NATIONAL Assessment Centre Services (wef 1 Jan'05) MNA1807054

Date In: 1/6/18 - 12:21	Job description	Date & Time Completed	Done by
Ref No: NA/INC1800999 28/C24	SAS e-filing		
Veh No: GBF1072E	E-mail (within 8hrs, AIC 2hrs)		
D.O.A : 1/6/18 - 10: 00	i-Motor Claim Form	MT/0996820-001	1/6/18 14:41
(OD) / TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Tel: Fax:)

TP Particulars: Veh No: SJU8028H INC ( ) / Non-INC ( )

Owner / Driver: (Tel:)

Policy No: ( ) Period: ( ) Cover Type: ( )

Confirmed by : (*Date:* *Time:*)

Insured/Driver Liability: (%) [Note-Est. Status (WO): N: 0-20%; P: 21-79%. P: 80-100%]

Year of Registration: ( ) Warranty: YES ( ) / NO ( )

Excess: ($) Loading : $1,000 ( ) / $2,000 ( )

General Remarks:-

( ) **Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.**

( ) **Total Loss Case : to e-mail Insurer URGENTLY.**

Drive-In ( ) / Towed-In ( ); Invoice: **YES** ( ) / **NO** ( ) ; Towing Co: ( )

Remarks:- (INC hotline: 6788 6616)	Date&Time Completed	Done by
1) Apply for Transport Allowance ( ) / Courtesy Car ( )		
2) QC Check / Post Repair Inspection ( )		
3) Upload Resurvey Photo [Repair Cost > $3000] ( )		

Injury : ———

Date/Time	Actions

NA1803514

Claimant's Particulars :-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments :-

Cat. 1:

Cat. 2 / 3:

Invoice Preparation Checklist		Amt ($) for Bill	Amt ($) Add Bill
1) AR : Accident Reporting ($30);			
2) DA : Damage Assessment ($100);	INC ($80)		
3) TF : Towing Fee	$40/$45		
4) FT : Follow-Through Survey	$120		
5) FT : Follow-Through Survey (Resurvey)	$30		
For claiming against INC Only (wef 10 Jan 2005)			
6) TR : Re-inspection	$75		
7) N1 : Idac DA + SMRT Survey	$160		
8) NTUC Additional Services.-			
OD*			
*N5: Courtesy Car / Tpt Allowance	$5		
*N6: Repair Co-ordination	$10		
*N7: Post Repair Inspection	$25		
*N8: DV / Collect Excess Coordination	$5		
TP (N11) : TP (Non INC) against INC	$20		
9) N12: Idac Mobile	30		
Invoice dated	*Fee Charged*		
Invoice dated	*Fee Charged*		

MNA118071054 / National Assessment Centre Services - Ubi
ENTRY DATE & TIME: 01/06/2018 12:21
SUBMITTED BY: Jackson Ho Zhao Tian

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	01/06/2018 12:21
Date Of Accident	01/06/2018 10:00
Exact Location Of Accident	SLIP RD BKE TWDS MANDAI RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GBF1072E
Insured/Policyholder	
Name Of Registered Owner	ARSU CONTRACTOR SERVICES PTE LTD
Co Reg No	201108963W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-69044947
Vehicle Particulars	
Manufacturer	TOYOTA
Model	DYNA 3.0 MANUAL
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5097031041
Cover Note Number	
Driver	
Name of Driver	MURUGESAN VIVEKANANDAN
Passport No/FIN	G5184427R
Date Of Birth	17/01/1989
Occupation	OUTDOOR
Date Of Driving Pass	08/03/2012
Driving Experience	6 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81164630
Fax Number	
Contact Number	OFFICE-81164630
EMail Address	NOEMAIL

Address	BLK 1013 GEYLANG EAST AVENUE 3 #03-116 GEYLANG EAST INDUSTRIAL ESTATE
Postcode	389728
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

ON STATED DATE AND TIME, I WAS TRAVELLING ALONG SLIP RD BKE TWDS MANDAI RD. SUDDENLY VEHICLE B BRAKE HIS VEHICLE. I COULD'T BRAKE MY VEHICLE IN TIME AND HIT ONTO VEHICLE B REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJH8028H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2

