

REF:

CC3 / ALH18009970 / Atbnz

ASS. REC. BY: Adrian King

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

2100316652

Claims No.

06510627856

Sum Insured:

Excess:

\$1400

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

TOK

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05 M's

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJX4211L

Yr Regn:

2011 / Nov.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A5 SB

C.C

1984.

Colour

Grey.

A/C:

Insured / Std / NI / NA

Sp. Reading

99020.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU2228T4BA108180

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/40R18

R:

245/40R8

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

01/06/18

Survey held at

Premium.

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

00 AIG.

SJX 4211L - NA / INC / 3007766 / h4

DIA: 27052018

04/1/18 @ 4.36pm revert to Victor via Maximen.

5/6 - @ Authorize repair at 11:39am by victor

5/6 - Inform premium authorize repair excess \$1400/-

Confirm \$10,241.60 @ 5days (Red. 14233-40. 53%)

RECEIVED 26 SEP 2018

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

5

11/26/19 Typist

☒

Final Report

Resurvey No. of Trip:

-

Date/Time, File Return to?

23

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

300  
10

210

Report Format :

Lump Sum / L.B.I. (%)

10241.60

**Note: This document has not been finalised.**  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 04 Jun 2018

**Preliminary Advice**

Vehicle No	: SJX4211L	Accident Date	: 27/05/2018
Make	: AUDI A5	Policy No.	:
Assignment Date	: 01/06/2018	Excess	: S\$1,400.00
Date of Inspection	: 01/06/2018	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,475.00
Revised Amount	:S\$	12,703.00
Check Items (Estimated)	:S\$	144.00
Total	:S\$	12,847.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	57,354.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,646.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : REPAIRER AGREED REPAIR COST NOT MORE THAN \$12,600.00.

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

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- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 5 June 2018 1:47 PM  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIM FOR SJX 4211 L

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJX 4211L (Excess \$1400/-). NOT MORE THAN \$12,600/-**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

**Denise Tay** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Tuesday, 5 June 2018 8:27 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OD CLAIM FOR SJX 4211 L

Dear all,

Any update for this case?

Thank you.

Best Regards,

**Tony Foong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 May 2018 17:34	Clim Veh Model Changed		[ ] Merimen Administrator
2	28 May 2018 17:34	Clim Created	Reg No: SJX4211L. Policy No: 2100316652-05. Acct Date: 2018/05/27. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118068791	[I] Merimen Administrator
3	01 Jun 2018 17:20	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[ ] CATHERINE CHONG KAI LING
4	01 Jun 2018 17:20	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] CATHERINE CHONG KAI LING
5	01 Jun 2018 17:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	01 Jun 2018 17:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/12	[A] CATHERINE CHONG KAI LING
7	01 Jun 2018 17:20	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	01 Jun 2018 17:20	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	01 Jun 2018 17:20	Clim Veh Model Changed	(202377) AUDI A5 2.0 SPORTBACK QUATTRO (A).	[A] CATHERINE CHONG KAI LING
10	01 Jun 2018 17:20	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	04 Jun 2018 10:12	Clim Registration Modified	Acct Time:14:45:00->14:00:00.	[I] AIG OneClaim Integration User
12	04 Jun 2018 11:42	Clim Registration Modified	Init.Est.:->6,000 - 7,000. Excess: -> 1400.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
13	04 Jun 2018 11:42	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
14	04 Jun 2018 14:00	Adj Rpt Initiated		[A] DENISE TAY KWEE CHENG
15	04 Jun 2018 14:00	Clim Dtl Modified	JPJ Reg. Date: -> 2011/11/30.	[A] DENISE TAY KWEE CHENG
16	04 Jun 2018 14:00	Clim Details Notified		[A] DENISE TAY KWEE CHENG
17	04 Jun 2018 16:35	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/06/12	[A] SHIAU CHAN
18	04 Jun 2018 16:36	Adj Mandate Request	Cur.Req:12847.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER AGREED REPAIR COST NOT MORE THAN \$12,600.00. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
19	05 Jun 2018 11:39	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/06/12. Mandate Remarks: Dear Adrian, Please checked again photographs upload into Merimen is the correct vehicle? Re-inspection to be done for damage check and supplementary items / labour.	[I] Wong, Ken-FK
20	05 Jun 2018 11:39	Adj Mandate Set	Approved:12847.00:Dear Adrian, Please checked again photographs upload into Merimen is the correct vehicle? Re-inspection to be done for damage check and supplementary items / labour.	[I] Wong, Ken-FK

