

Surveyor:

ADMM

DOI:

4-6-18

Date / Time:

31/05/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLE 28974

Name of Insured:

JR LIFE BUSINESS P/L

Insured Tel No.:

HP:

Claim No.:

SYM00130

Policy No.:

GA236339 / 1

Make / Model:

MAZDA 3

Excess Sec II :SS

D.O.A.:

24/12/2018

Place of Accident:

Hougang Ave 6

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ong yan ru 8023365

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final? Yes / No

SK2 2030H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Soc Leam



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

1/6/18  
CHY

SK2 2030H, X; SLE 28974, X

RECEIVED 10 SEP 2018

30/6/18

OID rear-end TP.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

30/6/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

2/7/18

Sent letter to OI.  
Request LOA from OI.

9/7/18

Called OI company at 6455110. HR manager is not around. Spoke to Ms Cindy (Finance). Request a copy of LOA. She asked me to email a template.

9/7/18

File pass to type mandate

RECEIVED 03 JUL 2018

1/9/18

PV case

19/9/18

File pass to Mark Kuen to doc

PRELIMINARY ADVICE

Date/Time: 30/6/18

Sent By: CHY

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

1/9/18

Confirm with:

Irene

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia.: 0100 11/9/18

Repair Cost:

SS

1499.60

Loss of Rental (LOR):

SS

( ) days)

Loss of Use (LOU):

SS

180.00 (560 x 3 days)

Loss of Income (LOI):

SS

( ) x ( ) days)

LOR only  LOU only

LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350.00

Total:

SS

1661.60

Global Sum SS:

FINAL PAYMENT

Date/Time:

1/9/18

Confirm with:

Irene

Email

Call

Payee 1:

SS

1661.60

Name 1:

Soc Leam Motor Works

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: ASM (AXA)

**ASSIGNMENT**

From: \_\_\_\_\_ Date: 04062018  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SKZ 2030H  
 at Workshop no/s: Soc Lebn  
 of: Blk 1 Kaki Bukit Ave 6 #01-91  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SKZ2030H Yr Regn: 2016 / Jan.  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Hyundai Accent HB cc: 1368  
 Colour: Black A/C: Insured / Std / NI / NA  
 Sp. Reading: 32646 Ti/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: KMHCTS1BT6U260381  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 175/70R14  
 R: 175/70R14  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Kumho

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 03 days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

N/S	O/S

Front 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm Rear 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 04/06/18  
 Survey held at Soc Lebn  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or \_\_\_\_\_  
 The UIC / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	<u>TP AXA.</u>
	<u>PIP \$ 1479.60 (Red \$ 829.64 36%..)</u>
	<u>MV: 60K.</u>
	<u>PV: 43K</u>
	<u>Nett: 17K.</u>

Date/Time, File Pass to?  : Prel. Report  : Final Report

Days Of Repair: \_\_\_\_\_ Resurvey No. of Trip: \_\_\_\_\_ Survey Fee: \_\_\_\_\_

Date/Time, File Return to? \_\_\_\_\_

Report Format : \_\_\_\_\_ Lump Sum / I.B.I: (\$) \_\_\_\_\_

Add Fee:  Site Insp (\$)  Interview (\$)  Tech. Invs (\$)  Weekend (\$)

TRANSPORTATION: \_\_\_\_\_ PHOTOS: \_\_\_\_\_ OTHER: \_\_\_\_\_

TOTAL: \_\_\_\_\_



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18010003/Apa3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 02-06-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLE 2897Y	Veh. Inspected	SKZ 2030H
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00IJ0	Excess (\$)	0.00
Assign From		Assign Date	02/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/05/2018	Inspection Date	04/06/2018
Survey held at	SOC LEON MOTOR WORKS 1 KAKI BUKIT AVE 6 BLK D #01-91 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

REPAIRING OF  
MOTOR VEHICLES,  
PANEL BEATING,  
WELDING, SPRAYING,  
INSURANCE AGENT,  
CLAIMS  
DEALING IN 2ND  
HAND VEHICLE.

