

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 13 August 2018 4:53 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Hwang Shiang Yi; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJQ3562S (OI: SNM18D02648C02/2) and SHC8559S (TP : LKK REF -CC3/CTI18009910/K1eb3) on 25.05.2018

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF -CC3/CTI18009910/K1eb3
CTI REF - SNM18D02648C02/2 (SJQ3562S)

Dear Asher

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,756.25.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, August 13, 2018 4:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJQ3562S (OI: SNM18D02648C02/2) and SHC8559S (TP : LKK REF -CC3/CTI18009910/K1eb3) on 25.05.2018

Your ref : SNM18D02648/C01/2
Our ref : CC3/CTI18009910/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle. We are of the opinion that BOLA scenario 15 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,756.25 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,051.66	\$ 3,336.26
2. Loss of Rental (3days x \$115)	\$ 345.00	\$ 287.50 (2.5days \$ 115)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 6,644.15	\$ 3,756.25

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Friday, 1 June 2018 5:38 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJQ3562S (OI : CTI - TBA) and SHC8559S (TP : LKK REF - CC3/CTI18009910/K1eb3) on 25.05.2018

Dear Shu Pei,

Insured's report attached.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 1 June, 2018 3:01 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJQ3562S (OI : CTI - TBA) and SHC8559S (TP : LKK REF - CC3/CTI18009910/K1eb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 8559S at M/s ComfortDelGro Engineering Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 0518 / SHC8559S /WT(st)

Your Ref : _____

Date : 05-Jun-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 118509048W

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8559S YOUR INSURED SJQ3562S
AND OTHER _____ ON 25.05.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8559S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJQ3562S we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,336.26
2	<u>3</u> days Loss of Rental @ \$ 115.00 per day	\$ 345.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 3,688.75

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,928.75

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SJQ3562S
- c) GIA / Police report/s of : SHC8559S
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Ian

Deputy Manager
CDGE Claims Department
Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops
Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Yishun
501 Yishun Industrial Park A
Singapore 768732

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 7 June 2018 6:02 PM
To: 'KAMIL_KASSIM@MOE.EDU.SG'
Subject: ACCIDENT INVOLVING SJQ 3562S AND SHC 8559S ON 25/05/2018

Our Ref: CC3/CTI18009910/K1eb3

07 JUNE 2018

MOHD KAMIL BIN MOHAMED KASSIM

Dear Sir/Madam,

ACCIDENT INVOLVING SJQ 3562S AND SHC 8559S ON 25/05/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SHC8559S , SJQ3562S
ANG MO KIO AVE 6 X YIO CHU KANG RD****ON 25-May-18 23:20**

I / We

YEO BAN SENG(Hirer) NRIC No.: **S0170012Z**

and/or

THAM SOY YIN(Relief) NRIC No.: **S1166331A**

Taxi Number

SHC8559S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

26-May-2018

Name of Hirer

YEO BAN SENG

Hirer NRIC

S0170012Z

Signature :

Address

**318 SERANGOON AVENUE 2 #14-324
550318**

Contact No.

91847138

Name of Relief

THAM SOY YIN

Relief NRIC

S1166331A

Signature :

Address

**257 SERANGOON CENTRAL DRIVE #11-22
550257**

Contact No.

96425218

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3060341700

Claim No : SNM18D02648/C01/2

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,756.25
DOLLARS THREE THOUSAND SEVEN HUNDRED FIFTY SIX AND CENTS
TWENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 8559S
Insured Vehicle No. : SJQ 3562S

Date of Loss : 25/05/2018
Place of Accident : ANG MO KIO AVE 6 X YIO CHU KANG RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MOHD KAMIL BIN MOHAMED KASSIM
Driver Name : MOHD KAMIL BIN MOHAMED KASSIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,336.26
(3) Loss of Use/Rental/Earning	S\$	412.50
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	<u>3,756.25</u>

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508863

Date :

17-8-18

*The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document!

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8559S

MAKE
HYUNDAI

MODEL
i-40

DATE OF REG
03.12.2015

CHASSIS CODE
KMHTB41UMGJ080733

INV. NO/DATE
91375730 31.05.2018

JOB NO.
305166070

ODMETER READING

DATE/TIME IN
30.05.2018 10:30

Description : 3P 25.05.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0592	140VC PANKI ASSY-YR DR RH	1	1,403.05	20.00	1,122.44
0002	04-01-0103-0658	(140VC CAP ASSY-WHKKI, HUB	1	150.70	20.00	120.56
0003	28-01-0103-0003	(140)FRT DOOR LOCK SONATA	1	75.00	0.00	75.00
0004	28-01-0103-2013	(140V3 APP LOCK) REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL:				:		1,398.00

JOB NATURE

0001	J.	PANKI, BEATING	600.00	600.00
0002	J.	SPRAY PAINTING CHARGE	800.00	800.00
0003	J.	TUFF KOTE	20.00	20.00
0004	20-05	RENEW ADVERTISEMENT REAR FENDER RH	100.00	100.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010012	91375730	3,336.26	

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC85598

INV. NO/DATE
91375730 31.05.2018

MAKE
HYUNDAI

JOB NO.
305166070

MODEL
I-40

ODOMETER READING

DATE OF REG
03.12.2015

DATE/TIME IN
30.05.2018 10:30

CHASSIS CODE
KMHL841UMGU080733

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	20-05	RENEW ADVERTISEMENT REAR DOOR RH	100.00		100.00	
0006	20-05	RENEW ADVERTISEMENT FRNT DOOR RH	100.00		100.00	
SUB-TOTAL				:		1,720.00

Items total	3,118.00
Add GST @ 7.000 %	218.26
Invoice amount	3,336.26

Issued by : KATHERINETAN 01.06.2018 11:32:23
Repair type : CSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010012	91375730	3,336.26	

Our Ref: CT18050787

Date: 01 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/05/2018 @ 23:20 hrs
ALONG ANG MO KIO AVE 6 X YIO CHU KANG RD
INVOLVING SJQ3562S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8559S** (the "Taxi"). The Taxi was hired to **YEO BAN SENG IC NO S0170012Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
028/05/18	TYG04	480948	258	0631	1723		
28/05/18	Plan	481575	369	1800	0600		
29/5/18	Yoo	785	210				
30/5/18	Yoo	912	127		10		
30/5/18	Accident?	1115	1N	1030	—		
01/6/18	Repair LY	1115	0AT	1115	—		

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJQ3562S 25 May 2018 / 23:20:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SUC 8889 S