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1822840	04/06/2018 14:00	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte	SJX4211L		10.70

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1093F
<b>Vehicle Details</b>	
Vehicle No.:	SJX4211L
Vehicle to be Exported:	No
Intended De-registration Date:	04 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	A5 SPORTBACK 2.0 TFSI QU
Primary Colour:	Grey
Manufacturing Year:	2011
Engine No.:	CDN228828
Chassis No.:	WAUZZZ8T4BA108180
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$47,537.00
Original Registration Date:	30 Nov 2011
First Registration Date:	30 Nov 2011
Transfer Count:	1
Actual ARF Paid:	\$47,537.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2021
PARF Rebate Amount:	\$30,899.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	29 Nov 2021
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$75,889.00
COE Rebate Amount:	\$26,455.00
<b>Total Rebate Amount:</b>	<b>\$57,354.00</b>

The information contained herein is correct as at 04 Jun 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/05/2018 09:31
Date Of Accident	27/05/2018 14:45
Exact Location Of Accident	FAR EAST SHOPPING CENTER CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJX4211L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ANDRE MOSES TAN CHANG ANN
NRIC No	S7831093F
Email Address	EARTHMUDDER@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96330418
Alternative Phone No	OTHERS-96330418

### Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFSI QU 8T
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100316652-05
Cover Note Number	

### Driver

Name of Driver	ANDRE MOSES TAN CHANG ANN
NRIC No	S7831093F
Date Of Birth	23/10/1978
Occupation	INDOOR
Date Of Driving Pass	21/07/2005
Driving Experience	12 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96330418
Fax Number	
Contact Number	OTHERS-96330418
EMail Address	EARTHMUDDER@GMAIL.COM

Address	BLK 476 TAMPINES STREET 44 #03-175
Postcode	520476
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS MAKING A RIGHT TURN IN A TIGHT SPACE AND MISJUDGEED THE SPACE I HAD. I GRAZED HIS PARKED CAR ON THE FRONT RIGHT CORNER OF HIS BUMPER AND SMALL CRACK ON HIS HEADLIGHT. DAMAGE TO MY CAR IS ON RIGHT REAR PASSENGER DOOR AND TYRE AREA.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKN338Y
Vehicle Make/Model/Colour	BMW / MATTE WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM CHANG TAT
NRIC/Passport Number	E569588H
Contact Number	82288677
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## Sketch Plan

### SKETCH PLAN

u


#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GiA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GiA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: Tony Pong  
NRIC/FIN No: 6201997X



# Sketch Plan #2

## SKETCH PLAN



Veh A: SJX4211L  
Veh B: SKN338Y

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was making a right turn in a tight space and misjudged the space I had. I grazed his parked car on the front right corner of his bumper and small crack on his headlight.

Damage to my car is on right rear passenger door and tyre area.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Tony Fong  
NRIC/ID No.: 62044197X



Accident Photo



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7831093F



Name

ANDRE MOSES TAN CHANG  
ANN

Race

CHINESE

Date of birth

23-10-1978

Country of birth

SINGAPORE

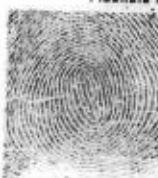
Sex

M

S7831093F



4406240



NRIC No. S7831093F

Date of issue

22-05-2009

Address

APT BLK 476 TAMPINES STREET 44  
#03-175  
SINGAPORE 520476

E LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

PASS DATE

B Motorcycles  $\leq$  200 CC

29 Jul 2004

Motor cars  $\leq$  3000 kg with  $\leq$  7 passengers, exclusive of the driver, and motor tractors/vehicles  $\leq$  2500 kg

