

INS. CASE OWNER:

Stacy

CC 4/AXA1800

9427, A 16352

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Adrian

DOI:

1/6/18

Date / Time:

1/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHF 585P

Name of Insured:

7211407

Insured Tel No.:

HP:

D.O.A:

76/5/18

Excess Sec II :SS

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

LIAM LEE KONG

Driver Tel No.:

97776477

(VL: ☒ YES ☐ NO)

Claim No.:

88MONTA / 48198

Policy No.:

WVX / P1997563

Make / Model:

Toyota

Place of Accident:

LIAM LEE BUSINESS PARK

OI GIA REPORT: ☒ YES / ☐ NO

TP GIA REPORT: ☒ YES / ☐ NO

Insured Liability:

%

Final ? Yes / No

500 6637



INSRS:
WSP:
Tel:
Liability:
RMKS:

modern



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
4/6/18	Non-Reporting ltr (1st):	
7/7/18	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

* Remarkdown
Called OI no response.

OI car ended to TP. Send letter to OI
informed IP claim and NCD issue.

RECEIVED 10 SEP 2018

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days)	Reduction: %
FINAL SETTLEMENT		Date/Time: 12/9/18	Confirm with: Chin
Final Liability:	%	100 (Agreed / Assessed)	BOLA S/N No. : 27
Repair Cost:	SS	5885.00	
Loss of Rental (LOR):	SS	800.00	(8 days) x 100
Loss of Use (LOU):	SS	(\$ x days)	
Loss of Income (LOI):	SS	(\$ x days)	
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/LTA Search	SS	2.00	
Medical:	SS		
Disbursement:	SS		(e.g. Tow/ Independent)
Legal Cost	SS		
Total:	SS	6687.00	Global Sum SS:
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS	6687.00	Name 1: MODERN AUTOMOTIVE PTE LTD
Payee 2: (Strike if N.A.)	SS		Name 2:
Payee 3: (Strike if N.A.)	SS		Name 3:

COPY SENT 10/9/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee:

ASS. REC. BY: Adrian Ling

REF:

4

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDD663T

Yr Regn: 2010 / Jan.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Stream

c.c 1799.

Colour

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

124777

T/Radio: Insured / Std / NI / NA

Eng/No:

JHMRX68609S200495

C/No:

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/65R15

R:

205/65R15.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

07/04/18

Survey held at

Modern

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP AXA.

LIS - \$5500+ (Red: \$ 7795.92 / 59%)

MV: 28K
PV: 18.4K
Nett: 9.6K.

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

Report Format:

Lump Sum / L.B.E (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009927/ub3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 01-06-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGF 585P	Veh. Inspected	SDD 663T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	28/05/2018	Inspection Date	
Survey held at	MODERN AUTOMOTIVE PTE LTD BLK 3023A UBI ROAD 1 #01-61 SINGAPORE 408717		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1 #01-61
SINGAPORE 408717

Tel : 6748 4422/ 6745 4422 Fax : 6747- 6720 REG NO 200501102H

AXA Insurance Singapore Pte Ltd
 8 Shenton Way
 # 27-01
 Singapore 068811
 Tel : 6338 - 7288
 Fax : 6880 - 4838

Quotation
 DATE : 07.06.2018
 VEH NO : SDD663T
 MODEL : Honda Stream
 D O A : 28.05.2018
 YR REF : SGF585P

(Pls arrange vehicle survey & check liability)

RE : ESTIMATE FOR ACCIDENT REPAIR SDD663T (HONDA STREAM)

