

Surveyor:

kalwin

DOI:

ASSIGNMENT

11/15/18

Date / Time:

11/15/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLS 11094

Name of Insured:

mom dan hahmin

Insured Tel No.:

HP: *9874526*

Excess Sec II :SS

D.O.A: *10/1/18*

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver: mom hahmin 11/15/18

Claim No.:

SNMYS0020000

Policy No.:

0000000000000000

Make / Model:

Toyota

Place of Accident:

UPP Hahmin RD TMS BEDOK

Driver Tel No.:

9874526

(V/L: ☒ / NO)

GIA REPORT: YES / NO:

☒ YES / NO

TP GIA REPORT: YES / NO

☒ YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

10/1/18



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

4/6/18
minan

12/6/18

12/7/18

12/7/18

13/9/18

RECEIVED 21 SEP 2018

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

13/6/18
minan

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

14/9/18

Confirm with:

William

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

SS

642.00

Loss of Rental (LOR):

SS

287.00

(3.5 days) x *115.00*

Loss of Use (LOU):

SS

122.00

(SS0 x 3.5 days)

Loss of Income (LOI):

SS

0

(\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

7-49

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

1061.99

Global Sum SS:

1050.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

1050.00

Name 1:

Comfortdelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT *10/1/18*

(08-1113)

-B- 1113: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate/Cost: _____

OD / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Surrounding: _____

Excess: _____

(Client's Record)

Make of Vch: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repair: 2 days Res.: Yes or NoLum Sum: 2-B-2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 6708L Yr Regn: 9 Sep, 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T6 / Prime Mover /

Truck / Trailer or

Make: Hyundai 2x c.c. 1685Colour: Blk A/C: Insured / Std / NI / NASp. Reading: 342774 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLCB414MF40 67771

Gen. Condi: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Whelpke

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 30/5/16 D.O.I. 31/5/16Survey held at (PGE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frnt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

12/7/18 Confirm 2-B-2 \$600.00 with 2 working days

CTZ
P/R(Ref: \$898.40
60%)

Data/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Data/Time, File Return to?

Survey Fee: _____

2)

Add Fee: ☐ : Site Insp (\$ _____)

Transportation: _____

Report Format: _____

Lump Sum / I.B.I. (\$) _____

☐ : Interview (\$ _____)

Photos _____

☐ : Tech. Invs (\$ _____)

Others _____

☐ : Weekend (\$ _____)

The vehicle is surveyed by a motor surveyor appointed by the insurance company.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18009912/K1wb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 01-06-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLS 1109Y	Veh. Inspected	SHD 6708L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	30/05/2018	Inspection Date	31/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

member of COMFORTDELGRO

Date/Time: 30.05.2018 17:22 Page : 1

am: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO305166431

OMER	REGN NO: SHD6708L	MILEAGE
S COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
OMER NO 7010045	MODEL: I-40	E 1/2 F
ESS 383 SIN MING DRIVE	30.05.2018 11:30	DATE/TIME IN
Singapore SINGAPORE 575717	YR OF MANU 09.04.2015	TARGET DATE
65508755 (R) (P) (Q)	CHASSIS CODE KMHLB41UMFU067971	COMPLETION DATE/TIME

CHINA

JUNT CARD NO.

JOB DESCRIPTION

cident Date: 30.05.2018
TURE: 3P 30.06.2018

NO LABOR CODE DESCRIPTION

CKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Redemption Slip

Exit Pass

No. SHD6708L LKE

Vehicle No.: SHD6708L

Signature/Date Name of Service Advisor Date

turned to Service Reception upon collection To be kept by Security Guard



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CT118009912/K1wb3

Date: 07.06.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD6708L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 31.05.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,498.40
Revised Estimate Amount	: S\$	600.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 67081

DATE 30/5/2018 15:49

MAKE :