26 Jan 2006

S / No. 9000041426

PUBLIC OF SINGAPORE

DRIVING LICEN

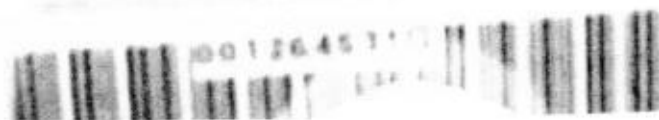
Licence Number: **S7831093F**

Name:

**ANDRE MOSES TAN CHANG  
ANN  
(ANDRE MOSES CHEN  
ZHANG AN)**

Birth Date: 23 Oct 1978

Issue Date: 29 Jul 2004





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Andre Moses Tan Chang Ann  
Period of Insurance : 30 Nov 2017 To 29 Nov 2018  
Engine No. : CDN228828  
Chassis No. : WAUZZZ8T4BA108180

Vehicle No. : SJX4211L  
Policy No. : 2100316652-05  
Endorsement No. :  
Issued Date : 01 Nov 2017

### ABOUT THE COVER

Make/Model : AUDI A5 SPORTBACK 2.0 TFSI QU  
Engine Capacity/Tonnage : 1,984.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2011  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

Andre Moses Tan Chang Ann - \$1400 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1, Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: POST OFFICE SAVINGS BANK

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

BSPLUS

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Write Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Premium Automobiles Pte. Ltd.**

**Activation Hotline: 64741223**

**55 Ubi Road 1 Singapore 408699**

**Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0629/2018/GW  
Date : 28-May-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Andre Moses Tan Chang Ann  
Address : Blk 476 Tampines Street 44  
#03-175  
Singapore 520476  
Telephone : HP +65 96330418  
Type of Claim : Own Damage Claims  
Policy No. :  
Vehicle No : **SJX 4211 L**  
Model Code : Audi A5 SB 2.0 TFSI Qu  
Model / Year : Nov-11  
Engine No : CDN 228828  
Chassis No : WAUZZZ8T4BA108180  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-May-18  
Place of Accident : Four East Shopping Centre Car Park



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SJX 4211 L.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓
2	To renew rhs 1/4 glass to facillitate fender renewal.	S/N \$ 300.00 ✗
3	To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00 ✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✗
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, set belts. Dislodge roof lner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✗ 500. 700
SUB-TOTAL LABOUR CHARGES		: \$ 3,660.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SJX 4211 L.

S/N	Nature of Jobs	Estimated Charges
6	To dismantle rhs rear door and rear bumper. Cut out and weld rhs rear fender. Renew rhs rear door and rear bumper. Reinstall all parts removed.	\$ <del>4,800.00</del> <sup>2500</sup> <del>2250</del> <sup>2500</sup>
7	To respray rhs rear door, door handle, rhs rear fender. Rhs sill panel, door entrance, drain panel, roof channel, end panelling and rear bumper. To carry out stone chip treatment and joint sealer works.	\$ <del>5,000.00</del> <sup>2200</sup> <del>1650</del> <sup>2250</sup>
8	To renew rhs rear rim and try. Carry out wheel alignment.	S/N \$ 280.00 ✓
9	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: <u>\$ 13,932.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJX 4211 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-RH <i>Dented</i>	\$ 2,619.00	✓ 2095.20
2	REAR OUTER DOOR SEAL-RH <i>new</i>	\$ 192.00	✓ 153.20
3	REAR DOOR ATTACHMENT PARTS <i>Not New.</i>	2 \$ 144.00	? X
4	REAR DOOR CATCH-RH <i>new</i>	\$ 105.00	X
5	REAR DOOR HANDLE-RH <i>new</i>	\$ 131.00	X
6	REAR WINDOW REGULATOR WITHOUT MOTOR-RH <i>new</i>	\$ 323.00	X
7	REAR SIDE PANEL-RH <i>Repin</i>	\$ 2,341.00	X Perline Replacement.
8	SIDE WINDOW-RH <i>new</i>	\$ 517.00	X
9	PRIMER	\$ 19.00	X
10	REAR BUMPER <i>Repin</i>	\$ 1,602.00	+
11	REAR BUMPER GUIDE SECTION-RH	2 \$ 46.00	+
12	REAR BUMPER UPPER GUIDE SECTION-RH <i>new</i>	\$ 16.00	+
13	REAR WHEEL HOUSING LINER-RH	\$ 231.00	+
14	WHEEL HOUSING LINER ATTACHEMENT PART <i>new</i>	\$ 38.00	X
15	REAR ALUMINIUM RIM-RH <i>ok</i>	\$ 1,139.00	- 911.20
16	1/4 GLASS SEALANT	S/N \$ 100.00	+
17	ACRYLIC SEALANT <i>new</i>	S/N \$ 180.00	+
18	CAVITY WAX <i>New</i>	S/N \$ 140.00	✓ 140
19	STONE CHIP GUARD <i>new</i>	S/N \$ 180.00	- 180
20	METAL FILLER POWDER <i>new</i>	S/N \$ 280.00	✓ 280
21	SUNDRIES <i>new</i>	\$ 200.00	X
TOTAL SPARE PARTS		:	\$ 10,543.00
TOTAL LABOUR CHARGES		:	\$ 13,932.00
GRAND TOTAL		:	\$ 24,475.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