<u>Item</u>	<u>Description</u>	<u>Qty</u>	<u>Amt</u>
NO	LIST ITEMS		
1	Rear Bumper <i>Defend</i>	1	688.90 ✓
2	Rear Bumper Clips <i>an</i>	1 set	30.00 ✓
3	Rear Bumper Side Holder - LH & RH <i>an</i>	2	46.80 ✓
4	Rear Bumper Bracket - LH & RH <i>Best</i>	2	38.80 ✓
5	Rear Bumper Tow Cover <i>Not new</i>	1	28.90 ✗
6	Rear End Panel <i>Dented</i>	1	590.20 ✓
7	Rear End Panel Inner Member <i>Dented</i>	1	325.50 ✓
8	Rear End Panel Top Garnish <i>Defend</i>	1	116.70 ✓
9	Taillamp - LH & RH <i>Damaged</i>	2	704.80 ✓
10	Tailgate <i>Distorted</i>	1	903.20 ✓
11	Tailgate Lock <i>Damaged</i>	1	109.60 ✓
12	Tailgate Weatherstripe <i>at</i>	1	121.60 ✓
13	Tailgate Inner Trim Board <i>Defend</i>	1	284.00 ✓
14	Tailgate Inner Trim Board Clips <i>an</i>	1 set	30.00 ✓
15	Tailgate Glass Moulding <i>an</i>	1	70.60 ✓
16	Stream Emblem <i>an</i>	1	31.60 ✓
17	Floor Panel <i>Repair</i>	1	1,045.40 ✗
18	Floor Panel Top Cover - LH & RH <i>Not new</i>	2	236.40 ✗
19	Rear Fender Inner Trim Board - LH & RH <i>Defend</i>	2	449.40 ✓
20	Rear Fender Inner Trim Board Clips <i>an</i>	2 sets	60.00 ✓
21	Spare Tyre Carrier <i>Bent</i>	1	121.60 ✓
22	Rear Exhaust Pipe <i>Not new</i>	1	5,153.00 ✗
23	Rear Exhaust Mounting <i>an</i>	1	30.90 ✗
		4723.3	
		3778.64	
	Less 20%		
		\$	11,219.90
			(2,243.98)
		\$	8,975.92
	S/NETT ITEMS		
1	Rear Number Plate <i>Not new</i>	1	30.00 ✗

RE : ESTIMATE FOR ACCIDENT REPAIR SDD663T (HONDA STREAM)

2	Rear Number Plate Holder <i>New</i>	1	30.00 <i>X</i>
3	Reverse Sensor <i>Damaged</i>	1	280.00 <i>200</i>
4	Rear End Panel Sealant <i>New</i>	1	60.00 <i>✓</i>
5	Tailgate Glass Sealant <i>New</i>	1	60.00 <i>✓</i>
6	Floor Panel Sound Insulation Pads <i>New</i>	1	280.00 <i>200</i>

Total Parts *520* \$ 9,715.92

LABOUR CHARGE

1	To knocking & pull out rear portion & renew above parts	\$	1,400.00 <i>1200</i>
2	To putty & spray up paint works	\$	1,400.00 <i>1000</i>
3	To check wiring	\$	50.00 <i>30</i>
4	To underseal	\$	150.00 <i>50</i>
5	To remove upholstery	\$	150.00 <i>60</i>
6	To transfer tailgate fittings	\$	150.00 <i>80</i>
7	To remove tailgate glass	\$	180.00 <i>120</i>
8	To remove reverse sensor	\$	100.00 <i>50</i>
			\$ <u>3,580.00</u>

Grand Total

\$ 13,295.92

GST Will be reflected in the final bills

NOTE : -

PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE FOR ALL COSTS OF REPAIRS, LOSS OF USE AND STORAGE.

total: 6888.64

2/2: 5.5K

07 Days

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

« Service Request Details

Claim

S8M00ITO

Reference

CC4/ASM18009927/ub3 

Loss Date

May 28, 2018

Request Date

May 28, 2018

Due Date

May 31, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

LKK AUTO CONSULTANTS PTE LTD (TP) ▼

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

[Complete Work](#)[More ▼](#)