MODEL : HYUNDAI i40

LKK/Kalvin

L/Sun

LKK

CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (LH) X repair			\$ 619.00
	Front Fender Shield (LH) X			\$ 169.80
	Front Fender Retainer X			\$ 9.20
	Front Bumper X repair			
	SUB TOTAL			\$ 798.00
	LESS 20%			\$ 159.60
	DISCOUNTED TOTAL			\$ 638.40
	Labour Charge			
	Panel Beating			\$ 500.00
	Spray Painting Charge			500.00 200.00
	Tuff Kote			\$ 50.00
	TOTAL LABOUR			\$ 860.00
	ESTIMATE TOTAL			\$ 1,498.40
Kalvin (CRM) 31/5/18 10:15h 207x P/P After Repair pht				
LKK Auto Consultants hence notify the Repaired of the following: • To reserve before other spray painting • To unblock & shaped part(s) during reserve • Parts protection subject to confirmation • Third party liability on a "Without Prejudice" basis • No financial responsibility on LKK • Supplemental coverage to be surveyed and confirmed by the relevant Insurance Company Acknowledged by: [Signature] Signature: Date:				

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will

COMFORTDELGRO ENGINEERING

Our Job Ref No 305166431
Date 11/06/18

ComfortDelGro Engineering Pte Ltd
59 Layang Drive Singapore 508669
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No. SHD6708L CTPL

Fax :


30.05.18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- SLS1109Y
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% P/P \$600.00
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Calvin
Date : 11/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SHD 6708L

MAKE :

MODEL : HYUNDAI i40

DATE 30/5/2018 15:49

LKK

CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (LH) X repair			\$ 619.00
	Front Fender Shield (LH) X repair			\$ 169.80
	Front Fender Retainer X repair			\$ 9.20
	Front Bumper X repair			
	SUB TOTAL			\$ 798.00
	LESS 20%			\$ 159.60
	DISCOUNTED TOTAL			\$ 638.40
	Labour Charge			
	Panel Beating			\$ 560.00
	Spray Painting Charge			\$ 50.00
	Tuff Kote			
	TOTAL LABOUR			\$ 860.00
	ESTIMATE TOTAL			\$ 1,498.40
<p>Kalvin (CRK)</p> <p>31/5/18 1015hrs</p> <p>2072</p> <p>P/P</p> <p>After Repair photo</p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged parts during resurvey • Parts protection subject to confirmation • Third party liability is on a "Without Prejudice" basis • No illegal or excessive claims allowed • Supplementary claims must be resurveyed and is subject to approval from insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Shu Pei (LKKAuto)

From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Friday, 1 June 2018 5:43 PM
To: Shu Pei (LKKAuto)
Cc: Vivian Lau (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SLS1109Y (OI : CTI - TBA) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018
Attachments: SLS1109Y.pdf

Dear Shu Pei,

Insured's report attached.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Friday, 1 June, 2018 2:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLS1109Y (OI : CTI - TBA) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 6708L at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Arson Road #16-00 Springleaf Tower Singapore 079908
Tel: 6388 8111 Fax: 6222 1033
Website: www.ctg.intertop.com
Co. Reg. No. 200206384E

Our Reference: **SNM18D02700/C01/9**

Date : **01 JUNE 2018**

via Ordinary & Registered Mail

**ONG LINGMIN
BLK 238 PASIR RIS STREET 21
#04-21
SINGAPORE 510238**

Dear Sir / Madam

**ACCIDENT INVOLVING SLS1109Y AND SHD6708L ON 30 MAY 2018
ALONG UPPER CHANGI ROAD TOWARDS BEDOK**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHD6708L**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : VIVIAN
Ref : CC3/CT18009912/K1WB3
Contact No : 68418625
via Email : VIVIAN@LKKAUTO.COM

CC : Agent - (AN0083A) - KCB AGENCY

F01/LKKDS-2013

Vivian Lau (LKKAUTO)

From: Catherine Thia <catherine.thia@sg.cntaiping.com>
Sent: Wednesday, 12 September, 2018 12:30 PM
To: Vivian Lau (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Alfred Toh; KKLau; Olivia Lau (LKKAUTO); 'Claims Dept'; Sharon Han
Subject: RE: Accident Involving SLS1109Y; Your Ref: LCH.lg/UB06-80493.18; CTI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018;

Dear Vivian

We refer to the above reference

We noted that cheonghoh had already discharged insured's claim against third party. Based on video footage, insured did cut into third party lane, to maintain at 100 liability and proceed with direct settlement

Catherine Thia
Senior Executive
Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6193
www.sg.cntaiping.com



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From: Claims Dept of CTI
Sent: Monday, 10 September, 2018 12:59 PM
To: Cheonghoh Law Corporation <mail@cheonghoh.sg>; joleen.sanitech@gmail.com
Cc: KCB, MARK <kcbinv0236@gmail.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Vivian Lau (LKKAUTO)

<vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; Olivia Lau <olivialau@lkkauto.com>

Subject: Accident Involving SLS1109Y; Your Ref: LCH.lg/UB06-80493.18; CTI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018;

CheongHoh Ref: LCH.lg/UB06-80493.18

LKK Reference: CC3/CTI18009912/K1wb3

CTI Reference: SNM18D02700C02/9 (SLS1109Y)

M/s CheongHoh Law Corporation

Attn: Officer-in-Charge

Dear Sirs

We refer to your letter of 4 June 2018.

Please advise on the status of mutual client, Mdm Ong LingMin's claim against SHD6708L urgently.

Meanwhile, attach herewith the Letter of Demand on Personal Injury claim against Mdm Ong's motor insurance policy together with the video footage from third party vehicle for your attention.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

TEL: +65 6389 6116

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com



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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Monday, September 10, 2018 11:52 AM

To: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; KKLau

<kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; 'Claims Dept'

<claims@premiumauto.com.sg>; Sharon Han <sharon.han@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLS1109Y (OI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

Dear Shiang Yi,

We refer to the above matter.

Based on TP video, OID cut into TP lane. BOLA 15 applies

During our tele-conversation with Insured Mdm Ong & Insured driver Mr Low, They strongly dispute the claim. They insisted that they are not at fault. OID Mr Low view TP CCTV, Mr Low mention that his wheel was on the double white line.

Kindly advice on your view/opinion/instruction for this claim.

TP is chasing for settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 4 September, 2018 2:46 PM

To: 'Sharon Han' <sharon.han@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLS1109Y (OI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

Dear Sharon,

We refer to the above matter.

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Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi [<mailto:shiangyi.hwang@sg.cntaiping.com>] **On Behalf Of** Sharon Han

Sent: Friday, 13 July, 2018 9:05 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLS1109Y (OI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

Dear Vivian,

Please proceed offer liability on 100%.

Thanks & Regards,

Hwang Shiang Yi

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Thursday, 12 July, 2018 3:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLS1109Y (OI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

Dear Alfred,

We refer to the email below.

Enclosed is TP video for your perusal.

Based on TP video, OID cut into TP lane. BOLA 15 applies

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, 8 June, 2018 9:22 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLS1109Y (OI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

LKK REF - CC3/CTI18009912/K1wb3
CTI REF - SNM18D02700C02/9 (SLS1109Y)

Dear Vivian/Shu Pei

We are in receipt of your email attaching Prelim Advice and estimates.

Please assist to retrieve Insured's video footage and check on the outcome of her claim against SHD6708L.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, June 07, 2018 7:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLS1109Y (OI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 4 June 2018 10:38 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLS1109Y (OI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

LKK REF - CC3/CTI18009912/K1wb3
CTI REF - SNM18D02700C02/9 (SLS1109Y)

Dear Vivian/Shu Pei

We refer to the above matter.

Attach herewith Insured's SAS report for your attention.