: Adrian King

Surveyed Date

: 21/06/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 08 days.

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0629/2018/GW  
Date : 28-May-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

5 days of repairs - ok - jb - 23 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Andre Moses Tan Chang Ann  
Address : Blk 476 Tampines Street 44  
#03-175  
Singapore 520476  
Telephone : HP +65 96330418  
Type of Claim : Own Damage Claims  
Policy No. :  
Vehicle No : **SJX 4211 L**  
Model Code : Audi A5 SB 2.0 TFSI Qu  
Model / Year : Nov-11  
Engine No : CDN 228828  
Chassis No : WAUZZZ8T4BA108180  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-May-18  
Place of Accident : Four East Shopping Centre Car Park

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SJX 4211 L.

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear parking aid. Check function.	S/N	\$	280.00	\$ 280.00
2	To renew rhs 1/4 glass to facillitate fender renewal.	S/N	\$	300.00	
3	To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$	280.00	\$ 280.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$	1,400.00	
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, set belts. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$	1,400.00	\$ 700.00
SUB-TOTAL LABOUR CHARGES		:	\$	<u>3,660.00</u>	\$ <u>1,260.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SJX 4211 L.

S/N	Nature of Jobs	Estimated Charges
	<i>c/f</i>	
6	To dismantle rhs rear door and rear bumper. Cut out and weld rhs rear fender. Renew rhs rear door and rear bumper. Reinstall all parts removed.	\$ 4,800.00
7	To respray rhs rear door, door handle, rhs rear fender. Rhs sill panel, door entrance, drain panel, roof channel, end panelling and rear bumper. To carry out stone chip treatment and joint sealer works .	\$ 5,000.00
8	To renew rhs rear rim and try. Carry out wheel alignment.	S/N \$ 280.00
9	To carry out diagnostic check.	S/N \$ 192.00
TOTAL LABOUR CHARGES		: \$ <u>13,932.00</u>

\$ 1,260.00

\$ 2,500.00

\$ 2,250.00

\$ 280.00

\$ 192.00

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\$ 6,482.00

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# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJX 4211 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-RH	\$ 2,619.00	\$ 2,095.20
2	REAR OUTER DOOR SEAL-RH	\$ 192.00	\$ 153.20
3	REAR DOOR ATTACHMENT PARTS	2 \$ 144.00	
4	REAR DOOR CATCH-RH	\$ 105.00	
5	REAR DOOR HANDLE-RH	\$ 131.00	
6	REAR WINDOW REGULATOR WITHOUT MOTOR-RH	\$ 323.00	
7	REAR SIDE PANEL-RH	\$ 2,341.00	
8	SIDE WINDOW-RH	\$ 517.00	
9	PRIMER	\$ 19.00	
10	REAR BUMPER	\$ 1,602.00	
11	REAR BUMPER GUIDE SECTION-RH	2 \$ 46.00	
12	REAR BUMPER UPPER GUIDE SECTION-RH	\$ 16.00	
13	REAR WHEEL HOUSING LINER-RH	\$ 231.00	
14	WHEEL HOUSING LINER ATTACHEMENT PART	\$ 38.00	
15	REAR ALUMINIUM RIM-RH	\$ 1,139.00	\$ 911.20
16	1/4 GLASS SEALANT	S/N \$ 100.00	
17	ACRYLIC SEALANT	S/N \$ 180.00	
18	CAVITY WAX	S/N \$ 140.00	\$ 140.00
19	STONE CHIP GUARD	S/N \$ 180.00	\$ 180.00
20	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
21	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 10,543.00	\$ 3,759.60
TOTAL LABOUR CHARGES		\$ 13,932.00	\$ 6,482.00
GRAND TOTAL		\$ 24,475.00	\$ 10,241.60