Vehicle Information

Incident Vehicle Registration #

SDD663T

Make

TPVD HONDA

Service Address

Primary Contact/Insured

7ZHIYOU7

BLK 309 WOODLANDS AVENUE 1, #01-325, 730309, Singapore

97322643

zhiyou7@gmail.com; CKCHANLLUMINA.COM

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

5/30/18 10:28 PM

FROM

NG Stacey

SUBJECT

Proceed DS

BODY



<<

Service Request Details

Claim	S8M00ITO	Actions Next Step Finish the work Complete Work More ▾	Vehicle Information	
Reference	CC4/ASM18009927/ub3		Incident	SDD663T
Loss Date	28 May 2018		Vehicle	
Request Date	28 May 2018		Registration #	
Due Date	31 May 2019		Make	TPVD HONDA
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)		Model	STREAM
Type of Loss	Third Party Vehicle Damage	Service Address		
Services	Pending verification - Direct Settlement	...		
		Primary Contact/Insured		
		7ZHIYOU7 BLK 309 WOODLANDS AVENUE 1, #01-325, 730309, Singapore 97322643 zhiyou7@gmail.com; CKCHANLLUMINA.COM		
		Claim Handler		
		NG Stacey 6568804351 stacey.ng@axa.com.sg		

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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New Message

TYPE	SENT	FROM	SUBJECT	BODY	
	15/8/18 10:48 PM	NG Stacey	Re:RE: REQUEST FOR MANDATE APPROVAL	pls proceed	
	15/8/18 3:18 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: REQUEST FOR MANDATE APPROVAL	Dear Stacey, OID rear-ended to TP vehicle. Informe...	
	24/7/18 1:53 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	REQUEST FOR MANDATE APPROVAL	Dear Stacey, OID rear-ended to TP vehicle. Informe...	

TYPE	SENT	FROM	SUBJECT	BODY
	30/5/18 10:28 PM	NG Stacey	Proceed DS	



SERVICE REQUESTS

MESSAGES

CLAIMS



RE: REQUEST FOR MANDATE APPROVAL

Type

Question

Message

Dear Stacey, OID rear-ended to TP vehicle. Informed TP claim and NCD issue. Summary of offer made to workshop Liability(TP) 100% Proposed Nett Value \$ 5,885.00 Loss of rental \$ 960.00 no. of 8 days x \$ 120 LTA search fees \$ 2.00 Proposed Total \$ 6,847.00 Best Regards, Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Reply

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGF 585P (Insd veh)	Model:	HONDA
	SDD 663T (TP veh)		STREAM 1.8LA
Date of Accident:	28/05/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	14,226.63
Final Repair Cost	:	\$	5,885.00
Loss of Use	:	\$	days at \$00.00 per day
Rental (if any)	:	\$	800.00 8 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum	:	\$	6,687.00

Is Third Party Workshop GIA Registered?		☐ YES	☒ NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____		
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	MODERN AUTOMOTIVE PTE LTD	:	\$ 6,687.00

NUR SHAQILAH BTE ABDOL
WAHAB

21/09/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

<< Service Request Details

Claim

S8M000ITO

Reference

CC4/ASM1809927/Aut3s2 

Loss Date

May 28, 2018

Request Date

May 28, 2018

Due Date

May 31, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Additional Instructions

Actions

Next Step

Finish the work

Complete Work

More

Document Type

Document Sub Type

Upload Documents

Vehicle Information

Incident Vehicle Registration #

SDD663T

Make

TPVD HONDA

Model

STREAM

Primary Contact/Insured

TZHIYOU7

BLK 309 WOODLANDS AVENUE 1, #01-325, 730309, Singapore

97322643

zhiyou7@gmail.com; CKCHANLLUMINA.COM

Service Address

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED

SERVICE REQUESTS MESSAGES CLAIMS

Service Request Details

Claim

S8M001TO

Reference

CC4/ASM18009927/Aub3s2

Loss Date

May 28, 2018

Request Date

May 28, 2018

Due Date

May 31, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Additional Instructions

Actions

Next Step

Finish the work

Complete Work

More

Auto

Vehicle Information

Incident Vehicle Registration #

SD0663T

Make

Service Address

TPVD HONDA

Model

...