Please assist to retrieve Insured's video footage and check on the outcome of her claim against SHD6708L.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Friday, June 01, 2018 2:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLS1109Y (OI: SNM18D02700C02/9) and SHD6708L (TP : LKK REF - CC3/CTI18009912/K1wb3) on 30.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 6708L at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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COMFORTDELGRO ENGINEERING

Our Ref : T 0518 / SHD6708L /WT(st)

Your Ref :

Date : 18-Jun-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198606480

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD6708L YOUR INSURED SLS1109Y
AND OTHER _____ ON 30.05.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD6708L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLS1109Y we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 642.00
2	3 days Loss of Rental @ \$ 115.00 per day	\$ 345.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 994.49

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,234.49

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : SLS1109Y
- c) GIA / Police report/s of : SHD6708L
- d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18009912/K1wb3

13 June 2018

Ong Lingmin

Blk 238 Pasir Ris Street 21

#04-213

Singapore 510238

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 1109Y & SHD 6708L ON 30/05/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 26/06/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

i 40 SHD6708L , SLS1109Y

ON 30-May-18 09:50

UPP CHANGI RD TWDS CHANGI NORTH X TWDS UPP CHANGI RD EAST (SIA ...

I / We

WONG YON YU

(Hirer) NRIC No.:

S2057218C

and/or

(Relief) NRIC No.:

Taxi Number

SHD6708L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

30-May-2018

Name of Hirer

WONG YON YU

Hirer NRIC

S2057218C

Signature :



Address

300 CANBERRA ROAD #14-09
750300

Contact No.

97663683

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3078961700

Claim No : SNM18D02700C02/9

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 1,050.00
Singapore Dollar One Thousand Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 6708L
Insured Vehicle No. : SLS 1109Y

Date of Loss : 30/05/2018
Place of Accident : UPPER CHANGI RD TWDS BEDOK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG LINGMIN
Driver Name : DAMIEN LOW CHOON KIAT(LIU JUNJIE)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum	S\$ 1,050.00
	=====
TOTAL	S\$ 1,050.00
	=====

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
55 LORANG DRIVE
SINGAPORE 508999

Claimant Name : _____ NRIC No : _____

Signature :  Date : 14.9.18

*The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD6708L

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
09.04.2015

CHASSIS CODE
FMHLB41UMFU067971

INV. NO/DATE
91377814 13.06.2018

JOB NO.
305166431

ODOMETER READING

JOB TYPE

Description : 3P 30.05.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	600.00
Add GST @ 7.000 %	42.00
Total Invoice amount	642.00

Issued by : CHEWBBULENG 13.06.2018 12:09:03
Repair Type : CLSO/57/57
Payment type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
5 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18050858

Date: 12 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	30/05/2018 @ 09:50 hrs
ALONG	UPP CHANGI RD TWDS CHANGI NORTH X TWDS
	UPP CHANGI RD EAST (SIA TRAINING CENTRE)
INVOLVING	SLS1109Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6708L** (the "Taxi"). The Taxi was hired to **WONG YON YU IC NO S2057218C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLS1109Y	30 May 2018 / 09:50:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#) [OK](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18009912/K1wb3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 28-09-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLS 1109Y	Veh. Inspected	SHD 6708L	
Policy No.	DMPCSN3078961700	Coverage (\$)	0.00	
Claim No.	SNM18D02700C02/9	Excess (\$)	0.00	
Assign From		Assign Date	31/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMFU067971	Colour	BLUE	
Odometer	342774	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/05/2018	Inspection Date	31/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6708L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT FENDER (LH)	TO REPAIR SEE LABOUR	619.00	-
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	169.80	-
1	FRONT FENDER RETAINER	SERVICEABLE	9.20	-
1	FRONT BUMPER (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-159.60	-
			638.40	-
	LABOUR			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF FRONT FENDER (LH) AND FRONT BUMPER.		560.00	200.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
			1,110.00	600.00
	GRAND TOTAL		1,748.40	600.00
RECOMMENDED COST OF REPAIRS				600.00

Report Ref No. CC3/CTI18009912/K1wb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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