# 速良摩哆 SOC LEON MOTOR WORKS

AUTOBAY @ KAKI BUKIT  
1 Kaki Bukit Ave 6, Blk D, #01-91, Singapore 417883  
Tel: 6747 7858, 6747 2343 Fax: 6742 0012  
E-mail: slmoi@singnet.com.sg  
Reg No. 206639/00K

修理汽車貨車兼  
打嗎甲燒好噴漆  
代理保險：車禍  
賠償及買賣汽車

TPAXA

XiaoTang

MS LYNETTE CHONG HUI FONG

DATE: 31/05/2018

DOA: 24/05/2018

## ESTIMATE REPAIR FOR VEHICLE NO. SKZ 2030 H (HYUNDAI ACCENT)

	Description	List Price
1 pc	Rear bumper <i>behind</i>	\$ 460.00 ✓
1 pc	Rear bumper reinforcement <i>behind</i>	\$ 388.50 ✓
1 pc	Bumper bracket <i>not in</i>	\$ 98.80 ✓
2 pcs	Bumper side retainer @ \$38.00 <i>in</i>	\$ 76.00 ✓
		\$ 1,023.30
	924.5	\$ (204.66)
	739.60	\$ 818.64
	Less: 20%	
		\$ 818.64
	<b>Special Nett Items</b>	
1 set	Reverse sensor <i>in</i>	\$ 280.00 ✗
	To remove & fix reverse sensor	\$ -80.00 ✓
	To spray anti-rust	\$ 80.00 ✓
	Labour charges for knocking & replacing parts.	\$ -500.00 ✓
	Spraypainting	\$ 550.00 ✓
	<b>TOTAL:</b>	\$ 2,308.64

740

Adrian King  
P/P 04/06/18

03 days

total 1479.60

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 6799A

### Vehicle Details

Vehicle No.: SKZ2030H  
Vehicle to be Exported: No  
Intended De-registration Date: 01 Jun 2018  
Vehicle Make: HYUNDAI  
Vehicle Model: ACCENT (RB) 5DR 1.4 CVT ABS D/AB 2WD  
Primary Colour: Black  
Manufacturing Year: 2015  
Engine No.: G4LCFU505460  
Chassis No.: KMHCT51BTGU260381  
Maximum Power Output: 73.6 kW (98 bhp)  
Open Market Value: \$11,631.00  
Original Registration Date: 14 Jan 2016  
First Registration Date: 14 Jan 2016  
Transfer Count: 0  
Actual ARF Paid: \$11,631.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 13 Jan 2026  
PARF Rebate Amount: \$8,723.00

### Intended COE Rebate Details

COE Expiry Date: 13 Jan 2026  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$45,002.00  
COE Rebate Amount: \$34,271.00  
**Total Rebate Amount: \$42,994.00**

The information contained herein is correct as at 30 May 2018

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6799A
Vehicle Details	
Vehicle No.:	SKZ2030H
Vehicle to be Exported:	Yes
Intended De-registration Date:	05 Jun 2018
Vehicle Make:	HYUNDAI
Vehicle Model:	ACCENT (RB) 5DR 1.4 CVT ABS D/AB 2WD
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	G4LCFU505460
Chassis No.:	KMHCT51BTGU260381
Maximum Power Output:	73.6 kW (98 bhp)
Open Market Value:	\$11,631.00
Original Registration Date:	14 Jan 2016
First Registration Date:	14 Jan 2016
Transfer Count:	0
Actual ARF Paid:	\$11,631.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Jan 2026
PARF Rebate Amount:	\$8,723.00
Intended COE Rebate Details	
COE Expiry Date:	13 Jan 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,002.00
COE Rebate Amount:	\$34,223.00
<b>Total Rebate Amount:</b>	<b>\$42,946.00</b>

The information contained herein is correct as at 05 Jun 2018

OK

**MYCARFORUM**  
THE OFFICIAL FORUM OF SGCARMART.COM

ASK • DISCUSS  
LEARN • SHARE

- Vacuum Cleaner - Let's talk about it.
- 2015 Forester 2.0
- Carlube engine oil

**FOR SALE BY OWNER**

Post an Advertisement  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

[Post an Ad](#) | [Advertiser Login](#) | [Ways of Selling](#)

**Nissan Qashqai 1.2 DIG-T At \$82K.**

Very Low Mileage, 100%  
Accident Free, 1 Owner Only,  
Low Depreciation.  
Direct Owner StarAd