Passenger 1

NAME: :

GENDER: :

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

   I understand, acknowledge, agree and consent that:

   (a) My insurer, my workshop and the General Insurance Association of Singapore ("**GIA**") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

   (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

   (ii) investigating the accident and/or my claims;

   (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

   (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

   (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")

   (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

   (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

   (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

   (e) the information so collected under (d) above may be shared / disclosed:

   (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

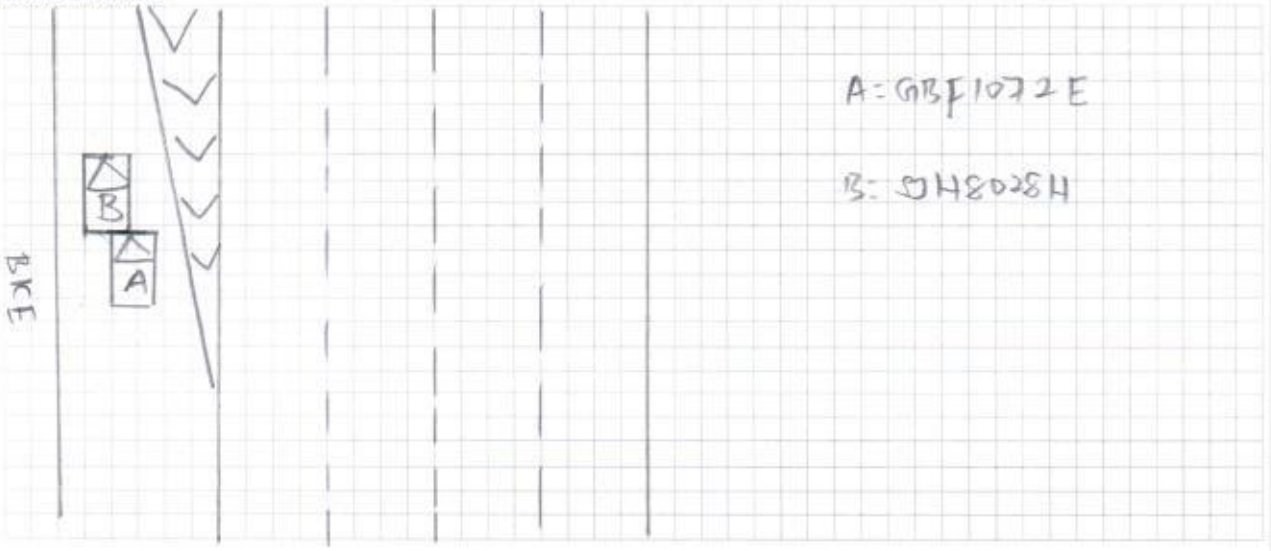
   (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



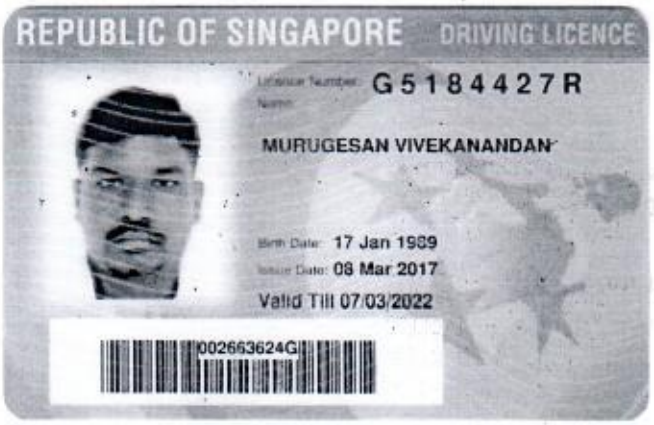
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number G5184427R

Name

MURUGESAN VIVEKANANDAN

Birth Date 17 Jan 1989

Issue Date 08 Mar 2017

Valid Till 07/03/2022

002663624G

S PASS

Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer
ARSU CONTRACTOR SERVICES PTE. LTD.

