama3

**Importance:** High

Dear Hsiao Tong,

Thanks for your offer.

We agree to accept the offer settlement as follows:-

GLOBAL @ \$4790 (all-in)

Please let us have the DV for endorsement asap. Otherwise, we await the payment cheque. Do let us know the status for easier follow ups.

Thanks and best regards,  
**Chris | Motor Claims Department**  
United SG Automobile Pte Ltd  
Phone: 6747-4454 | Fax: 6747-7752  
53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Friday, December 21, 2018 11:06 AM  
**To:** Chris@UNITEDSG  
**Cc:** Admin A; CS A Team  
**Subject:** RE: OUR REF: USG-201805-22 SKN338Y /// YOUR REF: SJX4211L \*LKK REF: CC4/AIG18010006/Ama3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,790.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

# **ZOOM CAR LEASING**

Zoom Car Leasing

Registration No.: 5339410M

e-mail : zoomcarleasing@gmail.com

## **RENTAL INVOICE**

United SG Automobile Pte Ltd

53 Ubi Avenue 1, #01-56

Paya Ubi Industrial Park

Singapore 408934

Tel: 6747 4454

Invoice No. : **INV0000215**

Date : **12/6/2018**

Ref : **SKH 8442 H**

Your Ref : **SKN 338 Y**

Terms : **30Days**

#	Rental Period	Rate	Quantity	Amount
1	Rental Charges for SKH 8442 H (28/05/2018 to 01/06/2018)	\$250.00	4 Days	\$1,000.00

---

**Total : \$1,000.00**

---



(Customer's Signature/Stamp)



(For Zoom Car Leasing)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18010006/Ama3

13 DEC 2018

**ANDRE MOSES TAN CHANG ANN**  
BLK 476 TAMPINES STREET 44  
#03-175  
SINGAPORE 520476

Dear Sir/Madam,

**ACCIDENT INVOLVING SJX 4211L & SKN 338Y ALONG/AT FAR EAST  
SHOPPING CENTER CARPARK ON 27/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKN 338Y against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Date 23 JUL 2018

Attn: Motor Claims Dept  
ALG ASIA PACIFIC INSURANCE P/L

Dear Sir/Mdm

ACCIDENT ON 27 May 2018  
INVOLVING VEHICLE NOS: SKN338Y & SJX4211L  
ALONG Far East Shopping Centre & Carpark

I/We the registered owner/driver of vehicle regn. no. SKN338Y which was involved  
in the above accident with motor vehicle regn no. SJX4211L insured by you.

I/We also hereby authorise that any payment due to me/us from the aforesaid claim be  
paid to M/s UNITED SG AUTOMOBILE PTE LTD.

I/We hereby indemnify M/s United SG Automobile Pte Ltd against all claims and/or  
damages which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above-mentioned statement to be true and correct.

Yours faithfully



Owner Signature  
(Company's stamp if applicable)

Name in Full : Lim Chuan Tat  
NRIC No : S8739179E  
Address : Block 440 Hougang Ave  
#11-1571 S(520440)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, UNITED SG AUTOMOBILE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,790.00 (Global Sum) for vehicle no. SKN 338Y that was damaged pursuant to the accident which occurred on 27/05/2018 (date) along FAR EAST SHOPPING CENTRE B2 CARPARK involving vehicle no/s SJX 4211L.

This is pursuant to the inspection conducted on 31/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM CHANG TAT ("the third party claimant") of vehicle no. SKN 338Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKN 338Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of Feb (month) 20 18 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

# United SG Automobile Pte Ltd

"We are always in your journey"

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934  
Tel : 6747-4454 | Fax : 6747-7752 | Email: claims@unitedsg.com.sg  
UEN No : 201729521C | GST No : 201729521C

## TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#08-16  
SINGAPORE 079120  
ATTN: MOTOR CLAIMS DEPARTMENT

Invoice number : UI-1012  
Date : 20-Jun-18  
Vehicle number : SKN338Y  
Make Model : BMW 535i  
Accident date : 27-May-18  
Reference number : USG-201805-22