**HIN LUNG AUTO**  
HoBee Group

**30 years**  
of car sale

**One Stop Car Hub**  
Finance, Insurance, Workshop  
New and Used Cars

Browse by Category Sort by Date Posted | 20 results/page

2 vehicles | **Search**  Advanced Search | Search | View All

Make  Model  Price  Depreciation  Reg Date  Eng Cap  Mileage  Veh Type  Status

Search Selection	Accent	Any	Any	2016	Any	Any	Any	Available
	<input type="checkbox"/> Hyundai Accent 1.4A	\$63,800	\$7,440 /yr	21-Mar-2016	1,368 cc	18,088 km	Sedan	Available
<p>\$8K Down Payment, 1 Owner, New Road Tax, Extremely New And Well Maintained Car. Low Mileage Done. A Reliable Daily Workhorse. 5 Years Warranty From Komoco Motors. Buy With A Peace Of Mind. Efficient A...</p> <p>SmartCars Boutique Pte Ltd</p> <p><small>Posted: 01-Jun-2018   Tags: 2015 Hyundai Accent, Hyundai Accent, Hyundai, Smart Cars Boutique</small></p>								
	<input type="checkbox"/> Hyundai Accent 1.4A (OPC)	\$47,800	\$5,350 /yr	22-Apr-2016	1,368 cc	21,000 km	Sedan	Available
<p>1 Owner, Low Mileage, Very Well Maintained By Customer, Close To New Clean Interior.</p> <p><small>Posted: 26-Jun-2018   Tags: 2015 Hyundai Accent, Hyundai Accent, Hyundai, Smart Cars Boutique</small></p>								

Save this search criteria, to get email alerts whenever a match is found. [Save Search](#)

Make  Model  Price  Depreciation  Reg Date  Eng Cap  Mileage  Veh Type  Status

For old advertisements, view Expired ads 20 results/page

SHORTLISTED VIEW ALL

[Compare](#)



<b>POLICY INFORMATION</b>		Policy No. : VPA/P1731860
Source	: (01) 08260 KOMOCO TRADING P/L (HY)	
Insured	: CHONG HUI FONG LYNETTE	
Address	: BLK 668 HOUGANG AVE 8 #03-707 SINGAPORE 530668	
Business/Profession	: OTHER OCCUPATION Carrying on or engaged in the business or profession last declared and no other for the purpose of this insurance.	
Period of Insurance	: From 14/01/2018 To 13/01/2019 (Both Dates Inclusive)	
Any subsequent period for which the Insured shall pay and the Company shall agree to accept a renewal premium.		
<b>PREMIUM</b>		
Premium After 50.00% NCD	: SGD 735.63	
Safe Driver Disc 8.00%	: SGD 58.85	
NCD Protector	: SGD 54.14	
GST 7.00%	: SGD 51.16	
Annual Premium	: SGD 782.08	
Total Payable	: SGD 782.08	
<b>RISK DETAILS THE MOTOR VEHICLE</b>		
Type Of Cover	: Comprehensive	
Regn No.	: SKZ2030H	
Type Of Use	: Private Car	
Make/Model	: HYUNDAI ACCENT 1.4	
Year of Manufacture	: 2015	Seating Capacity (excl. Driver) : 04
Body Type	: SALOON	Engine C.C. : 1368
Engine No.	: G4LCFU505460	
Chassis No.	: KMHCT51BTGU260381	
Insured's Estimated Market Value	: Market Value At The Time Of Loss (including Accessories and Spare Parts)	
Limitations as to Use	: As specified in Certificate of Insurance	
Hire Purchase	: HL BANK	
<u>Extra Coverage (Premium Breakdown)</u>	<u>Limits (SGD)</u>	<u>Premium (SGD)</u>
NCD Protector		54.14
Basic Own Damage Excess	: SGD	
<u>Named Drivers</u>		
1 CHONG HUI FONG LYNETTE		



## << <SEEK MANDATE> - S8M00IJ0 [ACCIDENT INVOLVING SLE 2897Y(OI) & SKZ 2030H(TP) ON 24/05/2018]

Type

🔍 Question

Message

Liability: Insured rear-ended third party. We seek your approval to offer Third Party repairer "SOC LEON MOTOR WORKS" is as follows: - 1)COR: \$1,479.60 + 2) Loss of Rental(4daysx\$100.00): \$400.00 + 3)LTA Search fee: \$7.45 =Total: \$1,887.05. \*\*03days recommendation for repair. \*\*All the relevant documents had been uploaded in SMART CLAIM. For your approval please. Hsiao Tong - 30 June 2018

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199601189R

51 CUBANE L, #02-25 PAYA LEBETH STREET, PARK, SINGAPORE 40933 TEL : (65) 62564561 FAX : (65) 62564317

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 30.06.2018

### Survey Details:

Date of loss	24.05.2018
Date of appointment	31.05.2018
Date of survey	04.06.2018
Location of survey	SOC LEON MOTOR WORKS

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SKZ 2030H
Make and Model	Hyundai Accent (1368cc)
Date of registration	14.01.2016
Excess	
Market Value	\$ 60,000.00
Parf/COE Rebate	\$ 42,994.00
Nett Loss	\$ 17,006.00

### Repair details:

Initial Estimate	\$ 2,308.64
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 739.60
Check items (estimate)	
Labour	\$ 740.00
<b>Total</b>	<b>\$ 1,479.60</b>
Lump Sum(if applicable)	

Number of days for repair	<u>3</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No: 199607198R

51 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408993 TEL: (65) 62563561 FAX: (65) 62964311

**Date: 30.06.2018**

**Remarks:**

**Mandate:**

<b>Liability(TP)</b>		<b>100%</b>	
Proposed repair cost	\$	1,479.60	
Loss of use			
Loss of rental	\$	400.00	(4days x \$100)
Loss of income			
LTA search fees	\$	7.45	
Others			
<b>Proposed Total</b>	<b>\$</b>	<b>1,887.05</b>	



# Re:<SEEK MANDATE> - S8M00IJ0 [ACCIDENT INVOLVING SLE 2897Y(OI) & SKZ 2030H(TP) ON 24/05/2018]

Type

 Question

Message

Please proceed as per mandate. Thank you.

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 30 August 2018 10:07 AM  
**To:** 'enquiries@jrlifesciences.com'  
**Subject:** ACCIDENT INVOLVING SLE 2897Y AND SKZ 2030H ALONG/AT SLIP ROAD OF HOUGANG AVE 10 ON 24/05/2018  
**Attachments:** LETTER TO OI.pdf

Dear Sir/ Mdm

**OUR REF : CC4/ASM18010003/Apa3**  
**YOUR REF : GA236339/1 (SLE 2897Y)**  
**ACCIDENT INVOLVING SLE 2897Y AND SKZ 2030H ALONG/AT SLIP ROAD OF HOUGANG AVE 10 ON 24/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SOC LEON MOTOR WORKS acting on behalf of the owner of SKZ 2030H against your motor insurance policy.

We would like to request a copy of Authorisation Letter/ Employment Letter of you driver, Ong Zhen Ru from you company for our necessary action.

Please call us if you have any queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** enquiries@jrlifesciences.com  
**Sent:** Thursday, 30 August 2018 4:47 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** peter; chlim@jrlifesciences.com  
**Subject:** RE: ACCIDENT INVOLVING SLE 2897Y AND SKZ 2030H ALONG/AT SLIP ROAD OF HOUGANG AVE 10 ON 24/05/2018  
**Attachments:** doc05226020180830150256.pdf

Dear Hsiao Tong,

Please find attached as requested for your necessary action.

Please do not hesitate to contact us if you need any others information.

Best Regards,

**Jessie Neo**  
*JR Life Sciences Pte Ltd*  
*2 Bukit Batok Street 24*  
*Skytech #08-20*  
*Singapore 659480*  
*Tel: 64254100*  
*Hp: 97276117*  
*Website: [www.jrlifesciences.com](http://www.jrlifesciences.com)*

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** 30 August, 2018 10:07 AM  
**To:** enquiries@jrlifesciences.com  
**Subject:** ACCIDENT INVOLVING SLE 2897Y AND SKZ 2030H ALONG/AT SLIP ROAD OF HOUGANG AVE 10 ON 24/05/2018

Dear Sir/ Mdm

**OUR REF : CC4/ASM18010003/Apa3**  
**YOUR REF : GA236339/1 (SLE 2897Y)**  
**ACCIDENT INVOLVING SLE 2897Y AND SKZ 2030H ALONG/AT SLIP ROAD OF HOUGANG AVE 10 ON 24/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SOC LEON MOTOR WORKS acting on behalf of the owner of SKZ 2030H against your motor insurance policy.

We would like to request a copy of Authorisation Letter/ Employment Letter of you driver, Ong Zhen Ru from you company for our necessary action.

Please call us if you have any queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*JR Life Sciences* Pte Ltd

30 August 2018

**To Whom It May Concern**

This letter serves to confirm that MS ONG ZHEN RU, NRIC No, S8540849F is currently under the employment of JR Life Sciences Pte Ltd as Administrative Associate since 16 August 2017.

She is authorize to drive a company vehicle number: SLE 2897 Y.

Thank you.

Yours sincerely,  
JR LIFE SCIENCES PTE LTD

  
.....  
JESSIE NEO  
SENIOR MANAGER  
ADMIN/HR DEPT





## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 1 September 2018 1:56 PM  
**To:** 'slmoi@singnet.com.sg'  
**Subject:** Your Ref: SKZ 2030H \*Our Ref: CC4/ASM18010003/Apa3 [ACCIDENT INVOLVING SLE 2897Y(AXA) & SKZ 2030H ON 24/05/2018]  
**Attachments:** DV\_SKZ 2030H.pdf

Your Ref: **SKZ 2030H** *Without Prejudice*  
Our Ref: CC4/ASM18010003/Apa3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SLE 2897Y(AXA) & SKZ 2030H ON 24/05/2018

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair	\$ 1,479.60
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 1,661.60</b>

Please duly sign the DV enclosed and return to us for our necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

REPAIRING OF  
MOTOR VEHICLES,  
PANEL BEATING,  
WELDING, SPRAYING,  
INSURANCE AGENT,  
CLAIMS  
DEALING IN 2ND  
HAND VEHICLE.

速 良 摩 哆  
**SOC LEON MOTOR WORKS**

AUTOBAY @ KAKI BUKIT  
1 Kaki Bukit Ave 6, Blk D, #01-91, Singapore 417883  
Tel: 6747 7858, 6747 2343 Fax: 6742 0012  
E-mail: slmoi@singnet.com.sg  
Reg No. 206639/00K

修理汽車貨車兼  
打嗎甲燒好噴漆  
代理保險：車禍  
賠償及買賣汽車

2 July 2018

The Motor Claims Department  
AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01  
AXA Tower  
Singapore 068811

Dear Sir/Madam,

**RE: ACCIDENT ON 24/05/2018 ALONG HOUGANG AVE 2 INVOLVING YOUR  
INSURED'S VEHICLE SLE 2897 Y AND OUR CLIENT'S VEHICLE SKZ 2030 H**

We are assisting our client, Ms Chong Hui Fong Lynette, the owner of vehicle no. SKZ 2030 H in the above matter.

Please note that the above accident was caused by the driver of vehicle no. SLE 2897 Y which was insured with you at the time of accident. As a result of the accident, our client's vehicle has suffered damages and was put to loss and expenses as follows:

1) Repair cost	S\$1,479.60
2) Loss of use for 3 days @S\$60 per day	S\$ 180.00
3) Search fee	2.00
<b>TOTAL</b>	<b>S\$1,661.60</b>

We enclosed herewith all relevant documents for your perusal.

Hope to receive your reply soonest possible.

Yours faithfully

  
SOC LEON MOTOR WORKS

Encl. Final repair bill/Letter of Authority/Search letter  
Motor Accident Report/Cert of Insurance



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 JULY 2018

**JR LIFE SCINENCES PTE LTD**  
2 BUKIT BATOK STREET 24  
#08-20 SKYTECH  
SINGAPORE 659480  
ATTN: THE MANAGEMENT

Dear Sir/ Mdm

**OUR REF : CC4/ASM18010003/Apa3**  
**YOUR REF : GA236339/1 (SLE 2897Y)**  
**ACCIDENT INVOLVING SLE 2897Y AND SKZ 2030H ALONG/AT SLIP ROAD OF HOUGANG AVE 10 ON 24/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SOC LEON MOTOR WORKS acting on behalf of the owner of SKZ 2030H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

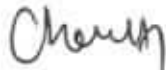
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*