Sector CONSTRUCTION

Name
MURUGESAN VIVEKANANDAN

Occupation
DRIVER

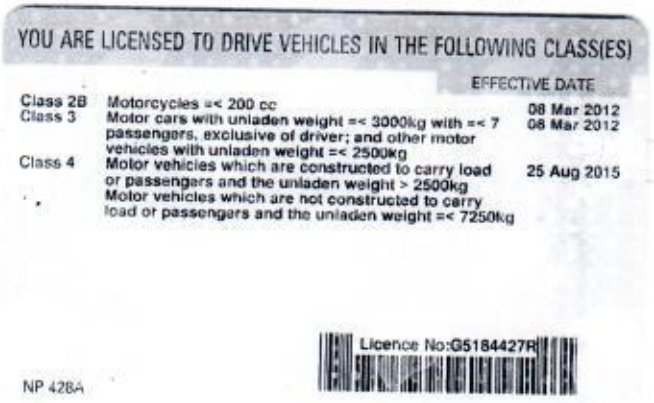
S Pass No.
0 35405887

Date of Application
14-12-2017

Date of Issue
28-12-2017

Date of Expiry
05-03-2019

L8534736



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles =< 200 cc	08 Mar 2012
Class 3	Motor cars with unladen weight =< 3000kg with =< 7 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg	08 Mar 2012
Class 4	Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg Motor vehicles which are not constructed to carry load or passengers and the unladen weight =< 7250kg	25 Aug 2015

Licence No:G5184427R

NP 428A

VISIT PASS

Immigration Regulations

Name
MURUGESAN VIVEKANANDAN

Date of Birth
17-01-1989

Sex
M

Nationality
INDIAN

FIN
G5184427R

Date of Issue
28-12-2017

Date of Expiry
05-03-2019

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

eBaoTech GeneralClaim

Hello, NAC_PAYA_UBI_800601 › Change Language › Change Password › Log Out

My Desktop
Notice of Loss

Policy Query

Policy No.

Date of Accident 01/06/2018 10:00

Vehicle No.(For Motor) GBF1072E

Search

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
○	5097031041	ARSU CONTRACTOR SERVICES PTE LTD	201108963W	GCV	Comprehensive	GBF1072E	GBF1072E	04/01/2018	03/01/2019

Continue

Policy Information

Policy No.	5097031041	Policyholder Name	ARSU CONTRACTOR SERVICES I	Policyholder NRIC	201108963W
Address	BLK 1015 #03-107 GEYLANG EAST AVENUE 3 GEYLANG EAST INDUSTRIAL ESTATE SINGAPORE 389730				
Product Name	COMMERCIAL VEHICLE INSURAI	Plan		Group Policy Flag	N
Policy issue Date	04/01/2018	Effective Date	04/01/2018 00:00	Expiry Date	03/01/2019 23:59
Excess Type		All Claim Excess			
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess		OS Premium	0		
Outside Singapore OD Excess		Outside Singapore TP Excess			Young/Inexperience Driver Excess
Agent	THINK ONE AUTOMOBILE & TRA	Agent Tel.	65433303	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

Policyholder Mailing Address

Address 1	BLK 1013 #03-116	Address 2	GEYLANG EAST AVENUE 3	Address 3	GEYLANG EAST INDUSTRIAL ES
Address 4	SINGAPORE 389728	Address Type	Singapore address	Post Code	389730
Unit No.	03-116	Related Policy Number	5097031041		

Insured Object: GBF1072E

Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content

Continue Cancel

Claim Handling

Exit

Accident MT/0996820

Policy No.	S097031041	Vehicle No.	GBF1072E	GST Registration No.	
Policyholder Name	ARSU CONTRACTOR SERVICES PTE LTD			Policyholder NRIC	201108963W
Product Code	COMMERCIAL VEHICLE INSURA	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	0	Contact No.(Office)	69044947	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KFK	(•) No ( ) Yes	TCA	(•) No ( ) Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	01/06/2018 14:38	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	01/06/2018	Time of Accident hh:mm	10:00	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	SLIP RD BKE TWDS MANDAI RD				