STREAM

Primary Contact/Insured

7ZHIYOU7

BLK 309 WOODLANDS AVENUE 1, #01-325, 730309, Singapore

97322643

zhiyou7@gmail.com; CKCHANLLUMINA.COM

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

CREATED USER

VERSION DATE

ESTIMATED AMOUNT

APPROVED AMOUNT

STATUS

SHARE

CLONE

Messages

Invoices

History

Documents

Assessment

Metrics

Notes



Assessment Details

General & Workshop Details	Vehicle & Driver Details	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Vehicle & Driver Details					
Vehicle Registration#	SDD663T	Purchase Date	mm/dd/yyyy		
Registration State	SINGAPORE	Registration Date *	01/06/2010		
Mileage	124777	Age of Vehicle	8		
Driver Details					
CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION	CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Manufacturing Year		2010	Driver Name	KO HWEE NEO ADELINA	
Make	TPVD HONDA	HONDA	Date of Birth	February 21, 1964	mm/dd/yyyy
Model	STREAM	STREAM 1.8LA	Age	54	
Type			Occupation	Unknown	
Type of Paint			Education Qualification	Other	
Chassis No		JHMRN68609S200495	Driving Experience	0	
Engine No		R18A13800496	Driver License #		
Engine Capacity		1799 cc			



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Detailed Assessment						
Inspection Date *	06/07/2018		Condition of Vehicle at time of survey			
Total Loss	Yes	No	General condition	Good		
Towing Charges	0		Steering (Serviceable)	Yes	No	
Voluntary Excess	0		Footbrake (Serviceable)	Yes	No	
Compulsory Excess	0		Handbrake (Serviceable)	Yes	No	
Young/Inexperienced/Unlicensed Driver Excess	0		Engine Modification	Yes	No	
Other Excess			Pre-accident condition	Good		
Tyre Condition						
Age of Tyres			Spare wheel			
Front Tyre Size	205/65R15		Rear Tyre Size	205/65R15		
Front left side	BRIDGESTONE 6mm		Rear left side	BRIDGESTONE 6mm		
Front right side	BRIDGESTONE 6mm		Rear right side	BRIDGESTONE 6mm		

EDIT	SIR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	4		TO UNDERSEAL	50	0	0	Reviewing		
	5		TO REMOVE UPHOLSTERY	60	0	0	Reviewing		
	6		TO TRANSFER TAILGATE FITTINGS	80	0	0	Reviewing		
	7		TO REMOVE TAILGATE GLASS	120	0	0	Reviewing		
	8		TO REMOVE REVERSE SENSOR	50	0	0	Reviewing		

SERVICE REQUESTSMESSAGESCLAIMS

<< Assessment Details

General & Workshop DetailsVehicle & Driver DetailsVehicle ConditionTaxes & RatioParts & LabourMiscellaneousSummary

EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing		7	
	2	REAR NUMBER PLATE	Reviewing	0	NOT NECESSARY	
	3	REAR NUMBER PLATE HOLDER	Reviewing	0	NOT NECESSARY	
	4	REVERSE SENSOR	Reviewing	200	DAMAGED	
	5	REAR END PANEL SEALANT	Reviewing	60	NECESSARY	
	6	TAILGATE GLASS SEALANT	Reviewing	60	NECESSARY	
	7	FLOOR PANEL SOUND INSULATION PADS	Reviewing	200	NECESSARY	

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Claim Amount \$6,888.64

Claim Amount \$6,888.64

CATEGORY ESTIMATE REVISED AMOUNT

Spare Parts \$3,778.64 \$3,778.64

Labour \$2,590.00 \$2,590.00

Miscellaneous \$520.00 \$520.00

Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Abort Approve Deny Submit All

EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	FINAL LUMP SUM	Reviewing	5500		