

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 23 October 2018 11:42 AM
To: 'Claims Dept of CTI'
Cc: Catherine Thia; Alfred Toh; Olivia Lau (LKKAUTO); KKLau; Admin A
Subject: RE: Your ref : SNM18D02736C02/9 *Our ref : CC3/CTI18009911/K1mb3q2
[ACCIDENT INVOLVING SLG4499P(OI) / SHA9540Z(TP)/ OTHERS ON 31/05/2018]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$4,650.00(all-in)** with Third Party repairer.

We are in the midst of closing our file and will submit all the relevant documents to your good office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 11 October 2018 4:27 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: Your ref : SNM18D02736C02/9 *Our ref : CC3/CTI18009911/K1mb3q2 [ACCIDENT INVOLVING SLG4499P(OI) / SHA9540Z(TP)/ OTHERS ON 31/05/2018]

LKK ref : CC3/CTI18009911/K1mb3q2

CTI ref: SNM18D02736C02/9 (SLG4499P)

Dear Hsiao Tong

We refer to your email of 10 October 2018 pertaining to above matter.

Please proceed to resolve the property damage claim at \$4,689.07.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, October 10, 2018 8:56 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: Your ref : SNM18D02736C02/9 *Our ref : CC3/CTI18009911/K1mb3q2 [ACCIDENT INVOLVING SLG4499P(OI) / SHA9540Z(TP)/ OTHERS ON 31/05/2018]

Your ref : **SNM18D02736/C01/9**

Our ref : CC3/CTI18009911/K1mb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG4499P(OI) / SHA9540Z(TP)/ OTHERS ON 31/05/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd car.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,113.94	\$ 4,339.02
2. Loss of Rental (2days x \$121.28)	\$ 242.56	\$ 242.56 (2days x \$121.28)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 9,523.99	<u>\$ 4,689.07</u>

**04 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : CC18050891 / SHA9540Z / WT(st)

Your Ref : _____

Date : 12-Jun-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198000484V

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA9540Z YOUR INSURED SLG4499P
AND OTHER SKM7763L ON 31.05.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHA9540Z which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLG4499P we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,339.02
2	<u>2</u> days Loss of Rental @ \$ 121.28 per day	\$ 242.56
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,589.07

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 4,749.07

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SLG4499P
- c) GIA / Police report/s of : SHA9540Z
- d) Letter of authority from owner / hirer / operator
- (X) Photocopies of Accident Scene Photos () Certificate of Insurance
- () Witness statement/s (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563501 FAX : (665) 62564315

Our Ref: CC3/CTI18009911/K1MB3

13 SEPTEMBER 2018

LEE CHONG GUAN
BLK 312C CLEMENTI AVENUE 4
#08-189 CLEMENTI RIDGES
SINGAPORE 123312

Dear Sir/Madam,

**ACCIDENT INVOLVING SLG 4499P / SHA 9540Z / OTHERS ALONG AYE
(MCE) BEFORE ALEXANDRA ROAD EXIT ON 31 MAY 2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Olivia
Case Handler
DID: 6742 8617
FAX: 6741 4108
Email: olivialau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA9540Z , SLG4499P , SKM7763L ON 31-May-18 08:00
ALONG AYE TWDS MCE BEFORE ALEXANDRA RD EXIT 6

1 / We HENG BOON PIN (WANG... (Hirer) NRIC No.: S7928869A

and/or (Relief) NRIC No.:

Taxi Number SHA9540Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 31-May-2018

Name of Hirer HENG BOON PIN (WANG WENBIN)

Hirer NRIC S7928869A Signature :



Address 677A JURONG WEST STREET 64 #09-...
641677

Contact No. 94570608

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3085191700 Claim No : SNM18D02736/C01/9

Claimant : CITYCAB PTE LTD

Amount : S\$4,650.00
Singapore Dollars FOUR THOUSAND SIX HUNDRED FIFTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA9540Z
Insured Vehicle No. : SLG4499P

Date of Loss : 31/05/2018
Place of Accident : AYE TOWARDS MCE BEFORE ALEXANDRA ROAD EXIT 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE CHONG GUAN
Driver Name : LEE CHONG GUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	4,650.00
	=====	
TOTAL	S\$	4,650.00
	=====	