Benefits

Excess

Own damage Excess	600.00	Additional Excess		Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	No

Modification History

Policyholder Mailing Address

Address 1	BLK 1013 #03-116	Address 2	GEYLANG EAST AVENUE 3	Address 3	GEYLANG EAST INDUSTRIAL ES
Address 4	SINGAPORE 389728	Address Type	Singapore address	Post Code	389730
Unit No.	03-116	Related Policy Number	S097031041		

OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	MURUGESAN VIVEKANANDAN	Driver NRIC	G5184427R	Driver DOB	17/01/1989
Register Date of Driver License	08/03/2012	Driver Age	29	Driving Experience	6
Contact No.(Mobile)	81164630	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 1013	Address 2	GEYLANG EAST AVENUE 3	Address 3	GEYLANG EAST INDUSTRIAL ES
Address 4	SINGAPORE 389728	Address Type	Singapore address	Post Code	389728
Unit No.	03-116				
Does he own a Singapore Registered car?	( ) Yes (•) No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	( ) Yes (•) No		

Modification History

Claim 001 **New**

Claim Type *	OD-MD	Insured Name	ARSU CONTRACTOR SERVICES	Insured NRIC	201108963W
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	NIL
Email Address		OI Vehicle Number	GBF1072E	TP Vehicle Number	SJH8028H
Claim Description	GBF1072E / SJH8028H ON 1 Jun 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	01/06/2018 14:41	Claim Close Date		Date Received	01/06/2018 00:00
Report Taken By	Jackson				

☑ Print AK letter

Save Submit

Attachment

Accident No.	MT/0996820	Claim No.	001
Last Doc. Received	(•) Yes ( ) No	Upload Date	01/06/2018 14:42

Path *			Category *	Confidential	Urgency *	Description *
	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	
	Browse...	Clear	Please Select	NO	Normal	

Add another row(s)

☐ Send Message Upload

Attachment List

Attachment	Uploaded By/Date	Category		Urgency	Description	Msg Sent? (CO)	Action
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:42	NRIC/ Driving License		Normal	NRIC/ Driving License 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:42	SAS		Normal	SAS 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:42	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:42	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:42	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:42	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:42	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:41	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:41	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:41	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:41	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:41	Photos		Normal	Photos 2018-6-1		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 01 Jun 2018 14:41	Photos		Normal	Photos 2018-6-1		Edit

Video List

Uploaded By/Date	Folder Date	File Name		Source	Action

Display in New Window | Scan and uploading

ASS. REC BY:

REF:

Assessor Mobile: YES / NO

ASSIGNMENT (IDAC)

By CSO- Nature of Accident:

1) Vehicle hit Vehicle:

a) Motorcar ( )
b) M/cycle ( )
c) Bicycle ( )

2) Vehicle hit ??

a) Pedestrian ( )
b) Animal ( )

3) Vehicle hit Road Side Objects:

a) Govrn.Property ( ) (Eg: signboard, barrier, tree etc)
b) Road Work Object ( )
c) Private Property ( )

4) Vehicle drop into drain ( )

5) Damage due to Act of God:

a) Fallen Object ( )
b) Flood ( )
c) Other, _____

6) Parked & Found Damaged:

a) Vandalism ( )
b) Hit by Moving Object ( )

7) Theft Case

a) Stolen ( )
b) Damage found when recovered. ( )

8) Fire

a) Whilst driving ( )
b) Parked ( )

9) Accident date more than 24hrs ( )

Remarks for internal information

Remarks to appear in Works Order & Assessment report

1) Potential Total Loss ( )
2) SRS Light on ( )
3) ABS Light on ( )

By Assessor- 1) Vehicle Information

Veh No: GBF 1072E Yr Regn: 30 Jun 2014

Type: M.Car / M.Cycle / Bus / Van / (Lorry) / Taxi / Prime Mover / MPV / Truck / Trailer or _____

Make & Model: Toyota Dyna 3.0 c.c 2982

Colour: Silver Transmission Type: Auto / (Manual)