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SJX 4211 L**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0629/2018/NK

16 Sept 2018

Dear Sir,

**RE: INSURANCE CLAIM FOR SJX 4211 L, Audi A5 SB 2.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SJX 4211 L**, claimant, **Mr. Andre Moses Tan Chang Ann**, please find the related document per attached.

1. A copy of the Original invoice no. 85012902– S\$9,460.51.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SJX 4211 L

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

























## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jun 2018		01 Jun 2018 17:20 <a href="#">Edit Adj Rpt</a>	<b>S\$10,241.60</b> <a href="#">Edit Estimates</a>	<b>S\$10,241.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	ANDRE MOSES TAN CHANG ANN, ID: S7831093F, Tel: +6596330418, Email: EARTHMUDDER@GMAIL.COM								
Vehicle Reg. No.:	SJX4211L	Date of Loss:	27/05/2018 14:00 - :59 [77 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 0615106288SG	Policy/Cover Note No.:	2100316652 (Comprehensive)						
		Excess:	S\$1,400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Imm.Advice due 12/06/2018]								
Driver/Custodian:	ANDRE MOSES TAN CHANG ANN (39 / Male), NRIC: S7831093F, Tel: +6596330418								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (05/06/2018): Alert - Adj Mandate Approved (S\$12847.00) - SJX4211L - Claim Handler: Dally Amri...</li> <li>AIG_SG (04/06/2018): SJX4211L / OD / 27/05/2018 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJX4211L (0615106288SG)  
OD  
May 27 2018 2:00PM  
[ANDRE MOSES TAN CHANG ANN]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
2	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
3	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
4	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
5	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
6	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
7	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
8	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
9	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
10	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
11	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
12	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
13	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
14	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
15	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
16	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
17	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
18	05/06/18 13:41	General View														Load JPG	<input checked="" type="checkbox"/>	
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	04/06/18 14:46	Certificate of Insurance														Load PDF		
2	04/06/18 14:46	estimate														Load PDF		
3	04/06/18 14:46	Singapore Accident Statement														Load PDF		
4	04/06/18 14:46	Driver's Driving License and NIRC														Load PDF		
5	28/09/18 08:49	WORKSHOP INVOICE														Load PDF		
6	28/09/18 08:49	DISCHARGE VOUCHER														Load PDF		

## Linked Accident Report Documents

Assessment Reports			View	Use Viewer
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/05/18 17:34	Accident Statement		Load HTM
<b>Photos/Images</b>				
			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/05/18 17:29	Accident Photo		Load JPG
2	28/05/18 17:29	Accident Photo		Load JPG
3	28/05/18 17:29	Accident Photo		Load JPG
4	28/05/18 17:29	Accident Photo		Load JPG
5	28/05/18 17:29	Accident Photo		Load JPG
6	28/05/18 17:29	Accident Photo		Load JPG
7	28/05/18 17:29	Accident Photo		Load JPG
8	28/05/18 17:29	Accident Photo		Load JPG
9	28/05/18 17:29	Accident Photo		Load JPG

10	28/05/18 17:29	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail Print		
1	28/05/18 17:24	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	28/05/18 17:24	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

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## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18009970/ATBN2