Description		Amount SGD\$
Inclusive of supplying parts, labour, panel beating and spray painting		
Lump Sum Repair		4100.00
GST @ 7%		287.00
	Total	4387.00

Singdollars: Four Thousand Three Hundred and Eighty Seven





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 May 2018 / 18:01:34

Receipt Date/Time : 30 May 2018 / 18:01:33

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180530-001929

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJX4211L As at 27 May 2018/14:35:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJX4211L Enquiry Fee 20180530180034675147	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
<b>Paid By</b>				
	xxxxxxxxxxxx0343	Credit Card: Visa /MasterCard		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jun 2018 <a href="#">Edit Reg</a>		31 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,100.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>ANDRE MOSES TAN CHANG ANN</b> , ID: S7831093F								
Main Claimant:	<b>LIM CHANG TAT</b> , ID: S8739179E								
Vehicle Reg. No.:	<b>SKN338Y</b>	Date of Loss:	27/05/2018 14:00 - :59 [89 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 0615106288SG</b>	Policy/Cover Note No.:	2100316652 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJX4211L</b>	Policy No. (Claimant):	5096947960						
		Excess:							
Repairer:	<b>United SG Automobile Pte Ltd (HQ)</b> 53 Ubi Avenue 1, #01-56 Paya Ubi Industrial Park, 408934 Ubi - Tel: 9007 7556								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 12/06/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (04/06/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKN338Y (0615106288SG)  
[SJX4211L]  
TP  
LIM CHANG TAT  
May 27 2018 2:00PM  
[ANDRE MOSES TAN CHANG ANN]  
United SG Automobile Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown													1			Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	18/06/18 09:26	General View													1			Load JPG		
2	18/06/18 09:26	General View													1			Load JPG		
3	18/06/18 09:26	General View													1			Load JPG		
4	18/06/18 09:26	General View													1			Load JPG		
5	18/06/18 09:26	General View													1			Load JPG		
6	18/06/18 09:26	General View													1			Load JPG		
7	18/06/18 09:26	General View													1			Load JPG		
8	18/06/18 09:26	General View													1			Load JPG		
9	18/06/18 09:26	General View													1			Load JPG		
10	18/06/18 09:26	General View													1			Load JPG		
11	18/06/18 09:26	General View													1			Load JPG		
12	18/06/18 09:26	General View													1			Load JPG		
13	18/06/18 09:26	General View													1			Load JPG		
14	18/06/18 09:26	General View													1			Load JPG		
15	18/06/18 09:26	General View													1			Load JPG		
16	18/06/18 09:26	General View													1			Load JPG		
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	04/06/18 18:44	ACKNOWLEDGEMENT EMAIL TO AIG DD 01.06.													1			Load PDF		
2	04/06/18 18:44	EMAIL FROM AIG DD 31.05.2018													1			Load PDF		
3	04/06/18 18:44	TP GIA REPORT													1			Load PDF		
4	19/06/18 18:02	TP ESTIMATE - MARKED													1			Load PDF		
5	13/02/19 08:40	WORKSHOP INVOICE													1			Load PDF		
6	13/02/19 08:40	AUTHORISATION TO ACT FORM													1			Load PDF		
7	13/02/19 08:40	Release Voucher													1			Load PDF		
8	13/02/19 08:40	LTA SEARCH													1			Load PDF		
9	13/02/19 08:40	LETTER TO OI													1			Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail			Print		
1	04/06/18 16:35	OI GIA REPORT													1			Load PDF		
2	04/06/18 17:25	TP GIA													1			Load PDF		
3	13/08/18 10:41	LOD													1			Load PDF		

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJX4211L (Insd veh)	Model:	BMW 535i GT 3.0 D/AB 2WD
	SKN338Y (TP veh)		GAS/D TC HUD SR (A)
Date of Accident:	27/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		9,901.25
Final Repair Cost	:	\$		4,790.00
Loss of Use	:	\$		4.00 days at \$100.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		4,790.00