Eng/No: _____ Sp.Reading: 44443

C/No: KDY231 8024706

Gen. Cond: Good / (Fair) / Poor / Burnt or _____

Steering: (Inorder) / Jammed / Leaked / Burnt or _____

Brake: (Inorder) / Jammed / Leaked / Burnt or _____

Modi : (Nil) / S/Rim / STD A/Rim or _____

Tyre Size: F: 175/75 R15

R: 145 R13

(BS) / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

Front		Rear	
R/Bal.	4 mm	R/Bal.	4/4 mm
L/Bal.	4 mm	L/Bal.	4/4 mm

Parallel Import: Yes / (No)

Repair Type: (I.S) / I.B.I

No of Repair Days: 7

D.O.I. 1/6/2018

Towed-In: Yes / No

Towing Required: (Yes) / No

Vehicle in Idac: (Yes) / No

Time: 4.30pm

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

a.Vehicle ( ) b.Motorcycle ( ) c.Bicycle ( ) d.Pedestrian ( )
e.Animal ( ) f.Govrn Object ( ) g.Road Work Object ( )
h.Private Property ( ) i.Drain ( ) j.Road Kerb/Grass Verge ( )

3) Vehicle does not seem damaged as a result of:

a.Fallen Object ( ) b.Flood ( ) c.Vandalism ( ) d.Fire ( )
e.Moving Object ( ) f.Stolen ( ) g.Stolen & Recovered ( )

	Time Started:	Time completed:
1) CSO		
2) ASS		
3) Entire Operation Completed Time:		

Condition (CON)
(01)Best (02)Dented (03)Removed (04)Cracked (05)Cut (06)Scratched (07)Deformed
(08)Stained (09)Buckled (10)Broken (11)Necessary (12)Missing (13)Torn
(14)Unconfirmed (15)Not Working

VAN / LORRY (Frt)

ACTION (AC)
(1)Replace (√) (2)Repair(R) (3)Check (?)
(4)Not Consistent (NC)

Aug 2005

Front Portion

Vehicle No: GBF1072E

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1004	991300	Frt Bumper	BR	✓	
2001	991477	Frt Bumper Upper			
2002	991387	Frt Bumper Lower			
2003	991449	Frt Bumper Side Cover			
2004	991443	Frt Bumper Side Retainer LH	DIS	✓	
1006	991325	Frt Bumper Bracket		?	
1008	991433	Frt Bumper Reinforcement			
2005	991466	Frt Bumper Signal Lamp			
1017	995100	Frt LH Bumper Fog Lamp Cover		?	
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp		?	
1020	995080	Frt RH Bumper Fog Lamp		?	
1021	991793	Frt Grille	CRA	✓	
1022	991328	Frt Grille Emblem	NEC	✓	
2006	990247	Frt Grille Sticker			
1023	991799	Frt Grille Chrome Moulding			
2007	991891	Frt Panel	BUC	✓	
2008	991874	Frt Lower Panel	BUC	✓	
2009	991328	Frt Panel Emblem			
2010	990247	Frt Panel Sticker			
2011	991893	Frt Panel Garnish	CRT	✓	
1024	991222	Frt Apron Panel			
2012	991527	Frt Corner Panel LH	DD	✓	
2013	991532	Frt Corner Panel Garnish LH	CRA	✓	
2014	995245	Frt Signal Lamp LH			
2015	995246	Frt Signal Lamp RH			
1029	995153	Frt LH Headlamp Assy	CRA	✓	
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
2016	992149	Frt Wiper Panel			
2017	995043	Frt Wiper Nozzle			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
2018	992145	Frt Wiper Link			
2019	992148	Frt Wiper Motor			
1122	995045	Wiper Panel Garnish			
1114	992093	Frt Windscreen			
1115	992097	Frt Windscreen Rubber			
1117	992098	Frt Windscreen Sealant			
2020	992114	Frt Windscreen ~~Outer~~ Pillar LH	BT	R	✓
2021	992113	Frt Windscreen Inner Pillar Garnish LH	DIS	✓	
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
2022	991958	Frt Side Mirror (Big)			
2023	991959	Frt Side Mirror (Small)			
2024	991962	Frt Side Mirror (Round)			
2025	995015	Frt Wing Mirror Stay			
1025	992013	Frt Support Panel			
1033	990248	Bonnet			
1035	990287	Bonnet Lock			
1037	990273	Bonnet Hinge			
1039	990305	Bonnet Rubber			
1042	990119	Air Con Condenser	CRA	✓	
1043	990122	Air Con Fan Assy		R	?
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1052	995074	Radiator		?	
1053	992738	Radiator Cowling		?	
1054	992742	Radiator Fan Assy		?	
1056	992758	Radiator Hose Top			
1058	992741	Radiator Expansion Tank			
2026	992596	Oil Cooler			
1079	994431	Power Steering Cooler Pipe			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1067	990219	Battery			
1069	990223	Battery Bracket			