COMFORTDELGRO ENGINEERING PTE LTD
35 LOYANG DRIVE
SINGAPORE 535881

Claimant Name : _____ NRIC No : _____

Signature : _____ Date : 12/10/18

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9540Z

INV. NO/DATE
91376821 07.06.2018

MAKE
HYUNDAI

JOB NO.
305167569

MODEL
I-40

OILMETER READING

DATE OF REG
15.09.2016

DATE/TIME IN
31.05.2018 09:25

CHASSIS CODE
KMHL841UMGU093640

Description : 3P 31.05.18

S/No	Part No.	Qty	Unit Price	WDisc	Net
PART REQUISITION					
0001	28-01-0103-0009 (140)RRAR BOOT LOGO CTPL	1	15.00	0.00	15.00
0002	28-01-0103-0010 (140)RRAR BOOT TEL. NUMBR	1	15.00	0.00	15.00
0003	04-01-0103-0787 I40VC EMBLEM-140	1	41.00	20.00	32.80
0004	04-01-0103-0786 I40VC EMBLEM-CRDI	1	41.00	20.00	32.80
0005	04-01-0103-0577 I40VC PANEL ASSY-TRUNK L	1	1,681.40	20.00	1,345.12
0006	04-01-0103-0800 I40VC SYMBOL MARK-TRUNK L	1	27.20	20.00	21.76
0007	04-01-0103-0579 I40VC COVER ASSY-RR BUMPR	1	603.60	20.00	482.88
0008	04-01-0103-0738 I40VC COVER-RR BUMPR LWR	1	225.00	20.00	180.00
0009	04-01-0103-0739 I40VC ABSORBER-RR BUMPR	1	143.40	20.00	114.72
0010	04-01-0103-0740 I40VC BRAM-RR BUMPR#	1	504.35	20.00	403.48
0011	04-01-0101-0111 HYUNDAI BUMPER COVER (CLIP	10	2.20	20.00	17.60

I WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE SUPPLIED ON CUSTOMER OWNERS RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN TWENTY FOUR HOURS FOLLOWING DELIVERY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN THE EVENT OF DELIVERY WITHOUT THE CASH PAYMENT TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT (E.G. AFTER 3 DAYS FROM DELIVERY DATE) PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS. THE DELIVERY IS SUBJECT TO THE COMPANY DOES NOT HEAR FROM THE CUSTOMER. THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91376821	4,339.02	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTR L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9540Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
15.09.2016

CHASSIS CODE
KMHLR41UMGU093640

INV. NO/DATE
91376821 07.06.2018

JOB NO.
305167569

OILMETER READING

DATE/TIME IN
31.05.2018 09:25

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	04-01-0103-1150	140VC PROTECTOR MAT	1	50.00	0.00	50.00
0013	04-01-0103-0743	140VC STAY-RR BUMPER RH	1	180.00	20.00	144.00
SUB-TOTAL			:			2,855.16

JOB NATURE

0001	L	PANEL BEATING- REAR	600.00		600.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	600.00		600.00
SUB-TOTAL			:		1,200.00

Items total	4,055.16
Add GST @ 7.000 %	283.86
Invoice amount	4,339.02

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND WEIGHED AND DRIVEN VEHICLES BEING AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM THE DELIVERY DATE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO BE IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE BUT UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR RETURN TO WORK FROM THE VEHICLE TO THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS. YOU MUST REPORT WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91376821	4,339.02	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9540X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
15.09.2016

CHASSIS CODE
KMHLB41UMGU093640

INV. NO/DATE
91376821 07.06.2018

JOB NO.
305167569

OJOMETER READING

DATE/TIME IN
31.05.2018 09:25

Issued by : KATHERINETAN 07.06.2018 17:12:14
Repair type : CYSO/57/57
Payment Type/Term: /Credit 30 days

I WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND DRIVERS AND PASSENGERS OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, ON NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN DELIVERED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A ONE (1) DAY BASIS BY REQUEST ON ANY AMOUNT DUE AND REMAINING DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE PRESENT FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91376821	4,339.02	

Our Ref: CC18050891



Date: 07 June 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	31/05/2018 @ 08:00 hrs
ALONG	AYE TWDS MCE BEFORE ALEXANDRA RD EXIT 6
INVOLVING	SLG4499P, SKM7763L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9540Z** (the "Taxi"). The Taxi was hired to **HENG BOON PIN (WANG WENBIN) IC NO S7928869A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$121.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLG4499P	31 May 2018 / 08:00:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#) [OK](#)