Date: 28/09/2018

## REFERENCE

Insured/Claimant: ANDRE MOSES TAN CHANG ANN  
Date of Loss: 27/05/2018

Policy No: 2100316652

Nature of Claim: OD

Claim No: 0615106288SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SJX4211L	Engine No:	CDN228828
Make & Model:	AUDI A5, 2.0 SPORTBACK QUATTRO (A)	Chassis No:	WAUZZZ8T4BA108180
Reg. Date:	30/11/2011 (Man. Year: 2011)	Odometer:	99020 km
Colour:	Grey		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$70,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	245/40R18	Rear Tyre Size:	245/40R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	10,543.00	3,759.60	6,783.40	64.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,932.00	6,482.00	7,450.00	53.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>24,475.00</b>	<b>10,241.60</b>	<b>14,233.40</b>	<b>58.15</b>
<b>- Excess (S\$)</b>	<b>1,400.00</b>	<b>1,400.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>23,075.00</b>	<b>8,841.60</b>	<b>14,233.40</b>	<b>61.68</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,615.25</b>	<b>618.91</b>	<b>996.34</b>	<b>61.68</b>
<b>Nett Amount (S\$)</b>	<b>24,690.25</b>	<b>9,460.51</b>	<b>15,229.74</b>	<b>61.68</b>

## INSPECTION

Date of Assignment: 01/06/2018

Date Inspected: 01/06/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR DOOR-RH	Dented	2,619.00 FS	*2,095.20 FS
2	1	*REAR OUTER DOOR SEAL-RH	Necessary	192.00 FS	*153.20 FS
3	2	*REAR DOOR ATTACHMENT PARTS	Not Necessary	144.00 FS	*- FS
4	1	*REAR DOOR CATCH-RH	Not Necessary	105.00 FS	*- FS
5	1	*REAR DOOR HANDLE-RH	Not Necessary	131.00 FS	*- FS
6	1	*REAR WINDOW REGULATOR WITHOUT MOTOR-RH	Not Necessary	323.00 FS	*- FS
7	1	*REAR SIDE PANEL-RH	Repair	2,341.00 FS	*- FS
8	1	*SIDE WINDOW-RH	Not Necessary	517.00 FS	*- FS
9	1	*PRIMER	Not Necessary	19.00 FS	*- FS
10	1	*REAR BUMPER	Repair	1,602.00 FS	*- FS
11	2	*REAR BUMPER GUIDE SECTION-RH	Not Necessary	46.00 FS	*- FS
12	1	*REAR BUMPER UPPER GUIDE SECTION-RH	Not Necessary	16.00 FS	*- FS
13	1	*REAR WHEEL HOUSING LINER-RH	Not Necessary	231.00 FS	*- FS
14	1	*WHEEL HOUSING LINER ATTACHMENT PART	Not Necessary	38.00 FS	*- FS
15	1	*REAR ALUMINIUM RIM-RH	Cut	1,139.00 FS	*911.20 FS
16	1	*1/4 GLASS SEALANT	Not Necessary	100.00 FS	*- FS
17	1	*ACRYLIC SEALANT	Not Necessary	180.00 FS	*- FS
18	1	*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
19	1	*STONE CHIP GUARD	Necessary	180.00 FS	*180.00 FS
20	1	*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
21	1	*SUNDRIES	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

**Total Parts (\$\$) 10,543.00 3,759.60**

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO RENEW RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	-
3	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	280.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	-
5	TO REMOVE AND REINSTALL REAR SEAT,BACK REST,HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS,SET BELTS.DISLODGE ROOF LNER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	700.00
6	TO DISMANTLE RHS REAR DOOR AND REAR BUMPER.CUT OUT AND WELD RHS REAR FENDER.RENEW RHS REAR DOOR AND REAR BUMPER.REINSTALL ALL PARTS REMOVED	New	4,800.00	2,500.00
7	TO RESPRAY RHS REAR DOOR,DOOR HANDLE,RHS REAR FENDER.RHS SILL PANEL,DOOR ENTRANCE,DRAIN PANEL,ROOF CHANNEL,END PANELLING AND REAR BUMPER.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	5,000.00	2,250.00
8	TO RENEW RHS REAR RIM AND TRY.CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			13,932.00	6,482.00

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&lt; END OF ESTIMATES &gt;