**Is Third Party Workshop GIA Registered?**    ☐ [ ] YES    ☒ [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	United SG Automobile Pte Ltd	:	\$ 4,790.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN  
\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

13 Feb  
2019  
\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18010006/APA3Q2

Date: 13/02/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100316652

Claimant Vehicle No: SKN338Y Insured Vehicle No: SJX4211L

Date of Loss: 27/05/2018 Nature of Claim: TP Claim No: 0615106288SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SKN338Y**  
 Make & Model: BMW 535i GT, 3.0 D/AB 2WD GAS/D TC HUD SR (A) Engine No: 08187625N55B30A  
 Reg. Date: 21/12/2010 (Man. Year: 2010) Chassis No: WBAFR72060C580632  
 Colour: White Odometer: 136677 km  
 Engine Capacity: 2979 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 255/35 R20 Rear Tyre Size: 255/35 R20  
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,243.50	4,622.50	2,621.00	36.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,010.00	530.00	1,480.00	73.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,253.50</b>	<b>5,152.50</b>	<b>4,101.00</b>	<b>44.32</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,100.00</b>		
(S\$)	9,253.50	4,100.00	5,153.50	55.69
<b>+ GST 7.00/7.00% (S\$)</b>	<b>647.75</b>	<b>287.00</b>	<b>360.75</b>	<b>55.69</b>
<b>Nett Amount (S\$)</b>	<b>9,901.25</b>	<b>4,387.00</b>	<b>5,514.25</b>	<b>55.69</b>
<b>+ Loss of Use (4.0 x S\$100.00/day) (S\$)</b>		<b>400.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>4,794.45</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,790.00</b>		

## INSPECTION

Date of Assignment: 31/05/2018

Date Inspected: 31/05/2018 Inspected At: United SG Automobile Pte Ltd (HQ)  
53 Ubi Avenue 1, #01-56 Paya Ubi  
Industrial Park  
Singapore 408934

Estimated Period of Repair: 3.0 days

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**Adjuster:** ADRIAN LING

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*FRONT BUMPER RETAINER	Necessary	150.00 FL	*150.00 FL
2	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	770.00 FL	*- FL
3	1		*FRONT BUMPER CENTRE AIR DUCT	Not Necessary	415.00 FL	*- FL
4	1		*FRONT LH HEADLAMP	Cut	3,200.00 FL	*2,955.00 FL
5	1		*FRONT LH HEADLAMP BRACKET	Not Necessary	70.00 FL	*- FL
6	1		*FRONT PDC SENSOR	Damaged	250.00 FL	*220.00 FL
7	1		*PDC SENSOR HOLDER	Not Necessary	40.00 FL	*- FL
8	1		*FRONT LH BUMPER COVER	Not Necessary	320.00 FL	*- FL
9	1		*FRONT BUMPER (AFTER MARKET)	Deformed	2,500.00 FS	*1,600.00 FS
10	1		*SET FRONT BUMPER CLIP	Necessary	50.00 FS	*30.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,765.00</b>	<b>4,955.00</b>
- List Item Discount on L Items 10.00/10.00% (\$\$)	521.50	332.50
<b>Total Parts (\$\$)</b>	<b>7,243.50</b>	<b>4,622.50</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK FRONT WIRING AND LIGHTING SYSTEM	New	60.00	30.00
2	REMOVE AND RENEW FRONT SENSOR	New	100.00	50.00
3	DIAGNOIS CHECK AND CLEAR FAULT CODE	New	300.00	0.00
4	PANEL BEATING ON AFFECTED AREAS	New	800.00	200.00
5	SPRAY PAINTING ON AFFECTED AREAS	New	600.00	250.00
6	APPLY ANTI RUST ON AFFECTED AREAS	New	150.00	0.00
Gross Labour Cost (S\$)			<b>2,010.00</b>	<b>530.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >