

## Vic (LKKAUTO)

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**From:** Amanda Ang <amanda.ang@cyclecarriage.com.sg>  
**Sent:** Monday, 14 January, 2019 5:23 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/T1ha3  
**Attachments:** CCI14012019\_0005.pdf

Dear Vic,

We confirm settlement at \$14,570.84. Attach herewith our signed discharge voucher & LOA for your payment process.

Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Friday, 11 January, 2019 2:38 PM  
**To:** Amanda Ang  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/T1ha3

Without Prejudice

Dear Amanda,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate we confirmed acceptance of your proposed offer of **\$14,570.84** (all in) to settle your client's claim.

Kindly let the owner sign the attached DV then forward a copy to us (LKK) **together with the Authorization to Act Letter duly signed by the owner** for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Amanda Ang [<mailto:amanda.ang@cyclecarriage.com.sg>]

**Sent:** Tuesday, 18 December, 2018 1:55 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/T1ha3

Dear Vic,

We refer to our email to you on 5 Dec 2018.

Till date, we have yet to hear from you.

Appreciate if you could revert back to us soon.

Thank you.

Your Sincerely

Amanda Ang

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Amanda Ang

**Sent:** Wednesday, 5 December, 2018 5:48 PM

**To:** 'Vic (LKKAuto)'

**Cc:** Admin A

**Subject:** RE: Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/T1ha3

Dear Vic,

We refer to your email of 30 November 2018.

Regret that we do not consider your LOR offer of \$14,000 acceptable.

We append the breakdown for 9days of LOR for your reference:

DATE	DAY	DESCRIPTION	NOS OF DAY (Recommended by your surveyor)	NOS OF DAY (Vehicle in workshop)
20-Jun-18	Wednesday	Vehicle surveyed by LKK / Job in process	1	1 <sup>st</sup> Day
21-Jun-18	Thursday	Job in process	2	2 <sup>nd</sup> Day
22-Jun-18	Friday	Job in process	3	3 <sup>rd</sup> Day
<b>23-Jun-18</b>	<b>Saturday</b>	<b>OFF</b>	-	<b>4<sup>th</sup> Day</b>
<b>24-Jun-18</b>	<b>Sunday</b>	<b>OFF</b>	-	<b>5<sup>th</sup> Day</b>
25-Jun-18	Monday	Job in process	4	6 <sup>th</sup> Day
26-Jun-18	Tuesday	Job in process	5	7 <sup>th</sup> Day
27-Jun-18	Wednesday	Job in process	6	8 <sup>th</sup> Day
28-Jun-18	Thursday	Job in process / Job completed	7	9 <sup>th</sup> Day

NOTE: The recommended 7days by the appointed surveyor excludes non-working days/others.

Also, as per our agreement with AXA, rental per day is at \$160.

Please revise your offer.

Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 30 November, 2018 6:02 PM

**To:** Amanda Ang

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/T1ha3

Without Prejudice

Dear Amanda,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and instruction to offer a global sum of **\$14,000.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner sign the attached DV then forward a copy to us (LKK) **together with the Authorization to Act Letter duly signed by the owner** for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 27 November, 2018 5:45 PM

**To:** Amanda Ang

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/T1ha3

Without Prejudice

Dear Amanda,

We refer to your below email.

Please be informed that we are currently pending for our principal's mandate approval.

We will follow up and will get back to you for an update/offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Amanda Ang [<mailto:amanda.ang@cyclecarriage.com.sg>]  
**Sent:** Tuesday, 27 November, 2018 4:44 PM  
**To:** CS A Team  
**Cc:** Admin A  
**Subject:** FW: Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/ha

Dear Officer,

**VERY URGENT**

We refer to the above mentioned.  
Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.  
Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Amanda Ang  
**Sent:** Friday, 9 November, 2018 7:26 PM  
**To:** Thin Thin ([thinthin@lkkauto.com](mailto:thinthin@lkkauto.com))  
**Cc:** Team A ([admin-a@lkkauto.com](mailto:admin-a@lkkauto.com))  
**Subject:** FW: Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/ha

Dear Thin Thin,

**VERY URGENT**

We refer to the above mentioned.  
Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.  
Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
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Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Amanda Ang Ying Chun  
**Sent:** Monday, 27 August, 2018 4:30 PM  
**To:** [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
**Cc:** Team A ([admin-a@lkkauto.com](mailto:admin-a@lkkauto.com))  
**Subject:** Accident involving SLE7790M & SLS6282X on 31/05/2018 - Your ref: CC4/ASM18010002/ha

Dear Vic,

We refer to the above mentioned.  
Please be inform that until today we have not receive any updates from your side.  
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Your Sincerely

Amanda Ang  
Mercedes-Benz Body Care & Repair Center  
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