NAC	INC	Item	CON	AC	Qty
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
2027	991500	Frt Cabin Assy			
2028	991501	Frt Cabin Mounting			
2029	991502	Frt Cabin Rear Panel			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
2030	990143	Air Con Evaporator Assy			
2031	990106	Air Con Blower			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
2032	990431	Brake Pedal			
2033	990021	Accelerator Pedal			
2034	990627	Clutch Pedal			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1131	990029	Airbag Control Unit			
1133	991922	Frt RH Seat Belt Assy			
1135	995182	Frt LH Seat Belt Assy			
1124	990753	Dashboard Assy		?	
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment		?	
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap		?	
2035	994966	Frt LH Wheel Guard			
1102	995170	Frt LH Wheel Rim			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
2036	994966	Frt RH Wheel Guard			
1111	992087	Frt RH Wheel Rim			
1113	995065	Frt RH Tyre			
1255	995326	Frt LH Door	BUC	✓	
1256	995140	Frt LH Door Protector			
1257	995104	Frt LH Door Hinge	BT	✓	2
1258	995142	Frt LH Door ~~Wing Mirror~~ Lock	JM	✓	
1262	995103	Frt LH Door Glass	BR	✓	
1263	991595	Frt LH Door Glass Regulator	BT	✓	
1264	991596	Frt LH Door Glass Regulator Motor		?	
1265	991662	Frt LH Door Rubber	BT	✓	
1266	991636	Frt LH Door Outer Handle	BT	✓	
1272	991617	Frt LH Door Inner Trim Board	BT	✓	
1316	995327	Frt RH Door			
1317	991654	Frt RH Door Protector			
1318	991601	Frt RH Door Hinge			
1319	991685	Frt RH Door Wing Mirror			
1323	991584	Frt RH Door Glass			
1324	991595	Frt RH Door Glass Regulator			
1325	991596	Frt RH Door Glass Regulator Motor			
1326	991662	Frt RH Door Rubber			
1327	991636	Frt RH Door Outer Handle			
1333	991617	Frt RH Door Inner Trim Board			
2037	991644	Frt Door Frt Pillar			
2038	991657	Frt Door Rear Pillar			
2039	992072	Frt Wheel Arch Panel			
2040	992069	Frt Wheel Arch Panel Garnish			
2041	991996	Frt Step Panel LH		?	
2042	994498	Frt Step Panel Top Garnish LH		?	
2043	994495	Frt Step Panel Inner Garnish LH		?	
1073	995053	Wiper Washer Tank		?	
1136	990247	Sticker	NEC	✓	
		Frt LH Dr Window Moulding	BT	✓	
		" " " Edge Protector	BT	✓	
		Fuse Box Cover		?	

