

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 19 June, 2018 2:04 PM  
**To:** Alan Tang  
**Cc:** Francis Tang; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Repair / total loss cost for SGY6828A LKK REF CC4/ASM18010005/T1ha3

Without Prejudice

Dear Alan,

We refer to your below email.

Please be informed that the(a) Repairable Limit of your vehicle as per our surveyor recommendation is at \$11,000.00 subject to our principal's approval.

We are also currently pending instructions from our principal on the (b) total amount to be compensated.

We will update you once again with regards to the (b) total amount once confirmed.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Alan Tang [mailto:[alan.tangsh@gmail.com](mailto:alan.tangsh@gmail.com)]  
**Sent:** Tuesday, 19 June, 2018 12:32 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Francis Tang  
**Subject:** Repair / total loss cost for SGY6828A

Hi Vic,

We spoke this morning. Thanks for your assistance so far.

As discussed, please let us know the details for (a) what is the repair cost ceiling for third party claim from AXA, (b) how much will AXA pay out for a total loss claim.

For (b), do let us know the process, timeline, paperwork and miscellaneous fees involved too.

Thank you.

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Best,  
Alan