Date/Time, File Pass to?	: Preli. Report	Days Of Repair:		
	: Final Report	Resurvey No. of Trip:	Survey Fee: transportation	200
Date/Time, File Return 10?		Add Fee: Site Insp (\$) 5 • RSSI	
4).		Interview (\$) Ebotos	
Report Formal	MEX-OD	Tech thus (%) Oliver	
Lump Sun / LB.1: (%	5374.64	1 : VVeekoud (S		
The state of the s	2/1/2		197100	216

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 9 November 2018 11:39 AM

To:

'Boo seng yak'; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee

Subject:

RE: FINAL REVISION - SLW2232X - OD AIG - SURVEYED 1 JUN 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$5,324.64 before excess \$800.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 23 July 2018 7:03 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;

Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLW2232X - OD AIG - SURVEYED 1 JUN 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$5324.64 @ 4 days of repairs.

Your early closure is appreciated.

best regards - jb

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 5 June 2018 10:54 AM

To:

Claims

Cc: Subject: SUR RE: VEHICLE SLW 2232X (DOA: 28/05/2018)

Dear Sir/Madam,

Please be informed that the excess of above vehicle is \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Monday, 4 June 2018 2:33 PM

To: Claims < claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: VEHICLE SLW 2232X (DOA: 28/05/2018)

Dear Sir/Madam,

Please proceed to repair the insured vehicle SLW 2232X (Excess TBA).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 4 June 2018 2:33 PM

To:

Claims SUR

Cc: Subject:

VEHICLE SLW 2232X (DOA: 28/05/2018)

Dear Sir/Madam,

Please proceed to repair the insured vehicle SLW 2232X (Excess TBA).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

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Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

ehicle Owner Particulars	C' NDIC
Owner ID Type:	Singapore NRIC
Owner ID:	9062Z
Vehicle Details	C114/2022V
Vehicle No.:	SLW2232X
Vehicle to be Exported:	No
Intended De-registration Date:	04 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Orange
Manufacturing Year:	2017
Engine No.:	CHZ614162
Chassis No.:	WAUZZZGA7JA048412
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$26,514.00
Original Registration Date:	01 Feb 2018
First Registration Date:	01 Feb 2018
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$29,120.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Jan 2028
PARF Rebate Amount:	\$21,840.00
Intended COE Rebate Details	
COE Expiry Date:	31 Jan 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,890.00
COE Rebate Amount:	\$35,620.00
Total Rebate Amount:	\$57,460.00

The information contained herein is correct as at 04 Jun 2018

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Driving Experience

Mobile Number Fax Number

Contact Number

EMail Address

Gender

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies. repudiate policy ability.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties. Any false reporting may be referred to the Police for investigation.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	ACCIDENT STATEMENT
CAPACITA DE CARAMANTA CONTRA	28/05/2018 15:20
Date Of Report	28/05/2018 10:25
Date Of Accident	30 SEGAR ROAD CARPARK
Exact Location of Accident	SINGAPORE
COUNTRY/State of Lusa	ETAILS OF OWN VEHICLE
	SLW2232X
Vehicle Registration Number	SLIVESLIV
Insured/Policyholder	ZHOU XUANMING
Name Of Registered Owner	
NRIC No	S8409062Z
Email Address	XM@LIVE.COM.SG
Mobile Phone No	(LOCAL) +65-96945854
Alternative Phone No	HOME-67177804
Vehicle Particulars	
Manufacturer	AUDI
Model	Q2 1.0 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	TO THE PART OF THE LTD
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800009810
Cover Note Number	
Driver	
Name of Driver	ZHOU XUANMING
NRIC No	S8409062Z
Date Of Birth	09/04/1984
Occupation	INDOOR
Date Of Driving Pass	15/02/2011
NAME AND ASSOCIATED AS	7 YEARS AND 3 MONTHS

7 YEARS AND 3 MONTHS

(LOCAL) +65-96945854

HOME-67177804

XM@LIVE.COM.SG

MALE

Address

BLK 30 SEGAR ROAD

#08-08

Postcode

677721

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OWNER

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLIDED INTO PROPERTY

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

WHILE TURNING OUT FROM MY PARKING LOT, I DIDNT NOTICE THE PILLAR BESIDE MY CAR AND SCRAPED AGAINST

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

PILLAR

Details Of Properties

Vehicle Category

NA/UNKNOWN

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5 Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
- Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims,
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me-
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

Politybolder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time.

Reporting Centre Personnel's Signature

Name: 1307 - 1009

NRIC/FIN No.: 62040197X SKETCH PLAN

De Danages

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DESCRIBE CIRCU	MISTANCES OF	THE WCCIDEIA

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4	Inite turning out from my porting lot, I didn't notice pillow has de my our and scraped against it.
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-	
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DECLARATION

I/We declare the foregoing particulars are true in every respect:

Poscyholder's Signature
Date & Time: 18/5/10/9/

Driver's Signature
|If driver is not the policyholder|
Date & Time 28/5 | 20/9

14 58 Lrs

Reporting Centre Personnel's Signature Name: Tany Fauny NRIC/FIN No.: & 20401471





REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$8409062Z





ZHOU XUANMING

轩 明 周

CHINESE Date of birth 09-04-1984 Country/Place of birth

Sex

M

584050012

5379280

SINGAPORE

MMC No. S8409062Z

Data of legals 07-11-2014

APT BLK 30 SEGAR ROAD #08-08 SINGAPORE 677721

NP 428A

Licence No: S8409062Z

SPRECTIVE DATE

15 Feb 2011

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3A Motor cars without clutch padals (Airto) =< 3000kg with =<7 passengers, exclusive of the driver, and other motor vehicles without clutch padals =< 2500kg



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ZHOU XUANMING

Period of Insurance

: 01 Feb 2018 To 31 Jan 2019

Engine No. Chassis No. : CHZ614162 : WAUZZZGA7JA048412 Vehicle No.

Policy No.

: 1800009810 : 000000000179056

Endorsement No. Issued Date

: 07 Feb 2018

ABOUT THE COVER

AUDI Q2/ Q2 Sport 1.0 TFSI S tronic

Engine Capacity/Tonnage

999.00 CC

Sum Insured

Market Value

First Year of Registration

2018

Driver Restriction

NA

Off Peak Car

Insuring with COE/PARF

Person or Classes of Persons Entitled to Drive*

a) The Policyholder by Any other person who is driving on the Policyholder's reper or with technic permission. This Policy will indemusly the Policyholder or any authorised driver only if hershelmests the specified age consider. This Policy will indemusly the Policyholder or any authorised driver only if hershelmests (INDR) if You are or

You have to pay an auditional sum of \$3,000 as "Young and/or Inexpenented Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unhamed is under the age of 23 and/or has less than 2 years driving experience

Age Condition

: All Age Condition

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not down use for the or revard, driving first, racing, pace-making reliability full or speed-testing, the camage of goods other than samples in connection with Motor Trade.

* Umbations residered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Property Damage - Sti

Windscreen: \$100

Named Driver and Excess (where applicable)

ZHOU XUANMING - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS

1 Audi Customer Service Center: Add: 55 Ubl Road 1 Singapore 408599 63652323

For other Approved Reporting Centres(A)G Authorised Repairent, please contact our 24-hour accident emergency hotine at +65 5338 9200. Attemptively, you may refer to AIG website www.aig.com.sig. or AIG SG Mobile App. Simply search and download: AIG SG from (Tunes or Google Play.

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby centry that the policy to which mis Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehiclas (Third Party Risks and Compensation) Act (Cap. 169). Part IV of the Road Transport Act. 1987 (Malaysia) and Motor Vehiclas (Third Party Risks) Rules. 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE SINTERVALIE

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the Z4-hour AIG Auto Emergency Hotiles provide for you? What should I do in the event of an arcident?

- honvertists auxistance offer an accident
- Emergency breakdown activity Texting service successful or how-econtent related:
- Advice on Nose Client properties Method Referre Assistance

- there asked and those your own to a safe place.

 Do not adout or discuss fault of blaces out the other partyres).

 Passed the accident to us with your accident which (whether damages as your your out approved departing sundres or authorized hippiers within 24 hours or the jour acciding day of the accident.

 Suitable MAT Partyres (Correlate Anthonized Burst that partyres to your
 - Subset Military Conscious Correspondences transitived partypess to ACO

If no one is injured in the accident.

- You are not required to make any police report.
- Record which makes place and address valuences company and policy number at the other discreta) and set edicate.
- Collect details in any, notices and norther numbers of subsected and/or by to take protographs of the scene of the accident.

 Tupout the materials was with your accident vehicle consulted demanded or that yield our supplement reporting courses or accordance reporting to the protographs of the south our accident vehicle consulted demanded or that yield our supplement reporting courses or accordance reporting to the south our accident vehicle consulted demanded or that yield our supplement reporting courses or accordance reporting to the south our supplementary and the

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, prevising that details of the accumulational of the accident.

 Report the accident to the police, prevising that details of the accumulational of the other universal, and explored the accident.

 Codect details manter, address and contact namely of witnesses and or by to take photographs of the accident.

 Codect details manter, address and contact namely of witnesses and or by to take photographs of the accident.

 Codect details manter, address and contact namely of witnesses and or by to take photographs of the accident. day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

- 1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your
- Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
- 3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- 4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy
- 5. Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day 6.
- Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

"The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess hability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88)

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs

Workshop : Ubi Road 1
Contact No : 6366 2323
6841 1183

Fax No : 6841 1163
Reference : PA/OD/636/2018/NK

Date : 30-May-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Zhou XuanMing

Address : BLK 30 Segar Road

#08-08

Singapore 677721

 Telephone
 : HP +65 96945854

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 1800009810

Vehicle No : SLW 2232 X

Model Code : Audi Q2 1.0 TFSI

Model / Year : Feb-18
Engine No : CHZ 614162

Chassis No : WAUZZZGA7JA048412

Mileage :

Date In :

Liability :

Excess Cost : Johnny Boo / Allan Wu

Accident Date : 28-May-18

Place of Accident : 30 Segar Road Carpark

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2232 X.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs front and rear door's multi-lock system abd power window devices.	S/N	\$ 560.00	280
2	To dismantle and renew rhs front and rear doors, align to position. Repair rhs B-pillar and sill panel. Reinstall all parts removed.			1000 . +250 - 8 Pilles.
3	To respray rhs front and rear doors, door handle and ehs B-pillar and sill panel.		\$ 2,900.00	1100 +550
4	To carry out diagnostic checks.	S/N	\$ 192.00	
	TOTAL LABOUR CHARGES	;	\$ 6,452.00	-

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2232 X

			Damage Pa S/NETT	rts & Prices REMARKS
5/N	Parts Description	-	STALL	370000
	FRONT DOOR RHS PISTO TEd	\$	2,174.00	1739.70
1	FRONT DOOR RHS	s	105.00	κ.
2	DOOR CATCH XXX	5	207.00	and the second second second second
3	FRONT DOOR HANDLE RHS 2-5	\$	26.00	Portage Control of the Control of th
4	FRONT DOOR HANDING HOUSING RHS	\$	143.00	
5	FRONT DOOR MOUNTING BAR RHS	5	359.00	
6	FRONT WINDOW GUIDE RHS		232.00	
7	FRONT WINDOW REGULATOR RHS	\$	232.00	10
8	FRONT WINDOW REGULATOR MOTOR RHS	\$	212.00	1 (200) 11.47
9	FRONT DOOR COVER FRONT RHS	\$	226.00	1210
10	EXTERIOR MOUNTING RHS	\$	446.00	
	MIRROR GLASS RHS Not -	\$	274.00	t10
11	MIRROR CAP Political	S	132.00	- 105.60
12	TURN SIGNAL INDICATOR RHS	\$	80.00	1+.
13	DOOR WINDOW FRONT RH	\$	183.00) ×
14	DOOR WINDOW FRONT RH	\$	25.00	19.76
15	DATA PLATE FOR TYRE PRESSURE ALL	\$	1,975.00	
16	REAR DOOR RHS	5	113.00	
17	REAR OUTER DOOR SEAL RHS	\$	43.00	o.j. ×
18	BONDING AGENT	\$		0 7 ×
19	CLEANING SOLUTION NEW			0 1×
20	APPLICATOR ? J	\$	The second second second second	
	SUB SPARE PARTS	\$	7,025.00	
	All aboves are not inclusive of GST.			

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2232 X

			Damage Par	ts & Prices
S/N	Parts Description		 S/NETT	REMARKS
21	DOOR CATCH		\$ 105.00	
22	REAR DOOR COVER RHS LA		\$ 198.00	- 158.40
23	SUNDRIES Rec		\$ 300.00	3.34
	TOTAL SPARE PARTS	1	\$ 7,523.00	128
	TOTAL LABOUR CHARGES		\$ 6,452.00	Na 1930
	GRAND TOTAL	;	\$ 13,975.00	14080

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date Excess Cost

Liability

Remarks

Advice him

: LER Anthonised. Of Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop Contact No Fax No Ubi Road 1 6366 2323

Reference

: 6841 1183

Reference

: PA/OD/636/2018/PH

Date

30-Jun-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Hi Adrian

4 days - ok - jb - 23 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Mr. Zhuo Xuan Ming

Address

Blk 30 Segar Road

#08-08

Singapore 677721

Telephone Type of Claim HP +65 96945854 Own Damage Claim

Policy No.

1800009810

Vehicle No

SLW 2232 X

Model Code

Audi Q2 1.0 TFSI

Model / Year

Feb-18

Engine No

CHZ 614162

Chassis No

WAUZZZGA7JA048412

Mileage

82 8

Date In

Liability

.

Excess Cost

.

Estimated By

Johnny Boo / Allan Wu

Accident Date

28-May-18

Place of Accident

30 Segar Road carpark

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2232 X.

S/N	Nature of Jobs		Estimated Charges	rveyor's nmendation
1	To remove and transfer RHS front & rear door's device multi lock system and power window devices.	S/N	\$ 560.00	\$ 280.00
2	To dismantle and renew RHS front and rear doors, align to position. Repair RHS B-pillar and sill panel. Reinstall all parts removed.		\$ 2,800.00	\$ 1,000.00
3	To respray RHS front and rear doors, door handle and RHS B-pillar and sill panel.		\$ 2,900.00	\$ 1,100.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$ 6,452.00	\$ 2,572.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2232 X.

			Damage Pa	rts 8	& Prices
C/N	Parts Description	S/NETT I			
S/N	Parts Description				
1	DOOR - RH	\$	2,174.00	\$	1,739.20
2	DOOR CATCH	\$	105.00		
3	FRONT DOOR HANDLE - RHS	\$	207.00	\$	165.60
4	FRONT DOOR HANDING HOUSING - RHS	s	26.00	\$	20.32
5	FRONT DOOR MOUNTING BAR - RHS	\$	143.00		
6	FRONT WINDOW GUIDE - RHS	\$	359.00		
7	FRONT WINDOW REGULATOR - RHS	\$	232.00		
8	FRONT WINDOW REGULATOR MOTOR - RHS	\$	212.00		
9	FRONT DOOR COVER - FRONT RHS	\$	226.00	\$	180.40
10	EXTERIOR MOUNTING - RHS	\$	446.00	\$	360.00
11	MIRROR GLASS - RHS	\$	274.00	į.	
12	MIRROR CAP	\$	132.00	\$	105.60
13	TURN SIGNAL INDICATOR - RHS	\$	80.00	1	
14	DOOR WINDOW - FRONT RH	\$	183.00	ĵ.	
15	DATA PLATE FOR TYRE PRESSURE	5	25.00	\$	19.76
16	REAR DOOR - RHS	1	1,975.00)	
17	REAR OUTER DOOR SEAL - RHS	13	\$ 113.00)	
18	BONDING AGENT		\$ 43.00)	
19	CLEANING SOLUTION		\$ 64.00	0	
20	C III Can the Control of the Control		\$ 6.0	0	73
20	SUB-TOTAL SPARE PARTS		\$ 7,025.00	0 \$	2,590.88
	GOD-TOTAL OFFICE	-			

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2232 X.

			rts 8	s & Prices			
	detion			S/NETT		REMARKS	
S/N	Parts Description	c/f			\$	2,590.88	
21	DOOR - RH		\$	105.00			
17332	and the second contract of the second contrac		\$	195.00	\$	158.40	
22	DOOR CATCH		\$	300.00	\$	3.36	
23	FRONT DOOR HANDLE - RHS		Φ_		0.000	77,200,00	
	TOTAL SPARE PARTS	:	\$	7,625.00	\$	2,752.64	
	TOTAL LABOUR CHARGES		\$	6,452.00	\$	2,572.00	
			s	14,077.00	\$	5,324.64	
	GRAND TOTAL			1.00			

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLW 2232 X Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

29 Nov 2018

Body & Paint Dept

PA/OD/0636/2018/MAS

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

total pages

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLW 2232 X, Audi Q2 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. SLW 2232 X, claimant, Mr. Zhou Xuanming, please find the related document per attached.

- 1. A copy of the Original invoice no. 85013168 S\$4,841.36
 - A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLW 2232 X

Premium Automobiles Pte Ltc Showroom

9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323

Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Subn	nitted In	s Auth'ed	Status			
Main	02 Jun 2018		01 Jun 2018			Pending for Surve Report Cancel Case					
	Main	Rei	erence .	Clai	m Details	V	Documents		Show All		
CLAIM S	SUBFOLDER DE		NEWSCHIEGE STREET				the second second second second	ed by insurer]		
nsured:		ZHOU	KUANMING, ID:	S8409062Z,	Tel: +65969458	354, Email:	(M@LIVE.CC		0		
Vehicle R	eg. No.:	SLW2	232X	Da	te of Loss:		28/05/2018 10:00 - :59 [3 Months and 27 Days Fro Reg Date (Man Yr)]				
Claim Ty	ne.	OD /	6924742432SG Policy/C		icy/Cover Note N	/Cover Note No.: 180000			09810 (Comprehensive)		
Callin Ty	ye.			Ex	cess:		S\$800.00				
Repairer:	e e e e e e e e e e e e e e e e e e e	Premiu	m Automobiles	Pte Ltd (UBI)	55 Ubi Road 1,	408699 Ubi -	Tel: 676898	: 67689828/9827/9911			
Handling		AIG As	ia Pacific Insura	nce Pte. Ltd.	(SG) - Tel: 65-6	419-3000	[Handled by	Loo, Tong Sh	44.04.000		
Adjuster		LKK As	to Consultants (2/06/2018]	Pte Ltd (HQ)	The state of the s		04	LING] [Fir	al Rpt		
Driver/Co	ustodian:	ZHOU	CUANMING (34 / M	lale), NRIC:	S8409062Z, Te	1: +6596945	354				
ASSOCI	ATED MAIL RE	CEIVED					View All	Compose	Case Mail		
AIG_S	G (04/06/2018):	SLW2232X / 00	/ 28/05/2018	/ Coverage &	Excess update						
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Claim Documents

*SLW2232X (6924742432SG) OD May 28 2018 10:25AM [ZHOU XUANMING] Premium Automobiles Pte Ltd

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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		-	Thumbnail	
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3	04/06/18 14:29	Driver's Driving License		0		
4	04/06/18 14:29	ESTIMATE		0		
5	05/12/18 08:50	WORKSHOP INVOICE DISCHARGE VOUCHER		0	Load PDF	_

Linked Accident Report Documents

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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			*
Show Remarks To: Handling Insurer. Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #07-16

Singapore 079120

28/05/2018

Our File No:

CC3/AIG18009968/AQBN2

Date:

05/12/2018

REFERENCE

Date of Loss:

Insured/Claimant:

ZHOU XUANMING

Policy No: Nature of Claim: 1800009810

OD

Claim No:

6924742432SG

WAUZZZGA7JA048412

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLW2232X

Make & Model:

AUDI Q2, 999cc TFSI S-TRONIC (A)

01/02/2018 (Man. Year: 2017)

Engine No: Chassis No:

Odometer:

CHZ614162

7017 km

Reg. Date: Colour:

Orange

Engine Capacity: Market Value/New Car

999 cc

Price:

S\$130,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

215/60 R16 Bridgestone 6 mm Rear Tyre Size:

215/60 R16

Front Right Side:

Bridgestone 6 mm

Rear Left Side: Rear Right Side: Bridgestone 6 mm Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 7,628.00 0.00	Adjuster's 2,752.64 0.00	Difference 4,875.36 0.00	Diff % 63.91
Labour Paintwork Labour	6,452.00 0.00	2,572.00 0.00	3,880.00	60.14
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,080.00	5,324.64	8,755.36	62.18
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	13,280.00	4,524.64	8,755.36	65.93
+ GST 7.00/7.00% (S\$)	929.60	316.72	612.88	65.93
Nett Amount (S\$)	14,209.60	4,841.36	9,368.24	65.93

INSPECTION

Date of Assignment:

01/06/2018

Date Inspected:

01/06/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

		nded Parts No. Particulars	Condition	Repairer's	Amount
4	4	*FRONT DOOR RHS	Distorted	2,174.00 FS	*1,739.20FS
2	1	*DOOR CATCH	Not Necessary	105.00 FS	*-FS
3	1	*FRONT DOOR HANDLE RHS	Damaged	207.00 FS	*165.60 FS
4	1	*FRONT DOOR HANDING HOUSING RHS	Damaged	26.00 FS	*20.32 FS
5	1	*FRONT DOOR MOUNTING BAR RHS	Not Necessary	143.00 FS	*-FS
6	1	*FRONT WINDOW GUIDE RHS	Not Necessary	359.00 FS	*-FS
7	1	*FRONT WINDOW REGULATOR RHS	Not Necessary	232.00 FS	*-FS
8	1	*FRONT WINDOW REGULATOR MOTOR RHS	Not Necessary	212.00 FS	*-FS
9	1	*FRONT DOOR COVER FRONT RHS	Deformed	226.00 FS	*180.40 FS
10	4	*EXTERIOR MOUNTING RHS	Damaged	446.00 FS	*360.00 FS
11	1	*MIRROR GLASS RHS	Not Necessary	274.00 FS	
12	1	*MIRROR CAP	Distorted	132.00 FS	*105.60 FS
13	1	*TURN SIGNAL INDICATOR RHS	Not Necessary	80.00 FS	
14	1	*DOOR WINDOW FRONT RH	Not Necessary	183.00 FS	*-FS
15	1	*DATA PLATE FOR TYRE PRESSURE	Necessary	25.00 FS	
16	1	*REAR DOOR RHS	Repair	1,975.00 FS	
17	1	*REAR OUTER DOOR SEAL RHS	Not Necessary	113.00 FS	
18	1	*BONDING AGENT	Not Necessary	43.00 FS	
19	1	*CLEANING SOLUTION	Not Necessary	64.00 FS	
20	1	*APPLICATOR	Not Necessary	6.00 FS	*- FS
21	1	*DOOR CATCH	Not Necessary	105.00 FS	
22	i	*REAR DOOR COVER RHS	Cut	198.00 FS	*158.40 FS
23	1	*SUNDRIES	Necessary	300.00 FS	*3.36 FS
	anchise part. S				
			Total Parts (S\$)	7,628.00	2,752.64

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recomm	hahna	Labour	•
Recomm	enaea	Labour	

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			NW272-
1	TO REMOVE AND TRANSFER RHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	560.00	280.00
2	TO DISMANTLE AND RENEW EHS FRONT AND REAR DOORS ALIGN TO POSITION.REPAIR RHS B-PILLAR AND SILL PANEL.REINSTALL ALL PARTS REMOVED	New	2,800.00	1,000.00
3	TO RESPRAY RHS FRONT AND REAR DOORS,DOOR HANDLE AND EHS B-PILLAR AND SILL PANEL	New	2,900.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
	Gross Labo	our Cost (S\$)	6,452.00	2,572.00
	Report was unsubmitted du	ring this print-out.		

< END OF ESTIMATES >