No of Items: _____ Assessor: _____

Claim Handling

› Task Transfer › Exit

LOS SAL SUB

Accident MT/0996820

Policy No.	5097031041	Vehicle No.	GBF1072E	GST Registration No.	
Policyholder Name	ARSU CONTRACTOR SERVICES PTE LTD			Policyholder NRIC	201108963W
Product Code	COMMERCIAL VEHICLE INSURAI	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	0	Contact No.(Office)	69044947	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KFK	◉ No ○ Yes	TCA	◉ No ○ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	01/06/2018 14:38	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	01/06/2018	Time of Accident hh:mm	10:00	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	SLIP RD BKE TWDS MANDAI RD				

Benefits

Excess

Own damage Excess	600.00	Additional Excess		Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	No

Modification History

Policyholder Mailing Address

Address 1	BLK 1013 #03-116	Address 2	GEYLANG EAST AVENUE 3	Address 3	GEYLANG EAST INDUSTRIAL ES
Address 4	SINGAPORE 389728	Address Type	Singapore address	Post Code	389730
Unit No.	03-116	Related Policy Number	5097031041		

OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	MURUGESAN VIVEKANANDAN	Driver NRIC	G5184427R	Driver DOB	17/01/1989
Register Date of Driver License	08/03/2012	Driver Age	29	Driving Experience	6
Contact No.(Mobile)	81164630	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 1013	Address 2	GEYLANG EAST AVENUE 3	Address 3	GEYLANG EAST INDUSTRIAL ES
Address 4	SINGAPORE 389728	Address Type	Singapore address	Post Code	389728
Unit No.	03-116				
Does he own a Singapore Registered car?	○ Yes ◉ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	○ Yes ◉ No

Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

LOS SAL SUB

Claim Type	OD-MD	Insured Name	ARSU CONTRACTOR SERVICES	Insured NRIC	201108963W
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	NIL
Email Address		OI Vehicle Number	GBF1072E	TP Vehicle Number	SJH8028H
Claim Description	GBF1072E / SJH8028H ON 1 Jun 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferered Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	01/06/2018 14:43	Claim Close Date		Date Received	01/06/2018 18:23
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
☑ Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval	Reason

Remarks

damage assessment | **Attachment**

Vehicle Info

Vehicle Make	TOYOTA	Vehicle Model	DYNA 3.0	Engine Capcity	1.625
Date of Registration	30/06/2016	Classis No.	KDY2318024706		
Towing Required *	◉ Yes ○ No	Vehicle in IDAC *	◉ Yes ○ No	Parallel Import *	○ Yes ◉ No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	○ Yes ◉ No		
Market Value($)		Scrape Value($)		Economical Repair Value($)	

Remark

REMARK:NO OF REPAIR DAY:7 DAYS. 1 X FRT LOWER PANEL - REPLACE. 1 X FRT LH CORNER PANEL - REPLACE. 1 X FRT LH CORNER PANEL GARNISH - REPLACE. 1 X FRT LH WINDSCREEN INNER PILLAR GARNISH - REPLACE. 1 X AIR CON LIQUID PIPE - UNCONFIRM. 1 X GLOVE BOX COMPARTMENT - UNCONFIRM. 2 X FRT LH DOOR HINGE - REPLACE. 1 X FRT LH DOOR LOCK - REPLACE. 1 X FRT LH DOOR INNER TRIM BOARD - REPLACE. 1 X FRT LH STEP PANEL - UNCONFIRM. 1 X FRT LH STEP PANEL TOP GARNISH - UNCONFIRM. 1 X FRT LH STEP PANEL INNER GARNISH - UNCONFIRM. 1 X STICKER - REPLACE. 1 X FRT LH DR WINDOW MOULDING - REPLACE. 1 FRT LH DR EDGE PROTECTOR - REPLACE. 1 X FUSE BOX TOWER - UNCONFIRM.

Damage Listing

Find a Part

tool
- Not Applicable
- ABS
- ABSORBER
- ACCELERATOR
- ACTUATOR
- ADVERTISEMENT STICKER
- AIR BAG
- AIR BLOWER
- AIR BOX
- AIR CHAMBER BOX
- AIR CLEANER
- AIR COMPRESSOR
- AIR CON
- AIR CON (VAN)
- AIR COOLER
- AIR DISTRIBUTOR
- AIR FILTER
- AIR FLOW
- AIR GRILLE
- AIR HORN
- AIR INTAKE
- AIR RESONATOR BOX
- AIR THROTTLE BODY AND SENSOR
- ALARM
- ALTERNATOR
- ALUMINIUM PANEL - SIDE
- AMPLIFIER
- ANTENNA
- ANTI ROLL
- APRON
- ARCH
- ARM REST
- ASH TRAY
- AUTO CLUTCH
- AUTO COOLER PIPE
- AUTO CRUISE MOTOR
- AUTO TRANSMISSION
- AXLE

No.	Part No.	Description	Qty *	Repair Code *	
1	16000101	BUMPER (FRONT)	1	Replace	X
2	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
3	16001301	BUMPER BRACKET (FRONT LEFT)	1	Unconfirm	X
4	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
5	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
6	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	X
7	27100101	GRILLE (FRONT)	1	Replace	X
8	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
9	33000101	PANEL (FRONT)	1	Replace	X
10	33000401	PANEL GARNISH (FRONT)	1	Replace	X
11	27700101	HEAD LAMP (LEFT)	1	Replace	X
12	45101701	WINDSCREEN PILLAR (FRONT LEFT)	1	Repair	X
13	112023	AIR CON CONDENSER	1	Replace	X
14	112060	AIR CON FAN	1	Unconfirm	X
15	344001	RADIATOR	1	Unconfirm	X
16	344005	RADIATOR COWLING	1	Unconfirm	X
17	344008	RADIATOR FAN	1	Unconfirm	X
18	22600102	DASHBOARD (TOP)	1	Unconfirm	X
19	31900101	MUDFLAP (FRONT LEFT)	1	Unconfirm	X
20	23300201	DOOR (FRONT LEFT)	1	Replace	X
21	23302001	DOOR GLASS (FRONT LEFT)	1	Replace	X
22	23302401	DOOR GLASS REGULATOR (FRONT LEFT)	1	Replace	X
23	23302501	DOOR GLASS REGULATOR MOTOR (FRONT LEFT)	1	Unconfirm	X
24	23306101	DOOR RUBBER (FRONT LEFT)	1	Replace	X
25	23302801	DOOR HANDLE (OUTER) (FRONT LEFT)	1	Replace	X
26	454012	WIPER WASHER TANK	1	Unconfirm	X

Save Submit

NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

NATIONAL ASSESSMENT CENTRE

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SBF1027E Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Autopoint

Collection Date: 5/6/18 Time: 1135 with Keys: (Yes) / No

Tow Truck No: YJ5565J Tow Man: GADA-1 NRIC: S5447493N

8451983B

Signature: _____

For office use

Attended by: ROSLINDA ***Approved by:*** _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____ ***Approved by:*** _____

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Monday, 4 June 2018 3:16 PM
To: NAC ; AutoPoint
Subject: GBF1027E, OD claim no : MT/0996820

Importance: High

Dear IDAC and AutoPoint,

Learnt that veh is in IDAC (IDAC – pls confirm), do assist with the necessary arrangement asap.

Dear AutoPoint,

OD excess of $600/- is applicable, pls assist to liaise with Mr Ayyan at tel : 94218386.

Survey required and you have to arrange personally at mtsurvey@income.com.sg

FOR PAYMENT: Please forward the Invoice & Discharge Voucher within 14 days after the repair has been done/ finalized with Surveyor to my email, cc a copy to Yap Chee Ling at cheeling.yap@income.com.sg

Regards.

Without Prejudice

Tan Siew Choo
Senior Claims Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg

income
made different

Our Ref: MT/CA/OD/051/0996820-001/TSC
04 Jun 2018
AMK AUTOPOINT PTE LTD
BLK 10 ANG MO KIO INDUSTRIAL PARK 2A
#01-22 AMK AUTOPOINT
SINGAPORE 568047
Dear Sir
CLAIM NUMBER: MT/0996820-001
REPAIR OF VEHICLE NUMBER: GBF1072E
We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:
Award Date: 04 Jun 2018

Make: TOYOTA
Model: DYNA 3.0
Estimated Repair Days: 7
Location: NATIONAL ASSESSMENT CENTRE SERVICES
Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933
Benefits Applicable: N/A
Excess Applicable: 600.00
Please note that supplementary items will not be allowed.
If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.
Yours sincerely
Low Choo Mee
Senior Manager
Motor Insurance