## AUTHORISATION TO ACT

I, Chong Hui Fong Lynette ("the third party claimant") of Blk 668 Hongkong Ave 8 #03-707 (S) 530668 (address), owner of SKZ 2030H (vehicle no.) hereby authorize Soc Leon Motor Works ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SKZ 2030H that was damaged pursuant to the accident which occurred on 24/5/18 (date) along Hongkong Ave 2 (location) involving vehicle no/s SKZ 2030H & SLE 2897Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4<sup>th</sup> (day) of June (month) 2018 (year)

X   
\_\_\_\_\_

Signed by "the third party claimant"  
(with company stamp if applicable)

連 康 摩 嘜  
SOC LEON MOTOR WORKS  
AUTOSAYS KAKI BUKIT  
1 Kaki Bukit Avenue 5 #01-9  
Singapore 417883  
Tel: 6747 7858, 6747 2343



Signed by "the workshop"  
(with company stamp)



redefining / insurance



CLAIM REF : S8M001J0  
INSURED : JR LIFE SCIENCES PTE LTD

DISCHARGE VOUCHER

We/I, CHONG HUI FONG LYNETTE, NRIC NO. S7136799A hereby agree to accept the sum of dollars ONE THOUSAND SIX HUNDRED SIXTY ONE AND CENTS SIXTY ONLY (S\$1,661.60) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLE 2897Y as a result of an accident along HOUGANG AVE 2 on 24/05/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKZ 2030H.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLE 2897Y in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLE 2897Y.

Dated this 6<sup>th</sup> day of Sept 2018

Claimant's Signature : x [Signature]

NRIC no./ Company Stamp : S7136799A

Occupation/ Business : \_\_\_\_\_

Address : Blk 668 Hougang Ave 8 #03-707  
(S) 530668

Telephone No. : 96417978

Witness's Name : \_\_\_\_\_

Witness's Signature : [Signature]

Witness's NRIC No. : \_\_\_\_\_  
SGC LEON MOTOR WORKS  
AUTOCARE  
1 Kaki Bukit Avenue 6 #01-01  
Singapore 417883  
Tel: 6747 7853, 6747 2343

REPAIRING OF  
MOTOR VEHICLES.  
PANEL BEATING.  
WELDING, SPRAYING.  
INSURANCE AGENT.  
CLAIMS  
DEALING IN 2ND  
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**SOC LEON MOTOR WORKS**

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1 Kaki Bukit Ave 6, Blk D, #01-91, Singapore 417883  
Tel: 6747 7858, 6747 2343 Fax: 6742 0012  
E-mail: slmoi@singnet.com.sg  
Reg No. 206639/00K

修 理 汽 車 貨 車 兼  
打 嗎 甲 燒 杆 噴 漆  
代 理 保 險 : 車 禍  
賠 償 及 買 賣 汽 車

MS LYNETTE CHONG HUI FONG

DATE: 02/07/2018

DOA : 24/05/2018

**INVOICE NO : 8023**

**REPAIR COST FOR VEHICLE NO. SKZ 2030 H (HYUNDAI ACCENT)**

	<u>Description</u>	<u>List Price</u>
1 pc	Rear bumper	\$ 460.00
1 pc	Rear bumper reinforcement	\$ 388.50
2 pcs	Bumper side retainer @SS38.00	\$ 76.00
		\$ 924.50
	Less : 20%	\$ (184.90)
		\$ 739.60
	<u>Special Nett Items</u>	
	To remove & fix reverse sensor	\$ 40.00
	Labour charges for knocking & replacing parts.	\$ 300.00
	Spraypainting	\$ 400.00
	<b>TOTAL :</b>	<b>\$ 1,479.60</b>

速 良 摩 哆  
SOC LEON MOTOR WORKS

.....  
Authorized Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-081878

Date of Request: 30/05/2018

Your Ref No:

Online Purchase

Soc Leon Motor Works  
 1 Kaki Bukit Ave 6, #01-91  
 AutoBay@Kaki Bukit  
 Singapore 417883

Dear Sir/Madam,

CKZ 2030H

Enquiry Date: 30/05/2018  
 Enquiry By: IRENE LEONG SUM PHENG  
 TP Vehicle No.: SLE2897Y  
 Accident Date: 24/05/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLE2897Y	AXA Insurance Pte Ltd	15/07/2017-14/07/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

 Our Ref No: GR-18-081878  
 Date of Request: 30/05/2018

Your Ref No: Online Purchase

 Soc Leon Motor Works  
 1 Kaki Bukit Ave 6, #01-91  
 AutoBay@Kaki Bukit  
 Singapore 417883

Dear Sir/Madam,

 Enquiry Date: 30/05/2018  
 Enquiry By: IRENE LEONG SUM PHENG  
 TP Vehicle No.: SLE2897Y  
 Accident Date: 24/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SLE 2897Y (Insd veh)	<b>Model:</b>	TPVD HYUNDAI ACCENT
	SKZ 2030H (TP veh)		
<b>Date of Accident:</b>	24/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$		2,308.64	
Final Repair Cost	: \$		1,479.60	
Loss of Token Sum	: \$		180.00	3days at \$60.00 per day
Rental (if any)	: \$			days
LTA / GIA Search Fee	: \$		2.00	

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum	: \$	1,661.60

**Is Third Party Workshop GIA Registered?**  YES  NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

<b>Payment Instruction: Payee's Breakdown</b>		
1)	SOC LEON MOTOR WORKS	: \$ 1,661.60

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
12/11/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## Service Request Details

Claim: SR-10010

Reference: CC4/ASM18010003/Asa3a2 

Loss Date: 24 May 2018

Request Date: 3 September 2018

Due Date:

Vendor Name: LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

### Actions

Next Step: [Wait for Approve invoice](#)

[Add Invoice](#)

### Vehicle Information

Incident Vehicle Registration #: 9KZ2030H

Make: TMVD HYUNDAI

Model: ACCENT

### Service Address

...

### Primary Contact/Insured

JR LIFE SCIENCES PTE LTD  
3 BUKIT BATOK STREET 24, #08-20 SKYTECH,  
659480, Singapore

JRLIFE@SINGNET.COM.SG

### Claim Handler

CHAN Kian Chuan  
#568804269  
kianchuan.chan@axa.com.sg

### Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type:

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInvoice 1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	12 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
payment larabalwan SKZ 203014.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
LTD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
OH LOCAL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2018
LETTER TO OH.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	10 July 2018
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 July 2018
Immediate Advice (with manual) dd 200618.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
LKK Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
LKK Resurvey Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
SLE2877Y MSD GIA REPORT.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	31 May 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
EMAIL RECEIVED FROM WORKSHOP.mtg	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	31 May 2018
SKZ0004 TP GIA REPORT.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	31 May 2018

# Assessment Details

General & Workshop Details    Vehicle & Driver Details    Vehicle Condition    Taxes & Rolo    Parts & Labour    Miscellaneous    Summary    Parts

EDIT	SR NO	QUAN TITY	MATERIAL	SIZE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTYRS	DISC DUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	1	1			REAR BUMPER			Deformed	460		20		368	Approve	
	2	1			REAR BUMPER REINFORCEMENT			Deformed	388.5		20		310.8	Approve	
	3	1			BUMPER BRACKET			Serviceable	0	0	0	0	0	Deny	
	4	2			BUMPER SIDE RETAINER			Necessary	38		20		60.8	Approve	

## Labour

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR REAR	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		TO REMOVE & FIX REVERSE SENSOR	40	0	0	Approve		
	2		TO SPRAY ANTI-RUST	0	0	0	Deny		
	3		LABOUR CHARGES FOR KNOCKING & REPLACING PARTS	300	0	0	Approve		
	4		SPRAY PAINTING	400	0	0	Approve		

# Assessment Details

General & Workshop Details   Vehicle & Driver Details   Vehicle Condition   Taxes & Rates   Parts & Labour   Miscellaneous   Summary

Act   Approve   Deny   Suspend All

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIRS DAYS	Approve			
	2	SET REVERSE SENSOR	Deny	0	NOT NECESSARY	

## Assessment Details

General & Workshop Details   Vehicle & Driver Details   Vehicle Condition   Taxes & Ratio   Parts & Labour   Miscellaneous   Summary   Claims Amount   **\$1,479.60**

Claim Amount   **\$1,479.60**

CATEGORY	ESTIMATE	REVISED AMOUNT
Spare Parts	\$739.60	\$739.60
Labour	\$740.00	\$740.00